

CUSTOMER SUPPORT DOCUMENT

Identifying Big Buck Hunter PC & Videocard Types

v1.2
20241120:ISO8601



Purpose:

This document will assist you with identifying your Big Buck Hunter PC type to help assist with selecting the correct software recovery version in association with your video card.

You should always check the markings on the computer case and the videocard itself to be sure. The PC pictures below are just a guide.

How to:

LENOVO M70t type computers are typically found in the newest dedicated BBHD RELOADED cabinets. The videocard in these types of computers is irrelevant, and you should be using the ISO set that is marked as being for the "M70t", as this uses the UEFI boot method required by that PC.

BBHR_M70t_v10.14_Prod_2023-11-12_LStarken_Disc#.iso

If the computer is NOT a LENOVO M70t, it will either be a DELL OPTIPLEX 390, or a HP Series PC. In this instance you are going to use *one* of the two ISO sets that are marked as being for "MBR"

BBHR_v10.14_MBR_Prod_2023-11-12_LStarken_Disc#.iso

BBHR_v10.14_MBR_NV390_Prod_2023-11-12_LStarken_Disc#.iso

The selection between **MBR** or **MBR_NV390** is dependent on the type of videocard that is fitted to the computer. If the computer is fitted with a **GTX 550** videocard, then you **MUST** use the **MBR_NV390** set of files. If it contains a card newer than that (**GTX 650, 750, 1050, 1650**, etc), then use **MBR** only.

The videocard type is written on a sticker on the videocard itself, and should be visually inspected. This is easily and ideally done when the computer is receiving its required air-compressor dust preventative maintenance. As the videocard is an item that can fail and be replaced, the PC case itself should **not** be marked on the outside, as that information could become outdated. The only way to make sure for certain is to inspect the card itself, OR if you are running software version v9.0 or higher, the *System Info* section in the test menu of the game software will also advise the videocard.

If the **MBR** version is used on a PC that has a **GTX 550** videocard, then the game will never fully boot into attract mode. It will get only as far as the CRC File Test screen, and then go to a black screen.

If the **MBR_NV390** version is used on a PC that has a card that is **GTX 650** or newer, then it depends on *how* new the card is. The **MBR_NV390** will work on videocards up to a maximum of **GTX 1050**. If the PC has a **GTX 1650** or newer card in it, then it will have the same black screen problem as above.

The only card that is NOT supported with **MBR** revision is the **GTX 550**, whereas cards NOT supported on the **MBR-NV390** version are the **GTX 1650**, and **ANYTHING** newer, so there is more potential moving into the future, of there being a problem if, for instance a faulty **GTX 1050** card is replaced with a **GTX 1650**, but the software on the machine was the **MBR_NV390** version. It would have worked okay with the **GTX1050**, but *not* the newer **GTX 1650**

As a basic rule of thumb follow these simple three lines.

M70t Computer	M70t revision
GTX 550 Videocard	MBR_NV390 revision
Not M70t PC & Not GTX 550 Videocard	MBR revision

There are *extremely* rare cases where a *HP Series* computer will require the **M70t** version ISO set. So if you use the **MBR** version on a HP computer, (there should never be an instance of a **GTX 550** in a HP computer, the **GTX 550** videocards should realistically only ever be found in *OPTIPLEX 390* PCs, so there should never be a reason to use an **MBR_NV390** on a *HP* computer unless someone has done non-factory swapping, as stated before, always best to inspect the card directly for the type for this very reason), and if the **MBR** version won't boot. You may need to use the M70t version ISO set. That is unless the HP has a **GTX 550** videocard in it, which case things are *very* out of spec, and at this point it would be best to contact your distributor for assistance to get the proper **MBR** version to boot correctly.

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DELL 390



DELL 3010



DELL 390 and 3010 computers are mostly the same, and were just released at different times.

HP 6005



HP6305



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HP Elite 705



(Rear picture unavailable but similar to the 705 G3 below)

HP Elite 705 G3



HP Elite 705 G4



Lenovo M70t

