

**Eaton 9395 UPS**  
**675-1100 kVA 3..4x(225-275) kVA**  
**User's and Installation Guide**

IMPORTANT SAFETY INSTRUCTIONS  
SAVE THESE INSTRUCTIONS

This manual contains important instructions that you should follow during installation and maintenance of the UPS and batteries. Please read all instructions before operating the equipment and save this manual for future reference.

**This is a product for commercial and industrial application in the second environment.  
Installation restrictions or additional measures may be needed to prevent disturbances.**

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# 1 Introduction

The Eaton® 9395 uninterruptible power supply (UPS) is a true online, continuous-duty, transformerless, double-conversion, solid-state, three-phase system, providing conditioned and uninterruptible AC power to protect the customer's load from power failures.

The Eaton 9395 four-UPM UPS (1000-1100 kVA) contains three sections: an integrated system bypass module (ISBM) or an Input Output Module (IOM) rated for a maximum of 1100 kVA, an Uninterruptible Power Module (UPM) section containing three UPMs, and a Field Installed UPM (FI-UPM). Each UPM is rated for a maximum of 275 kVA for a total maximum of 1100 kVA.

The Eaton 9395 three-UPM UPS (650-825 kVA) contains two sections: an ISBM or an IOM rated for a maximum of 1100 kVA (to provide future upgradeability) and an UPM section containing three UPMs. Each UPM is rated for a maximum of 275 kVA for a total maximum of 825 kVA. The FI-UPM is not supplied as standard, but is available as an option to provide upgradeability to a maximum of 1100 kVA.

The UPS is available as a single unit or as an optional multiple unit distributed bypass system (see Section 1.2.5).

The Eaton online power protection system is used to prevent loss of valuable electronic information, minimize equipment downtime, and minimize the adverse effect on production equipment due to unexpected power problems.

The Eaton 9395 UPS continually monitors incoming electrical power and removes the surges, spikes, sags, and other irregularities that are inherent in commercial utility power. Working with a building's electrical system, the UPS system supplies clean, consistent power that sensitive electronic equipment requires for reliable operation. During brownouts, blackouts, and other power interruptions, batteries provide emergency power to safeguard operation.

The UPS system is housed in a single, free-standing cabinet with safety shields behind the door for hazardous voltage protection. The cabinet matches the battery and distribution cabinets in style and color and can be installed in line-up-and-match or standalone configurations.

Figure 1-1 shows the Eaton 9395 UPS (675 - 825 kVA), Figure 1-2 shows the Eaton 825/550 kVA and Figure 1-3 shows the Eaton 9395-1100 kVA.



## NOTE

**Startup and operational checks must be performed by an authorized Eaton Customer Service Engineer, or the warranty terms specified on page 144 become void. This service is offered as part of the sales contract for the UPS. Contact service in advance (usually a two-week notice is required) to reserve a preferred startup date.**

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## 1.1 UPS standard features

The UPS has many standard features that provide cost-effective and consistently reliable power protection. The descriptions in this section provide a brief overview of the UPS standard features.

### 1.1.1 Installation features

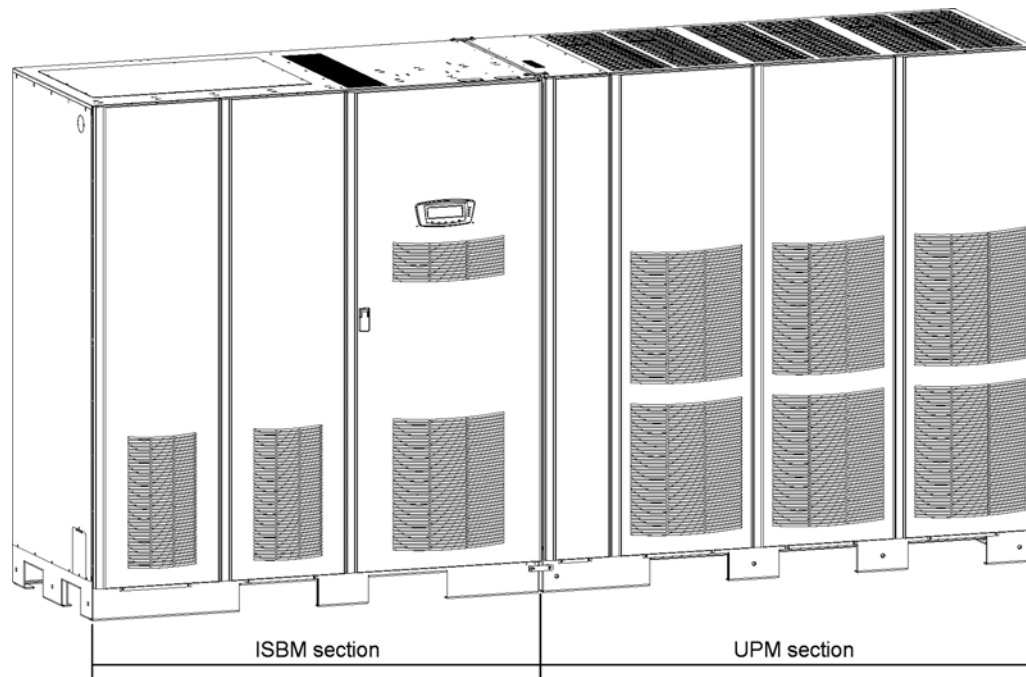
Each UPS section is shipped separately. The sections are mechanically and electrically joined at the installation site. Sections can be permanently bolted to the floor.

Power wiring/busbars can be routed through the top or bottom of the cabinet with connections made to easily accessible terminals. Control wiring is routed through the top of the cabinet and must be installed in accordance with national wiring methods.

Line-up-and-match battery cabinets are wired through the side panels of the units. Optional X-Slot connectivity cards are quickly installed at the front of the unit and are hot-pluggable.

## 1.1.2 Control panel

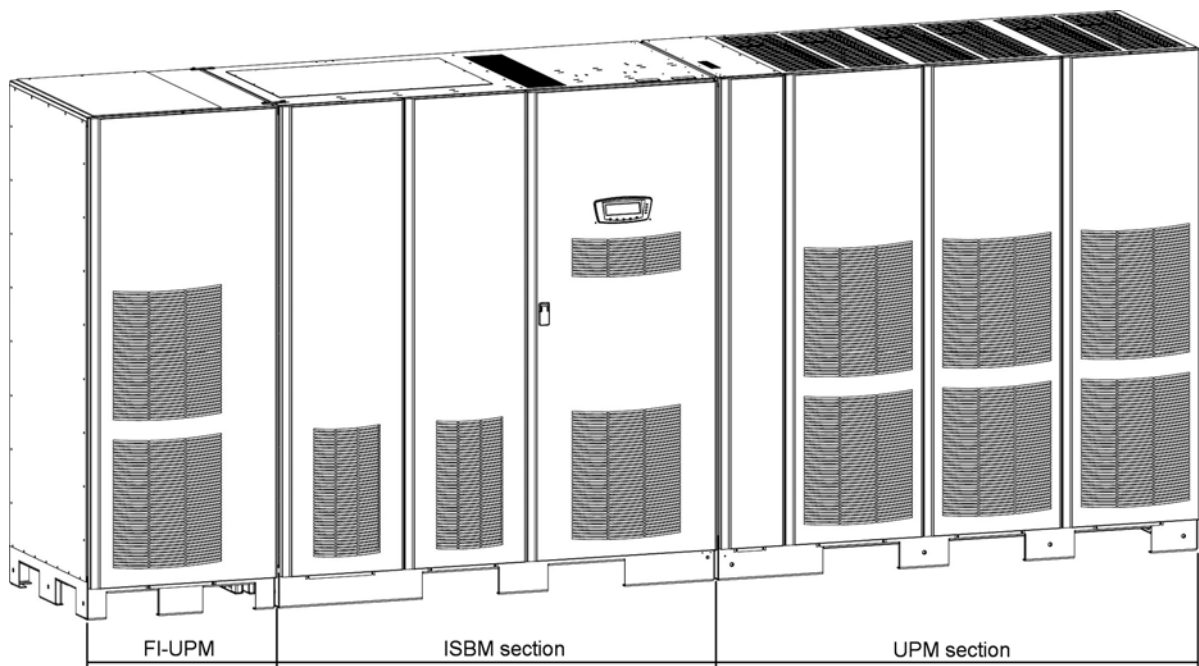
The control panel, located on the UPS front door, contains an LCD and pushbutton switches to control the operation of the UPS, and to display the status of the UPS system. See Chapter 7: “UPS operating instructions” for additional information.



**Figure 1-1. Eaton 9395 675-825 kVA cabinet**



**Figure 1-2. Eaton 9395 825/550 kVA cabinet**



**Figure 1-3. Eaton 9395 900-1100 kVA UPS**

### 1.1.3 Customer Interface

- Building Alarm Monitoring – Up to five inputs in the UPS are available to connect the facility's alarm system contacts. Some system configurations may limit the number of inputs available. The UPS

uses these inputs to monitor the building alarms in addition to the UPS status. See Chapter 8: "Communication" for additional information.

- Alarm Contact – One alarm contact is provided for connection to equipment at the facility, such as a light, an audible alarm, or a computer terminal. The equipment connected to this contact alerts you to a UPS alarm. See Chapter 8: "Communication" for additional information.
- X-Slot Communication Bay – A four-slot communication bay is provided as a standard feature. Four optional X-Slot cards can be installed in the UPS module at any time. See Chapter 8: "Communication" for additional information.
- ConnectUPS -X Web/SNMP Card – This X-Slot card is provided as standard equipment and provides remote monitoring through a Web browser interface, e-mail, and a network management system (NMS) using SNMP. See Chapter 8: "Communication" for additional information.

### **1.1.4 Advanced Battery Management**

A three-stage charging system increases battery service life by optimizing recharge time, and protects batteries from damage due to high current charging and inverter ripple currents. Charging at high currents can overheat and damage batteries.

### **1.1.5 Power Management Software**

Eaton LanSafe® Power Management Software is bundled as part of the Software Suite CD shipped with the UPS. See Chapter 8: "Communication" for additional information.

## **1.2 Options and accessories**

Contact an Eaton sales representative for information about the following options.

### **1.2.1 Field Installed UPM**

A Field Installed UPM (FI-UPM) provides N+1 redundancy for the UPS system. The FI-UPM may be installed at any time in the future when power needs change. The module cabinet is installed on the left side of the UPS and is wired directly to the UPS. No input or output wiring changes are needed for redundancy. Operation remains the same as for the original UPS.

### **1.2.2 Maintenance Bypass Module**

The Maintenance Bypass Module (MBM) enables power to completely bypass and isolate the UPS so that the UPS can be safely serviced or replaced without interrupting power to critical systems.

### **1.2.3 Sync Control**

An optional Eaton 9395 Sync Control maintains the critical load outputs of two separate single module Eaton 9395 UPS systems in synchronization. This option facilitates the uninterrupted transfer of the load from one load bus to another by means of a transfer switch. The Sync Control is housed in a wall-mounted panel that can be located between the UPS units for easy wiring.

## 1.2.4 Single-feed kit

An optional kit is available for converting the dual-feed rectifier and bypass inputs to a single-feed configuration. The kit consists of jumpers and bus bar extenders for each phase, and the hardware required for installation.

## 1.2.5 Distributed Bypass System

There are two types of redundancy: UPS based (based on the number of UPSs) and UPM based (based on the number of UPMs). Each UPS can contain one to four UPMs.

A distributed bypass UPS system with two to five UPS units can be installed to provide a capacity and/or redundant system. This load sharing system provides more capacity than a single UPS, and can provide redundancy, depending on the load and configuration. In addition, when one UPM or UPS is taken out of service for maintenance or is not operating properly, a redundant UPM or UPS continues to supply uninterrupted power to the critical load. An Eaton HotSync® Controller Area Network (CAN) provides connectivity and operational mode control. The distributed bypass system consists of two to five UPS units each with a CAN card (for paralleling the UPSs), and a customer-supplied tie cabinet or load distribution panel to act as a tie point.

The tie cabinet must contain Module Output Breakers (MOBs) with dual auxiliary contacts for control of the system. Without dual auxiliary MOBs, UPSs are not allowed to go to bypass individually during servicing. All UPSs will go to bypass instead of just the UPS needing service, decreasing critical load protection. With dual auxiliary MOBs, one UPS can be bypassed while the remaining UPSs support the load as long as the remaining UPMs have the capacity to do so.

## 1.2.6 Input Output Module configuration

The UPS can be supplied in an Input Output Module (IOM) configuration without the bypass input connections, the static switch, and the backfeed protection contactor. This configuration is primarily used in multiple UPS parallel systems that do not need a bypass for each UPS and use a separate System Bypass Module (SBM) to provide system bypass capabilities.

## 1.2.7 Inherent redundancy

To deliver greater reliability, the Eaton 9395 UPS can be configured by an authorized Eaton Customer Service Engineer for inherent redundancy. When configured, the UPS automatically becomes redundant if the load is at or below the capacity of the UPMs minus the capacity of one UPM. Under normal conditions the UPMs in the UPS share the load equally. If one or more UPMs becomes unavailable and the load is at or below the capacity of remaining UPMs, the remaining UPMs supply the load instead of transferring to bypass.

If the capacity of the UPMs falls below the redundancy level or the load increases above redundancy level, but is still able to maintain the load, a loss of redundancy alarm is sounded. If the load exceeds the capacity of remaining UPMs, the UPS transfers to bypass.

## 1.2.8 Energy Saver and High Alert modes



**NOTE**

**The Variable Module Management System and Energy Saver System modes are mutually exclusive.**

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Energy Saver mode allows the UPS to operate in Bypass mode. In this mode, the UPS is operating on bypass, with the UPMs in standby, ready to automatically transfer to Normal mode if a commercial electrical power brownout, blackout, overvoltage, undervoltage, or out-of-tolerance frequency condition occurs. In High Alert mode the unit transfers from Energy Saver mode to Normal mode (inverter online) or if in Normal mode remains in Normal mode for a default time period of one hour. The High Alert mode time period is configurable by an Eaton Customer Service Engineer. The High Alert mode allows the user to place the unit online with full protection when outside conditions could cause a power disturbance. At the end of the time period, the unit defaults back to Energy Saver mode. If the High Alert mode is reactivated during the time period, the timer will be restarted.

### 1.2.9 Variable Module Management System and High Alert modes

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#### NOTE

**The Variable Module Management System and Energy Saver System modes are mutually exclusive.**

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The Variable Module Management System (VMMS) mode maintains UPM redundancy and achieves higher efficiencies by intelligently controlling the UPM's load level. The efficiency rating for each UPM is highest when loads are greater than 50% of its rating. Therefore, shifting the load to fewer UPMs can achieve higher efficiencies when the UPS load is lighter.

In VMMS mode, the UPS is actively monitoring the critical bus and UPMs are available to assume load in less than 2 ms to respond to load changes.

The VMMS feature has three configurable modes of operation: Online mode, Online mode with VMMS, and High Alert mode. All modes are selectable from the front panel.

VMMS mode supports both distributed bypass and SBM parallel configurations.

In High Alert mode, all idle UPMs go online for one hour. At the end of the hour, the UPS defaults back to VMMS mode. If the High Alert mode is reactivated during the one hour, the one hour timer will be restarted.

### 1.2.10 Optional X-Slot cards

The optional X-Slot cards support several protocols, such as SNMP, HTTP, AS/400®, and Modbus®. See Chapter 8: "Communication" for additional information.

## 1.3 Battery system

Although not provided with the UPS, a battery system is required to provide emergency short-term backup power to safeguard operation during brownouts, blackouts, and other power interruptions. The battery system should be equipped with lead-acid batteries. An external battery disconnect switch must be used.

The UPMs may be powered with either a common or separate battery system. In a common battery system, single and multiple UPMs are powered from one common battery source. In a separate battery system, multiple UPMs are each powered from separate battery sources.

A supplementary 48VDC shunt trip signal for the battery disconnect device is provided by the UPS, but is not required for normal operation.

## 1.4 Basic system configurations

The following basic UPS system configurations are possible:

- Single UPS with two to three UPMs with a common battery and a standalone common battery system with a battery disconnect
- Single UPS with two to three UPMs with a common battery, a FI-UPM with a common battery, a standalone common battery system with a battery disconnect.
- Single UPS with two to three UPMs with separate batteries and a standalone separate battery system with a battery disconnect for each UPM
- Single UPS with two to three UPMs with separate batteries, an FI-UPM with a separate battery , and a standalone separate battery system with a battery disconnect for each UPM
- Distributed bypass system with two to five UPSs and a customer-supplied tie cabinet
- Distributed bypass system with two to five UPSs and a customer-supplied tie cabinet

The UPS system configuration can be enhanced by adding optional accessories such as a Remote Emergency Power-off (REPO) control, RMP II, or X-Slot communication cards.

## 1.5 Using this manual

This manual describes how to install and operate the Eaton 9395 UPS (675-1100 kVA) cabinet. Read and understand the procedures described in this manual to ensure trouble-free installation and operation. In particular, be thoroughly familiar with the REPO procedure (see Section “Using the Remote Emergency Power-off switch” on page 117).


The information in this manual is divided into sections and chapters. The system, options, and accessories being installed dictate which parts of this manual should be read. At a minimum, Chapters 1 through 4 and Chapter 7 should be examined.

Read through each procedure before beginning the procedure. Perform only those procedures that apply to the UPS system being installed or operated.

## 1.6 Conventions used in this manual

This manual uses these type conventions:

- **Bold type** highlights important concepts in discussions, key terms in procedures, and menu options, or represents a command or option that you type or enter at a prompt.
- *Italic type* highlights notes and new terms where they are defined.
- `Screen type` represents information that appears on the screen or LCD.

| Icon  | Description   |
|---|---|
|  | Information notes call attention to important features or instructions. |

| Icon   | Description  |
|--------|--|
| [Keys] | Brackets are used when referring to a specific key, such as [Enter] or [Ctrl]. |

In this manual, the term UPS refers only to the UPS cabinet and its internal elements. The term UPS system refers to the entire power protection system – the UPS cabinet, the battery cabinet, and options or accessories installed.

## 1.7 Symbols, controls, and indicators

The following are examples of symbols used on the UPS or accessories to alert you to important information:



**RISK OF ELECTRIC SHOCK** - Indicates that a risk of electric shock is present and the associated warning should be observed.



**CAUTION: REFER TO OPERATOR'S MANUAL** - Refer to your operator's manual for additional information, such as important operating and maintenance instructions.



This symbol indicates that you should not discard the UPS or the UPS batteries in the trash. This product involves sealed, lead-acid batteries and must be disposed of properly. For more information, contact your local recycling/reuse or hazardous waste center.



This symbol indicates that you should not discard waste electrical or electronic equipment (WEEE) in the trash. For proper disposal, contact your local recycling/reuse or hazardous waste center.

## 1.8 For more information

Refer to the Powerware 9390 and 9395 Sync Control Installation and Operation Manual for the following additional information:

- Installation instructions, including site preparation, planning for installation, and wiring and safety information. Detailed illustrations of the cabinet with dimensional and connection point drawings are provided.
- Operation, including controls, functions of the standards and optional features, procedures for using with the UPS, and information about maintenance.

Refer to the Eaton 9395 Integrated Battery Cabinet (Model IBC-L) installation manual (1028181) for the following additional information:

- Integrated Battery Cabinet (IBC) installation instructions, including site preparation, planning for installation, wiring, and safety information.
- Detailed illustrations of the cabinet, including dimension and connection point drawings.



Visit [www.Eaton.com](http://www.Eaton.com) or contact your service representative for information on how to obtain copies of these manuals.

## **1.9 Getting help**

Call your local service representative if help is needed with any of the following:

- Scheduling initial startup
- Regional locations and telephone numbers
- A question about any of the information in this manual
- A question this manual does not answer

## 2 Safety warnings

### IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

This manual contains important instructions that should be followed during installation and maintenance of the UPS and batteries. Please read all instructions before operating the equipment and save this manual for future reference. The UPS is designed for computer room applications, and contains safety shields behind the door and front panels. However, the UPS is a sophisticated power system and should be handled with appropriate care.

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#### DANGER

**This UPS contains LETHAL VOLTAGES. All repairs and service should be performed by AUTHORIZED SERVICE PERSONNEL ONLY. There are NO USER SERVICEABLE PARTS inside the UPS.**

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#### WARNING

- The UPS is powered by its own energy source (batteries). The output terminals may carry live voltage even when the UPS is disconnected from an AC source. To reduce the risk of fire or electric shock, install this UPS in a temperature and humidity controlled, indoor environment, free of conductive contaminants. Ambient temperature must not exceed 40°C (104°F). Do not operate near water or excessive humidity (95% maximum). The system is not intended for outdoor use.
  - Ensure all power is disconnected before performing installation or service.
  - Batteries can present a risk of electrical shock or burn from high short-circuit current.
  - The following precautions should be observed: 1) Remove watches, rings, or other metal objects; 2) Use tools with insulated handles; 3) Do not lay tools or metal parts on top of batteries; 4) Wear rubber gloves and boots.
  - **ELECTRIC ENERGY HAZARD.** Do not attempt to alter any battery wiring or connectors. Attempting to alter wiring can cause injury.
  - Do not open or mutilate batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.
- 



#### CAUTION

- Installation or servicing should be performed by qualified service personnel knowledgeable of batteries and required precautions. Keep unauthorized personnel away from batteries. Consider all warnings, cautions, and notes before installing or replacing batteries. **DO NOT DISCONNECT** the batteries while the UPS is in Battery mode.
- Replace batteries with the same number and type of batteries as originally installed in the UPS.
- Disconnect the charging source prior to connecting or disconnecting terminals.
- Determine if the battery is inadvertently grounded. If it is, remove the source of the ground. Contacting any part of a grounded battery can cause a risk of electric shock. An electric

shock is less likely if you disconnect the grounding connection before you work on the batteries.

- Proper disposal of batteries is required. Refer to local codes for disposal requirements.
  - Do not dispose of batteries in a fire. Batteries may explode when exposed to flame.
  - Keep the UPS door closed and front panels installed to ensure proper cooling airflow and to protect personnel from dangerous voltages inside the unit.
  - Do not install or operate the UPS system close to gas or electric heat sources.
  - The operating environment should be maintained within the parameters stated in this manual.
  - Keep surroundings uncluttered, clean, and free from excess moisture.
  - Observe all DANGER, CAUTION, and WARNING notices affixed to the inside and outside of the equipment.
- 



#### CAUTION

To prevent damage to the wiring channel and wiring in the UPS cabinet base when lifting or moving the cabinet:

- Lift and move the cabinet using only the front or rear forklift slots.
- Verify that the forklift forks are in a horizontal position before inserting them into the forklift slots. DO NOT angle fork tips upward.
- Insert the forks all the way through the base. DO NOT insert forks partially into the base to move the cabinet.
- Forks may be partially inserted into the front or rear forklift slots for minor positioning if the forks are kept in a horizontal position with no upward angling.
- DO NOT use the forklift slots on the end of the cabinet to move the cabinet.
- End forklift slots may be used for minor positioning if the forks are kept in a horizontal position with no upward angling.

**If these instructions are not followed, damage to the wiring channel and wiring will occur.**

---

# 3 UPS installation plan and unpacking

Use the following basic sequence of steps to install the UPS:

1. Create an installation plan for the UPS system (Chapter 3).
2. Prepare your site for the UPS system (Chapter 3).
3. Inspect and unpack the UPS cabinet (Chapter 3).
4. Unload and install the UPS cabinet, and wire the system (Chapter 4: "UPS system installation").
5. Complete the installation checklist at the end of this manual.
6. Have authorized service personnel perform preliminary operational checks and startup.



## NOTE

**Startup and operational checks must be performed by an authorized Eaton Customer Service Engineer, or the warranty terms specified on page 144 become void. This service is offered as part of the sales contract for the UPS. Contact service in advance (usually a two-week notice is required) to reserve a preferred startup date.**

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## 3.1 Creating an installation plan

Before installing the UPS system, read and understand how this manual applies to the system being installed. Use the procedures and illustrations in Section 3.2 and Chapter 4: "UPS system installation" to create a logical plan for installing the system.

## 3.2 Preparing the site

For the UPS system to operate at peak efficiency, the installation site should meet the environmental parameters outlined in this manual. If the UPS is to be operated at an altitude higher than 1000 m, contact your service representative for important information about high altitude operation. The operating environment must meet the weight, clearance, and environmental requirements specified.

### 3.2.1 Environmental and installation considerations

The UPS system installation must meet the following guidelines:

- The system must be installed on a level floor suitable for computer or electronic equipment.
- The system must be installed in a temperature and humidity controlled indoor area free of conductive contaminants.
- The cabinet can be installed in line-up-and-match or standalone configurations.

Failure to follow guidelines may void your warranty.

The UPS equipment operating environment must meet the weight requirements shown in Table 3-1 and the size requirements shown in Figure 3-1 through Figure 3-15. Dimensions are in millimeters.

| Model                                 | Weight kg   |             |
|---------------------------------------|-------------|-------------|
|                                       | Shipping    | Installed   |
| Eaton 9395-675 and 9395-825 ISBM UPM  | 830<br>1800 | 730<br>1690 |
| Eaton 9395-900 and 9395-1100 ISBM UPM | 830<br>1800 | 730<br>1690 |
| FI-UPM module                         | 642         | 606         |

**Table 3-1: UPS cabinet weights**

The UPS cabinets use forced air cooling to regulate internal component temperature. Air inlets are in the front of the cabinet and outlets are in the top. You must allow clearance in front of and above each cabinet for proper air circulation. The clearances required around the UPS cabinet are shown in Table 3-2.

|                                   |  |
|-----------------------------------|--|
| <b>From top of cabinet</b>        | Minimum clearance over the UPS cabinet is 458 mm for ventilation |
| <b>From front of cabinet</b>      | 915 mm working space   |
| <b>From back of cabinet</b>       | None required, but for easier service 500 mm is recommended.     |
| <b>From right side of cabinet</b> | 100 mm   |
| <b>From left side of cabinet</b>  | None required  |

**Table 3-2: UPS cabinet clearances**

The basic environmental requirements for operation of the UPS system are:

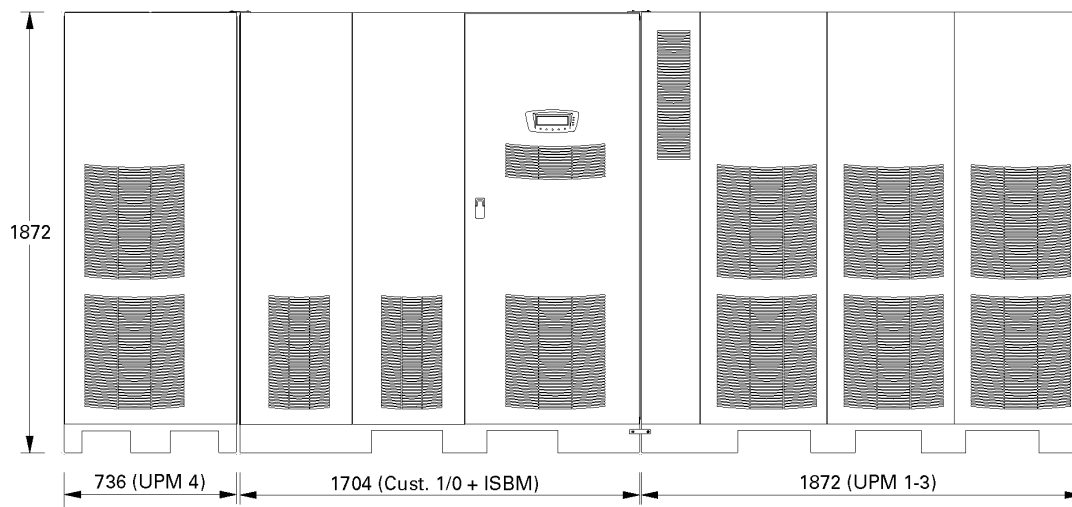
- Ambient Temperature Range: 0-40°C
- Recommended Operating Range: 20-25°C
- Maximum Relative Humidity: 95%, noncondensing

The UPS ventilation requirements are shown in Table 3-3.

| Rating   | Input/output voltage | Heat rejection<br>BTU/h x 1000 |
|----------|----------------------|--------------------------------|
| 675 kVA  | 400/400              | 135                            |
| 825 kVA  | 400/400              | 161                            |
| 900 kVA  | 400/400              | 176                            |
| 1100 kVA | 400/400              | 215                            |

**Table 3-3: Air conditioning or ventilation requirements during full load operation**

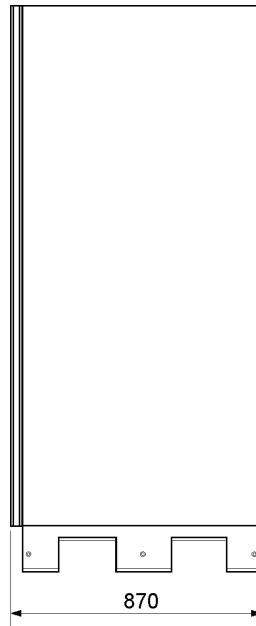
Ventilation required for cooling air exhaust: approximately 900 liter/sec/225-275kVA unit, + 560 liter/sec (ISBM).



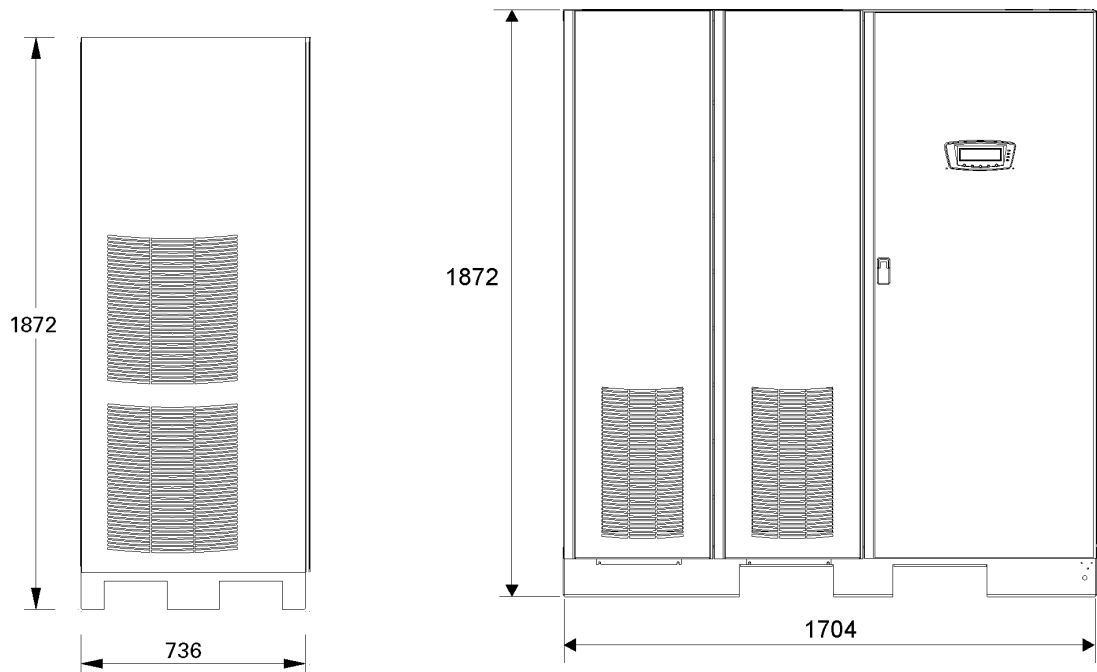
**Figure 3-1. UPS cabinet dimensions (front view) 675-1100 kVA (675-825 kVA does not include UPM4)**



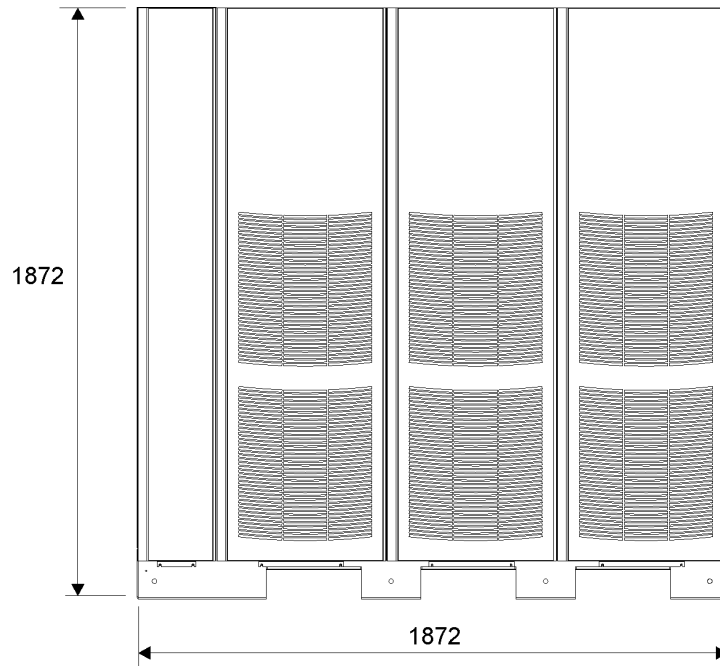
**Figure 3-2. UPS cabinet dimensions (front view) - 825/550 kVA**



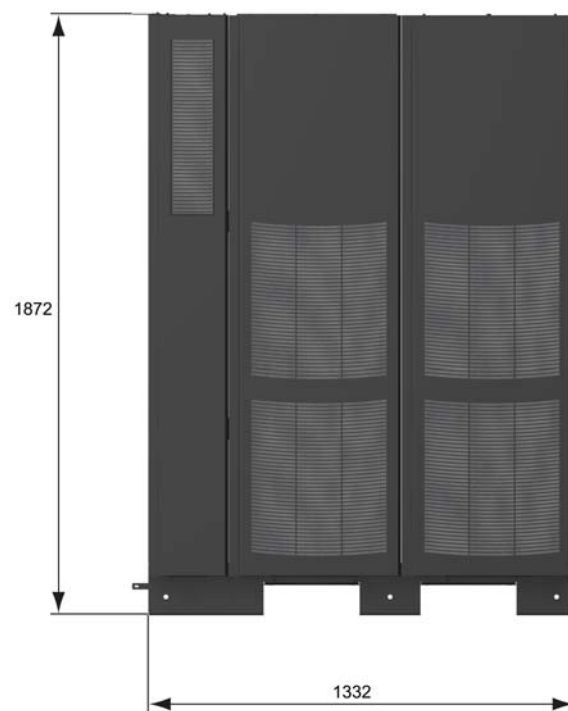
**Figure 3-3. UPS cabinet dimensions (right side view)**



**Figure 3-4. FI-UPM and ISBM section dimensions (front view)**

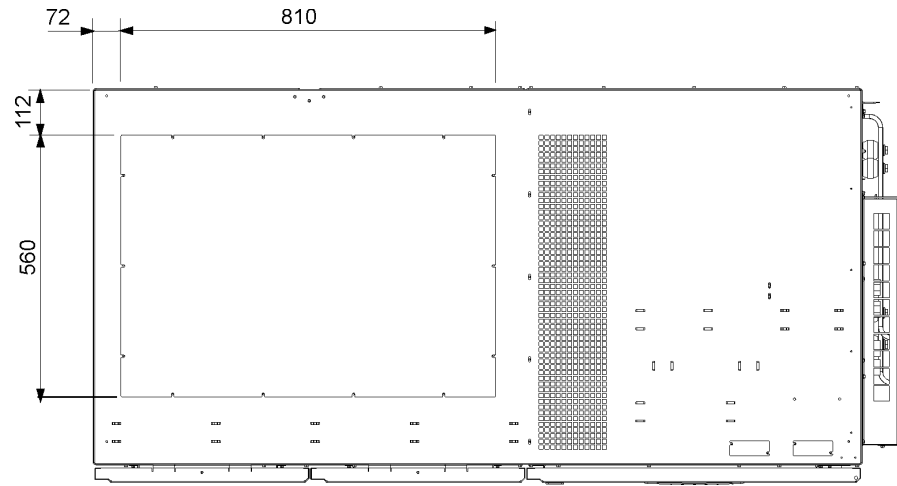


**Figure 3-5. UPM section dimensions (front view) - 675-825 kVA and 900-1100 kVA**

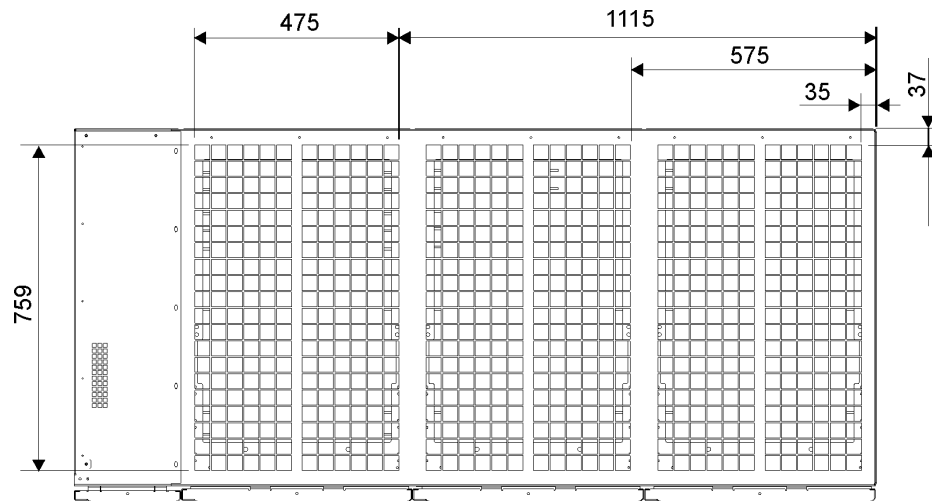


**Figure 3-6. UPM section dimensions (front view) - 825/550 kVA**

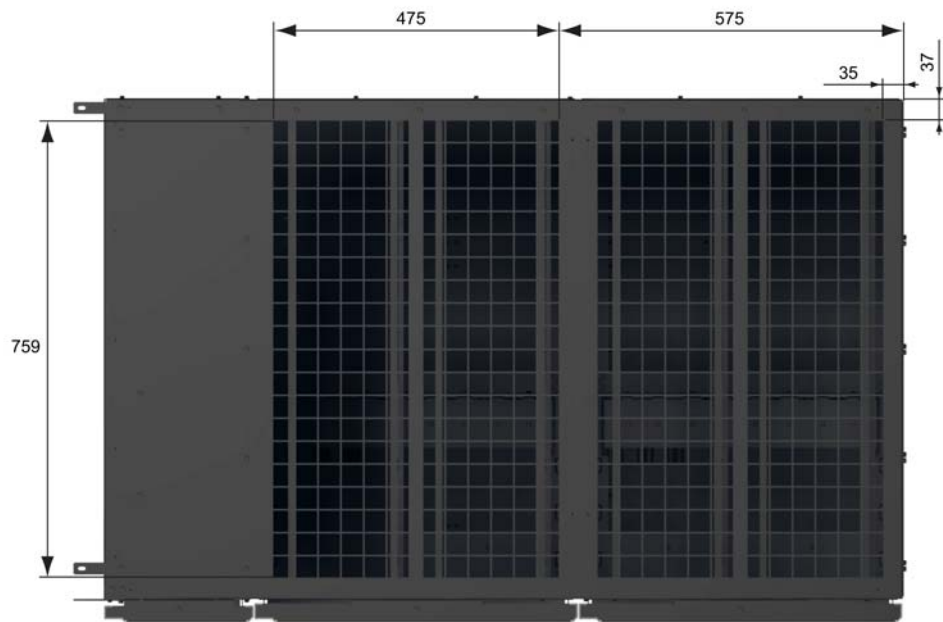




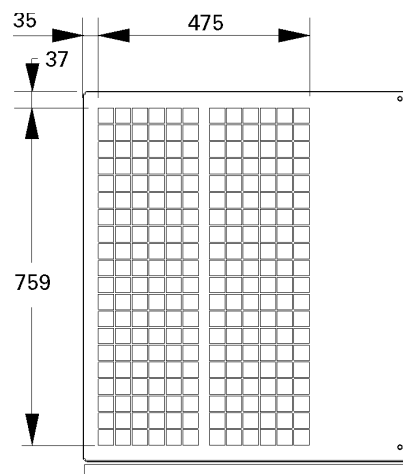
**Figure 3-7. ISBM section (top view)**



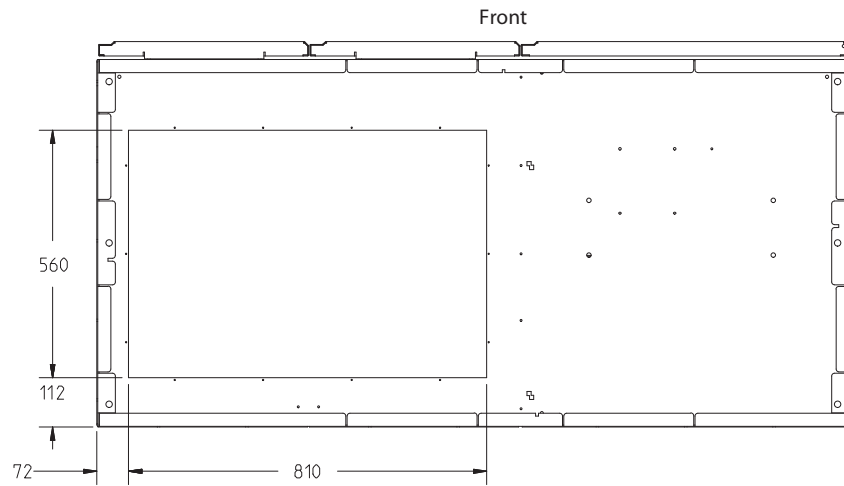
**Figure 3-8. UPM section dimensions (top view) - 675-825 kVA and 900-1100 kVA**



**Figure 3-9. UPM section dimensions (top view)- 825/550 kVA**

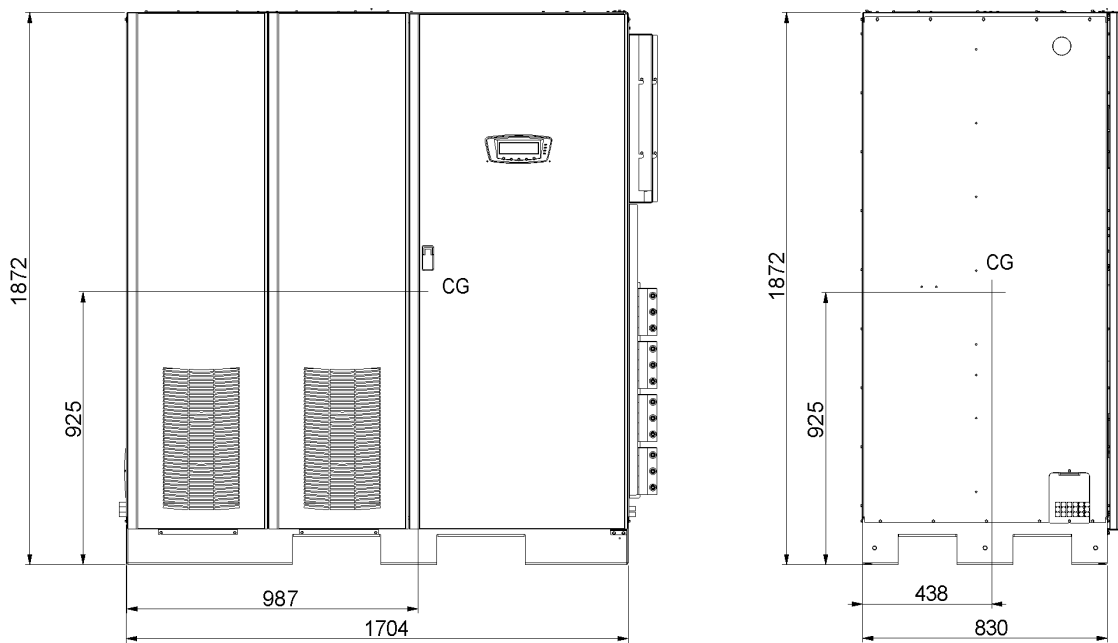


**Figure 3-10. FI-UPM section dimensions (top view)**

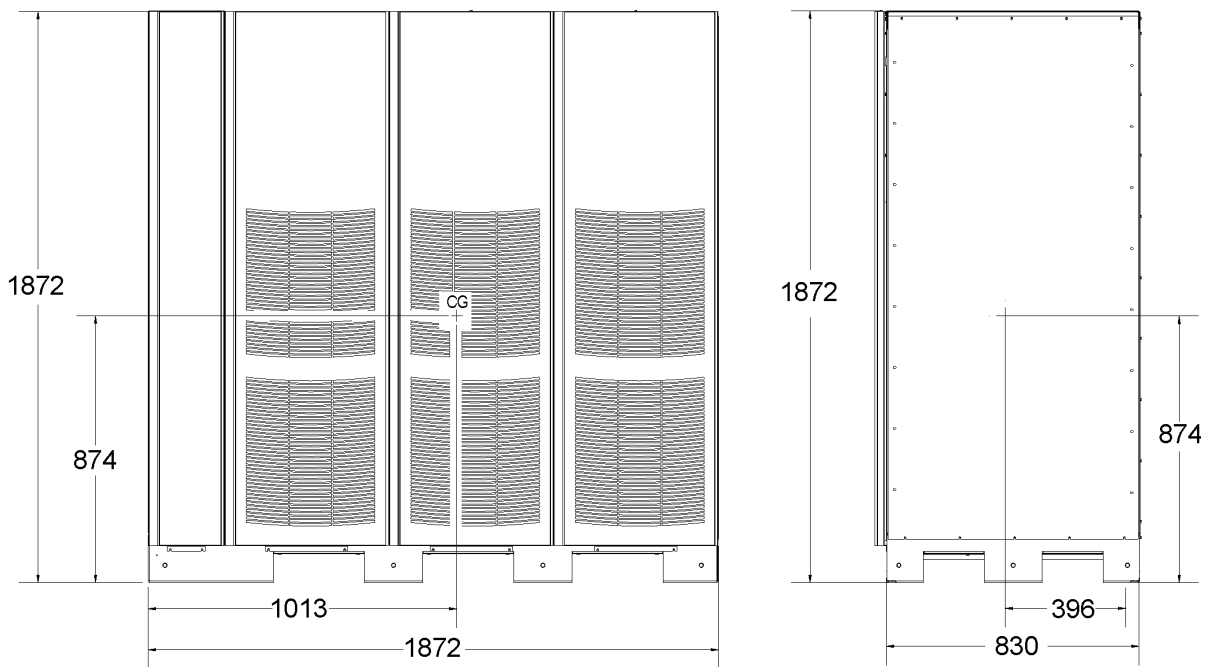


Dimensions are in millimeters.

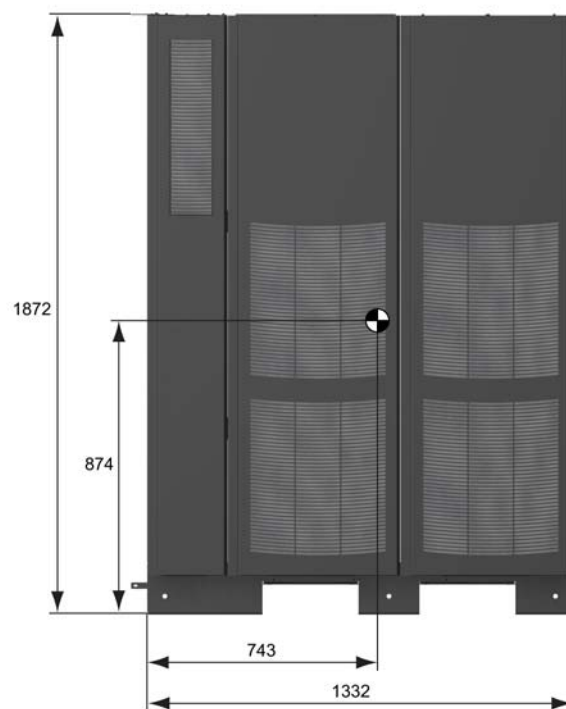
**Figure 3-11. ISBM section dimensions (bottom view)**



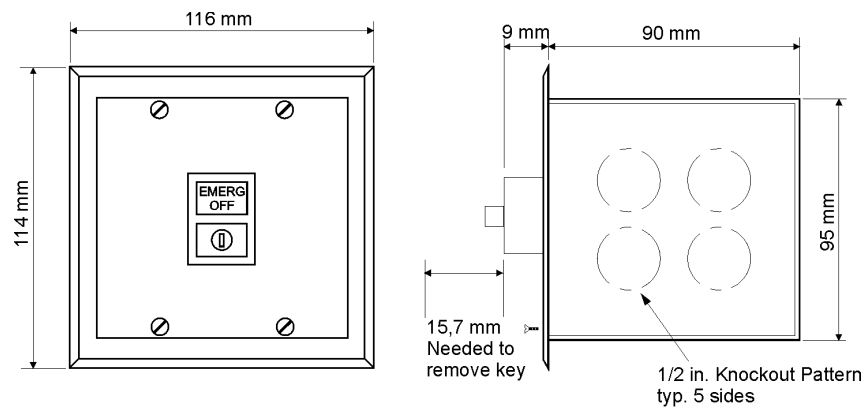
**Figure 3-12. ISBM section center of gravity**



**Figure 3-13. UPS cabinet center of gravity - 675-825 kVA and 900-1100 kVA**



**Figure 3-14. UPS cabinet center of gravity - 825/550 kVA**



**Figure 3-15. Remote EPO switch dimensions**

### 3.2.2 UPS system power wiring preparation



#### NOTE

If installing a maintenance bypass, a minimum of two separate feeds with upstream feeder breakers, or a single feed with two upstream feeder breakers, must be provided: one for the UPS or rectifier input breaker (RIB) (if installed) and one for the maintenance bypass input. **DO NOT** use a single feed or a single feeder breaker to supply both the UPS or RIB and the maintenance bypass. If a bypass input breaker (BIB) is installed in the maintenance bypass and a single-feed UPS is being installed, a single feed to the maintenance bypass is acceptable for supplying both the UPS and the bypass.

For external wiring requirements, including the minimum size of external wiring, see Table 3-4. The power wiring connections for this equipment are rated at 90°C. If wire is run in an ambient temperature greater than 30°C, higher temperature wire and/or larger size wire may be necessary.



#### NOTE

Callout letters A, B, C, and D map to Figure 6-6 on page 82.

**Bypass wiring data is not applicable to Input Output Module (IOM) configurations.**

| Rating   | Units                     | Rating 50/60 Hz                   |              |              |               |
|--|---------------------------|-----------------------------------|--------------|--------------|---------------|
|  | kVA<br>kW                 | 675<br>(607)                      | 825<br>(742) | 900<br>(810) | 1100<br>(990) |
| <b>Input and output voltage</b>  | Volts                     | 400/400                           | 400/400      | 400/400      | 400/400       |
| <b>AC input to UPS rectifier</b><br>Full load current plus battery recharge current<br>(3) phases, (1) ground<br><b>A</b><br><br>Minimum conductor size<br>Number per Phase            | Amps                      | 1120                              | 1369         | 1493         | 1825          |
|  | mm <sup>2</sup><br>(each) | Refer to national and local rules |              |              |               |
| <b>AC input to UPS bypass</b><br>Full load current at nominal voltage<br>(3) phases, (1) neutral—if required, (1) ground<br><b>B</b><br><br>Minimum conductor size<br>Number per phase | Amps                      | 974                               | 1191         | 1299         | 1588          |
|  | mm <sup>2</sup><br>(each) | Refer to national and local rules |              |              |               |
| <b>DC input from battery to UPS</b><br>(1) positive, (1) negative c<br><b>C</b><br><br>minimum conductor size<br>number per pole   | Amps                      | 1600                              | 2000         | 2200         | 2600          |
|  | mm <sup>2</sup><br>(each) | Refer to national and local rules |              |              |               |

|   | Units                     | Rating 50/60 Hz                   |      |      |      |
|---|---------------------------|-----------------------------------|------|------|------|
| <b>AC output to critical load</b><br>full load current<br>(3) phases, (1) neutral—if required, (1) ground d<br><b>D</b><br><br>minimum conductor size<br>number per phase | Amps                      | 974                               | 1191 | 1299 | 1588 |
|   | mm <sup>2</sup><br>(each) | Refer to national and local rules |      |      |      |

**Table 3-4: Input/output ratings and external wiring requirements for the Eaton 9395-675, 9395-825, 9395-900 and 9395-1100**

Read and understand the following notes while planning and performing the installation:

- Refer to national and local electrical codes for acceptable external wiring/busbar practices.
- To allow for future kVA upgrades, consider using conductors sized for non-derated units to wire derated units.
- Material and labor for external wiring/busbar requirements are to be provided by designated personnel.
- For external wiring, use 90°C copper or aluminium wire. See the appropriate information in Table 3-4. Wire sizes are based on using the specified breakers.
- Specification is for copper wire with a 90°C rating.
- The bypass feed into this equipment uses three or four wires. The rectifier feed into this equipment uses three wires. The phases must be symmetrical about ground (from a Wye source) for proper equipment operation.
- If the load requires a neutral, a bypass source neutral must be provided. If the load does not require a neutral and there is no neutral conductor connected at the bypass input, a neutral must be installed to source star point.
- The UPS cabinet is shipped with a debris shield covering the ventilation grill on top of the unit. Do not remove the debris shield until installation is complete. However, remove the shield before operating the UPS. Once the debris shield is removed, do not place objects on the ventilation grill.

In a common battery system, single and multiple UPMs are powered from one common battery source. In a separate battery system, multiple UPMs are each powered from separate battery sources. A Field installed UPM (FI-UPM) is always designated as UPM 4.

Terminals E1 through E12 are bus bar mountings. See Table 3-5 for power cable terminations and Table 3-6 for recommended installation parts not supplied by Eaton Corporation. Figure 4-7 on page 41 through Figure 4-10 on page 43 show the location of the power cable terminals inside the UPS.

| Terminal function            | Terminal | Function    | Tightening torque Nm | Bolt size |
|------------------------------|----------|-------------|----------------------|-----------|
| AC input to UPS rectifier    | E1       | Phase L1    | 80 (47)              | M12 (M10) |
|                              | E2       | Phase L2    | 80 (47)              | M12 (M10) |
|                              | E3       | Phase L3    | 80 (47)              | M12 (M10) |
| AC input to bypass           | E6       | Phase L1    | 80 (47)              | M12 (M10) |
|                              | E7       | Phase L2    | 80 (47)              | M12 (M10) |
|                              | E8       | Phase L3    | 80 (47)              | M12 (M10) |
| AC output to critical load   | E9       | Phase L1    | 80 (47)              | M12 (M10) |
|                              | E10      | Phase L2    | 80 (47)              | M12 (M10) |
|                              | E11      | Phase L3    | 80 (47)              | M12 (M10) |
| DC input from battery to UPS | E4       | Battery (+) | 80 (47)              | M12 (M10) |
|                              | E5       | Battery (-) | 80 (47)              | M12 (M10) |
| Input and output neutral     | E12      | Neutral     | 80 (47)              | M12 (M10) |
| Customer ground              | Ground   | Ground      | 80 (47)              | M12 (M10) |

**Table 3-5: UPS cabinet power cable/busbar terminations for the Eaton 9395-825(675) and 9395-1100(900)**



**NOTE**

**Bypass terminations are not applicable to IOM configurations.**

| Part        | Size        | Quantity    | Manufacturer | Part number | Notes                 |
|-------------|-------------|-------------|--------------|-------------|-----------------------|
| Bolt        | M12 x 50 mm | As required | N/A          | N/A         | Quantity per lug hole |
| Bolt        | M10 x 50 mm | As required | N/A          | N/A         |                       |
| Flat washer | M12         | As required | N/A          | N/A         |                       |
| Lock washer | M12         | As required | N/A          | N/A         |                       |
| Nut         | M12         | As required | N/A          | N/A         |                       |

**Table 3-6: Recommended installation parts (not supplied by Eaton Corporation)**

External overcurrent protection is not provided by this product, but is required by codes. Refer to Table 3-4 for wiring/busbar requirements. If an output lockable disconnect is required, it is to be supplied by the user.

| UPS model        | Input rating |        |
|------------------|--------------|--------|
|                  | Load rating  | 400 V  |
| 9395-675, 3*225  | 100%         | 1200 A |
| 9395-825, 3*275  | 100%         | 1500 A |
| 9395-900, 4*225  | 100%         | 1500 A |
| 9395-1100, 4*275 | 100%         | 2000 A |



**Table 3-7: Recommended input circuit breaker ratings****CAUTION**

**To reduce the risk of fire, connect only to a circuit provided with maximum input circuit breaker current ratings from Table 3-7 in accordance with the national and local installation rules.**

The line-to-line unbalanced output capability of the UPS is limited only by the full load per phase current values for AC output to critical load shown in Table 3-4 on page 23. The recommended line-to-line load unbalance is 50% or less.

Source protection for the AC input to bypass should be treated as if supplying a 825 kVA or 1100 kVA three-phase transformer, to allow for inrush current. Bypass input wiring and bypass input breaker rating should be treated as if supplying a 825 kVA or 1100 kVA load, regardless of the rating of the UPS.

Bypass and output overcurrent protection and bypass and output disconnect switches are to be provided by the user. Table 3-8 lists the recommended rating for bypass and output circuit breakers satisfying the criteria for both. Bypass breakers are not required for IOM configurations.

| UPS model        | Circuit breaker rating |                       |                        |
|------------------|------------------------|-----------------------|------------------------|
|                  | Load rating            | 400 V                 |                        |
|                  |                        | Bypass/Output/MOB/MBS | Output fuse            |
| 9395-675, 3*225  | 100% rated             | 1200 A                | 200 A (B-type breaker) |
| 9395-825, 3*275  | 100% rated             | 1500 A                | 200 A (B-type breaker) |
| 9395-900, 4*225  | 100% rated             | 1600 A                | 250 A (gG)             |
| 9395-1100, 4*275 | 100% rated             | 2000 A                | 250 A (gG)             |

**Table 3-8: Recommended bypass and output circuit breaker ratings, output breaker/fuse rating dimensioned to ensure fault clearing in battery operation**

There is no DC disconnect device within the UPS. A battery disconnect switch is recommended, and may be required by local codes when batteries are remotely located. The battery disconnect switch should be installed between the battery and the UPS.

External DC input overcurrent protection and disconnect switch for the remote battery location is to be provided by the user. Table 3-9 lists the maximum rating for continuous-duty rated circuit breakers satisfying the criteria for both.

| UPS model  | Input breaker rating                     |
|------------|--|
|            | 600 VDC                                  |
| 9395-3*275 | 3*700 A (2100 A, depends on end voltage) |
| 9395-825   | 2100 A (2100 A, depends on end voltage)  |
| 9395-4*275 | 4*700 A (2800 A, depends on end voltage) |
| 9395-1100  | 2800 A (2800 A, depends on end voltage)  |

**Table 3-9: Recommended DC input circuit breaker ratings**

Rated battery current is computed at 1.7 volts per cell. The battery wiring/busbar used between the battery and the UPS should not allow a voltage drop of more than 1 % of nominal DC voltage at rated battery current.

### 3.2.3 UPS system interface wiring preparation

Control wiring for features and options should be connected at the customer interface terminal blocks located inside the UPS as described in Chapter 5: "Installing options and accessories".



#### WARNING

**Do not directly connect relay contacts to the mains related circuits. Reinforced insulation to the mains is required.**

---

Read and understand the following notes while planning and performing the installation:

- Install the interface wiring (for example, building alarm, relay output, battery breaker trip, and X-Slot) separate from the power wiring. The wiring should have double insulation and rated at  $U_0/U = 300/500$  Volts.
- All interface wiring is to be provided by the customer.
- When installing internal interface wiring to X-Slot terminals, route the wiring through the internal opening in the X-Slot communication bay.
- All building alarm inputs or remote features require an isolated normally-open contact or switch (rated at 24 Vdc, 20 mA minimum) connected between the alarm input and common terminal. All control wiring and relay and switch contacts are customer-supplied. Use twisted-pair wires for each alarm input and common.
- The building alarms can be programmed to display the alarm functional name.
- LAN and telephone drops for use with X-Slot cards must be provided by facility planners or the customer.
- The UPS Battery Aux and 48 Vdc Shunt Trip signal wiring from the UPS must be connected to the DC source disconnect device.
- Battery Aux and 48 Vdc Shunt Trip wiring should be a minimum of 1.5 mm<sup>2</sup>.
- The Remote EPO feature opens all contactors in the UPS cabinet and isolates power from your critical load. Local electrical codes may also require tripping upstream protective devices to the UPS.
- The Remote EPO switch must be a dedicated switch not tied to any other circuits.
- A jumper wire must be connected between pins 1 and 2 on TB1, if the normally-closed Remote EPO contact is not used.
- Remote EPO wiring should be a minimum of 0.75 mm<sup>2</sup> and a maximum of 2.5 mm<sup>2</sup>.
- The maximum distance between the Remote EPO and the UPS cannot exceed 150 meters.
- Alarm relay contacts have a maximum current rating of 5A and a switched voltage rating of 30 Vac and 28 Vdc.
- Alarm relay wiring should be a minimum of 0.75 mm<sup>2</sup>.

### 3.2.4 Distributed bypass power wiring preparation

Read and understand the following notes while planning and performing the installation:

- All distributed bypass UPS rectifier inputs must come from one source and all bypass input feeds must come from one source.
- Distributed bypass UPS input wiring size requirements and output wiring size requirements from the UPSs to the tie cabinet or distribution panel are the same as listed in Table 3-4 on page 23.
- The UPS can be installed in a high-resistance ground application only by using a factory-installed neutral forming kit.
- MOBs with dual auxiliary contacts are to be provided by the customer. Table 3-8 on page 25 lists the recommended rating for the MOB.

The tie cabinet must contain Module Output Breakers (MOBs) with dual auxiliary contacts for control of the system. Without dual auxiliary MOB, UPSs are not allowed to go to bypass individually during servicing. All UPSs will go to bypass instead of just the UPS needing service, decreasing critical load protection. With dual auxiliary MOB, one UPS can be bypassed while the remaining UPSs support the load as long as the remaining UPSs have the capacity to do so.

### 3.3 Inspecting and unpacking the UPS cabinet

The UPS cabinet is divided into two sections (825 kVA) or three sections (1100 kVA) which are palletted separately for shipping. The cabinet is shipped bolted to a wooden pallet and protected with outer protective packaging material (see Figure 3-16).



#### WARNING

**The UPS cabinet is heavy (see Table 3-1 on page 13). If unpacking instructions are not closely followed, the cabinet may tip and cause serious injury and equipment damage.**

**Do not install a damaged cabinet. Report any damage to the carrier and contact your service representative immediately.**

---



#### CAUTION

**To prevent damage to the wiring channel and wiring in the UPM section base when lifting or moving the cabinet:**

- **Lift and move the 3 x UPM section using only the front or rear fork lift slots**
  - **Verify that the fork lift forks are in a horizontal position before inserting them into the fork lift slots. DO NOT angle fork slots upward.**
  - **Insert the forks all the way through the base. DO NOT insert forks partially into the base to move the cabinet.**
  - **Fork may be partially inserted into the front or rear fork lift slots for minor positioning if the forks are kept in a horizontal position with no upward angling.**
  - **DO NOT use the fork lift slots on the end of the cabinet to move the cabinet.**
- 

If these instructions are not followed, damage to the wiring channel and wiring will occur.

1. Carefully inspect the outer packaging for evidence of damage during transit.
- 



#### NOTE

**For the following step, verify that the forklift or pallet jack is rated to handle the weight of the cabinet (see Table 3-1 on page 13 for cabinet weight).**

---

2. Use a forklift or pallet jack to move the packaged cabinets to the installation site, or as close as possible, before unpacking. Insert the forklift or pallet jack forks from the right side of the cabinet, between the supports on the bottom of the pallet (see Figure 3-12 on page 19 and Figure 3-13 on page 20 for the location of the UPS center of gravity). If the cabinets must be moved using the cabinet front or rear fork lift slots, see the caution statement at the beginning of this procedure.



## WARNING

**Do not tilt the UPS cabinet more than 10° from vertical or the cabinet may tip over.**

---

3. Set the pallet on a firm, level surface, allowing a minimum clearance of 3 m on each side for removing the cabinet from the pallet.
- 



## NOTE

**The UPS cabinet is shipped with a debris shield covering the ventilation grill on top of the unit. Do not remove the debris shield until installation is complete.**

---

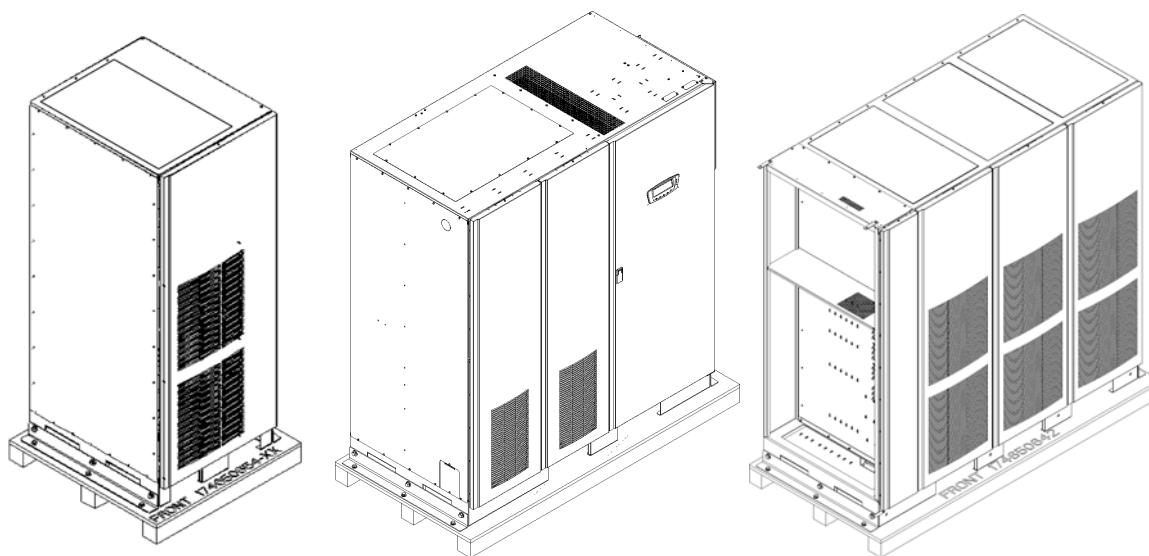
4. Remove the protective covering from the cabinet.
  5. Remove the packing material, and discard or recycle in a responsible manner.
  6. After removing the protective covering, inspect the contents for any evidence of physical damage, and compare each item with the Bill of Lading. If damage has occurred or shortages are evident, contact your service representative immediately to determine the extent of the damage and its impact upon further installation.
- 



## NOTE

**While waiting for installation, protect the unpacked cabinet from moisture, dust, and other harmful contaminants. Failure to store and protect the UPS properly may void your warranty.**

---



**Figure 3-16. Eaton 9395 UPS cabinet as shipped on pallet - FI-UPM section, ISBM section and UPM section**



**Figure 3-17. UPM section as shipped on pallet - 825/550 kVA models**

# 4 UPS system installation

## 4.1 Preliminary installation information

---



### WARNING

**Installation should be performed only by qualified personnel.**

---

Refer to the following while installing the UPS system:

- Chapter 3: “UPS installation plan and unpacking” for cabinet dimensions, equipment weight, wiring and terminal data, and installation notes.
- Do not tilt the cabinet more than  $\pm 10^\circ$  during installation.
- The landing plates can be removed to add cable entry holes as required. Plate material is 16 gauge steel (1.5 mm/0.06” thick).
- If perforated floor tiles are required for ventilation, place them in front of the UPS.

## 4.2 Unloading the UPS cabinet from the pallet and mechanical installation

The UPS ISBM and UPM sections are bolted to a wooden pallet supported by wood skids. To remove the pallet and mechanically install the UPS, perform the following procedure:

---



### WARNING

**The UPS cabinet is heavy. See Table 3-1 on page 13 for weight of cabinets. If unloading instructions are not closely followed, the cabinet may cause serious injury and equipment damage.**

**Do not tilt cabinets more than 10° from vertical.**

**Lift the cabinet only with a forklift or damage may occur.**

---



### CAUTION

**To prevent damage to the wiring channel and wiring in the UPM section base when lifting or moving the cabinet:**

- Lift and move the 3 x UPM section using only the front or rear fork lift slots.
- Verify that the fork lift forks are in a horizontal position before inserting them into the fork lift slots. **DO NOT** angle fork slots upward.

- **Insert the forks all the way through the base. DO NOT insert forks partially into the base to move the cabinet.**
  - **Fork may be partially inserted into the front or rear fork lift slots for minor positioning if the forks are kept in a horizontal position with no upward angling.**
  - **DO NOT use the forklift slots on the end of the cabinet to move the cabinet.**
- 

If these instructions are not followed, damage to the wiring channel and wiring will occur.

---



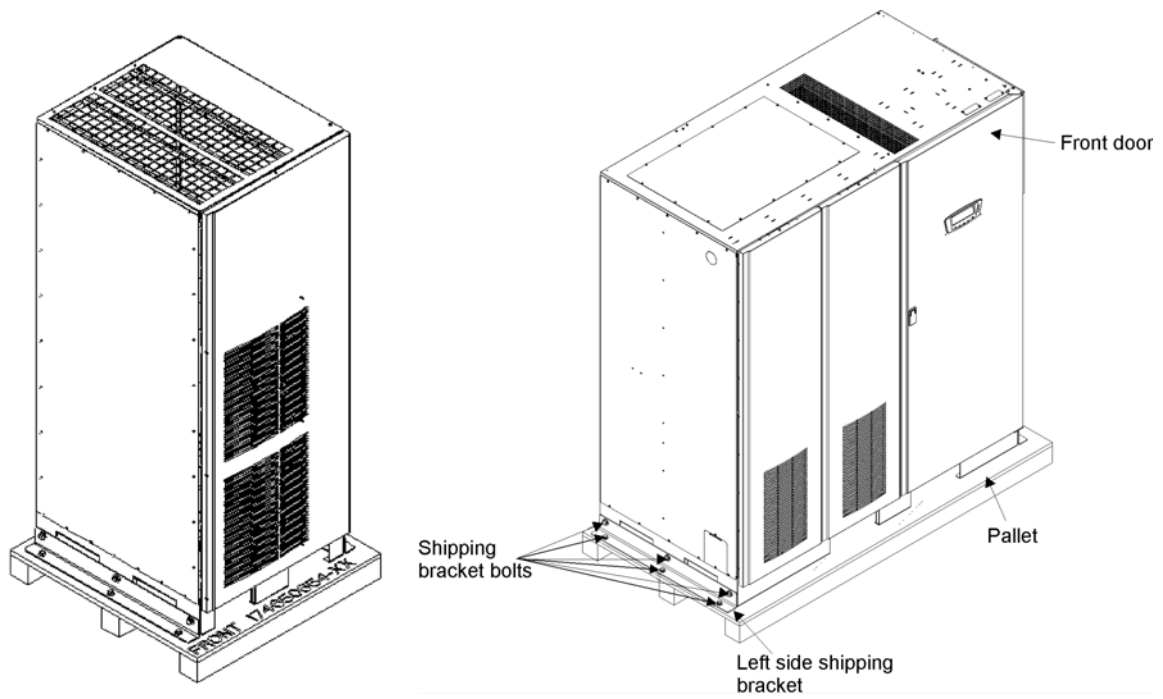
#### NOTE

**For the following steps, verify that the forklift or pallet jack is rated to handle the weight of the cabinet (see Table 3-1 on page 13 for cabinet weight).**

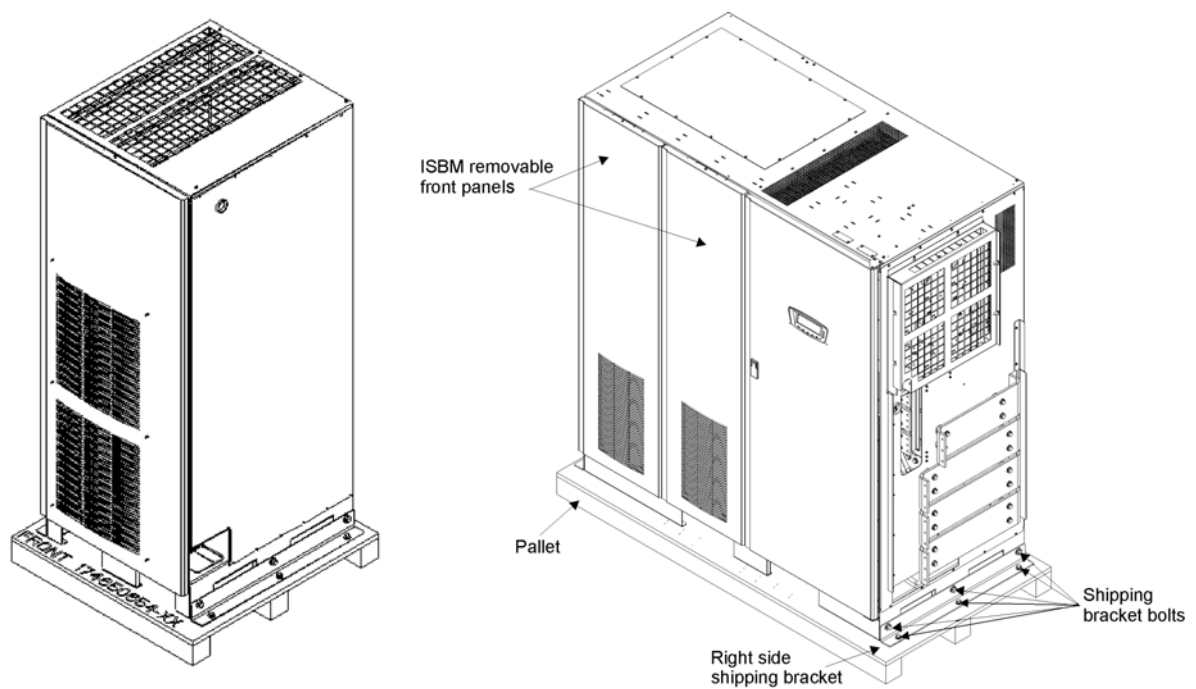
---

1. If not already accomplished, use a forklift or pallet jack to move the ISBM and UPM sections to the installation area, or as close as possible, before unloading from the pallet. Insert the forklift or pallet jack forks from the right side of the cabinet, between the supports on the bottom of the pallet (see Figure 3-12 and Figure 3-13 on page 20 for the location of the UPS cabinet center of gravity).
2. Remove the three bolts securing the left side shipping bracket to the cabinet and three bolts securing the bracket to the pallet (see Figure 4-1 and Figure 4-3). Remove the left shipping bracket. If permanently mounting the cabinet, retain the shipping bracket and securing hardware for later use.
3. Remove the three bolts securing the right side shipping bracket to the cabinet and three bolts securing the bracket to the pallet (see Figure 4-2 and Figure 4-4). Remove the right shipping bracket. If permanently mounting the cabinet, retain the shipping bracket and securing hardware for later use.
4. Using the forklift, raise the UPS cabinet section until the cabinet bottom clears the pallet by approximately 3 mm.
5. Once the UPS cabinet is clear of the pallet, pull the pallet from under the UPS cabinet. Discard or recycle the pallet in a responsible manner.
6. Using the forklift, move the UPS cabinet to the final installation location.
7. Carefully lower the UPS cabinet until the cabinet base contacts the floor.
8. Repeat Steps 2 through 7 for the remaining cabinets.
9. If permanently mounting the system, proceed to the next step; otherwise, continue to Step 12.
10. Using the retained hardware, reinstall the shipping brackets removed in Steps 2 and 3 to the left and right side of the cabinet with the angle facing outward (see Figure 4-1 and Figure 4-2). This can be done only after all FI-UPM, ISBM and 3xUPM mechanical connections are made (see Section 4.3).
11. Secure the cabinet to the floor with customer-supplied hardware.
12. Proceed to Section 4.3.

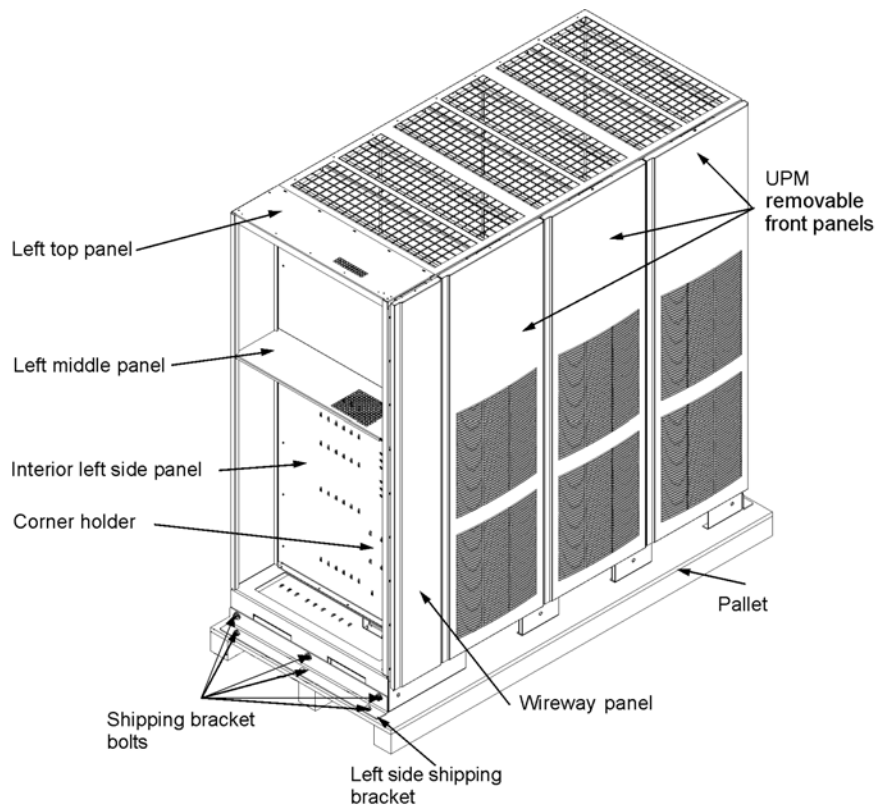




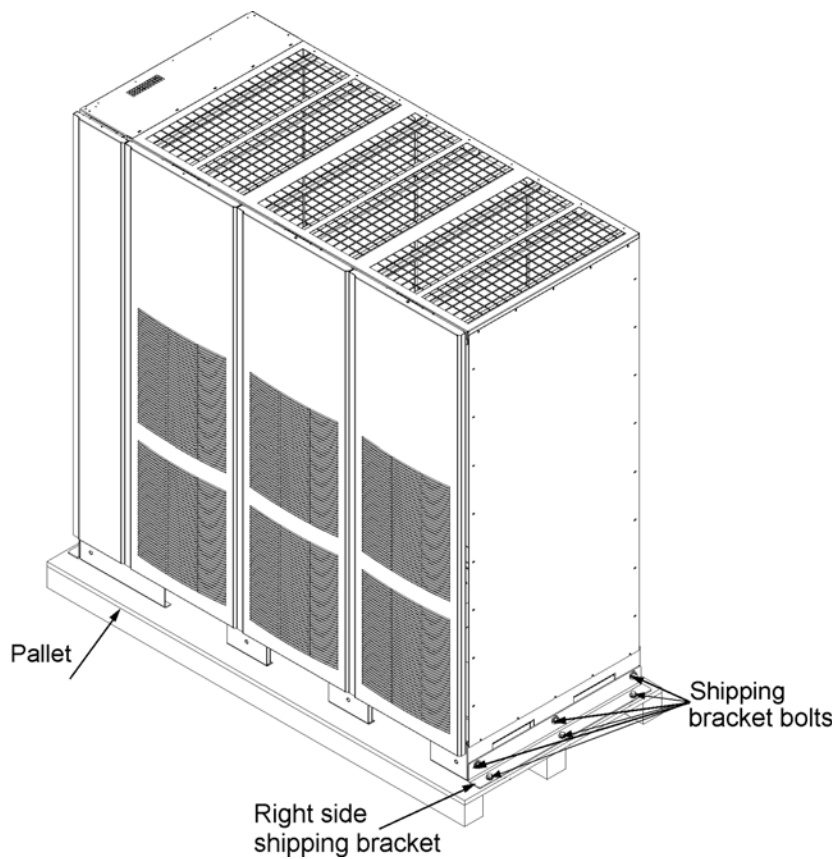
**Figure 4-1. Removing left side shipping bracket**

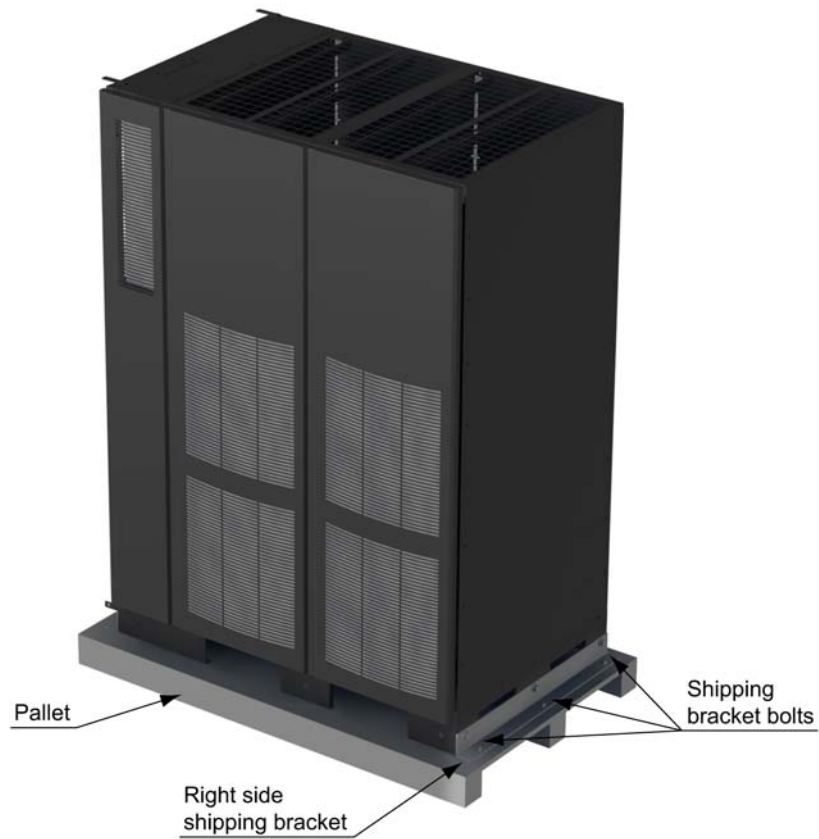


**Figure 4-2. Removing right side shipping bracket**



**Figure 4-3. Removing the UPM section left side shipping bracket**





**Figure 4-4. Removing the UPM section right side shipping bracket**

## 4.3 Mechanically joining the cabinet sections

---



### NOTE

**The following procedure permits the UPS cabinet sections to be installed in a location where there is limited space to slide the cabinets together from the sides.**

**For the following steps, verify that the forklift or pallet jack is rated to handle the weight of the cabinet (see Table 3-1 on page 13).**

---

1. Using a forklift, move the UPS UPM section to the final installation location.
  2. Remove one top screw and two bottom screws securing the UPM section wireway panel (see Figure 4-3 on page 34). Lift the panel straight up to remove it from the panel hanger brackets at the top of the cabinet.
  3. Remove the screws securing the top and bottom protective cover panels and remove the panels. Retain the hardware for later use.
  4. Remove the screws securing the corner holder and remove the corner holder (see Figure 4-3). Retain the hardware for later use.
  5. Remove the screws securing the left top panel and remove the panel (see Figure 4-3). Retain the hardware for later use.
  6. Remove the screws securing the left middle panel and remove the panel (see Figure 4-3). Retain the hardware for later use.
- 



### CAUTION

**Use care during installation to protect from damage the components mounted on the right side of the ISBM section and the intercabinet wiring harnesses attached to the left side UPM section.**

---

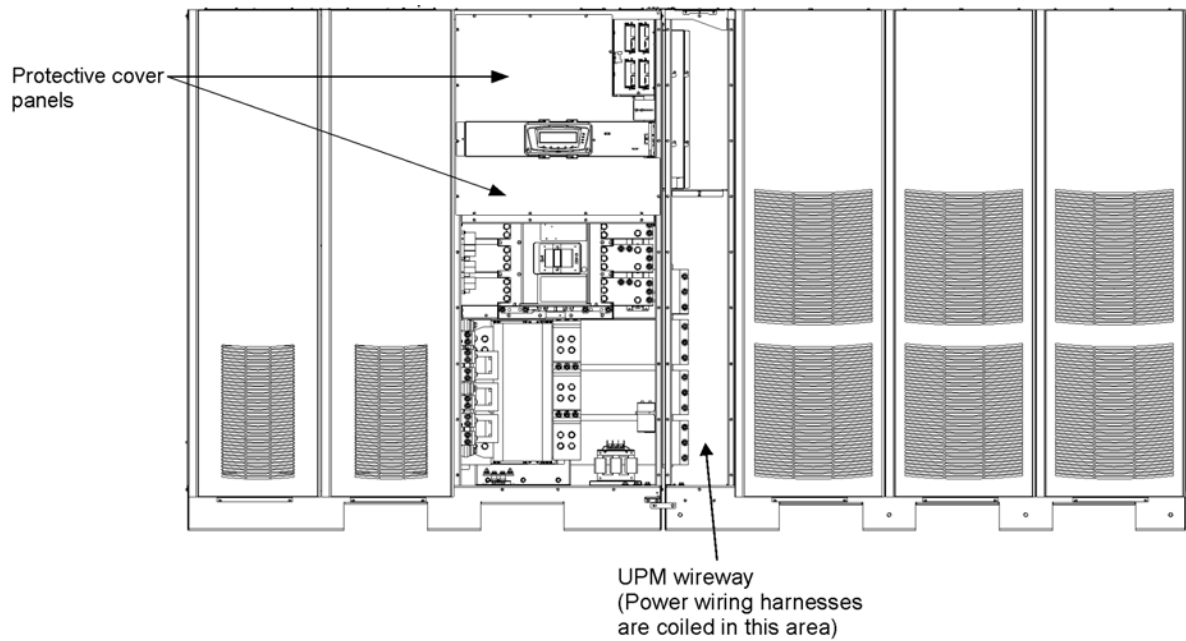


### NOTE

**Clearance between the ISBM and the left middle panel of the UPM sections must be less than 10 mm so that joining brackets can be installed.**

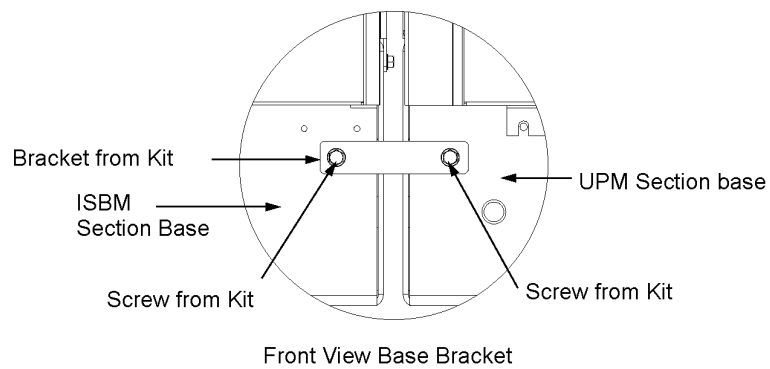
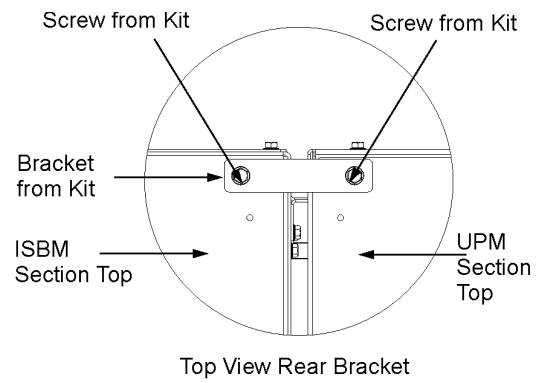
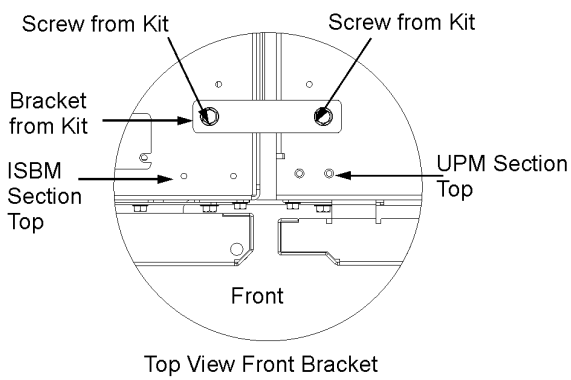
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7. Using a forklift with the forks in the front forklift slots, position the UPS ISBM section adjacent to the left side of the previously installed UPM section. Verify that the ISBM section right side is against the UPM section left side and the front of the cabinet bases are flush with each other (see Figure 4-5).
8. Reinstall the left front corner holder (see Figure 4-3) and secure using the retained hardware.
9. Reinstall the left middle panel (see Figure 4-3) and secure using the retained hardware.
10. Reinstall the left top panel (see Figure 4-3) and secure using the retained hardware.



**Figure 4-5. ISBM and UPM sections joined**

11. Locate the hardware kit (packed inside a drawstring bag tied to the left middle panel of the UPM section). Locate two flat brackets and screws from the field kit. Align the holes in the flat brackets over holes in the top rear and top front of the ISBM and UPM cabinet sections. Secure the brackets with the screws from the field kit (see Figure 4-6).
12. Locate one flat bracket and screws from the field kit. Align the holes in the flat bracket over holes in the front base of the ISBM and UPM cabinet sections. Secure the bracket with the screws from the field kit (see Figure 4-6).
13. Proceed to Section 4.4.



**Figure 4-6. ISBM section to UPM section joining brackets**

## 4.4 Electrically connecting the cabinet sections

1. Unfasten the front door latch and swing the door open (see Figure 4-1 on page 33).
2. Remove the retaining screw located inside the door at the bottom hinge pivot point, then lift the door off. Retain the hardware for later use.
3. Remove the screws securing the ISBM section right bottom protective cover panel and remove the panel to gain access to the internal input, output, and battery terminals. Retain the hardware for later use.



### NOTE

**AC and DC input intercabinet power wiring harnesses are supplied coiled and secured in the UPM wireway on the left side of the UPM section (see Figure 4-3 on page 34).**

---

4. Locate the AC and DC input intercabinet power wiring harnesses (long cables labeled Ex/UPM1, Ex/UPM2, Ex/UPM3, CB1-2/UPMx, CB1-4/UPMx, CB1-6/UPMx). Remove wire ties as necessary and uncoil the cables.
5. Locate the CB1-2/UPMx, CB1-4/UPMx, CB1-6/UPMx power wiring harnesses. Route these harnesses through the wiring access in the right side panel of the ISBM section to the AC Input to UPMs terminals. See Figure 4-7 on page 41 for terminal locations.



### NOTE

**Two cable lugs will be connected to each terminal stud. When connecting the cable lugs, install the first lug on the stud with the raised barrel portion facing the back of the cabinet. Install the second lug with the raised barrel portion facing the front of the cabinet.**

---

6. Locate the intercabinet wiring terminal hardware kit packed on the bottom right side of the ISBM section.
7. Using hardware from the intercabinet wiring terminal hardware kit, connect phase L1, L2, and L3 cable lug connections to the AC input to UPMs terminals. Follow the callout details in Figure 4-8 on page 42 to connect the correct cable lug to the proper terminals.
8. Locate the E4/UPMx and E5/UPMx power wiring harnesses. Route these harnesses through the wiring access in the right side panel of the ISBM section to the DC input to UPMs terminals. See Figure 4-7 for terminal locations.



### NOTE

**Two cable lugs will be connected to each terminal stud. When connecting the cable lugs, install the first lug on the stud with the raised barrel portion facing the back of the cabinet. Install the second lug with the raised barrel portion facing the front of the cabinet.**

---

9. Using hardware from the intercabinet wiring terminal hardware kit, connect the positive and negative cable lug connections to the DC input to ISBM terminals. Follow the callout details in Figure 4-9 on page 42 to connect the correct cable lug to the proper terminals.

**NOTE**

**AC output intercabinet power wiring harnesses are supplied attached to the interior left side panel of the UPM section (see Figure 4-3 on page 34).**

---

10. Locate the E12/UPMx, E9/UPMx, E10/UPMx and E11/UPMx power wiring harnesses. Remove wire ties as necessary to enable routing cables to the ISBM AC output from UPMs terminals. See Figure 4-7 for terminal locations.
- 

**NOTE**

**Two cable lugs will be connected to each terminal stud. When connecting the cable lugs, install the first lug on the stud with the raised barrel portion facing the back of the cabinet. Install the second lug with the raised barrel portion facing the front of the cabinet.**

---

11. Using hardware from the intercabinet wiring terminal hardware kit, connect phase L1, L2 and L3 and neutral cable lug connections to the AC output from UPMs terminals. Follow the callout details in Figure 4-10 to connect the correct cable lug to the proper terminals. See Section 3.2.2 on page 22 for wiring and termination requirements.
  12. On 675-825 kVA models install remaining hardware (three washers, conical washers, and nuts) onto the AC input to UPMs terminals designated for the systems with a Field Upgrade UPM and secure the hardware (see Figure 4-8). This hardware is for future use if a field-installed UPM (FI-UPM) is installed to upgrade the UPS to a system with a Field Upgrade UPM.
  13. Locate the ground braid in the bottom left front corner of the UPM section. The ground braid is secured at the factory to the UPM section ground bolt. Route the ground braid through the wiring access in the right side panel of the ISBM section to the ground bolt in the ISBM section.
  14. Connect the ground braid to the ISBM section ground bolt and secure.
- 

**NOTE**

**Four intercabinet interface wiring harnesses are supplied coiled against the right side panel of the ISBM section (see A in Figure 4-11).**

---

15. In the ISBM section (see A in Figure 4-11), locate the long coiled wiring harnesses with the J50, J51, J61 and J70 connectors attached. Remove the wire ties securing the harnesses and uncoil the harnesses.
  16. Locate the mating P50 connector in the UPM section wireway (see B in Figure 4-11) and connect the P50 connector to the J50 connector.
  17. Locate the mating P51 connector in the UPM section wireway (see B in Figure 4-11) and connect the P51 connector to the J51 connector.
  18. Locate the mating P61 connector in the UPM section wireway (see B in Figure 4-11) and connect the P61 connector to the J61 connector.
  19. Locate the mating P70 connector in the UPM section wireway (see B in Figure 4-11) and connect the P70 connector to the J70 connector.
- 

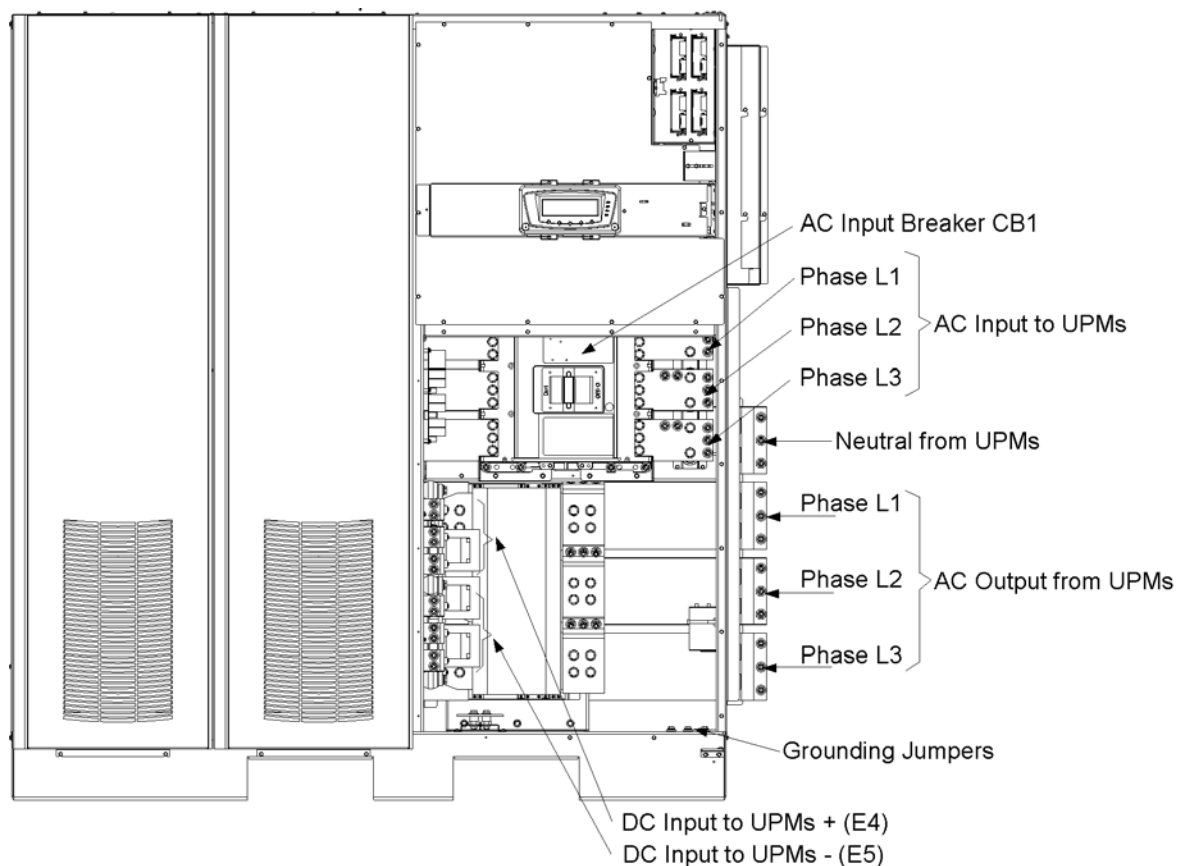
**NOTE**

**Intercabinet interface wiring harnesses are supplied coiled against the left side panel of the UPM section (see B in Figure 4-11).**

---



20. In the UPM section (see B in Figure 4-11), locate the coiled RJ45 CAN cable. Remove the wire ties securing the harnesses to the interior left side panel of the UPM section. Route the harnesses through the round wiring access in the right side panel of the ISBM section (see B in Figure 4-11).
21. In the ISBM section, locate the J39 inverter CAN connector on the PI1 interface board and connect the RJ45 CAN cable connector to the J39 connector (see Figure 4-12 and Figure 4-13 on page 45).
22. Secure the interface harnesses in place with wire ties as necessary to prevent wire damage.
23. When all wiring is complete, reinstall the safety shield panels removed in the previous steps.
24. Reinstall the front wireway panel.
25. If installing a UPS with a Field Upgrade UPM, proceed to Section 4.5; otherwise proceed to the next step.
26. If installing a battery system, proceed to Section 4.6; otherwise, proceed to the next step.
27. If installing a tie cabinet or distribution panel for a distributed bypass system, proceed to Section 4.7. Otherwise, proceed to Section 4.8 to complete the wiring of the UPS.

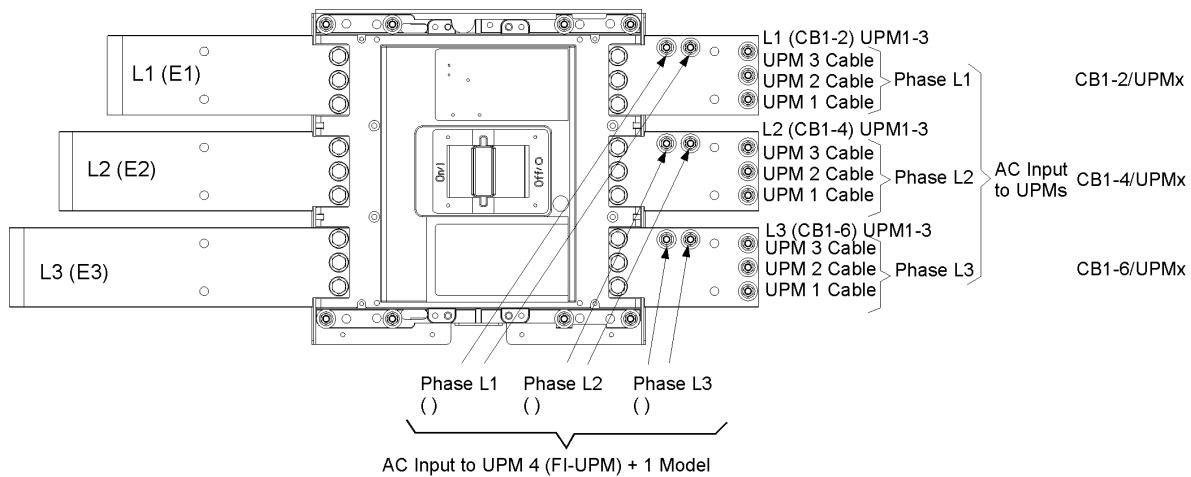


**Figure 4-7. UPS ISBM section intercabnet power terminal locations**

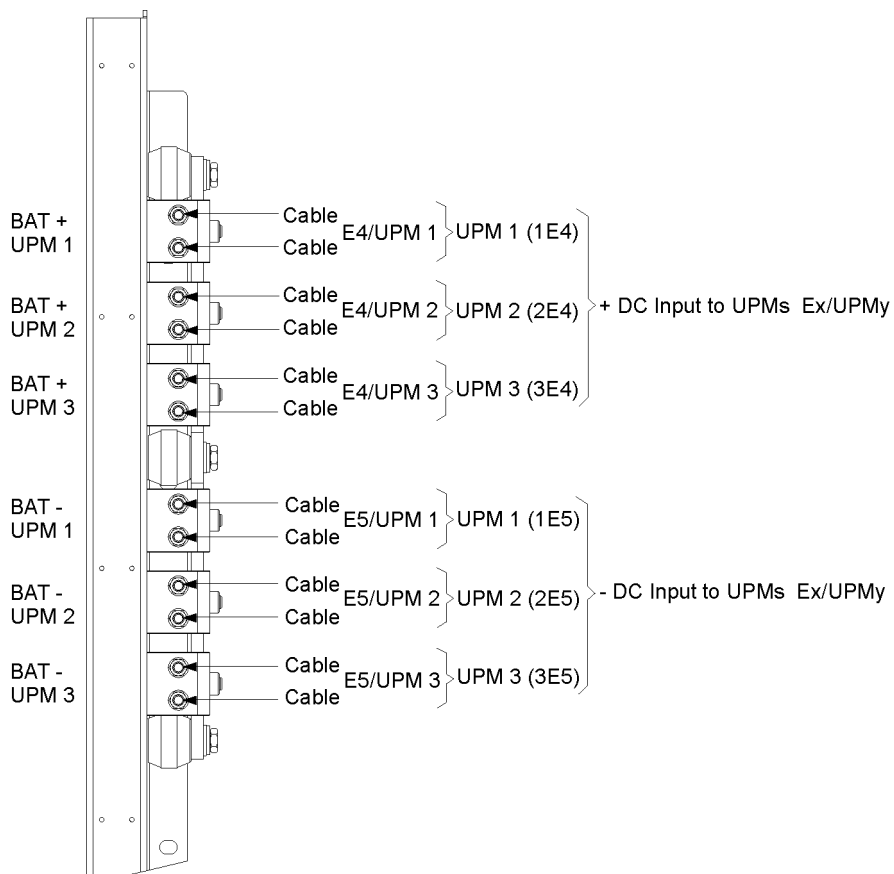


**NOTE**

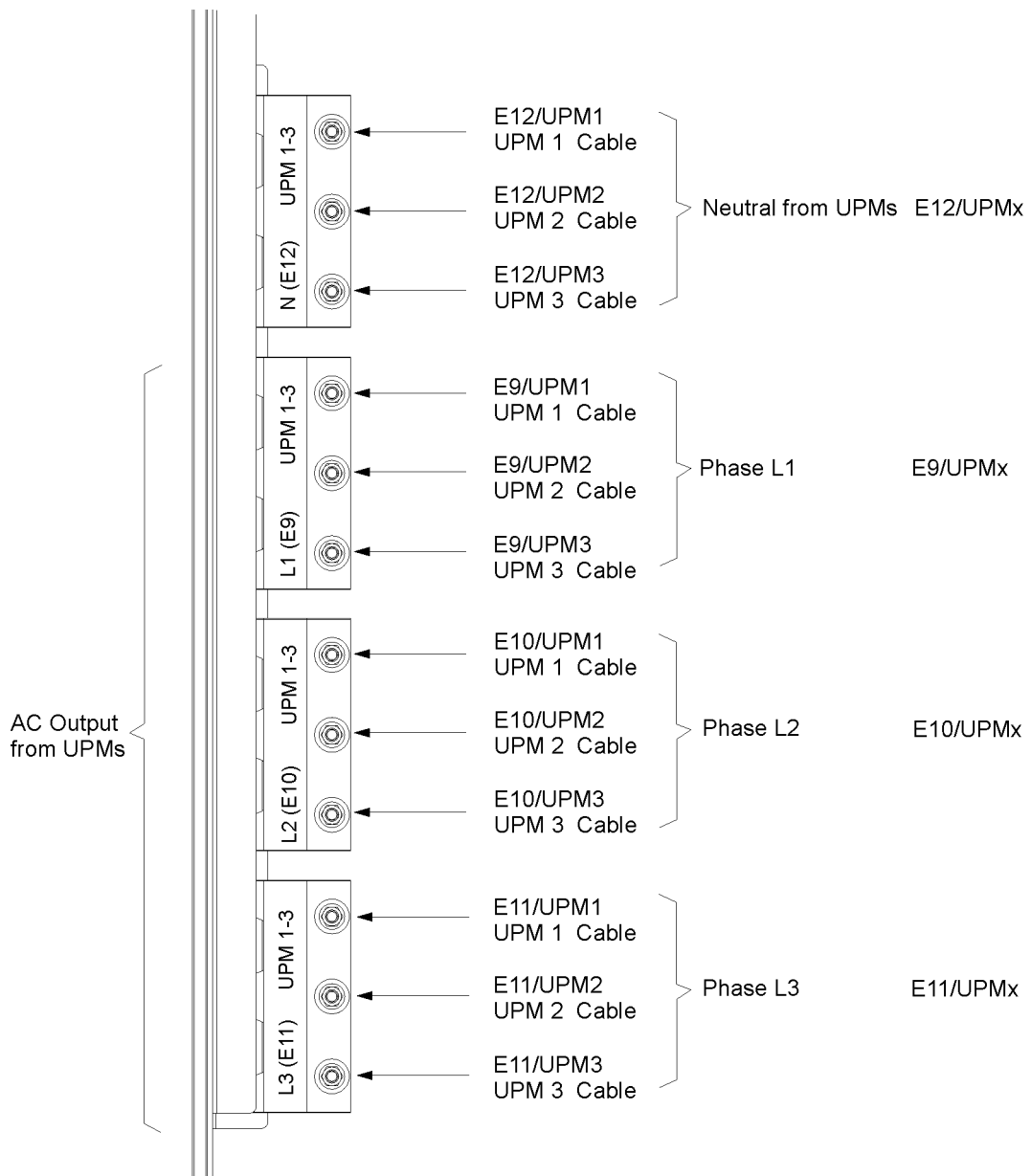
For details of the power terminals shown in the figure above see Figure 4-8, Figure 4-9 and Figure 4-10.



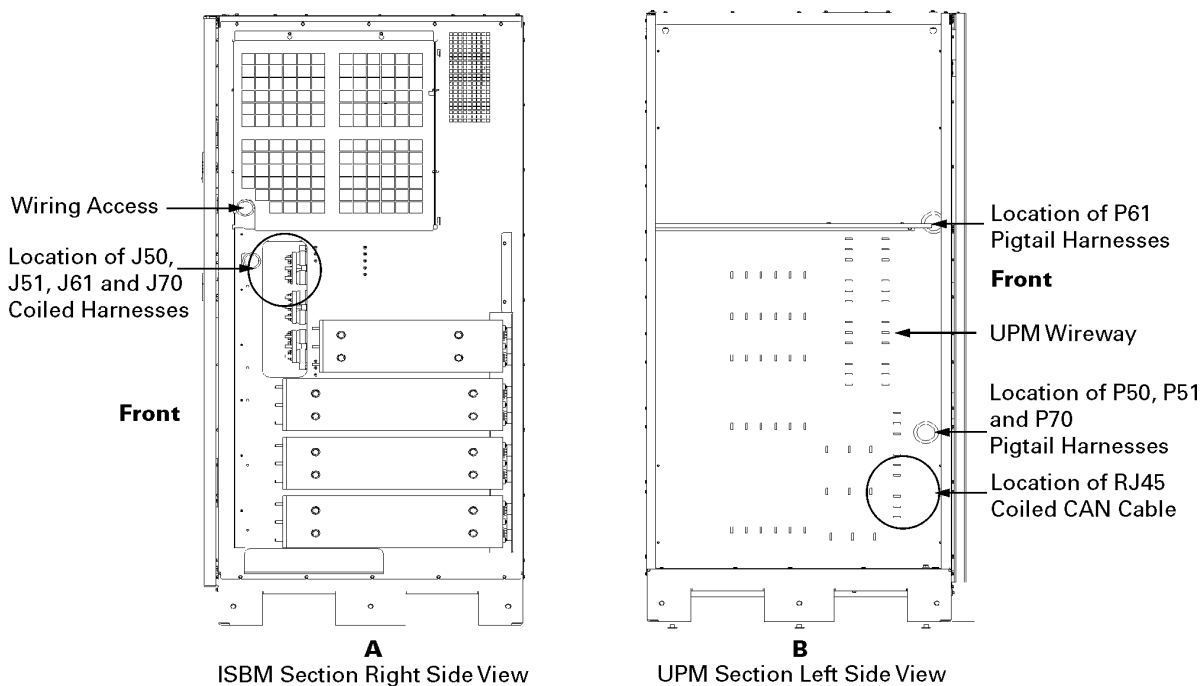
**Figure 4-8. UPS ISBM section input power terminal detail**



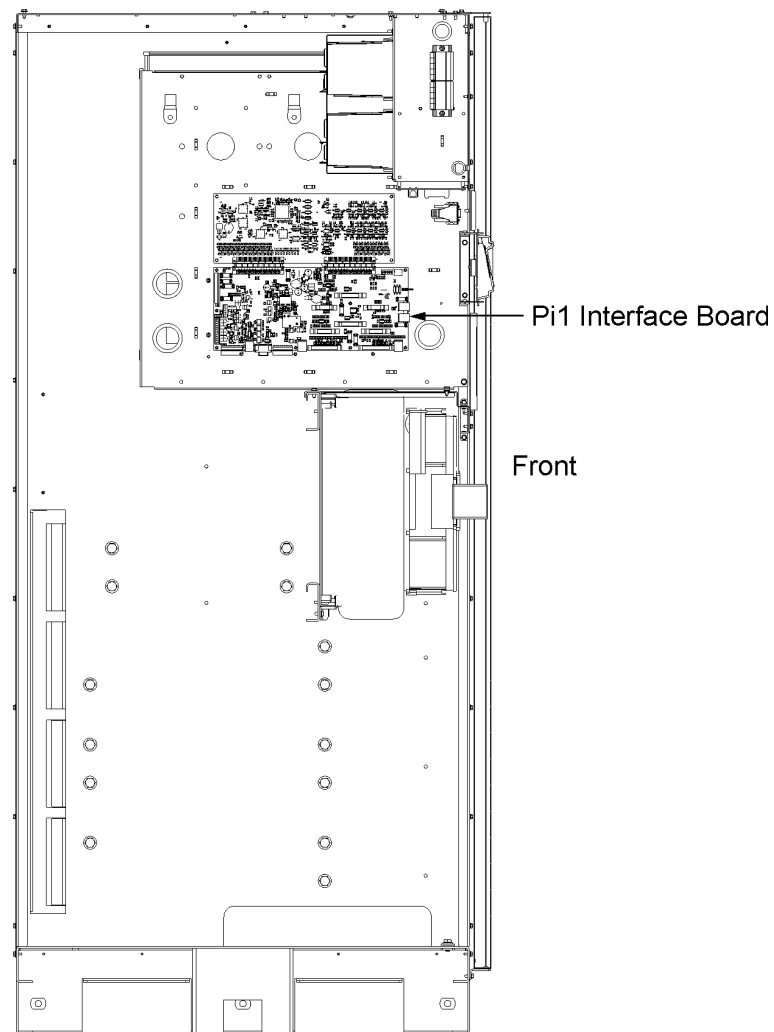
**Figure 4-9. UPS ISBM section battery input power terminal detail**



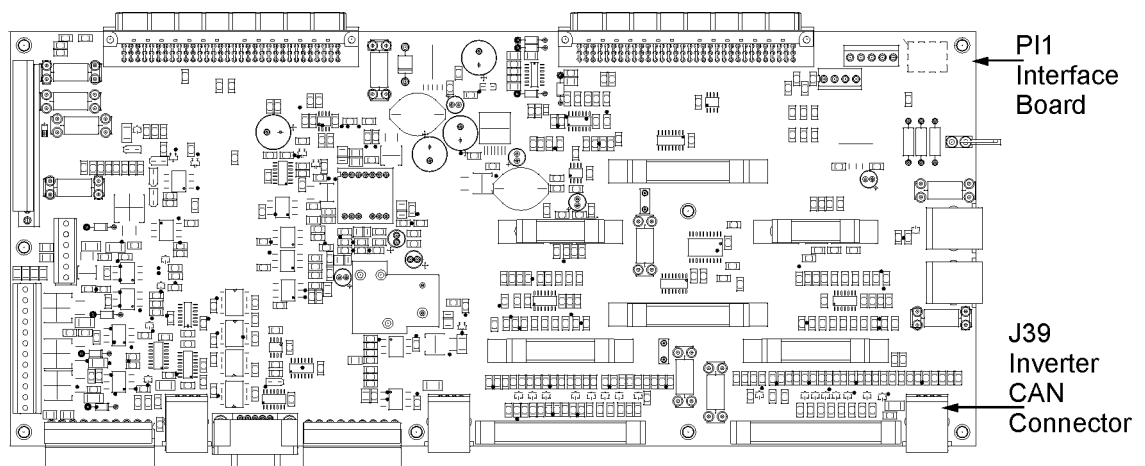
**Figure 4-10. UPS ISBM section interconnection power terminal detail**



**Figure 4-11. UPS inter-cabinet interface harness locations**



**Figure 4-12. PI1 interface board location**



**Figure 4-13. J39 location on PI1 interface board**

## 4.5 Field installed UPM (FI-UPM) installation

If installing a four-UPM model, install the FI-UPM using the instructions in the Eaton 9395 Field Installed UPM Mechanical Installation Manual, listed in section 1.7 on page 9. After the FI-UPM is installed, proceed to Section 4.6 if installing a battery system; otherwise, proceed to Section 4.7.

## 4.6 Battery system installation

If installing a customer-supplied battery system, install the battery system according to the battery and battery system manufacturer's instructions and all applicable codes and regulations.

After the battery system is installed, proceed to Section 4.7 if installing a distributed bypass tie cabinet; otherwise, proceed to Section 4.8 to complete the wiring of the UPS and battery cabinet.

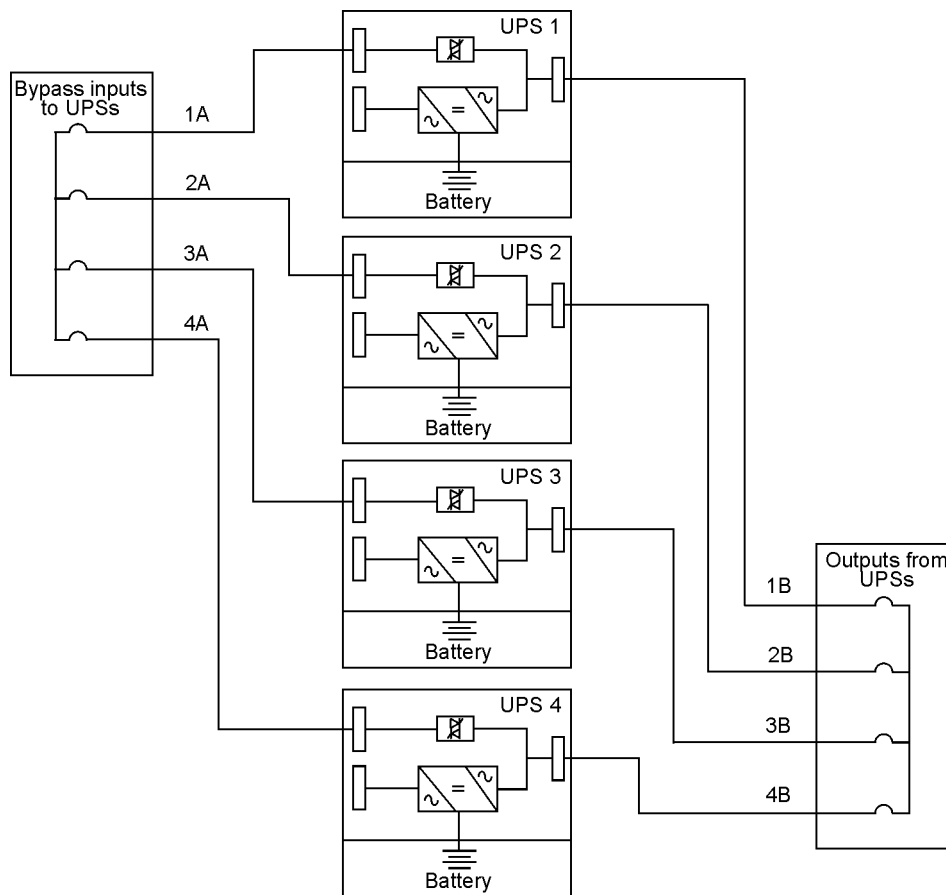
## 4.7 Distributed bypass tie cabinet installation



### NOTE

**The tie cabinet must contain Module Output Breakers (MOBs) with dual auxiliary contacts for control of the system. Without dual auxiliary MOBs, UPSs are not allowed to go to bypass individually during servicing. All UPSs will go to bypass instead of just the UPS needing service, decreasing critical load protection. With dual auxiliary MOBs, one UPS can be bypassed while the remaining UPSs support the load as long as the remaining UPMs have the capacity to do so.**

If installing a distributed bypass system, install the customer-supplied tie cabinet or distribution panel according to the tie cabinet or distribution panel manufacturer's instructions and all applicable codes and regulations. After the tie cabinet is installed, proceed to Section 4.8 to complete the wiring of the UPS.



**Figure 4-14. Distributed bypass wire length**



**NOTE**

**Required parallel system wiring length must be equal to ensure approximately equal current sharing when in Bypass mode. For proper operation the following must be true:**

$$1A = 2A = 3A = 4A$$

$$1B = 2B = 3B = 4B$$

**In order to save cabling costs, the following is also considered to be sufficient:**

$$1A+1B=2A+2B=3A+3B=4A+4B$$

**Any difference in wire length will result in decreased capacity of the UPS system while on bypass. For example, a 10% difference between the longest and shortest wire lengths will result in a decrease in bypass capacity of 10%. This may disable transfer to inverter.**

## 4.8 Installing UPS external and battery power wiring

---



### NOTE

**The UPS UPM section is shipped with a debris shield covering the ventilation grill on top of the unit. Do not remove the debris shield until installation is complete. However, remove the shield before operating the UPS. Once the debris shield is removed, do not place objects on the ventilation grill.**

**Remove the UPS cabinet top or bottom conduit landing plate to drill or punch conduit holes (see Figure 4-15).**

**If the load requires a neutral, a bypass source neutral must be provided. If the load does not require a neutral and there is no neutral conductor connected at the bypass input, a neutral must be installed to source star point.**

---

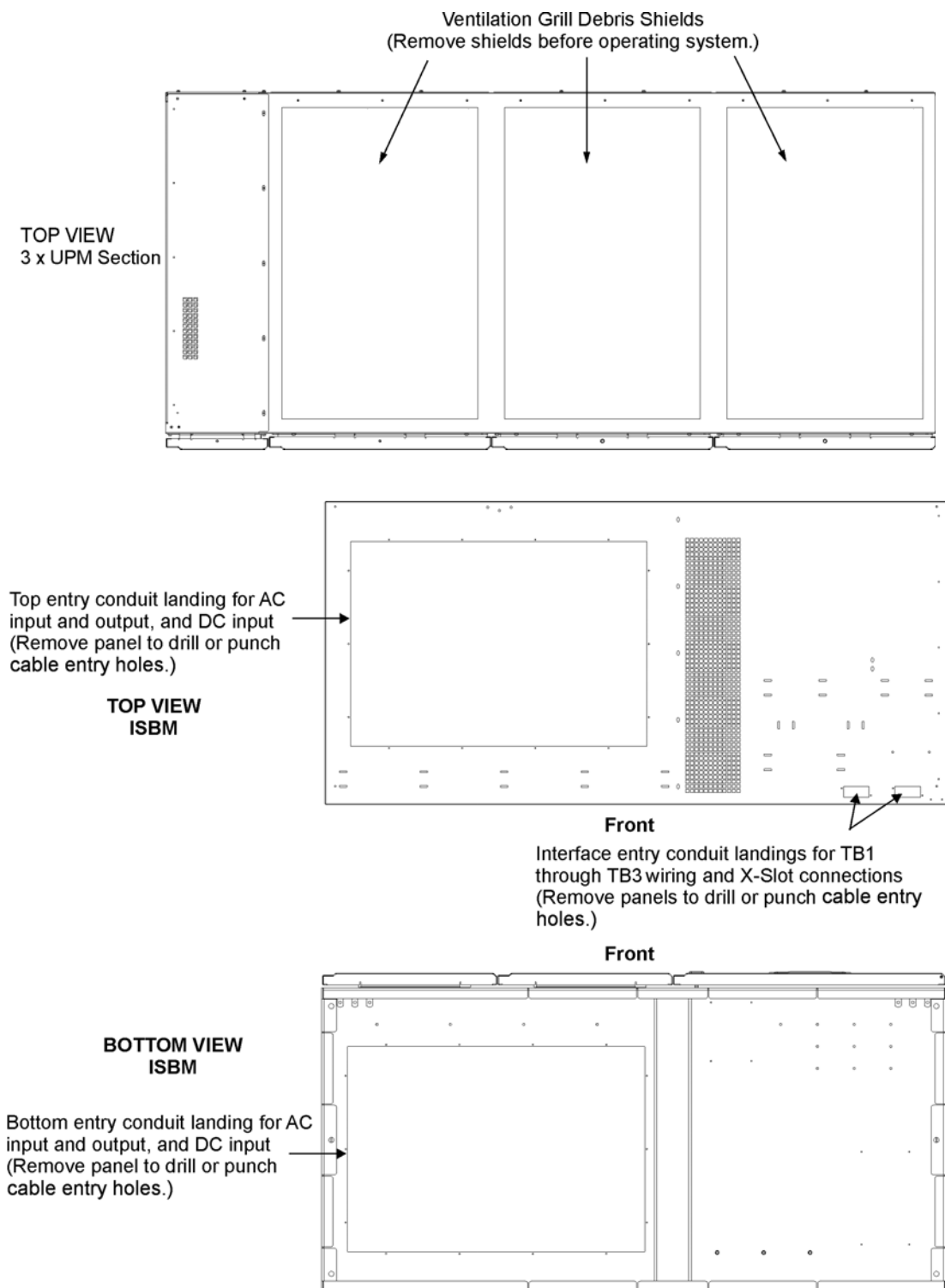
Use the procedures in the following sections to connect the external and battery power wiring.

### 4.8.1 External power wiring installation

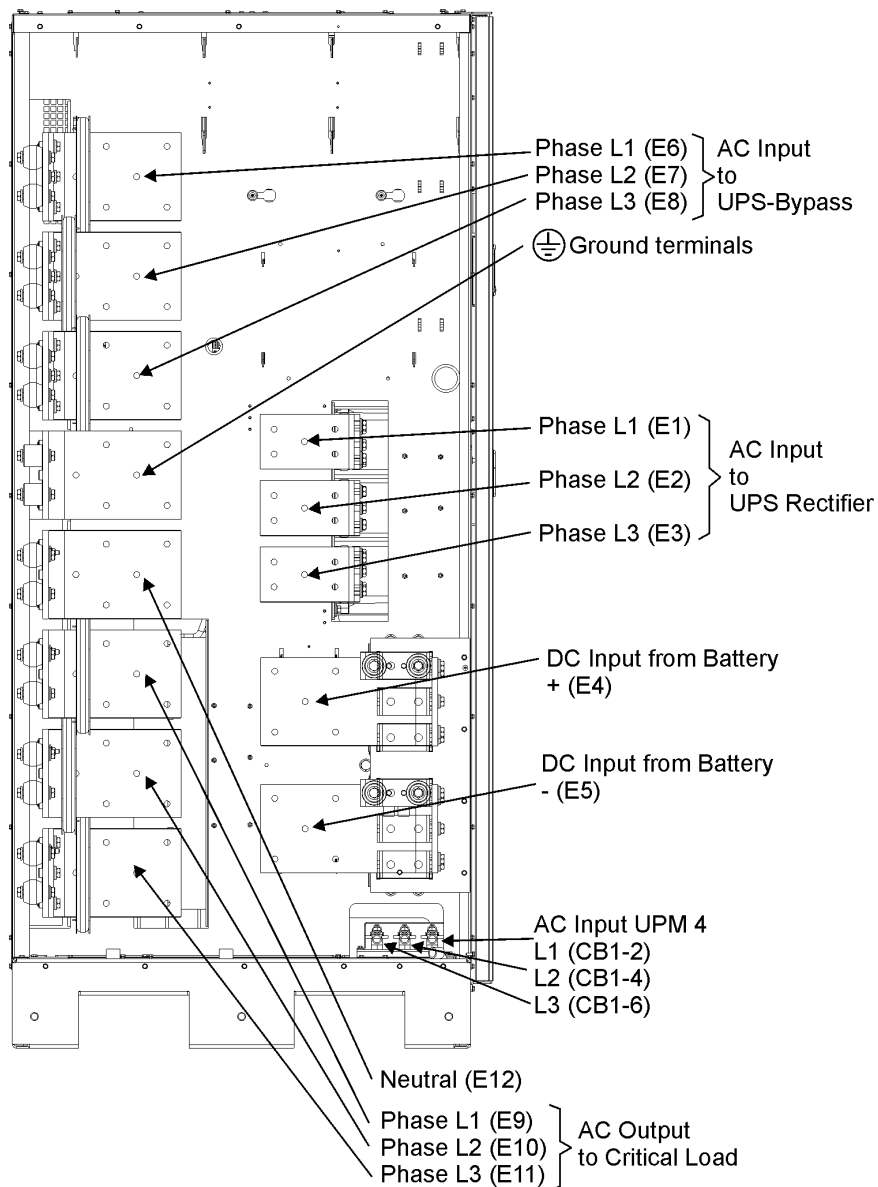
To install wiring to connections:

1. Remove one top screw and two bottom screws securing each ISBM section left and right front panel (see Figure 4-2 on page 33). Lift the panels straight up to remove from the panel hanger bracket at the top of the cabinet.
2. Remove the screws securing the top and bottom protective cover panels and remove the panels to gain access to the input, output, and battery terminals (see Figure 4-5 on page 37). Retain the hardware for later use.
3. Route the input and output cables/busbars through either the top or bottom of the cabinet to the UPS terminals. See Figure 4-15 through Figure 4-20 for wiring access information and common rectifier feed terminal locations.
4. Connect phase L1, L2, and L3 (E1, E2, E3), rectifier input power wiring from the utility source to the rectifier input terminals in the UPS cabinet. See Section 3.2.2 on page 22 for wiring and termination requirements.
5. Connect phase L1, L2, and L3 (E6, E7, E8), and Neutral (if required) bypass input power wiring from the utility source to the bypass input terminals and neutral terminals in the UPS cabinet. See Section 3.2.2 on page 22 for wiring and termination requirements.
6. Connect phase L1, L2, and L3 (E9, E10, E11), and Neutral (if required) power wiring from output terminals and neutral terminals to the critical load. See Section 3.2.2 on page 22 for wiring and termination requirements.
7. Proceed to Section 4.8.2.

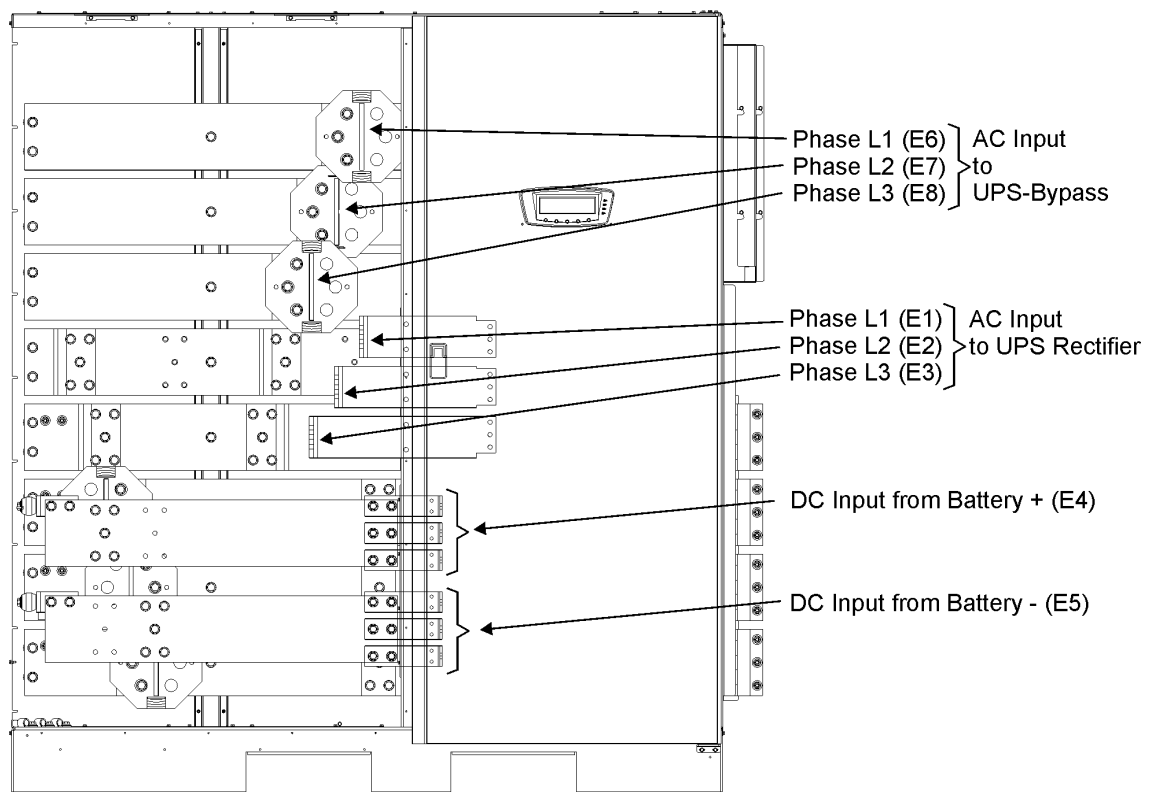




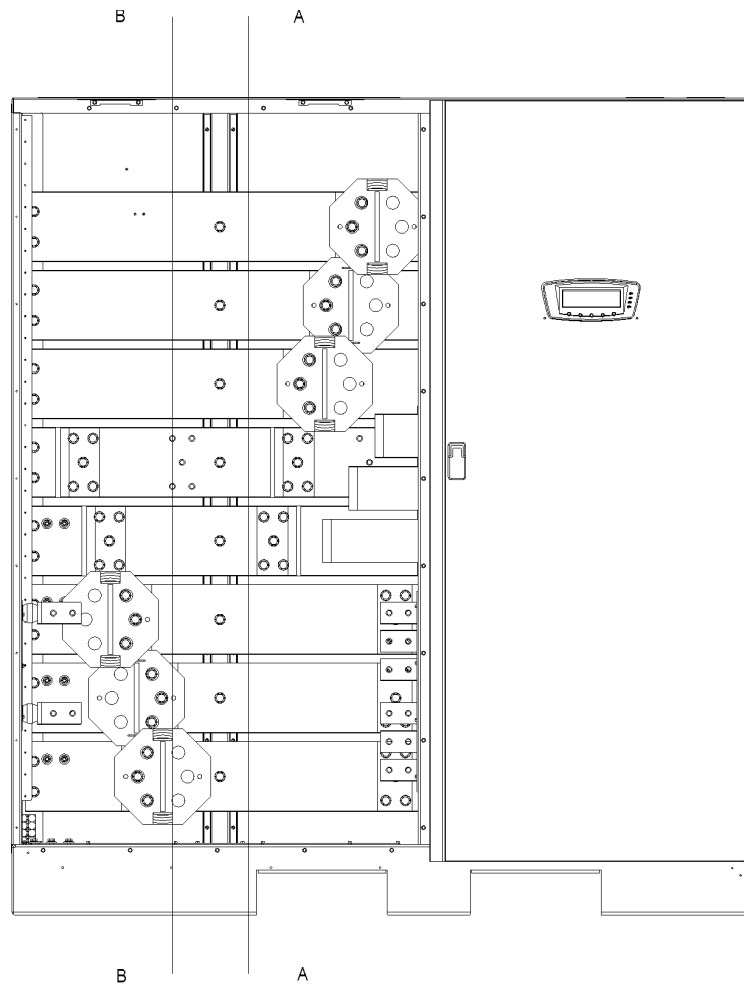
**Figure 4-15. Conduit and wire entry locations**



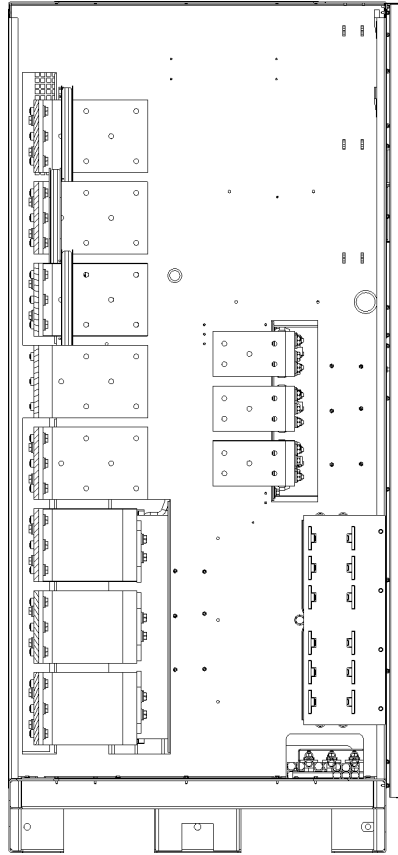
**Figure 4-16. UPS power terminal locations**



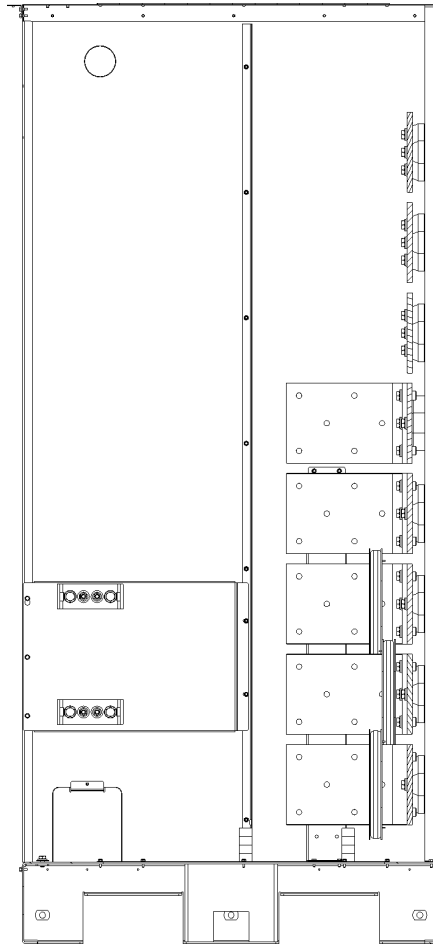
**Figure 4-17. UPS ISBM section power terminal locations - common battery**



**Figure 4-18. UPS ISBM section power terminal locations - separate battery**



**Figure 4-19. UPS ISBM section power terminal detail AA - separate battery**



**Figure 4-20. UPS ISBM section power terminal detail BB - separate battery**

## 4.8.2 Battery wiring



### CAUTION

**When sizing the battery system, do not exceed the internal battery charger capabilities. See Chapter 10: "Product specifications" for maximum battery charger current.**

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### NOTE

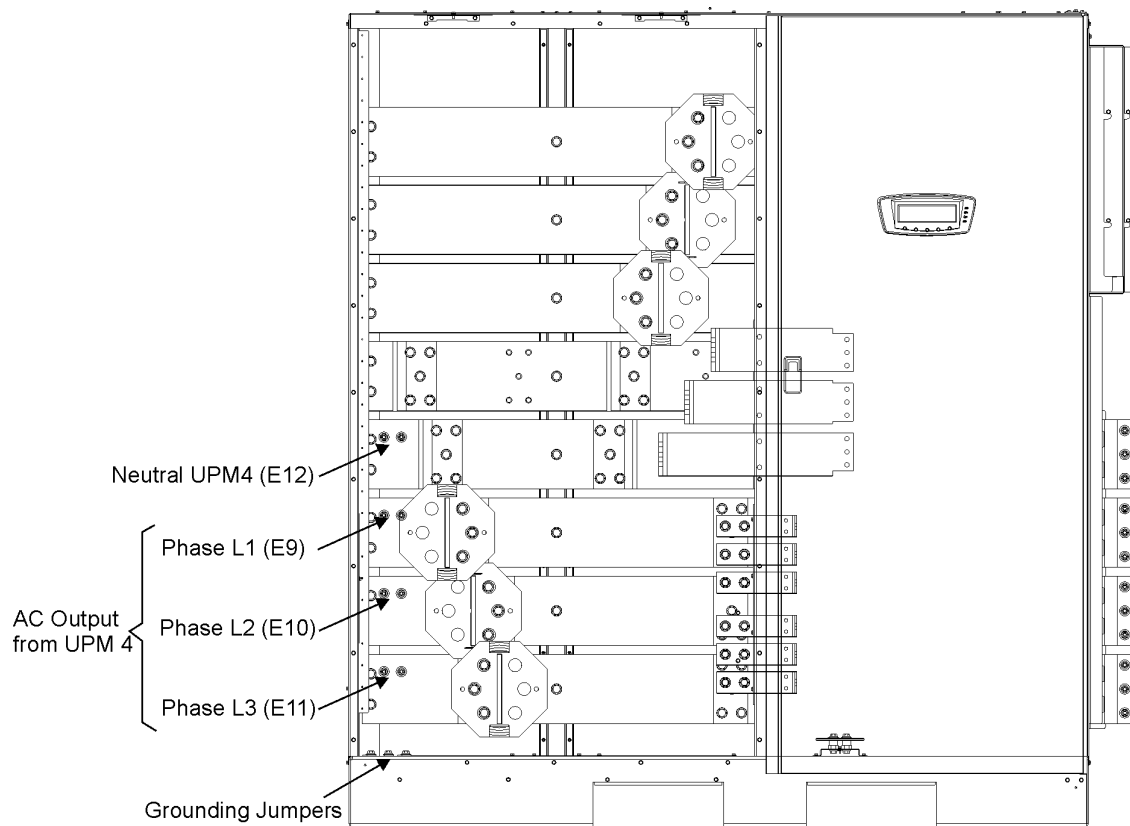
**An installed FI-UPM is always designated as UPM 4.**

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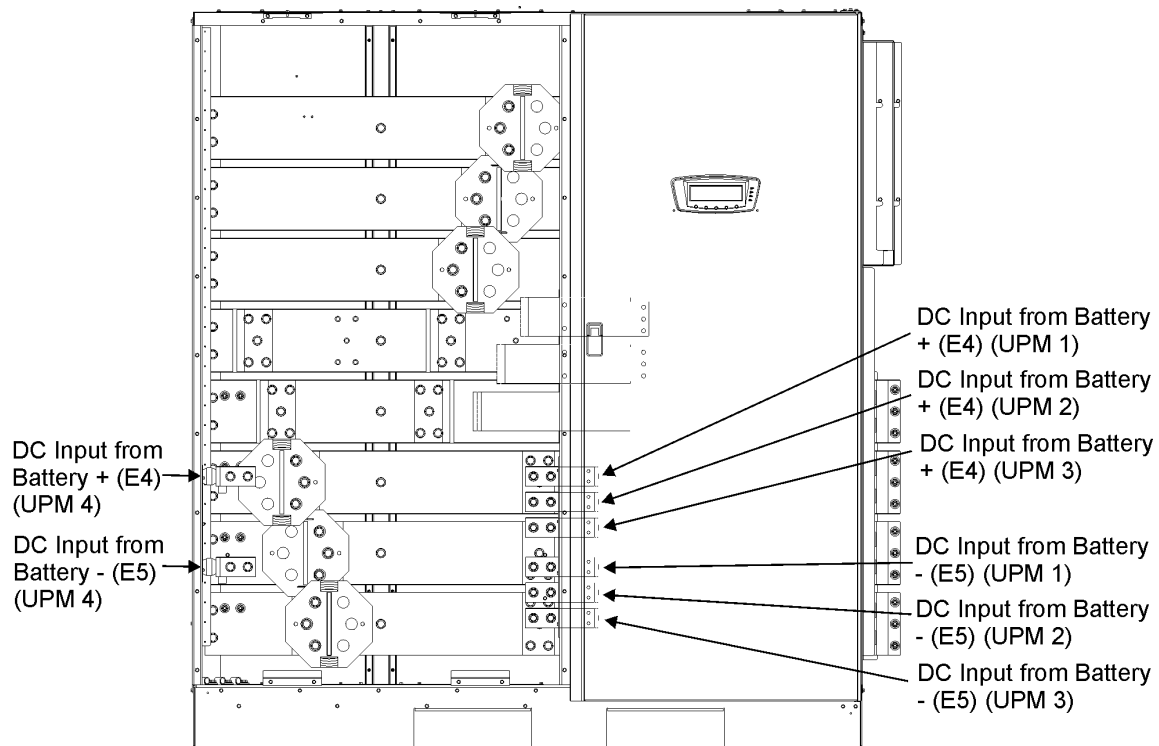
To install wiring to connections:

1. Route the battery cables between the UPS ISBM section and the battery system or battery disconnect. See figure Figure 4-15 through Figure 4-20 and Figure 4-22 for wiring access information and terminal locations.
2. If wiring the UPS for a common battery, proceed to step 3; if wiring for a separate battery, proceed to step 5.

3. Using hardware from the external wiring terminal hardware kit, connect the positive, negative, and ground DC power wiring from the battery system or disconnect to the UPS ISBM section battery and ground terminals. Use both sets of terminals shown in Figure 4-17 as needed. See Section 3.2.2 on page 22 for wiring and termination requirements.
4. Proceed to step 6.
5. Using hardware from the external wiring terminal hardware kit, connect the positive, negative, and ground DC power wiring from the battery system or disconnect device to the UPS ISBM section battery and ground terminals. Use one set of terminals for each UPM as shown in Figure 4-18. See Section 3.2.2 on page 22 for wiring and termination requirements.
6. After wiring the UPS system to the facility power and critical load, be sure to ground the system according to local and/or national electrical wiring codes.
7. If wiring interface connections, proceed to Section 4.9; otherwise, proceed to step 8.
8. When all wiring is complete, reinstall the protective cover panels removed in Section 4.8.1. Secure with the retained hardware.
9. Reinstall both front panels removed in Section 4.8.1 and secure with the retained hardware.



**Figure 4-21. Front view separate battery**



**Figure 4-22. Front view. Separate battery configurations**



## 4.9 Installing interface connections

---



### WARNING

**Hazardous voltages are present near the user interface terminal area if the UPS is not totally disconnected.**

---

### 4.9.1 TB1, TB2, and TB3 connections (other than TB1 battery interface connections)

---



### NOTE

**Interface wiring must be installed from the top of the UPS cabinet.**

---

To install wiring to connections:

1. Verify the UPS system is turned off and all power sources are disconnected. See Chapter 7: “UPS operating instructions” for shutdown instructions.
  2. Unfasten the front door latch and swing the door open (see Figure 4-1 on page 33).
  3. Remove the door. Remove the retaining screw located inside the door at the bottom hinge pivot point, then lift the door off. Retain the hardware for later use.
  4. Terminal block TB3 is accessible on the left side of the X-Slot communication bay. To gain access to terminal block TB1 and TB2 and the left interface entry conduit landing plates, remove the screws securing the top protective cover panel and remove the panel. Retain the hardware for later use (see Figure 4-5 on page 37).
  5. Remove the interface entry conduit landing plates to drill or punch holes (see Figure 4-15 on page 49).
  6. Reinstall the entry plates and install the conduit.
- 

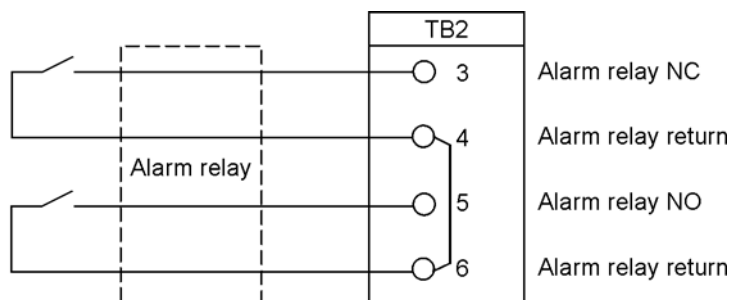


### WARNING

**Do not directly connect relay contacts to the mains related circuits. Reinforced insulation to the mains is required.**

---

7. To locate the appropriate terminals and review the wiring and termination requirements, see Section 3.2.3 on page 26, Table 4-1 on page 60, and Figure 4-23 through Figure 4-25.
8. Route and connect the wiring.
9. If wiring TB1 battery interface connections, proceed to Section 4.9.2; if wiring the X-Slot connections only, proceed to Section 4.9.3; otherwise, proceed to Step 10.
10. When all wiring is complete, reinstall the protective cover panel and secure with the cabinet mounted screws.
11. Reinstall the front door and secure with the retained hardware.
12. Close the door and secure the latch.
- 13.



**Figure 4-23. Typical alarm relay connection**



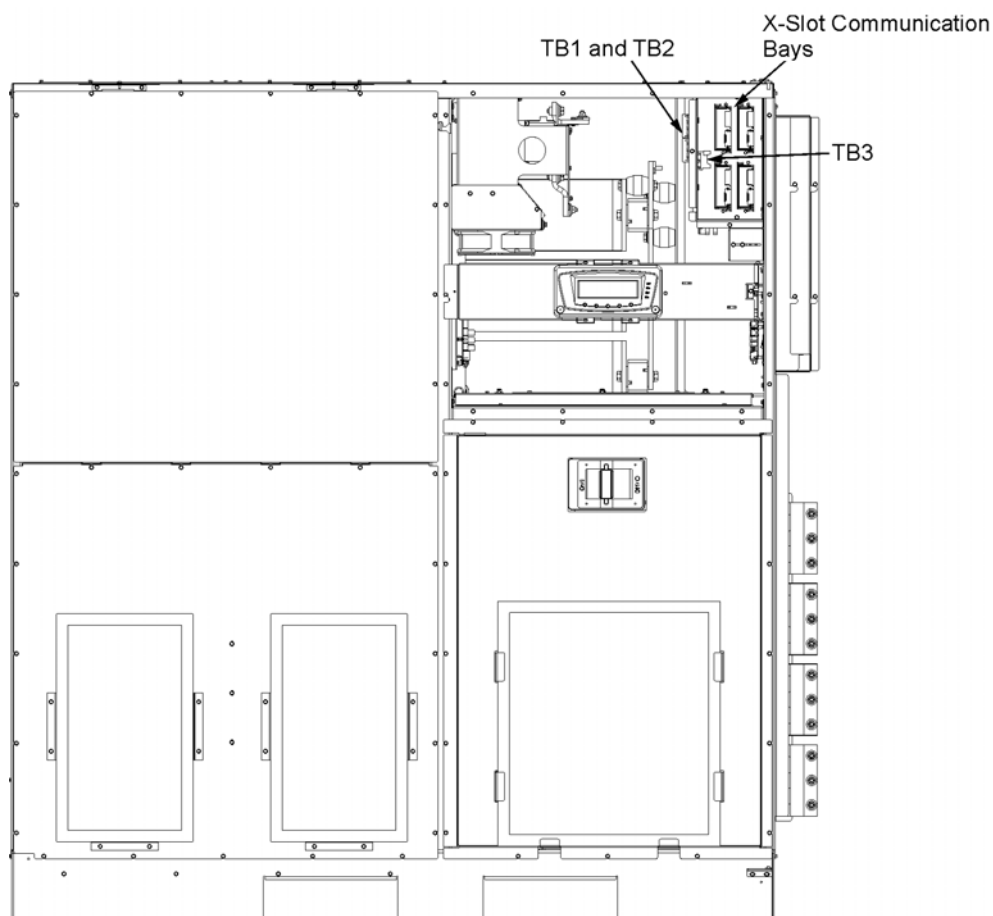
**NOTE**

Alarm relay contacts have a maximum current rating of 5A and a switched voltage rating of 30 Vac and 28 Vdc.

Alarm relay normally-open and normally-closed return terminals are separated on the terminal board, but are connected together.

Do not directly connect relay contacts to the mains related circuits. Reinforced insulation to the mains is required.

Alarm relay wiring should be a minimum of .75 mm<sup>2</sup>.



**Figure 4-24. UPS ISBM section interface terminal locations**



## NOTE

For TB1, TB2 and TB3 connector assignments, see Figure 4-25. The X-Slot communication bays are illustrated in Figure 4-27.

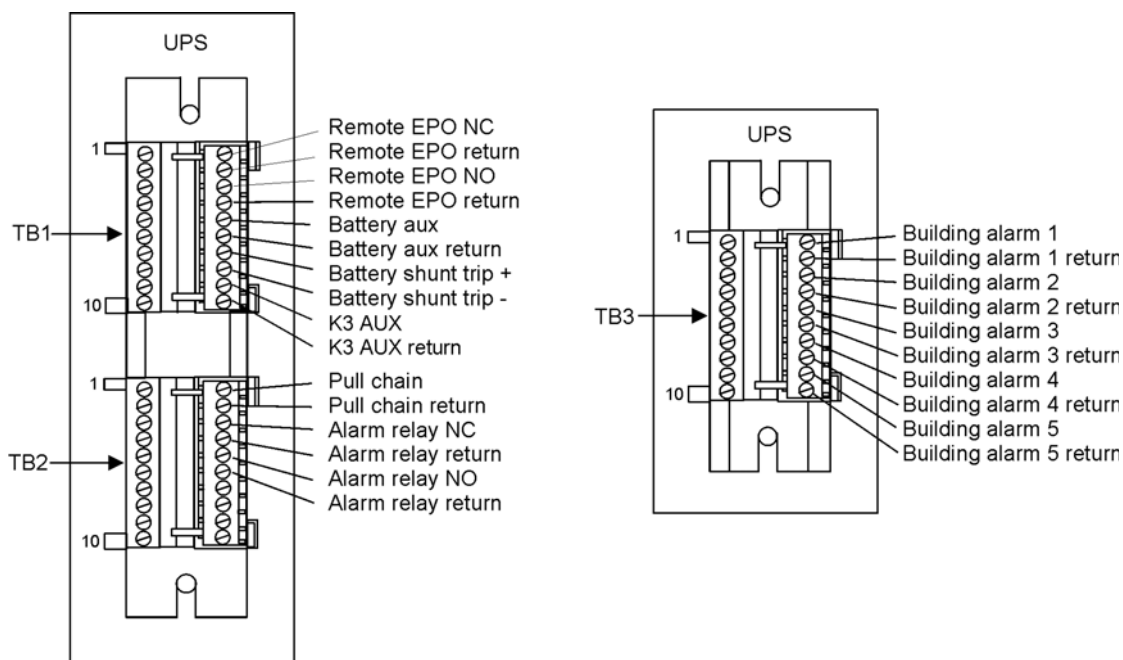


Figure 4-25. Terminal blocks TB1, TB2, and TB3 connector assignments

| Terminal TB1 | Name                        | Description                                     |
|--------------|-----------------------------|---|
| 1            | Remote EPO NC               | Dry contact used to activate remote EPO of UPS. |
| 2            | Remote EPO return           |   |
| 3            | Remote EPO NO               |   |
| 4            | Remote EPO return           |   |
| 5            | Battery aux                 |   |
| 6            | Battery aux return          |   |
| 7            | 48 Vdc battery shunt trip + |   |
| 8            | 48 Vdc battery shunt trip - |   |
| 9            | K3 AUX                      |   |
| 10           | K3 AUX return               |   |
| Terminal TB2 | Name                        | Description                                     |
| 1            | Pull chain                  | Backup control for parallel operation.          |
| 2            | Pull chain return           |   |

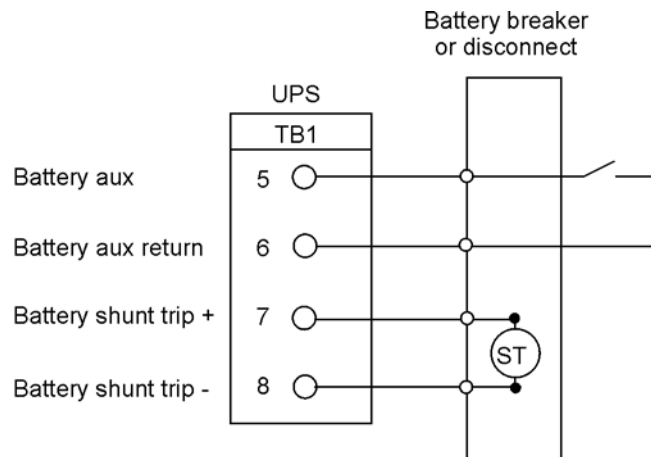
| 3            | Alarm relay NC          | General purpose normally-open (NO) and normally-closed (NC) relay contacts. |
|--------------|-------------------------|---|
| 4            | Alarm relay return      |   |
| 5            | Alarm relay NO          |   |
| 6            | Alarm relay return      |   |
| 7            | Not used                |   |
| 8            | Not used                |   |
| 9            | Not used                |   |
| 10           | Not used                |   |
| Terminal TB3 | Name                    | Description   |
| 1            | Building alarm 1        | Programmable UPS alarm. Activated by a remote dry contact closure.          |
| 2            | Building alarm 1 return |   |
| 3            | Building alarm 2        | Programmable UPS alarm. Activated by a remote dry contact closure.          |
| 4            | Building alarm 2 return |   |
| 5            | Building alarm 3        | Programmable UPS alarm. Activated by a remote dry contact closure.          |
| 6            | Building alarm 3 return |   |
| 7            | Building alarm 4        | Programmable UPS alarm. Activated by a remote dry contact closure.          |
| 8            | Building alarm 4 return |   |
| 9            | Building alarm 5        | Programmable UPS alarm. Activated by a remote dry contact closure.          |
| 10           | Building alarm 5 return |   |

**Table 4-1: TB1, TB2, and TB3 interface connections**

## 4.9.2 TB1 battery interface connections

To install wiring to connections:

1. Verify the UPS system is turned off and all power sources are disconnected. See Chapter 7: "UPS operating instructions" for shutdown instructions.
2. Unfasten the front door latch and swing the door open (see Figure 4-1 on page 33).
3. Remove the door. Remove the retaining screw located inside the door at the bottom hinge pivot point, then lift the door off. Retain hardware for later use.
4. To gain access to terminal blocks TB1 and the interface entry plates, loosen the screws securing the top protective cover panel and remove the panel. Retain the hardware and display for later use (see Figure 4-5 on page 37).
5. To locate the appropriate terminals and review the wiring and termination requirements, see Table 4-1 on page 60, and Figure 4-24 through Figure 4-26.
6. Remove the left interface entry plate to drill or punch holes (see Figure 4-15 on page 49).
7. Reinstall the interface entry plates.
8. Route the Shunt trip (optional) and battery aux wiring from the battery disconnects to the UPS cabinet. See Figure 4-15, Figure 4-24 and Figure 4-26 for UPS wiring access information and terminal locations.
9. Connect the wiring to TB1 terminals.
10. When all wiring is complete, reinstall the protective cover panel and secure with the cabinet mounted screws.
11. Reinstall the front door removed in Step 3 and secure with retained hardware.
12. If wiring X-Slot connections, proceed to Section 4.9.3; otherwise, close the door and secure the latch.



**Figure 4-26. Typical battery interface connection**



**NOTE**

**Battery Aux and DC Shunt Trip wiring should be a minimum of 1.5 mm<sup>2</sup>.**

### 4.9.3 X-Slot connections



**NOTE**

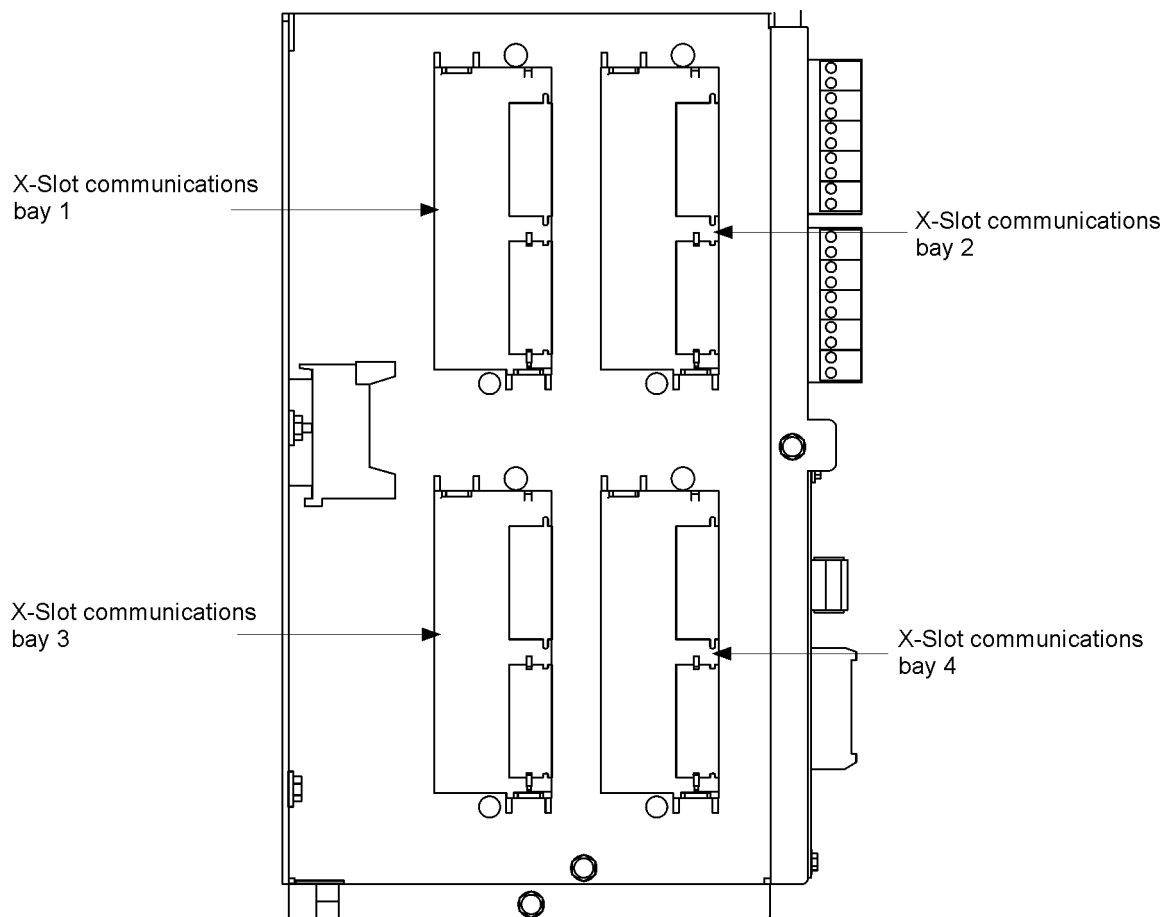
**LAN and telephone drops for use with X-Slot cards must be provided by the customer.**

**When installing internal wiring to X-Slot terminals, route the wiring through the internal opening in the X-Slot communication bay.**

For installation and setup of an X-Slot card, please contact Eaton Corporation.

To install wiring to connections:

1. If not already installed, install the LAN and telephone drops.
2. Unfasten the front door latch and swing the door open (see Figure 4-1 on page 33).
3. Remove the UPS cabinet interface entry plates to drill or punch holes (see Figure 4-15 on page 49).
4. Reinstall the interface entry plates.
5. Route and install the LAN, telephone, and other cables to the appropriate X-Slot cards. See Figure 4-24 on page 58 and Figure 4-27 for X-Slot location.
6. Close the door and secure the latch.
7. Refer to the manual supplied with the X-Slot card for operator instructions.



**Figure 4-27. X-Slot communication bays**

## 4.10 Installing a remote EPO switch



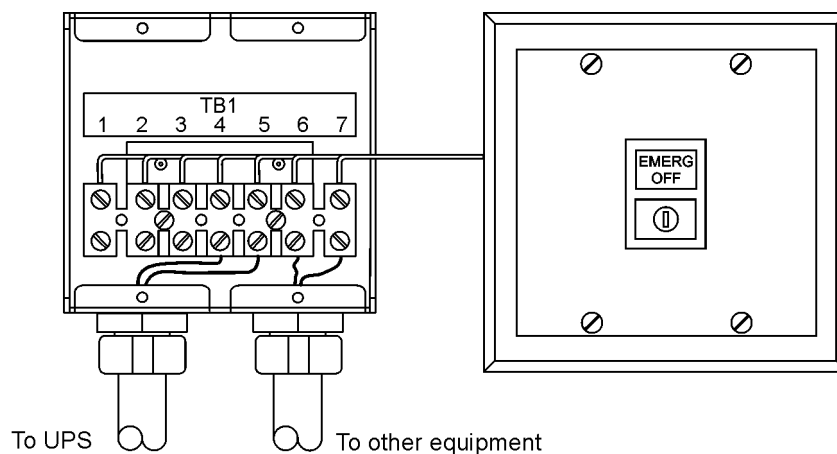
### NOTE

**This switch must be a dedicated switch not tied into any other circuits.**

**This procedure is intended to be used for the installation of the Eaton remote EPO switch. If installing another manufacturer's switch, only use this procedure as a guide.**

A remote EPO switch can be used in an emergency to shut down the UPS and remove power to the critical load from a location away from where the UPS is installed. Figure 4-28 shows a remote EPO switch.

1. Securely mount the remote EPO switch. Recommended locations include operator's consoles or near exit doors. See Figure 3-15 on page 21 for enclosure dimensions and wiring knockouts.
2. Verify the UPS system is turned off and all power sources are removed. See Chapter 7: "UPS operating instructions" for shutdown instructions.
3. Unfasten the front door latch and swing the door open (see Figure 4-1 on page 33).
4. Remove the door. Remove the retaining screw located inside the door at the bottom hinge pivot point, then lift the door off. Retain the hardware for later use.

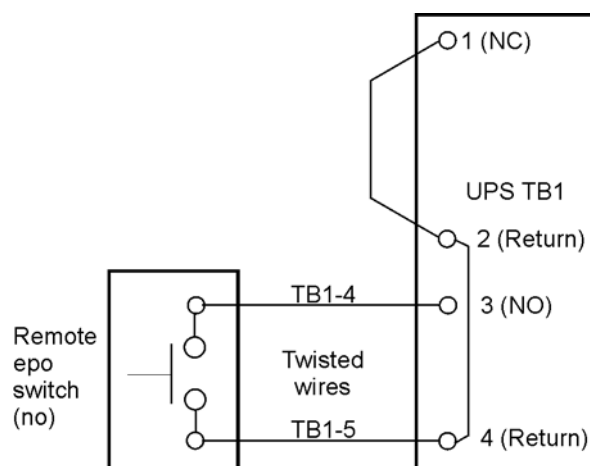


**Figure 4-28. Remote EPO switch**

5. To gain access to terminal blocks TB1 and TB2 and the interface entry plates, loosen the screws securing the top protective cover panel and remove the panel. This panel is to the left of the X-Slot communication bays (see Figure 4-5 on page 37).
6. Remove the UPS cabinet interface entry plates to drill or punch holes (see Figure 4-15 on page 49).
7. Reinstall the interface entry plates.
8. To locate the appropriate terminals and review the wiring and termination requirements, see Table 4-1 on page 60, and Figure 4-24 and Figure 4-25.
9. Route and connect the wiring as shown in Table 4-2 and Figure 4-29.
10. If the normally-closed Remote EPO TB1 connection in the UPS is not used, connect a jumper wire between pins 1 and 2 on TB1.

| From remote EPO switch | To customer interface<br>Terminal board TB1 in UPS cabinet | Remarks   |
|------------------------|--|---|
| TB1-4                  | TB1-3  | Twisted wires (2)<br>0.75mm <sup>2</sup> 2.5mm <sup>2</sup> |
| TB1-5                  | TB1-4  |   |

**Table 4-2: Remote EPO wire terminations**



**Figure 4-29. Normally-open remote EPO switch wiring**



**NOTE**

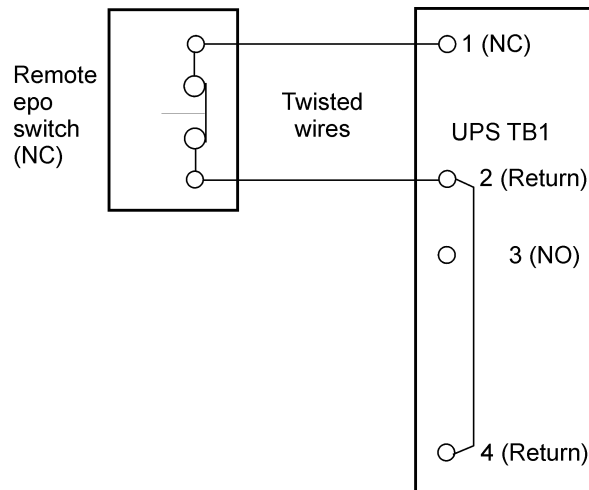
**Remote EPO switch rating is 24 Vdc, 1 A minimum.**

**Remote EPO normally-open and normally-closed return terminals are separated on the terminal board, but are connected together.**

11. If you are installing multiple remote EPO switches, wire additional switches in parallel with the first remote EPO.
12. If required, install wiring from the remote EPO switch to the trip circuitry of the upstream protective devices. A normally-open (NO) contact is provided between terminals 6 and 7 of the remote EPO switch (where applicable), as shown in Figure 4-28. Remote EPO switch wiring must be in accordance with electrical code requirements.
13. When all wiring is complete, reinstall the protective cover panel and secure with the cabinet mounted screws.
14. Reinstall the front door and secure with the retained hardware.
15. Close the door and secure the latch.

Figure 4-30 and Figure 4-31 show alternative methods of connecting a remote EPO switch if using another manufacturer's switch.





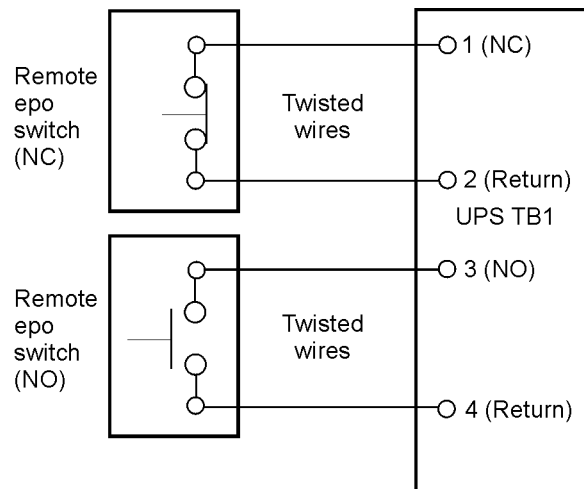
**Figure 4-30. Normally-closed remote EPO switch wiring**



**NOTE**

**Remote EPO switch rating is 24 Vdc, 1 A minimum.**

**Remote EPO normally-open and normally-closed return terminals are separated on the terminal board, but are connected together.**



**Figure 4-31. Normally closed and normally open remote EPO switch wiring**



**NOTE**

**Remote EPO switch rating is 24 Vdc, 1 A minimum.**

**Remote EPO normally-open and normally-closed return terminals are separated on the terminal board, but are connected together.**

## 4.11 Installing options, accessories, and distributed bypass control wiring

To install options, accessories, and distributed bypass control wiring, see Chapter 5: “Installing options and accessories”.

## 4.12 Initial startup

Startup and operational checks must be performed by an authorized Eaton Customer Service Engineer, or the warranty terms specified on page 144 become void. This service is offered as part of the sales contract for the UPS. Contact service in advance (usually a two-week notice is required) to reserve a preferred startup date.

## 4.13 Completing the installation checklist

The final step in installing the UPS system is completing the installation checklist at the end of this manual. This checklist ensures that you have completely installed all hardware, cables, and other equipment. Complete all items listed on the checklist to ensure a smooth installation. Make a copy of the installation checklist before filling it out, and retain the original. If installing a parallel system, complete the parallel system installation checklist in addition to the installation checklist.

After the installation is complete, your service representative must verify the operation of the UPS system and commission it to support the critical load. The service representative does not perform any installation tasks other than verifying software and operating setup parameters. Service personnel may request a copy of the completed installation checklist to verify all applicable equipment installations have been completed.



### NOTE

**The installation checklist MUST be completed prior to starting the UPS system for the first time.**

# 5 Installing options and accessories

## 5.1 Installing an optional HotSync CAN Bridge Card

As an option, a HotSync Controller Area Network (CAN) Bridge Card, shown in Figure 5-1, can be installed to provide connectivity for operational mode control of a parallel system. In addition, this card can be used to connect optional system monitoring devices, such as a Remote Monitor Panel II, a Relay Interface Module II, or a Supervisory Contact Module II, to the UPS.

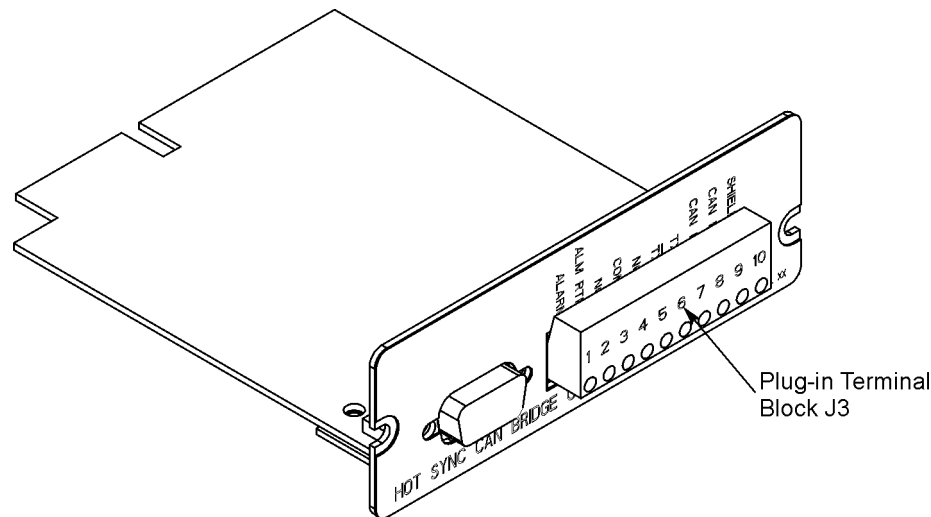


Figure 5-1. HotSync CAN Bridge Card



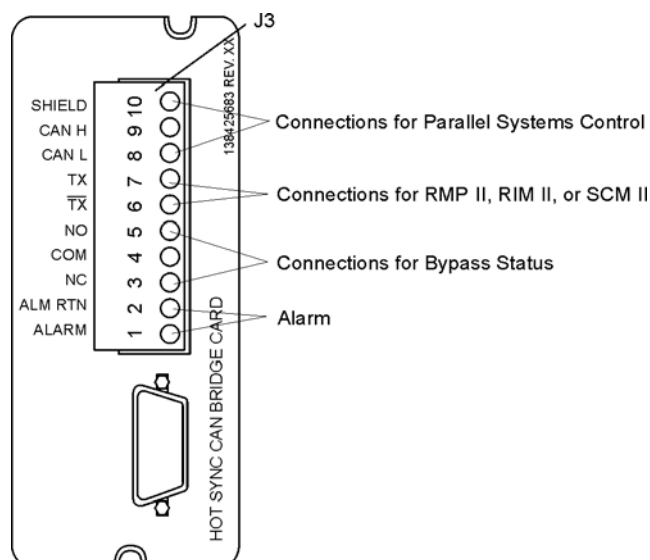
### NOTE

**Only one HotSync CAN Bridge Card can be installed in the UPS. Multiple CAN cards are not supported in standard distributed bypass systems.**

To install the card:

1. Verify the UPS system is turned off and all power sources are disconnected. See Chapter 7: “UPS operating instructions” for shutdown instructions.
2. Unfasten the front door latch and swing the door open (see Figure 4-1 on page 33).
3. If installing interface wiring through the left interface entry conduit landing, proceed to Step 4; otherwise, proceed to Step 6.
4. Remove one top screw and two bottom screws securing the UPS left front panel (see Figure 4-2 on page 33). Lift the panel straight up to remove it from the panel hanger bracket at the top of the cabinet.
5. Remove the screws securing the protective cover panel covering the X-slot and remove the panel. Retain the hardware for later use.
6. Install the HotSync CAN Bridge Card into an open X-Slot communication bay on the front of the UPS. See Figure 4-24 on page 58 and Figure 4-27 on page 62 for X-Slot communication bay locations.

To locate the appropriate terminals on the HotSync CAN Bridge Card, see Figure 5-2 and Table 5-1 on page 68.



**Figure 5-2. HotSync CAN Bridge Card connections**

| J3 Terminal | Name                   | Description   |
|-------------|------------------------|---|
| 1           | Alarm                  | Programmable UPS alarm. Activate by a remote dry contact closure. |
| 2           | Alarm Return           |   |
| 3           | Alarm Relay NC         | Normally-closed contact opens when UPS is on bypass.              |
| 4           | Alarm Relay Com        | Bypass contact return.  |
| 5           | Alarm Relay NO         | Normally-open contact closes when UPS is on bypass.               |
| 6           | $\overline{\text{TX}}$ | RMP II, RIM II, and SCM II connections.                           |
| 7           | TX                     |   |
| 8           | CAN L                  | CAN interface for parallel operation.                             |
| 9           | CAN H                  |   |
| 10          | Shield                 |   |

**Table 5-1: HotSync CAN Bridge Card interface connections**

## 5.2 Installing distributed bypass control wiring

---



### NOTE

**When installing external wiring to the HotSync CAN Bridge Card terminals, route the wiring through the internal opening in the X-Slot communication bay.**

---

To install distributed bypass control wiring:

1. Verify the UPS system is turned off and all power sources are disconnected. See Chapter 7: “UPS operating instructions” for shutdown instructions.
  2. Perform the procedure listed in Section 5.1.
  3. Terminal block TB3 is accessible on the left side of the X-Slot communication bay (see Figure 4-24 on page 58). To gain access to terminal block TB1, TB2, and the left interface entry conduit landing plates, loosen the screws securing the top protective cover panel and remove the panel (see Figure 4-5 on page 37). Retain the hardware for later use.
  4. Remove the interface entry conduit landing plates to drill or punch holes (see Figure 4-15 on page 49).
  5. Reinstall the interface entry plates and install the conduit.
  6. To locate the appropriate terminals and review the wiring and termination requirements, see Section 3.2.3 on page 26, Table 4-1 on page 60, and Figure 4-24 on page 58 through Figure 4-25.
  7. Route and install CAN wiring between the UPS cabinets. See Figure 5-2 and Table 5-1 on page 68 for the HotSync CAN Bridge Card terminal location and Figure 5-3, Figure 5-4, and Table 5-2 on page 70 for wiring information.
  8. If a tie cabinet with Module Output Breakers (MOBs) is being wired, proceed to Step 11; otherwise, proceed to Step 9.
  9. Route and install distributed bypass system pull-chain wiring between the UPS cabinets. See Figure 5-5 and Table 5-3 on page 71 for wiring information.
  10. Proceed to Step 12.
  11. Route and install distributed bypass system pull-chain wiring between the UPS cabinets and tie cabinet MOBs. See Figure 5-6 on page 72 and Table 5-4 on page 73 for wiring information.
- 

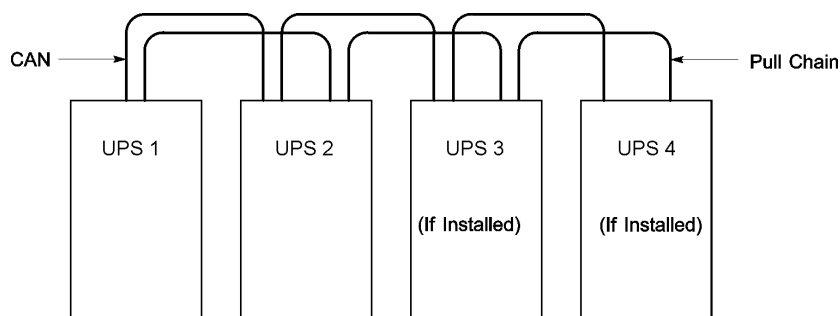


### NOTE

**Setup of the HotSync CAN Bridge Card for parallel operation must be performed by an authorized Eaton Customer Service Engineer. Contact an Eaton service representative to schedule a date.**

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12. Reinstall the protective cover panel and secure with the cabinet mounted screws.
13. Close the front door and secure the latch.
14. If removed, reinstall the safety shield panel removed in Section 5.1, Step 5. Secure with the retained hardware.
15. If removed, reinstall the left front panel removed in Section 5.1, Step 4 and secure with the retained hardware.

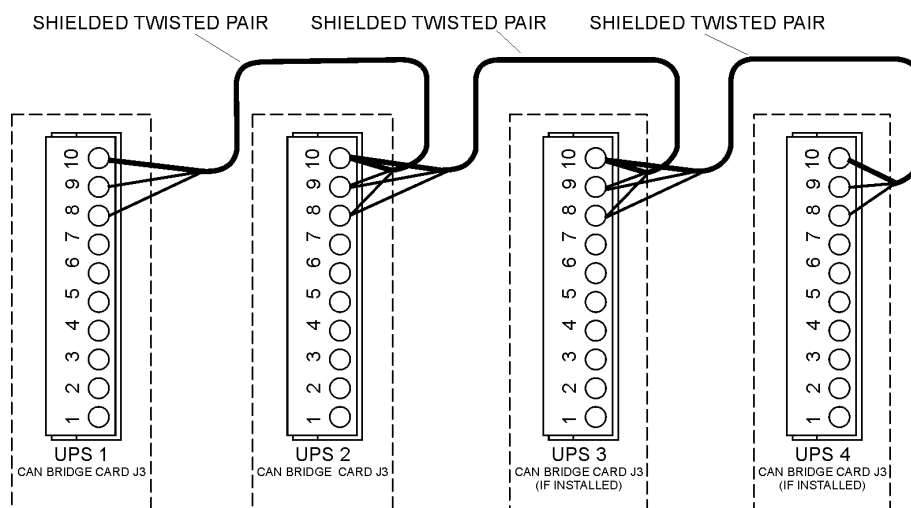


**Figure 5-3. Distributed bypass system CAN and Pull-Chain simplified interface wiring**



**NOTE**

This drawing is for distributed bypass wiring purposes and is not a floor layout plan. UPSs can be placed in any physical order.



**Figure 5-4. Distributed bypass system UPS CAN wiring without MOB's**

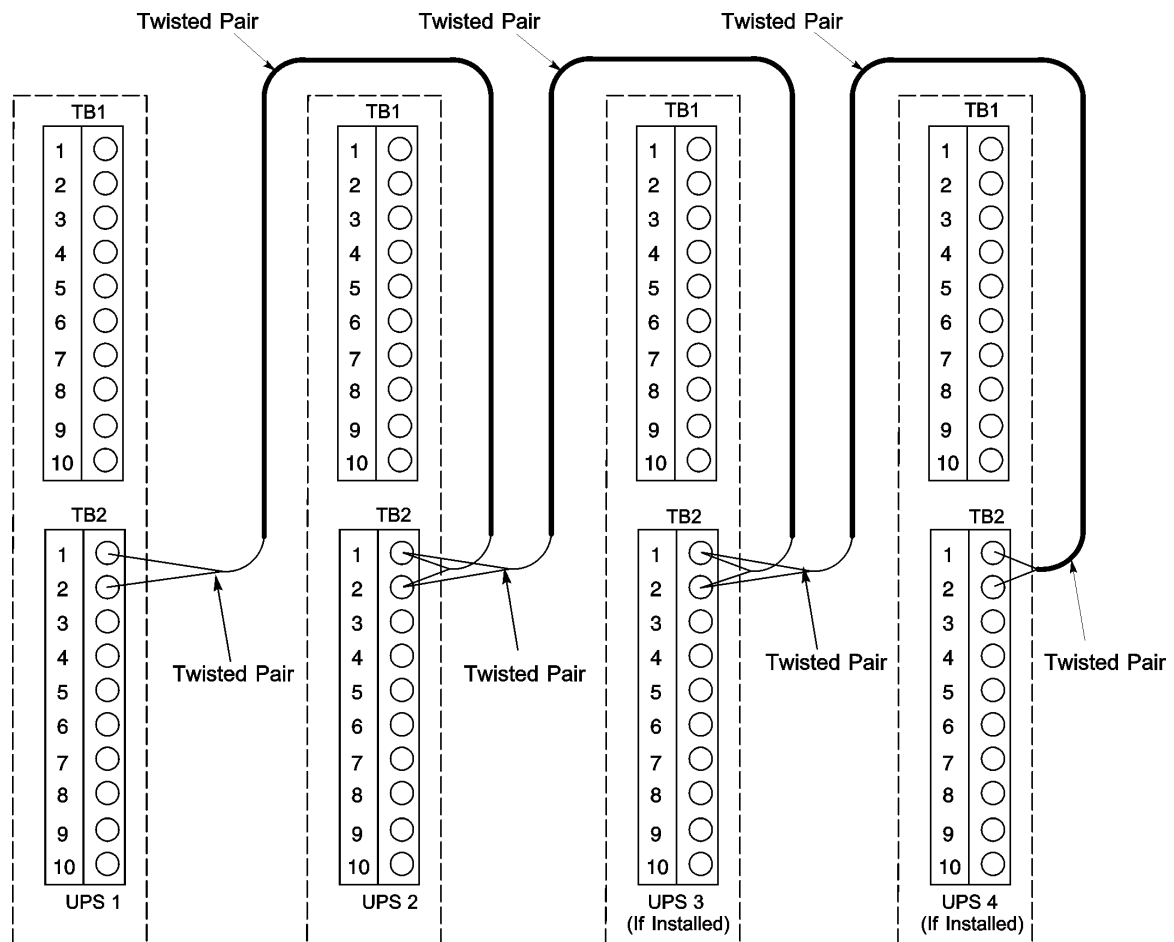


**NOTE**

External CAN connections between UPSs require shielded twisted pair wire.

| From<br>UPS 1 CAN Bridge Card | To<br>UPS 2 CAN Bridge Card | To<br>UPS 3 CAN Bridge Card<br>(if installed) | To<br>UPS 4 CAN Bridge Card<br>(if installed) |
|-------------------------------|-----------------------------|---|---|
| J3-8 (L)                      | J3-8 (L)                    | J3-8 (L)                                      | J3-8 (L)                                      |
| J3-9(H)                       | J3-9(H)                     | J3-9(H)                                       | J3-9(H)                                       |
| J3-10 (Shield)                | J3-10 (Shield)              | J3-10 (Shield)                                | J3-10 (Shield)                                |

**Table 5-2: CAN Bridge Card wiring terminations**



**Figure 5-5. Distributed bypass Pull-Chain wiring without MOBs**

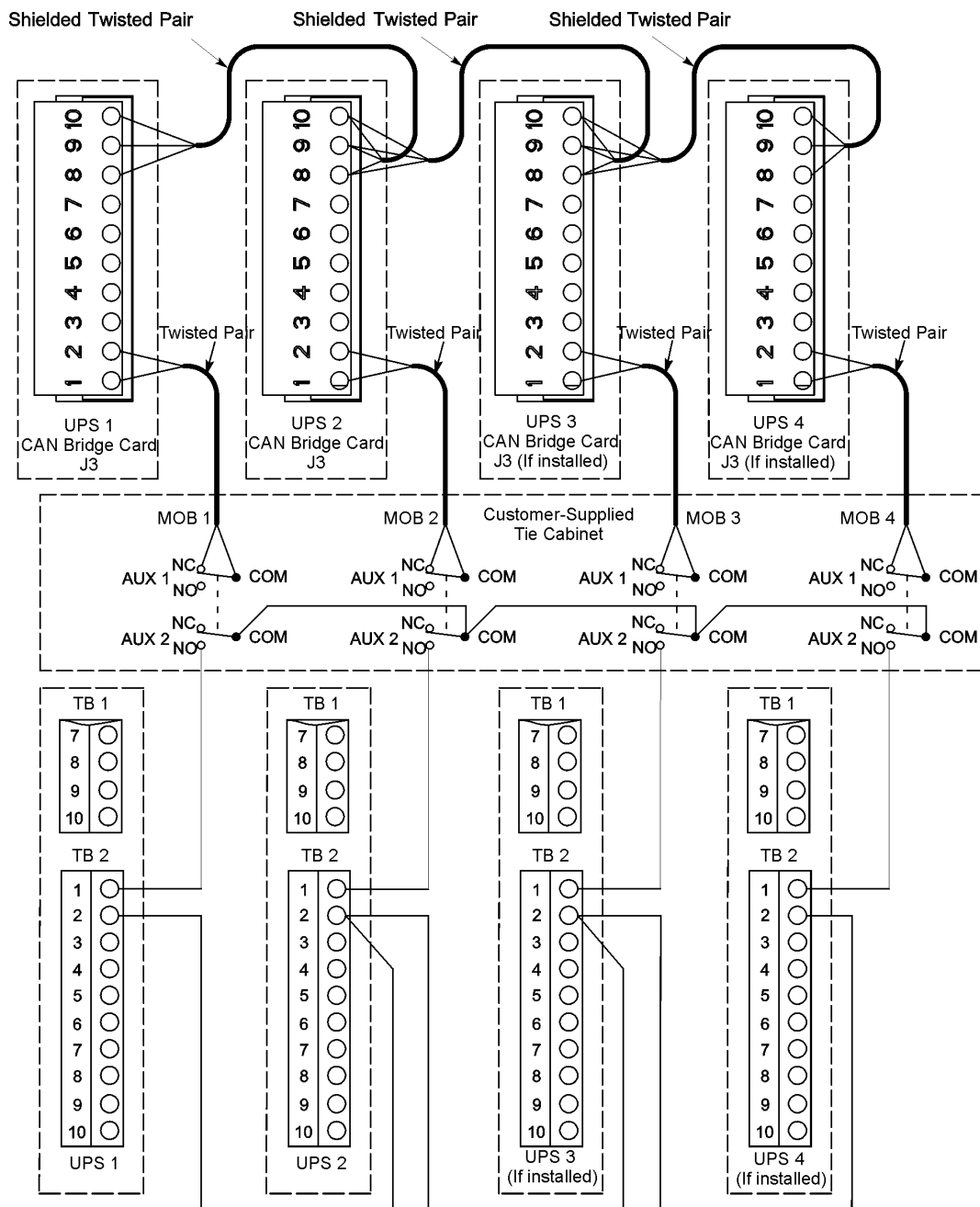


**NOTE**

**Use twisted pair wiring between the UPS and MOB AUX contacts.**

| From UPS 1            | To UPS 2              | To UPS 3 (if installed) | To UPS 4 (if installed) |
|-----------------------|-----------------------|-------------------------|-------------------------|
| TB2-1<br>(Pull Chain) | TB2-1<br>(Pull Chain) | TB2-1<br>(Pull Chain)   | TB2-1<br>(Pull Chain)   |
| TB2-2<br>(Pull Chain) | TB2-2<br>(Pull Chain) | TB2-2<br>(Pull Chain)   | TB2-2<br>(Pull Chain)   |

**Table 5-3: Pull-Chain wiring terminations**



**Figure 5-6. Distributed bypass Pull-Chain wiring with MOBs**



**NOTE**

NC and NO designations on MOB AUX contacts are defined with breaker in OFF (open) position. If MOB contacts have pigtail leads, use the same wire gauge to connect to the UPS and use the correct crimp connections for the wire gauge.

External CAN connections between UPS cabinets require shielded twisted pair wire.

Use twisted pair wiring between the UPS and MOB AUX contacts.

Always confirm contact operation prior to wiring.



| From                                      | To                              | Function              |
|---|---------------------------------|-----------------------|
| UPS 1 CAN Bridge Card J3-1 (Alarm)        | MOB 1 Aux 1 NC                  | MOB Open Alarm        |
| UPS 1 CAN Bridge Card J3-2 (Alarm Return) | MOB 1 Aux 1 Com                 |                       |
| UPS 1 TB2-1 (Pull Chain)                  | MOB 1 Aux 2 NO                  | Pull Chain            |
| UPS 1 TB2-2 (Pull Chain Common)           | UPS 2 TB2-2 (Pull Chain Common) | Pull Chain Common     |
|   |                                 |                       |
| UPS 2 CAN Bridge Card J3-1 (Alarm)        | MOB 2 Aux 1 NC                  | MOB Open Alarm        |
| UPS 2 CAN Bridge Card J3-2 (Alarm Return) | MOB 2 Aux 1 Com                 |                       |
| UPS 2 TB2-1 (Pull Chain)                  | MOB 2 Aux 2 NO                  | Pull Chain            |
| UPS 2 TB2-2 (Pull Chain Common)           | UPS 3 TB2-2 (Pull Chain Common) | Pull Chain Common     |
|   |                                 |                       |
| UPS 3 CAN Bridge Card J3-1 (Alarm)        | MOB 3 Aux 1 NC                  | MOB Open Alarm        |
| UPS 3 CAN Bridge Card J3-2 (Alarm Return) | MOB 3 Aux 1 Com                 |                       |
| UPS 3 TB2-1 (Pull Chain)                  | MOB 3 Aux 2 NO                  | Pull Chain            |
| UPS 3 TB2-2 (Pull Chain Common)           | UPS 4 TB2-2 (Pull Chain Common) | Pull Chain Common     |
|   |                                 |                       |
| UPS 4 CAN Bridge Card J3-1 (Alarm)        | MOB 4 Aux 1 NC                  | MOB Open Alarm        |
| UPS 4 CAN Bridge Card J3-2 (Alarm Return) | MOB 4 Aux 1 Com                 |                       |
| UPS 4 TB2-1 (Pull Chain)                  | MOB 4 Aux 2 NO                  | Pull Chain            |
|   |                                 |                       |
| MOB 1 Aux 2 COM                           | MOB 2 Aux 2 Com                 | Pull Chain MOB Common |
| MOB 2 Aux 2 COM                           | MOB 3 Aux 2 Com                 |                       |
| MOB 3 Aux 2 COM                           | MOB 4 Aux 2 Com                 |                       |

**Table 5-4: Pull-Chain wiring terminations with MOBs**

# 6 Understanding UPS operation

## 6.1 Looking inside the UPS system

The Eaton 9395 UPS is a continuous-duty, solid-state, transformerless (at 400 Vac), three-phase, true online system that provides conditioned and uninterruptible AC power to the UPS system's output and critical load. The basic system consists of a rectifier, battery converter, inverter, monitoring/operation control panel, integrated communication server, and digital signal processor (DSP) logic.

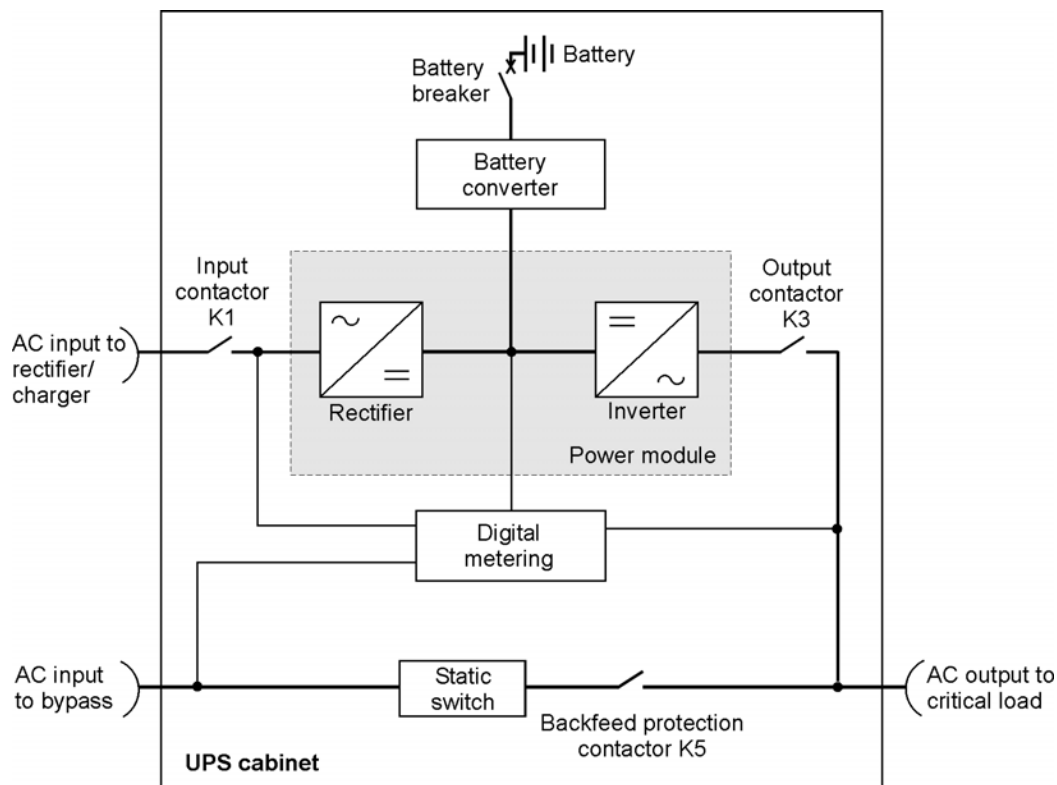


Figure 6-1. Main elements of the UPS system



### NOTE

**On a UPS configured as an Input Output Module (IOM), the bypass input, static switch, and backfeed protection contactor (K5) are not present.**

If utility power is interrupted or falls outside the parameters specified in Chapter 10: "Product specifications" the UPS uses a backup battery supply to maintain power to the critical load for a specified period of time or until the utility power returns. For extended power outages, the UPS allows you to either transfer to an alternative power system (such as a generator) or shut down your critical load in an orderly manner. The emergency bypass consists of a continuous-duty static switch and backfeed protection contactor K5. The backfeed protection contactor is located in series with the static switch. For manual transfers to bypass, the static switch is also used. The static switch is armed and ready during both types of transfers.

On a UPS configured as an Input Output Module (IOM), bypass circuitry is not installed. This configuration is primarily used in multiple UPS parallel systems that do not need a bypass for each UPS and use a separate System Bypass Module (SBM) to provide system bypass capabilities.

## 6.2 Single UPS

A single UPS operates independently to support an applied load from the inverter, providing conditioned and uninterruptible AC power to the critical load from the output of the module. During an outage, the inverter continues to operate, supporting power to the load from the battery supply. If the unit requires service, applied loads are transferred to the internal bypass via the continuous-duty static switch either automatically or manually. With the exception of a battery cabinet, no other cabinets or equipment are required for the single UPS to successfully support its applied loads.

### 6.2.1 Modes

The Eaton 9395 UPS supports a critical load in five different modes of operation. The UPS can automatically use all five modes, as required.



#### NOTE

**The Variable Module Management System and Energy Saver System modes are mutually exclusive.**

---

The standard operation modes are:

- In Normal mode, the critical load is supplied by the inverter, which derives its power from rectified utility AC power. In this mode, the battery charger also provides charging current for the battery, if needed.
- In Battery mode, the battery provides DC power, which maintains inverter operation. The battery supports the critical load.
- In Bypass mode, the critical load is directly supported by utility power.
- In Variable Module Management System (VMMS) mode, the UPS operates as a traditional double-conversion UPS, but selectively shifts the load to fewer UPMs to increase the efficiency of the UPS.
- In Energy Saver System (ESS) mode, the critical load is directly supported by utility power, but with the ability to automatically switch to Normal mode if an abnormal condition is detected.

The following sections describe the differences in the five UPS operating modes, using block diagrams to show the power flow during each mode of operation.

### 6.2.2 Normal mode

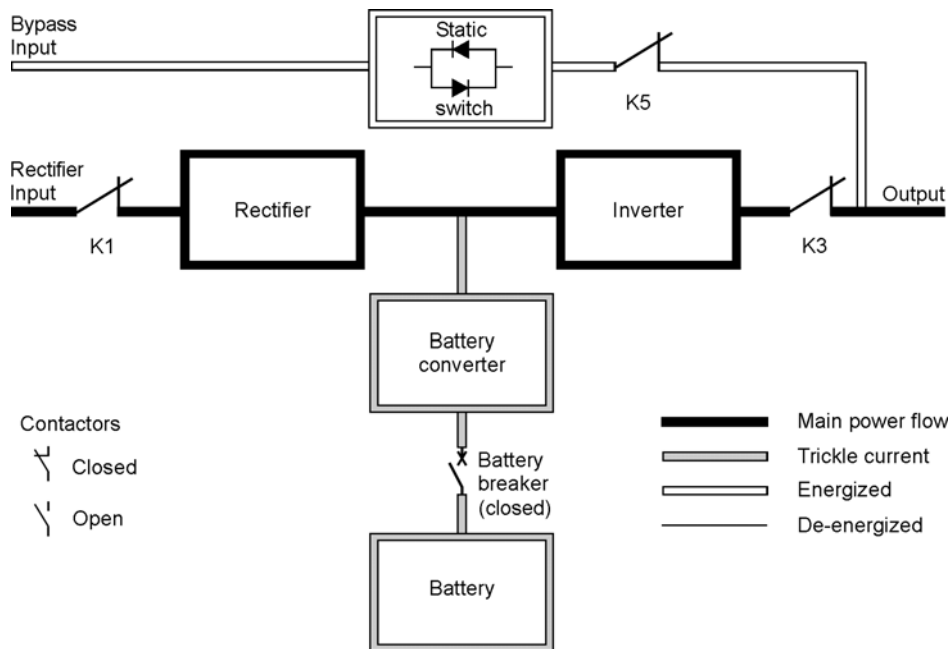
Figure 6-2 shows the path of electrical power through the UPS system when the UPS is operating in normal mode.



#### NOTE

**On a UPS configured as an IOM, the bypass input, static switch, and K5 are not present.**

---



**Figure 6-2. Path of current through the UPS in normal mode**

During normal UPS operation, power for the system is derived from a utility input source through the rectifier input contactor K1. The front panel displays **Normal**, indicating the incoming power is within voltage and frequency acceptance windows. Three-phase AC input power is converted to DC using IGBT devices to produce a regulated DC voltage to the inverter. The battery is charged directly from the regulated rectifier output through a buck or boost DC converter, depending on the system voltage and the size of the battery string attached to the unit.

The battery converter derives its input from the regulated DC output of the rectifier and provides regulated charge current to the battery. The battery is always connected to the UPS and ready to support the inverter should the utility input become unavailable.

The inverter produces a three-phase AC output to a customer's load without the use of a transformer. The inverter derives regulated DC from the rectifier and uses IGBT devices and pulse-width modulation (PWM) to produce a regulated and filtered AC output. The AC output of the inverter is delivered to the system output through the output contactor K3.

If the utility AC power is interrupted or is out of specification, the UPS automatically switches to Battery mode to support the critical load without interruption. When utility power returns, the UPS returns to Normal mode.

If the UPS becomes overloaded or unavailable, the UPS switches to Bypass mode. The UPS automatically returns to Normal mode when the overload condition is cleared and system operation is restored within specified limits.

If the UPS suffers an internal failure, it switches automatically to Bypass mode and remains in that mode until the failure is corrected and the UPS is back in service.

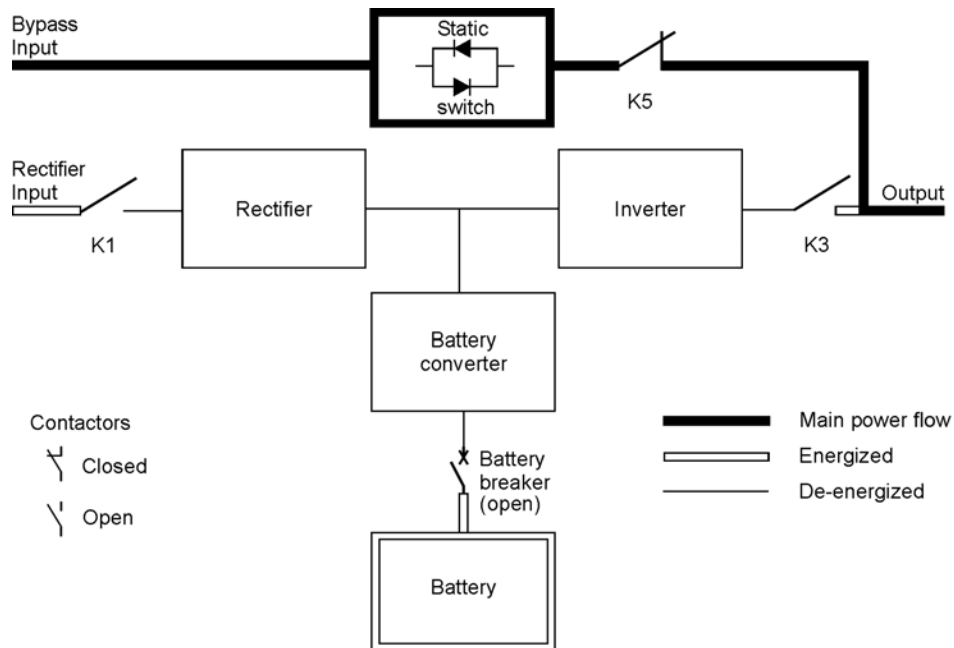
### 6.2.3 Bypass mode

The UPS automatically switches to bypass mode if it detects an overload, load fault, or internal failure. The bypass source supplies the commercial AC power to the load directly. Figure 6-3 shows the path of electrical power through the UPS system when operating in Bypass mode.



#### CAUTION

**The critical load is not protected while the UPS is in Bypass mode.**



**Figure 6-3. Path of current through the UPS in bypass mode**



#### NOTE

**On a UPS configured as an IOM, the bypass input, static switch, and K5 are not present.**

In bypass mode, the output of the system is provided with three-phase AC power directly from the system input. While in this mode, the output of the system is not protected from voltage or frequency fluctuations or power outages from the source. Some power line filtering and transient protection is provided to the load but no active power conditioning or battery support is available to the output of the system in the bypass mode of operation.

The internal bypass is comprised of a solid-state, silicon-controlled rectifier (SCR) static switch (SSW) and a backfeed protection contactor K5. The static switch is rated as a continuous-duty device that is used anytime the inverter is unable to support the applied load. The static switch is wired in series with the backfeed protection contactor, and together they are wired in parallel with the rectifier and inverter. The static switch, being an electronically-controlled device, can be turned on immediately to pick up the load from the inverter while the inverter output contactor K3 opens to isolate the inverter. The backfeed protection contactor is normally always closed, ready to support the static switch unless the bypass input source becomes unavailable.

## 6.2.4 Variable Module Management System

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### NOTE

**VMMS and ESS modes are mutually exclusive. If VMMS mode is enabled, ESS mode is disabled.**

---

In VMMS mode, the UPS operates as a traditional double-conversion UPS. However, the UPS will selectively shift the load to fewer UPMs based on the required load in order to force the remaining UPMs to carry a higher load. The efficiency rating for each UPM is highest when loads are greater than 50% of the UPM rating. Therefore, with multiple UPMs, a UPS can achieve higher efficiencies for lighter loads.

When a UPM is inactivated by VMMS mode, the UPM will stop gating the inverter and rectifier and keep the output contactor closed in order to maintain voltage match and phase lock to the critical bus. In this mode the UPS actively monitors the critical bus, keeping the UPM input contactor closed in order to keep the DC link primed (through the rectifier diodes) and also to allow the UPM to immediately return to active mode in the event of a disturbance or load step on the critical bus.

VMMS limits the maximum power available from a UPM when in VMMS mode. The default setting is 80% of the UPM full power rating. If the limit is exceeded, additional UPMs are activated to take on the increased load. The VMMS redundancy setting sets the number of redundant UPMs that the customer requires. Both the VMMS UPM load limit and UPM redundancy are user-configurable.

In High Alert mode, the UPS defaults to double-conversion Online mode and all UPMs go active for one hour (user-configurable). At the end of the hour, the UPS defaults back to VMMS mode. If the High Alert mode is reactivated during the one hour, the one hour timer will be restarted.

## 6.2.5 Energy Saver System (ESS)

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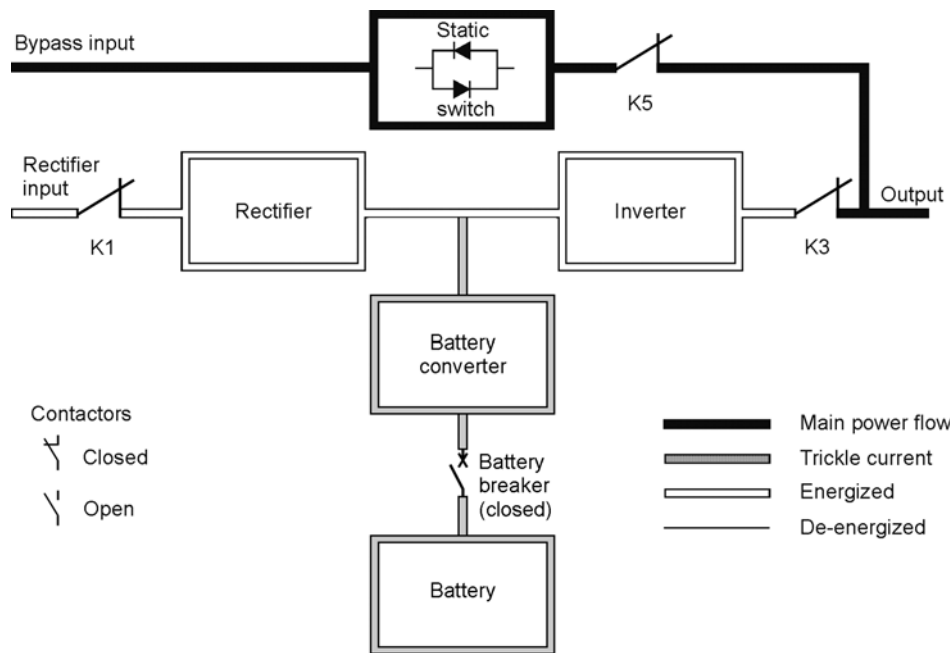


### NOTE

**VMMS and ESS modes are mutually exclusive. If ESS mode is enabled, VMMS mode is disabled.**

---

When the UPS is operating in Energy Saver System, the bypass source supplies the commercial AC power to the load directly through the static switch. Some power line filtering and transient protection is provided to the load but no active power conditioning or battery support is available. All power converters are off and are in the ready state (in case a forward transfer is needed). During this mode, the output contactor is closed and the link is maintained through the diode bridge. Figure 6-4 shows the path of electrical power through the UPS system when operating in Energy Saver System.



**Figure 6-4. Path of current through the UPS in Energy Saver System**

If the bypass source falls outside of a predetermined voltage or frequency window, the system forward transfers to Battery mode and then to Normal mode with the inverter assuming the load. The transfer takes place with a 2 ms typical transfer time, to ensure loads being fed by the system output are not interrupted. All forward transfers transfer to Battery mode before returning to Normal mode.

Energy Saver mode is a normal operating mode, and not an alarm condition. While the UPS is in this mode, the **NORMAL** light on the front display will illuminate.

## 6.2.6 Battery mode

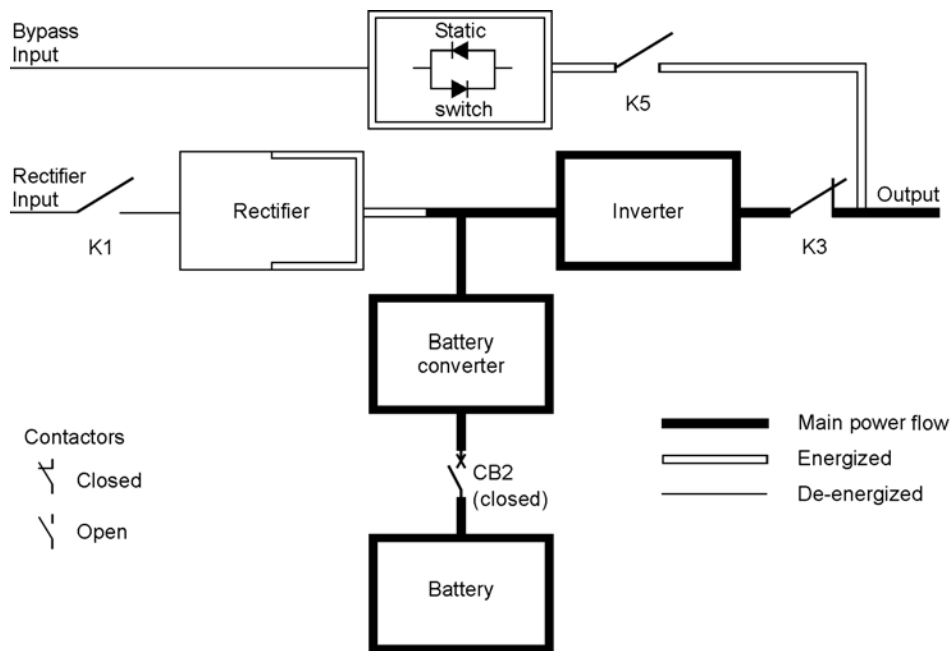
The UPS automatically transfers to battery mode if a utility power outage occurs, or if the utility power does not conform to specified parameters. In battery mode, the battery provides emergency DC power which is converted to regulated output power by the inverter.

Figure 6-5 shows the path of electrical power through the UPS system when operating in battery mode.



### NOTE

**On a UPS configured as an IOM, the bypass input, static switch, and K5 are not present.**



**Figure 6-5. Path of current through the UPS in battery mode**

During a utility power failure, the rectifier no longer has an AC utility source from which to supply the DC output current required to support the inverter. The input contactor K1 opens and the battery instantaneously supplies energy to the battery converter. The converter either bucks or boosts the voltage so that the inverter can support the customer's load without interruption. If bypass is common with the rectifier input, the backfeed protection contactor K5 also opens. The opening of contactors K1 and K5 prevent system voltages from bleeding backwards through the static switch and rectifier snubber components and re-entering the input source.

If the input power fails to return or is not within the acceptance windows required for normal operation, the battery continues discharging until a DC voltage level is reached where the inverter output can no longer support the connected loads. When this event occurs, the UPS issues another set of audible and visual alarms indicating **SHUTDOWN IMMINENT**. Unless the rectifier has a valid AC input soon, the output can be supported for only two minutes before the output of the system shuts down. If the bypass source is available, the UPS transfers to bypass instead of shutting down.

If at any time during the battery discharge the input power becomes available again, contactors K1 and K5 close and the rectifier begins to supply DC current to the converter and inverter. At this point, the unit returns to normal mode. Depending on the total load and the duration of the battery discharge, status **Charging at full current** may be seen for a short time due to the current required to recharge the battery.



## 6.3 UPS system oneline configurations

The system oneline drawings in this section show the simplified internal structure of the UPS, battery supply, and basic maintenance bypass.

| UPS model             | Voltage |        | System type   |
|-----------------------|---------|--------|---|
|                       | Input   | Output |   |
| 9395-675<br>9395-825  | 400     | 400    | Single unit three UPM – Reverse transfer dual-feed common battery system                            |
| 9395-675<br>9395-825  | 400     | 400    | Single unit three UPM – Reverse transfer dual-feed separate battery system                          |
| 9395-675<br>9395-825  | 400     | 400    | Single unit three UPM with field installed UPM – Reverse transfer dual-feed common battery system   |
| 9395-675<br>9395-825  | 400     | 400    | Single unit three UPM with field installed UPM – Reverse transfer dual-feed separate battery system |
| 9395-900<br>9395-1100 | 400     | 400    | Single unit three UPM with field installed UPM – Reverse transfer dual-feed common battery system   |
| 9395-900<br>9395-1100 | 400     | 400    | Single unit three UPM with field installed UPM – Reverse transfer dual-feed separate battery system |
| 9395-900<br>9395-1100 | 400     | 400    | Simplified dual-feed UPS with maintenance bypass panel  |



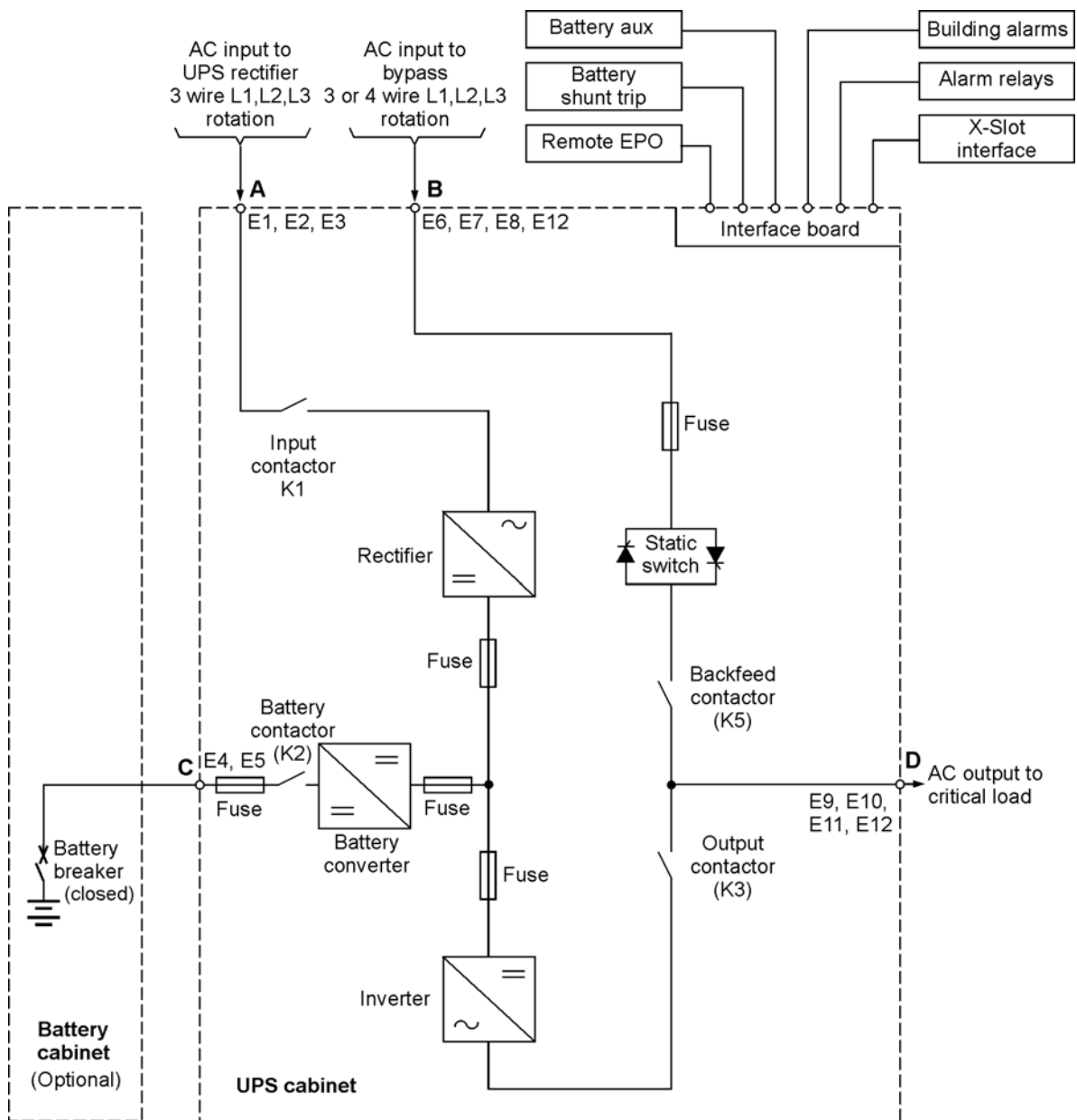
### NOTE

**If the load requires a neutral, a bypass source neutral must be provided. If the load does not require a neutral and there is no neutral conductor connected at the bypass input, a neutral must be installed to source star point.**



### NOTE

**Callout letters A, B, C, and D map to Table 3-4 on page 23.**



**Figure 6-6. Eaton 9395 675-1100 kVA UPS system, 400 V input and 400 V output dual-feed**

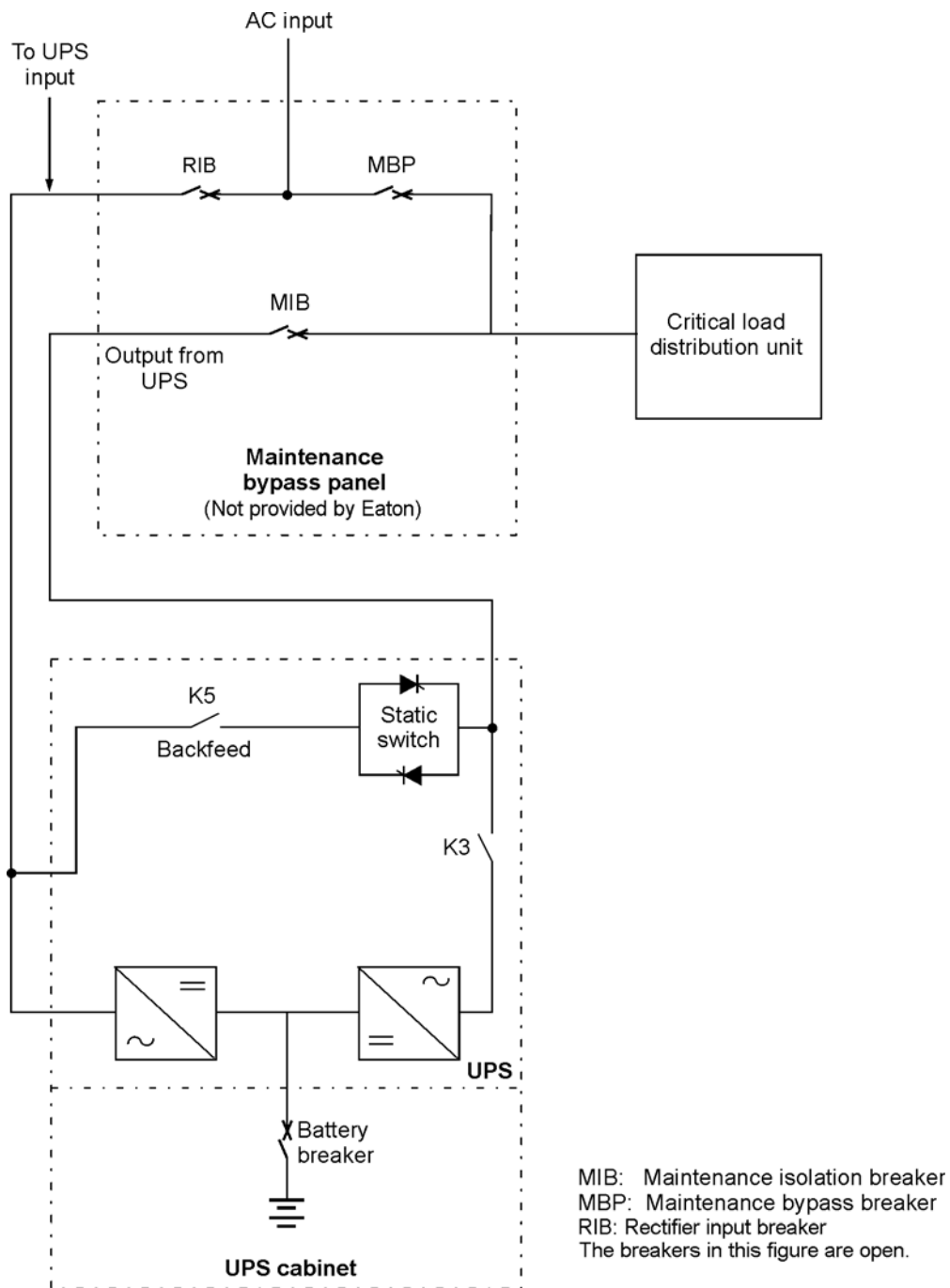


Figure 6-7. Typical maintenance bypass panel



#### NOTE

If installing, as part of the UPS system, a maintenance bypass without a rectifier input breaker, a minimum of two separate feeds with upstream feeder breakers, or one feed with two upstream feeder breakers, must be provided: one for the UPS and one for the maintenance bypass input. **DO NOT** use one feed or a single-feeder breaker to supply both the UPS and the maintenance bypass.

## 6.4 Multiple UPS distributed bypass system

Distributed bypass parallel operation extends the normal operation of Eaton 9395 UPSs by offering increased capacity and/or redundant capability.

The output of the system is normally supplied by Uninterruptible Power Modules (UPMs) contained in each UPS. Multiple UPMs are connected with their outputs in parallel (tied together) to provide a load level greater than the rating of one UPM, for redundancy, or both. The paralleled UPMs supply the output load with protected power as long as the load does not exceed the combined rating of the paralleled UPMs.

The power system is redundant as long as one of the UPMs can be disconnected from the output bus and the remaining UPMs can continue to supply power to the load without exceeding their ratings.

When the load is being supplied by the UPMs, the system output bus is continuously monitored for an overvoltage or undervoltage condition. If an out of limits condition is detected, the paralleled UPSs transfer the load to bypass using the UPS static switches.

Communication is required between the UPSs for system metering and mode control. System level communication and control are accomplished using a Controller Area Network (CAN). A pull chain signal in each UPS, connected to the other UPSs in parallel and tied to the bypass Status Relay in each UPS, is used for a secondary communication path. This arrangement ensures bypass control even if the CAN bus is lost.

The system is paralleled for (N+1) redundancy, as long as there is always one or more UPMs online than required to support the load. The system is paralleled for capacity if all UPMs in a system are required to support the load.

### 6.4.1 Multiple UPS parallel system modes

Similar to the single UPS system, the Eaton 9395 UPS parallel system supports a critical load in five different modes of operation. The standard operation modes are:



#### NOTE

**The Variable Module Management System and Energy Saver System modes are mutually exclusive.**

---

- In Normal mode, the paralleled UPMs supply the critical load with clean, filtered power. Each UPM battery charger also provides charging current for the battery if needed.
- In Energy Saver System (ESS) mode, commercial AC power is supplied directly to the critical load through the continuous static switch and transfers automatically to Normal mode if an abnormal condition is detected. ESS mode in a parallel system operates the same as it does in a single UPS system (see Section 6.2.5).
- In Variable Module Management System (VMMS) mode, the UPS operates as a traditional double-conversion UPS, but selectively shifts the load to fewer UPMs to increase the efficiency of the UPS. VMMS mode operates the same as it does in a single UPS system (see Section 6.2.4).
- In Bypass mode, the critical load is directly supported by utility power through the bypass circuits in each UPS.
- In Battery mode, the battery provides DC power, which maintains UPM operation. The UPM batteries support the critical load.

The UPSs continually monitor themselves and the incoming utility power and automatically switch between these modes as required, without operator intervention, except when manually switching to Bypass mode. The sophisticated detection and switching logic inside the UPSs ensures that operating mode changes are automatic and transparent to the critical load, while internal monitoring systems indicate the current mode of operation. The UPSs switch operating modes in response to these system events:

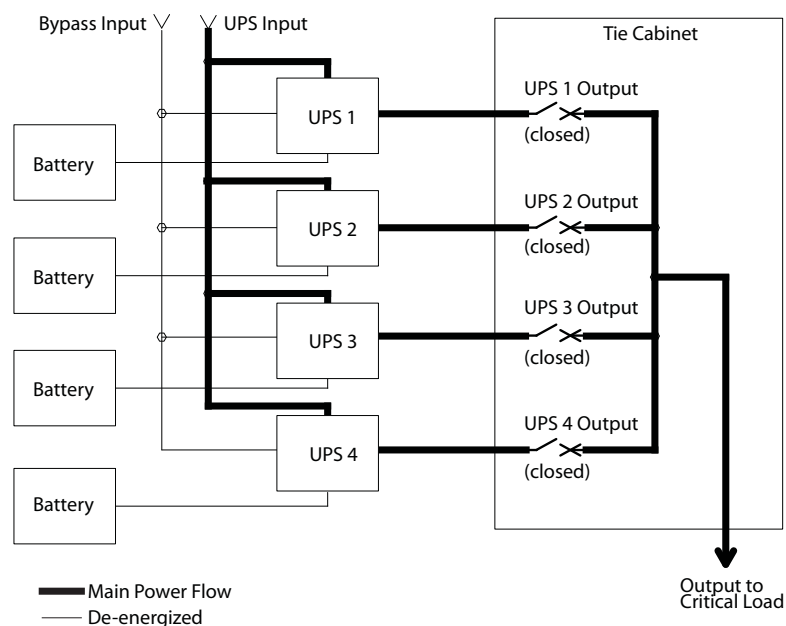
- A command is an intervention that is externally initiated by an operator or by some site action. A command causes the UPSs to switch operating modes; it usually does not require any further action.
- A notice is a minor system event that may or may not require attention.
- An alarm is a system event that requires immediate intervention.

The following sections describe the differences in the five parallel system operating modes, using block diagrams to show the power flow during each mode of operation.

### 6.4.2 Normal mode – distributed bypass

In Normal mode, utility AC power is supplied to the UPSs. Each UPS then conditions the incoming AC power and provides clean, regulated AC power to tie cabinet or distribution panel for parallel systems of up to four modules. The applied load is shared equally among the available UPMs in the system.

Figure 6-8 shows the path of electrical power through the parallel system when operating in Normal mode.



**Figure 6-8. Path of current through the UPSs in normal mode – distributed bypass**

If the utility AC power is interrupted or is out of specification, the UPSs automatically switch to Battery mode to support the critical load without interruption. When utility power returns, the UPSs return to Normal mode.

If the UPSs become overloaded or unavailable, the distributed bypass system switches to Bypass mode. The distributed bypass system automatically returns to Normal mode when the overload condition is cleared and system operation is restored within specified limits.

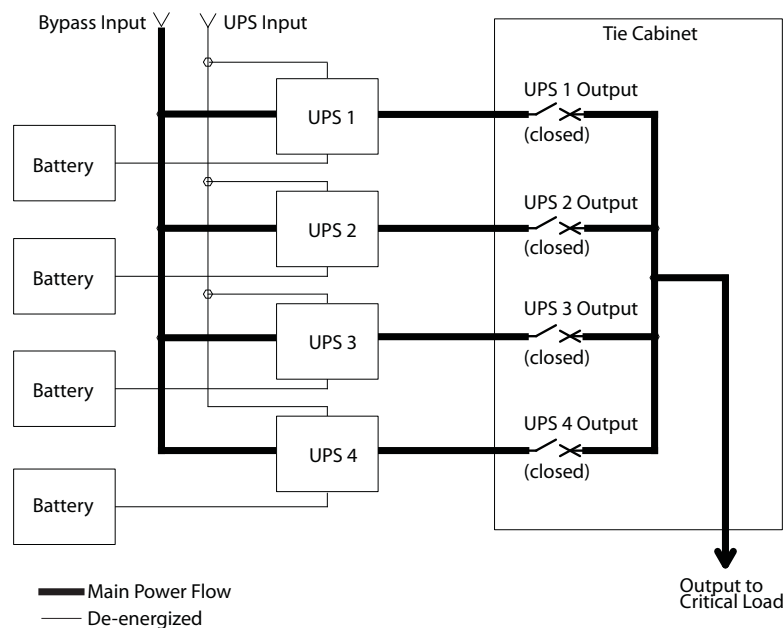
### 6.4.3 Bypass mode – distributed bypass

In Bypass mode, the output of the system is provided with three-phase AC power directly from the bypass input. While in this mode, the output of the system is not protected from fluctuations, spikes, or power outages from the source. No battery support is available to the output of the system in the Bypass mode of operation.

The distributed bypass system automatically switches to Bypass mode if it detects a UPS system overload or load fault.

If one UPS becomes unavailable, the distributed bypass system dynamically updates the redundancy calculation to determine if the remaining UPSs can support the load. If the load can be supported, the system does not switch to bypass.

Figure 6-9 shows the path of electrical power through the parallel system when operating in Bypass mode.



**Figure 6-9. Path of current through the UPSs in bypass mode – distributed bypass**

In a distributed bypass system, each UPS operates similar to a single UPS, but in parallel with the others. The bypass source for the load is derived from the bypass input of one, two, three, or four UPSs, depending on the system configuration, through the internal static switches. If a module is taken offline, the other modules remain online to support the load. Load can be supported as long as there is a sufficient number of modules, otherwise the load must be transferred to maintenance bypass or shut down.

The distributed bypass system can be transferred from Normal mode to Bypass mode manually. However, the distributed bypass system automatically switches to Bypass mode whenever the UPSs can no longer supply the critical load. If the distributed bypass system transfers to Bypass mode from Normal mode due to an output voltage deviation, the distributed bypass system automatically attempts to return to Normal mode (up to three times within a 10-minute period). After three transfer attempts or an overload, the system locks the critical load to the bypass source and requires operator intervention to transfer.

Bypass mode is a normal operating mode, not an alarm condition. However, if the distributed bypass system is unable to return to Normal mode following an automatic transfer to Bypass mode, an alarm condition is recorded.

Bypass may also be used when the UPSs or UPMs in the system must be shut down to perform routine maintenance or repairs.

In the Parallel Redundant (N+1) arrangement, the bypass circuitry in each UPS operates to support the applied loads on bypass. If the UPSs are in NORMAL and one UPS trips offline, the remaining UPSs do not go to bypass as long as they have the capacity to support the load.

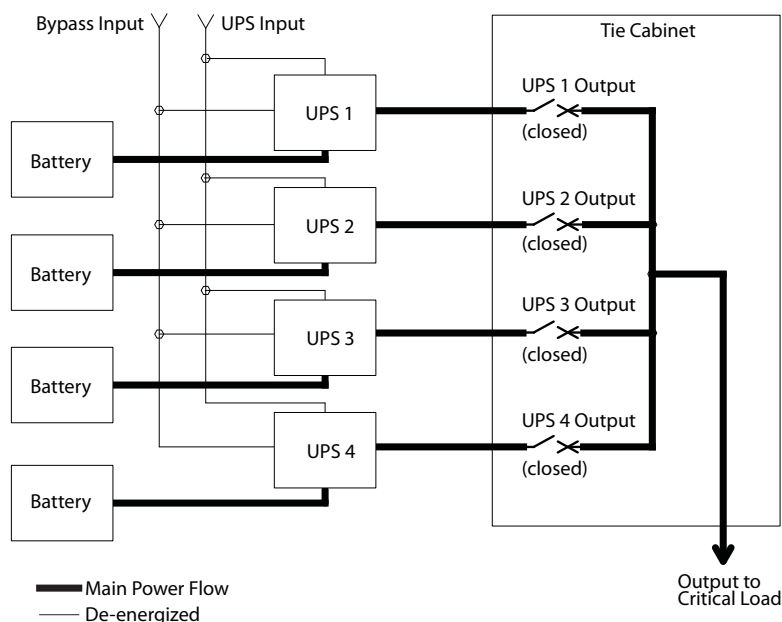
In the Parallel Capacity (N+0) arrangement, if one UPS trips offline and goes to bypass, the remaining UPSs also go to bypass, if remaining UPSs can not support the load

#### 6.4.4 Battery mode – distributed bypass

The UPSs transfer to Battery mode automatically if a utility power outage occurs, or if the utility power does not conform to specified parameters. In Battery mode, the battery provides emergency DC power that the inverter converts to AC power.

Figure 6-10 shows the path of electrical power through the distributed bypass system when operating in Battery mode.

While in Battery mode, the UPSs sound an audible horn, illuminate a visual indicator lamp on the front panel (System Normal, On Battery), and create an entry into the alarm event history. As the battery discharges, the boost converter and inverter constantly make minute adjustments maintaining a steady output. The UPSs remain in this operating mode until the input power to the rectifier is again within the specified voltage or frequency acceptance windows.



**Figure 6-10. Path of current through the UPSs in battery mode – distributed bypass**

If the input power fails to return or is not within the acceptance windows required for normal operation, the battery continues discharging until a DC voltage level is reached where the inverter output can no longer support the shared loads. When this event occurs, each UPS issues another set of audible and visual alarms that indicate a two-minute SHUTDOWN IMMINENT warning. Unless the system has a valid AC input soon, redundant UPSs begin shutting down until there are no longer enough UPSs online to support the connected load. When this event occurs, the system shuts down. If the bypass source is available, the system transfers to bypass instead of shutting down.

If at any time during the battery discharge the AC input power becomes available again, each rectifier turns on, assumes the inverter load from the batteries, and begins recharging the batteries. At this point, the UPS returns to Normal mode. Depending on the total load and the duration of the battery discharge, battery and rectifier input current limit alarms may be seen for a short time due to the current required to recharge the batteries.

## 6.5 Multiple UPS distributed bypass system oneline configurations

The distributed bypass system oneline drawings in this section show the simplified internal structure of the UPS, battery supply, and basic maintenance bypass in a multiple UPS configuration. These onelines do not show each UPM in the UPSs, but represent each UPS in the distributed bypass system. The internal structure of each UPS is shown in Figure 6-6 and Figure 6-7 on page 83.

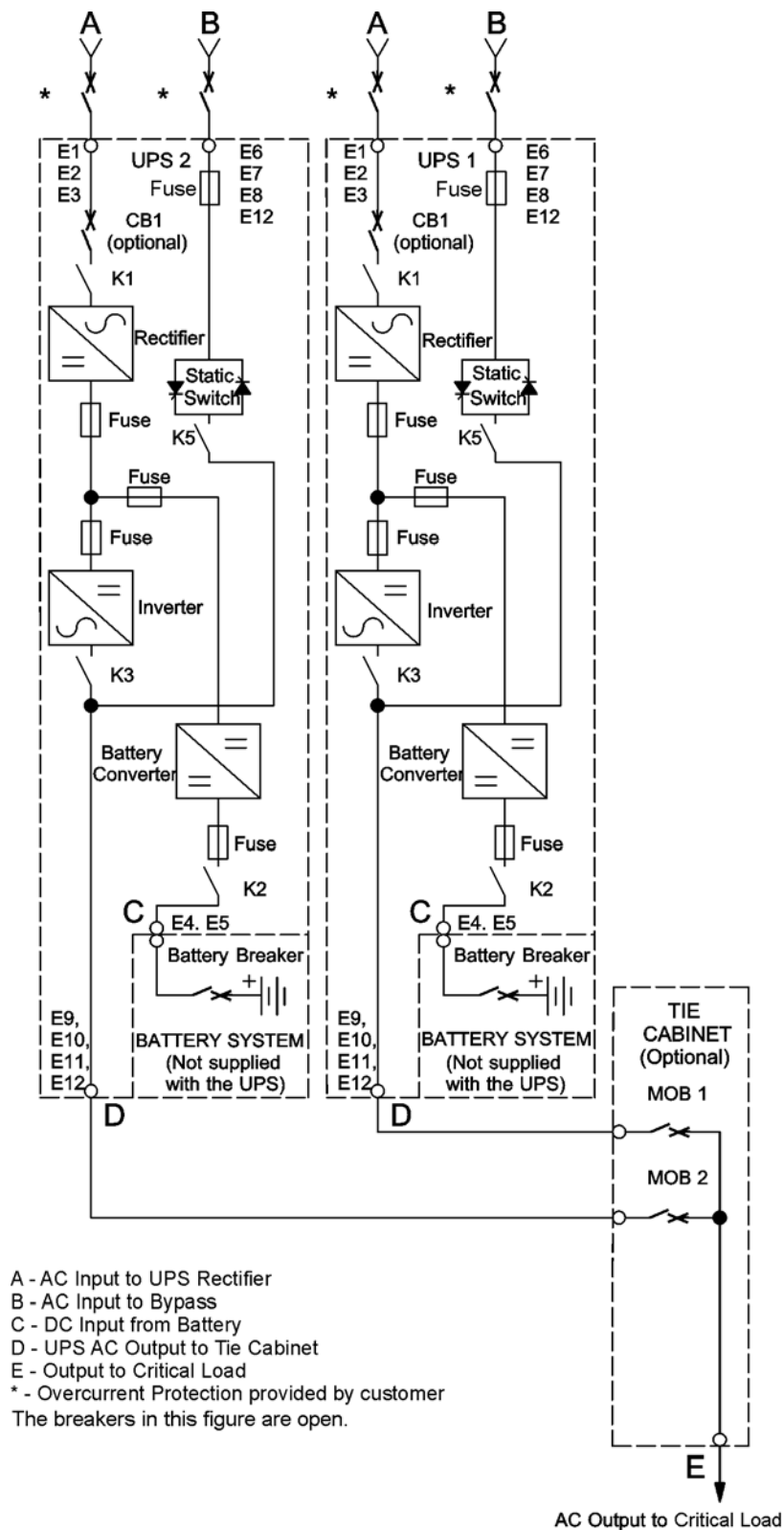
| Oneline Drawing        | UPS Model                                     | Voltage |        | System Type  |
|------------------------|---|---------|--------|--|
|                        |   | Input   | Output |  |
| Figure 6-11 on page 89 | 9395-675<br>9395-825<br>9395-900<br>9395-1100 | 400     | 400    | Multiple UPS - Distributed Bypass 1+1 and 2+0 Configurations |
| Figure 6-12 on page 90 | 9395-675<br>9395-825<br>9395-900<br>9395-1100 | 400     | 400    | Multiple UPS - Distributed Bypass 2+1 and 3+0 Configurations |
| Figure 6-13 on page 91 | 9395-675<br>9395-825<br>9395-900<br>9395-1100 | 400     | 400    | Multiple UPS - Distributed Bypass 3+1 and 4+0 Configurations |



### NOTE

**If the load requires a neutral, a bypass source neutral must be provided. If the load does not require a neutral and there is no neutral conductor connected at the bypass input, a UPS neutral must be connected to source star point.**





**Figure 6-11. Typical distributed bypass system (1+1 and 2+0 configurations)**

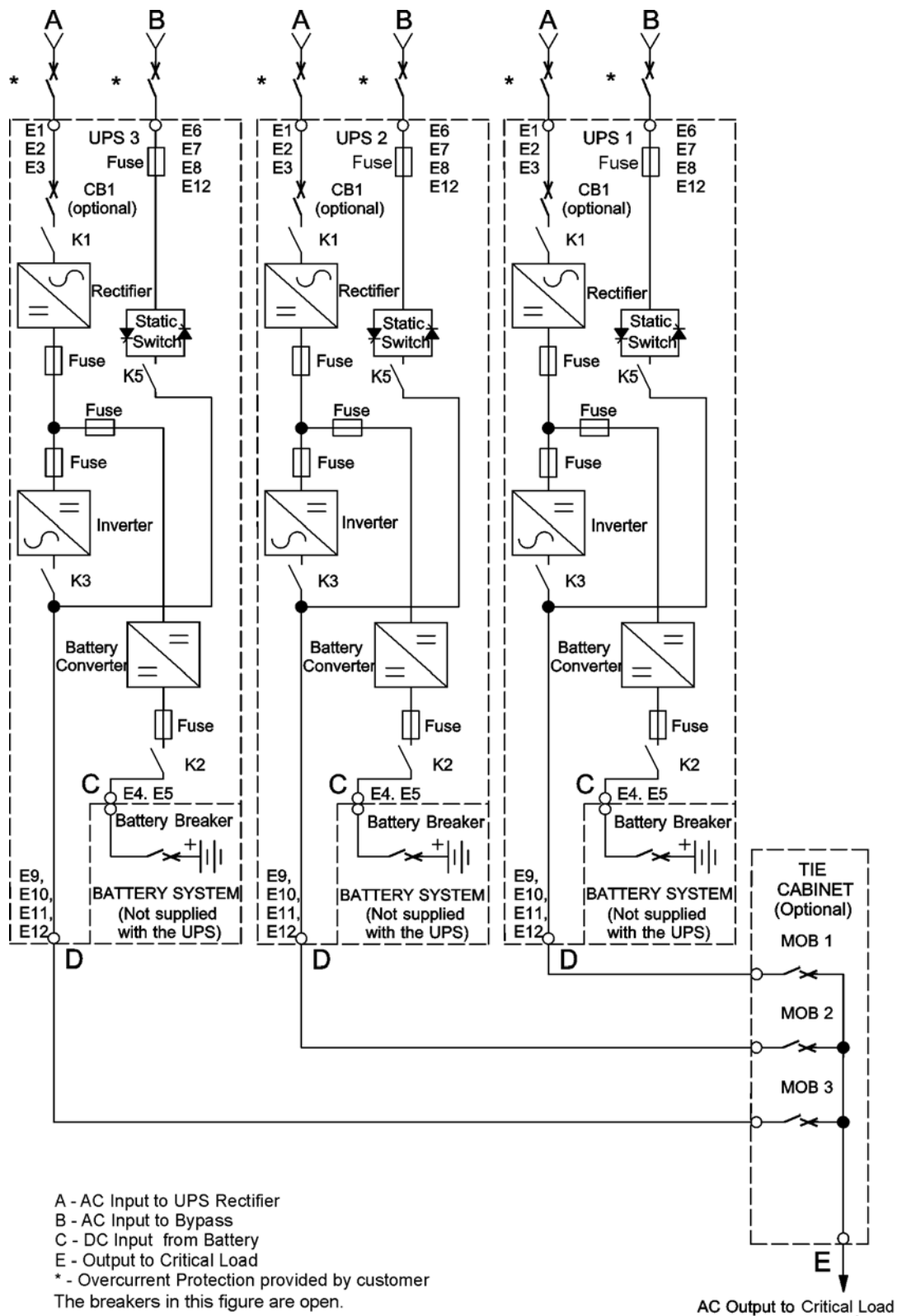
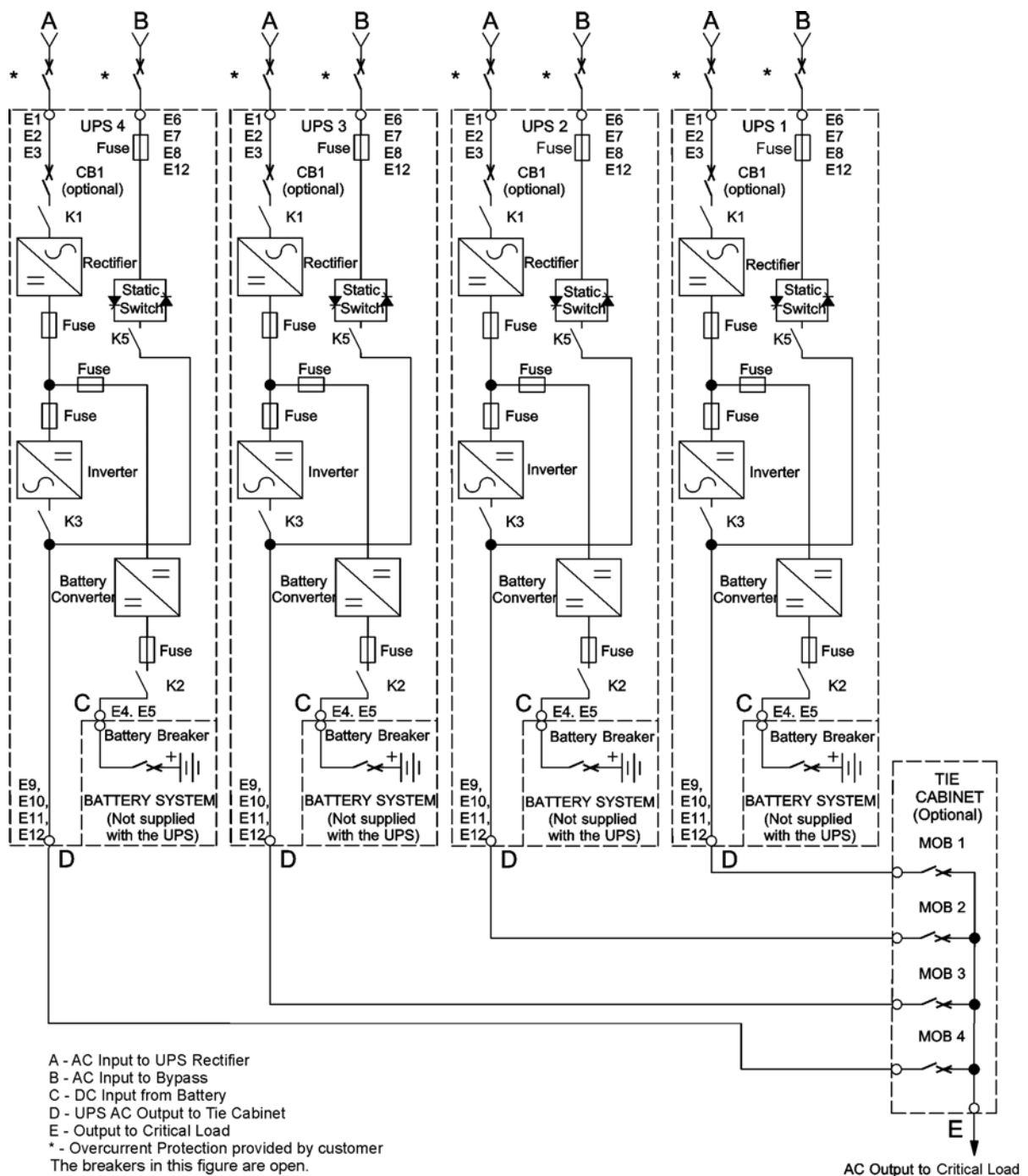


Figure 6-12. Typical distributed bypass system (2+1 and 3+0 configurations)



**Figure 6-13. Typical distributed bypass system (3+1 and 4+0 configurations)**

# 7 UPS operating instructions

This section describes how to operate the UPS.



## NOTE

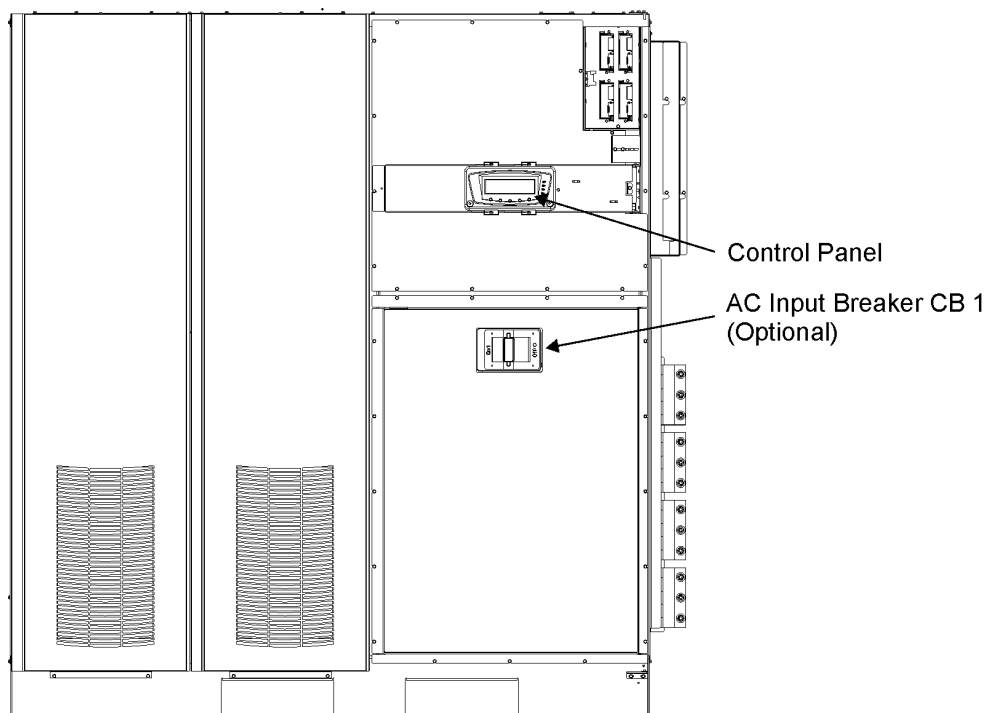
**Before starting the UPS, ensure all installation tasks are complete and a preliminary startup has been performed by authorized service personnel. The preliminary startup verifies all electrical interconnections to ensure the installation was successful and the system operates properly.**

**Read this section of the manual and have thorough understanding of UPS operation before attempting to operate any of the controls.**

**The UPS displays two minutes of battery runtime at the initial startup. After a 24-hour charging period, the UPS automatically runs a battery test and the correct battery runtime displays.**

## 7.1 UPS controls and indicators

The controls and indicators identified and described in this section are used to control and monitor UPS operation. Figure 7-1 shows the UPS controls and indicators.



**Figure 7-1. Eaton 9395 675-1100 kVA UPS controls and indicators**

### 7.1.1 Control panel

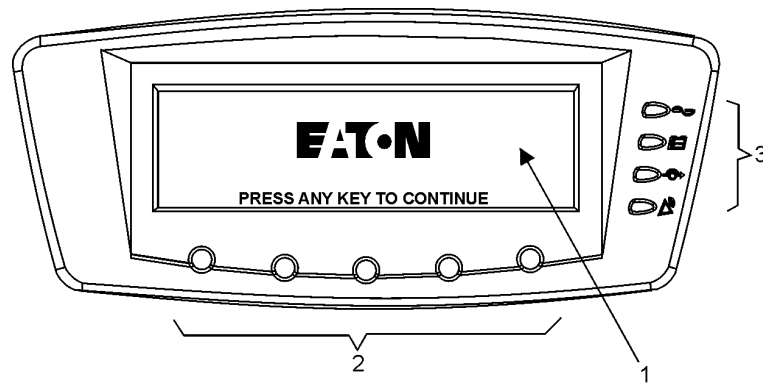
The control panel is used to set up and control the UPS, and to monitor UPS operation. For a description of the UPS control panel functions, see Section 7.2.

## 7.1.2 Circuit breakers

The optional circuit breaker (CB1) is used to control the AC input to the UPS rectifier. CB1 has three positions: ON, OFF and tripped. Before it can be set to ON from the tripped position, it needs to be set to OFF position.

## 7.2 Using the control panel

The following sections describe the UPS control panel, including controls and indicators, and how to monitor UPS operation. The control panel (see Figure 7-2) is located on the front door of the UPS.



**Figure 7-2. UPS control panel**

The control panel consists of the following:


- A liquid crystal display (LCD) (1)
- A horizontal row of pushbutton switches (2)
- A vertical column of status indicators (3). See Section 7.2.1.




The following sections describe using the UPS control panel to monitor the UPS. See Section 7.3 for use of the operational controls.

When the unit powers up, the screen displays Eaton as shown in Figure 7-2. To advance to the main menu and mimic screen, press any control panel pushbutton once.

### 7.2.1 Status indicators

The four symbols on the right side of the control panel are status indicators. They are colored light emitting diode (LED) lamps, and they work in conjunction with the alarm horn to let you know the operating status of the UPS. Table 7-1 shows the status indicators and provides a functional description.

| Indicator  | Status | Descriptions  |
|--|--------|---|
| <br>Green | On     | The UPS is operating normally and supplying power to the critical load. |
|  | Off    | The UPS is turned off.  |

| Indicator   | Status   | Descriptions   |
|---|----------|--|
| <br>Yellow | On       | The UPS is in Battery mode. Because Battery mode is a normal condition of the UPS, the Normal indicator also remains illuminated.  |
| <br>Yellow | On       | The UPS is in Bypass mode. The critical load is supported by the bypass source. The Normal indicator is not illuminated when the system is in Bypass mode.   |
| <br>Red    | On       | The UPS has an active alarm and requires immediate attention. The LCD shows the highest priority active alarms. All alarms are accompanied by an audible horn. To silence the horn, press any control panel pushbutton once. The Alarm indicator may be illuminated along with other indicators. |
|   | Flashing | There is a new UPS alarm condition. The indicator flashes until acknowledged by pressing any control panel pushbutton once.  |

**Table 7-1: Status indicators**

## 7.2.2 System events

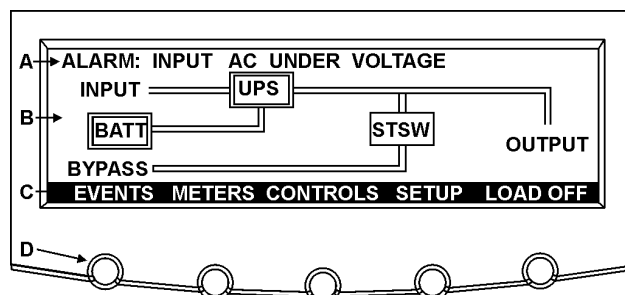
When the UPS system is running in Normal mode, it continually monitors itself and the incoming utility power. In Battery or Bypass modes, the UPS may issue alarms to let you know exactly what event caused the change from Normal mode. System events on the UPS can be indicated by horns, lights, messages, or all three.

Select **EVENTS** from the menu bar on the main menu screen to look at the Active System Events screen. This screen shows any currently active alarms, notices, or commands. For more information on using the Events screen, see Section 7.2.6 “Display menu operation” on page 96.

- **System Event Horn** - The system event horn beeps to alert an operator that an event needing attention is taking place. The horn cycles at a one-second rate.
- **System Event Indicators** - The status indicators on the UPS control panel and the event horn let you know when the UPS system is operating in any mode other than Normal. Only the Normal indicator is visible during normal UPS system operation. The other indicators illuminate to indicate alarms or events. When an alarm occurs, first check these indicators to see what type of event has taken place. For descriptions of the status indicators, see Section 7.2.1.
- **System Event Messages** - When a system event occurs, a message appears on the LCD in the UPS status area. This message is also written to the Active Events log and may be added to the Events History log. The messages are divided into four categories: alarms, notices, status, and commands.  
The top line of the LCD scrolls all active notices and alarms. The top line of display blinks while scrolling when the system needs attention. Some notices and alarms may be accompanied by an audible horn. To silence the horn, press any control panel pushbutton once.

## 7.2.3 Using the LCD and pushbuttons

The LCD on the control panel provides an operator interface with the UPS system. Figure 7-3 identifies the display areas discussed in the following sections.



**Figure 7-3. Parts of the LCD**

**A** - The *UPS status* area automatically scrolls between the Eaton Corporation model number, current date and time, active alarms, active notices, and load percent and battery runtime for the UPS. The top line of display blinks while scrolling when the system needs attention. Some notices and alarms may be accompanied by an audible horn. To silence the horn, press any control panel pushbutton once. Shown is a typical alarm message. For more information about alarms and notices, see Section 7.2.2.

**B** - The *information area* contains data about UPS status and operations.

**C** - The *menu bar* lists the titles of the available screens. To select a screen, press the pushbutton underneath the desired screen.

**D** - The *navigation pushbuttons* function depending on the screen displayed. Use the pushbuttons to select menu screens or scroll through available screens. The LCD options above the pushbuttons indicate each pushbutton's function.

You can use the LCD and the pushbuttons to:

- Look at a log of UPS events (alarms, notices, and commands) (see Section 7.2.6)
- Monitor UPS operation (see Section 7.2.6)
- Set UPS parameters (see Section 7.2.6)
- Control UPS operation (see Section 7.2.7 and Section 7.2.8)

After approximately 30 minutes, the display screen darkens. To restore the screen, press any pushbutton once.

## 7.2.4 Using the menu

The UPS menu bar allows you to display data in the information area to help you monitor and control UPS operation. Table 7-2 shows the basic menu structure.

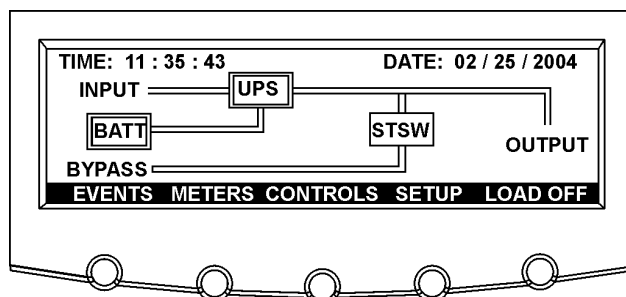
| Menu option | Description  |
|-------------|--|
| EVENTS      | Displays the list of active system events and a historical log of system events.   |
| METERS      | Displays performance meters for the system or critical load.   |
| CONTROLS    | Displays the System Status screen.   |
| SETUP       | Allows you to set the display contrast, set the date and time for the time stamp, configure the UPS serial communication ports, and view the firmware version numbers. |
| LOAD OFF    | De-energizes the critical load and powers down the UPS.  |
| ESC         | ESC returns to Main Menu and Mimic screen from the Events, Meters, Controls, or Setup screens. Returns to the main System Setup Level screen from a setup submenu.     |
| ←           | Return arrow acknowledges or executes a command, or saves a setting.   |
| ↑ ↓         | Up or down arrows scroll through screens and lists or highlight settings.  |

**Table 7-2: Display function menu map**

## 7.2.5 Mimic screen

Figure 7-4 shows the Main Menu and Mimic screen. To select the Mimic screen from the Events, Meters, Controls, or Setup screens, press the ESC pushbutton on the current menu bar.

The Mimic screen shows the internal components of the UPS cabinet and a real-time graphical representation of the operating status of the system.



**Figure 7-4. Main menu and Mimic screen (normal mode)**

## 7.2.6 Display menu operation

Table 7-3 describes the menu functions and provides instructions to access and use the menu screens.

| Function     | Subfunction | Operation   |
|--------------|-------------|---|
| Events       |             | Press the EVENTS pushbutton on the main menu bar or History menu bar to display a listing of all system events that are currently active. The most recent event is listed first. As events clear, they are removed from the Active System Events listing. To scroll through the events, press the up or down arrow pushbutton on the menu bar.  |
| User History |             | Press the HISTORY pushbutton on the Active Events menu bar to display the User History Log. The User History Log lists up to 2048 events in chronological order, with the most recent event listed last (once 2048 is reached, the earliest event is overwritten). The end of the log (the most recent events) is displayed first; scroll upward to view older event listings. To scroll through the events, press the up or down arrow pushbutton on the menu bar. To return to the Active Events screen, press the EVENTS pushbutton on the menu bar. |



| Function                     | Subfunction                                 | Operation   |
|------------------------------|---|---|
| Service History              |   | The Service History Log is for service personnel and is password protected. If the customer needs access to the log, contact an Eaton service representative. Press the SERVICE pushbutton on the User History menu bar to display the Service History Log. The Service History Log lists up to 2048 events in chronological order, with the most recent event listed last (once 2048 is reached, the earliest event is overwritten). The end of the log (the most recent events) is displayed first; scroll upward to view older event listings. To scroll through the events, press the up or down arrow pushbutton on the menu bar. To return to the User History screen, press the USER pushbutton on the menu bar. To return to the Active Events screen, press the EVENTS pushbutton on the menu bar. |
| Meters - UPS<br>Meters - UPM |   | The Meter screens show the UPS meter readings for the unit. The default voltage displayed on these screens is phase-to-neutral. However, an authorized Eaton Customer Service Engineer can change the screens to display the voltage phase-to-phase (L1-L2, L2-L3, L3-L1). Press the METERS pushbutton on the main menu bar to display the Meter screens. To scroll through the meter screens, press the up or down arrow pushbutton on the menu bar. The current UPS readings are displayed in the information area of the screen.   |
|                              | Output - UPS<br>Output - UPM                | The Output screen shows output voltage (phase-to-neutral), output current (each phase), and frequency being supplied by the UPS, as well as the kVA, kW, and power factor measurements.   |
|                              | Input - UPS<br>Input - UPM                  | The Input screen shows input voltage (phase-to-neutral), input current (each phase), and frequency of the incoming utility source, as well as the kVA, kW, and power factor measurements.   |
|                              | Bypass                                      | The Bypass screen shows the bypass input voltage (phase-to-neutral), input current (each phase), and frequency of the incoming utility source, as well as the kVA, kW, and power factor measurements.   |
|                              | Battery - UPS<br>Battery - UPM              | The Battery screen displays the battery voltage (Vdc), the battery current (Idc), the minutes of battery time remaining, and battery temperature. Battery temperature must be set up by an authorized Eaton Customer Service Engineer. When battery life decreases to less than 20%, Check Battery is displayed.  |
|                              | Statistics                                  | The Statistics screen displays the hours on line and the total kW hours used.   |
|                              | Output Current - UPS<br>Output Current -UPM | The Output Current screen displays a real-time bar graph of the output current of the UPS. The graph shows the current for each phase.  |
|                              | Output Power - UPM                          | The Output Power screen displays the power in kW and kVA for each UPM.  |
| System Level 0 Setup         | Function Selection                          | This screen can be used to set the screen contrast, show the firmware versions installed, identify the unit type, change the display language, set up Energy Saver functions, set up Advanced Power Management functions, and enter a password to access Level 1 functions.<br>Press the SETUP pushbutton on the main menu bar to display the System Setup Level 0 Screen. No password is necessary to access Level 0 functions. Use the up or down arrow pushbutton to highlight the setup function screen desired, then press the SELECT pushbutton to display the function screen.   |

| Function | Subfunction             | Operation   |
|----------|-------------------------|---|
|          | Contrast Adjust         | Select CONTRAST from the System Setup Level 0 menu to display the Contrast Adjust screen. Use the left or right arrow pushbutton to adjust the contrast for the LCD. When the contrast adjustment is complete, press the SAVE pushbutton. Once the setting is saved, the System Setup screen displays. To return to the System Setup screen without saving the setting, press the ESC pushbutton.   |
|          | Firmware Versions       | The Versions screen provides the firmware version numbers installed on the UPS. Select VERSIONS from the System Setup Level 0 menu to display the Versions screen. To scroll through the firmware types, press the up or down arrow pushbutton on the menu bar. To return to the System Setup screen, press the ESC pushbutton.   |
|          | Identification          | The Unit Type screen provides the model, CTO, and serial numbers of the UPS unit. Select UNIT TYPE from the System Setup Level 0 menu to display the Unit Type screen. To return to the System Setup screen, press the ESC pushbutton.  |
|          | Language                | The Language Setup screen allows the display menu language to be set. Select LANGUAGE SETUP from the System Setup Level 0 menu to display the Language Setup screen. Use the up or down arrow pushbutton to highlight the desired language, then press the SELECT pushbutton. To return to the System Setup screen, press the ESC pushbutton.   |
|          | Energy Saver Mode       | The Energy Saver Setup Mode screen allows the selection of the Energy Saver function to be configured. Select ENERGY SAVER MODE SETUP from the System Setup Level 0 menu to display the Energy Saver Mode Setup screen. Use the up or down arrow pushbutton to highlight the desired function, then press the SELECT pushbutton. To return to the System Setup screen, press the ESC pushbutton.  |
|          | Storm Detection Counter | The Storm Detection Counter screen sets the number of power line disturbances that have can occur before the UPS locks into Normal mode. Select STORM DETECTION COUNTER from the Energy Saver Mode Setup screen to display the Storm Detection Counter screen. Use the up or down arrow pushbutton to set the counter. Press SAVE or ABORT. Once the action is completed, the Energy Saver Mode Setup screen is displayed.  |
|          | Storm Detection Timer   | The Storm Detection Timer screen sets the length of time power line disturbances are monitored. The time can be set in 10-minute increments from 0 to 990 minutes. Select STORM DETECTION TIMER from the Energy Saver Mode Setup screen to display the Storm Detection Timer screen. Use the up or down arrow pushbutton to set the time. Press SAVE or ABORT. Once the action is completed, the Energy Saver Mode Setup screen is displayed.                         |
|          | High Alert Timer        | The High Alert Timer screen sets the length of time the UPS remains in Normal mode before transferring back to Energy Saver mode. The time can be set in 10-minute increments from 0 to 990 minutes. Select HIGH ALERT TIMER from the Energy Saver Mode Setup screen to display the High Alert Timer screen. Use the up or down arrow pushbutton to set the time. Press SAVE or ABORT. Once the action is completed, the Energy Saver Mode Setup screen is displayed. |

| Function             | Subfunction                       | Operation  |
|----------------------|-----------------------------------|--|
|                      | Advanced Power Management         | The Advanced Power Management Setup screen allows the selection of the Advanced Power Management function to be configured. Select ADVANCED POWER MANAGEMENT SETUP from the System Setup Level 0 menu to display the Advanced Power Management Setup screen. Use the up or down arrow pushbutton to highlight the desired function, then press the SELECT pushbutton. To return to the System Setup screen, press the ESC pushbutton.  |
|                      | APM Load Limit                    | The APM Load Limit screen sets the maximum load that can be when drawn from a UPM before additional UPMs are activated. Select APM LOAD LIMIT from the Advanced Power Management Setup screen to display the APM Load Limit screen. Use the up or down arrow pushbutton to set the counter. Press SAVE or ABORT. Once the action is completed, the Advanced Power Management screen is displayed.  |
|                      | APM UPM Redundancy                | The APM UPM Redundancy screen sets the number of UPMs to remain active to maintain redundancy. Select APM UPM REDUNDANCY from the Advanced Power Management Setup screen to display the APM UPM Redundancy screen. Use the up or down arrow pushbutton to set the time. Press SAVE or ABORT. Once the action is completed, the Advanced Power Management Setup screen is displayed.  |
|                      | High Alert Timer                  | The High Alert Timer screen sets the length of time the all UPMs remain active before transferring back to Advanced Power Management mode. The time can be set in 10-minute increments from 0 to 990 minutes. Select HIGH ALERT TIMER from the Advanced Power Management Setup screen to display the High Alert Timer screen. Use the up or down arrow pushbutton to set the time. Press SAVE or ABORT. Once the action is completed, the Advanced Power Management Setup screen is displayed.   |
|                      | Variable Module Management System | The Module Management System Setup screen allows the Variable Module Management System function to be configured. Select MODULE MANAGEMENT SYSTEM SETUP from the System Setup Level 0 menu to display the Module Management System Setup screen. Use the up or down arrow pushbutton to highlight the desired function, then press the SELECT pushbutton. To return to the System Setup screen, press the ESC pushbutton.  |
| System Level 1 Setup | Password                          | <p>The System Setup Level 1 screen can be used to set the UPS date and time, set the serial ports, change the Level 1 password, and log out of Level 1. In addition, the Level 0 functions are available. A password is required to access the Level 1 functions. To enter the password, select ENTER PASSWORD from the System Setup Level 0 menu to display the Enter Password screen.</p> <p>Use the left or right arrow pushbutton to select the password character position. Use the up or down arrow pushbutton to change the password character. Once the password is entered, press the DONE pushbutton. The System Setup Level 1 menu screen is displayed. The default password is L1.</p> |
|                      | Function Selection                | Use the up or down arrow pushbutton to highlight the setup function screen desired, then press the SELECT pushbutton to display the function screen. The Level 1 screen times out after 60 minutes or can be logged out at any time by selecting the LOG OUT function from the menu screen.  |

| Function | Subfunction                  | Operation  |
|----------|------------------------------|--|
|          | Change Password              | The Change Password screen allows the System Setup Level 1 password to be changed. Select CHANGE PASSWORD from the System Setup Level 1 menu to display the Change Password screen. Use the left or right arrow pushbutton to select the password character position. Use the up or down arrow pushbutton to change the password character. Once the new password is entered, press the DONE pushbutton. The Change Password Save screen is displayed.   |
|          | Change Password Save         | The Change Password Save screen lets you save the new password, retry another password, or abort the password change. Press SAVE, RETRY, or ABORT. If SAVE or ABORT is pressed, the action is completed, and the System Setup screen displays. If RETRY is pressed, the Change Password screen is redisplayed.   |
|          | Time Format                  | The Time Format Setup screen allows the selection of either month/day/year or day/month/year formats for display on the screen and for logging events in the Event and History Logs. Select SET DATE AND TIME from the System Setup Level 1 menu to display the Time Format Setup screen. Use the up or down arrow pushbutton to highlight the desired format, then press the SELECT pushbutton to display the Set Date and Time screen. To return to the System Setup screen, press the ESC pushbutton.   |
|          | Set Date and Time MM/DD/YYYY | <p>The Set Date and Time MM/DD/YYYY screen allows the internal date and time of the UPS to be set in the month/day/year format. The date and time information is used for display on the screen and for logging events in the Event and History Logs. Use the left or right arrow pushbutton to highlight the setting to be changed. Use the up or down arrow pushbutton to make the change.</p> <p>When finished making changes, use the left or right arrow pushbutton to highlight SAVE and the up or down arrow pushbutton to select YES. To complete the save function and return to the System Setup screen, select the return arrow pushbutton.</p> |
|          | Set Date and Time DD/MM/YYYY | <p>The Set Date and Time DD/MM/YYYY screen allows the internal date and time of the UPS to be set in the day/month/year format. The date and time information is used for display on the screen and for logging events in the Event and History Logs. Use the left or right arrow pushbutton to highlight the setting to be changed. Use the up or down arrow pushbutton to make the change.</p> <p>When finished making changes, use the left or right arrow pushbutton to highlight SAVE and the up or down arrow pushbutton to select YES. To complete the save function and return to the System Setup screen, select the return arrow pushbutton.</p> |
|          | Com Port Selection           | The Com Port Setup screen allows selection of the serial COM port to set up. Select COM PORT SETUP from the System Setup Level 1 menu to display the COM Port Setup screen. Use the up or down arrow pushbutton to highlight the COM port to be set up, then press the SELECT pushbutton. To return to the System Setup screen, press the ESC pushbutton.  |
|          | Com Port Setup               | The COM Setup screen is used to change and save the settings for the selected serial communication port. The COM port number selected from the COM Port Setup screen displays. If the changes are not wanted, use the ABORT pushbutton to return to the COM Port Setup screen. Use the up or down arrow pushbutton to highlight the setting to be changed. Use the return arrow pushbutton to toggle through the values for the setting to make the change. Press SAVE or ABORT. Once the action is completed, the COM Port Setup screen is displayed.   |

| Function | Subfunction         | Operation   |
|----------|---------------------|---|
|          | VMMS UPM Load Limit | The VMMS Load Limit screen sets the maximum load that can be drawn from a UPM before additional UPMs are activated. Select APM LOAD LIMIT from the Module Management System Setup screen to display the VMMS Load Limit screen. Use the up or down arrow pushbutton to set the load limit. Press SAVE or ABORT. Once the action is completed, the Module Management System screen is displayed. |
|          | VMMS UPM Redundancy | The VMMS UPM Redundancy screen sets the number of UPMs to remain active to maintain redundancy. Select VMMS UPM REDUNDANCY from the Module Management System Setup screen to display the VMMS UPM Redundancy screen. Use the up or down arrow pushbutton to set the number of UPMs. Press SAVE or ABORT. Once the action is completed, the Module Management System Setup screen is displayed.  |
| Controls |                     | See Section 7.2.7 for details.  |

**Table 7-3: Display menu operation**

## 7.2.7 System Status Screen and Controls

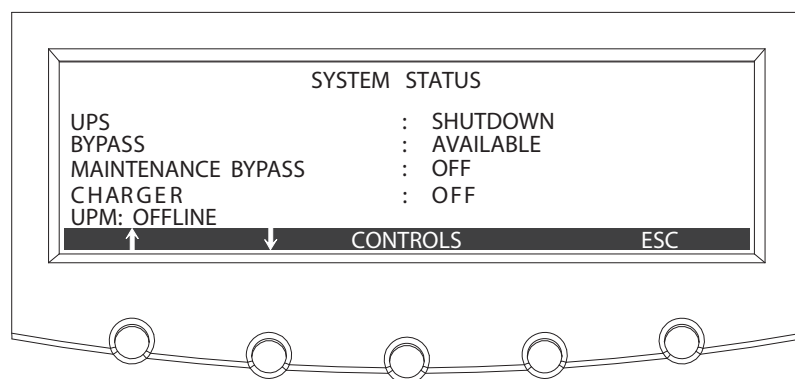
Press the CONTROLS pushbutton on the main menu bar to display the System Status screen. Normal operation, transfer to bypass, charger control, UPM startup and shutdown, and LOAD OFF commands are controlled through this screen. In addition, the screen displays the current status of the UPS, indicates whether the UPS is in Maintenance Bypass or Bypass, and displays the state of the UPM and battery charger. Figure 7-5 shows the System Status screen.

Use the ↑ or ↓ pushbutton on the System Status menu bar to highlight the command screen desired, then press the CONTROLS pushbutton to display the command menu screen.

Table 7-4 lists the typical System Status Screen Messages that are displayed during UPS operation.

Table 7-5 describes the control functions and provides instructions to access and use the command menu screens.

For detailed information about using the System Controls, see Section 7.3.



**Figure 7-5. Typical System Status screen**

| Function | Message  |
|----------|--|
| UPS      | Shutdown; Bypass; Online; Energy Saver; Online +VMMS; High Alert |
| Bypass   | Off; On; Available   |

| Function   | Message  |
|--|--|
| Maintenance Bypass   | Off; On  |
| Charger  | Charger Off; Charging  |
| UPM (during startup)   | DC Starting, Charger Off; DC Starting, Close Battery Breaker; Inverter Starting; Inverter Syncing; Ready; Online |
| UPM 1<br>UPM 2<br>UPM 4 (only in systems with a Field Upgrade UPM) | Offline; Shutdown, Charger Off; Ready; Ready, Charging;<br>Online, Charger Off; Online, Charging                 |

**Table 7-4: Typical system status messages**

| Function             | Subfunction                  | Operation   |
|----------------------|------------------------------|---|
| UPS Control Commands |                              | Use the up or down arrow pushbutton to highlight the command function desired, then press the SELECT pushbutton to execute the command or proceed to further command screens. |
|                      | Go online                    | Starts the UPS in Normal mode or transfers the UPS to Normal mode from Bypass mode.   |
|                      | Go to Bypass                 | Starts the UPS in Bypass mode or transfers the UPS to Bypass mode from Normal mode.   |
|                      | Enable Energy Saver          | Transfers the UPS to Energy Saver System from Normal mode or High Alert mode.   |
|                      | Enable Var module management | Enables the operation of the variable module management system (VMMS).  |
|                      | Start High Alert             | Transfers the UPS to High Alert mode from Normal mode or Energy Saver System.   |
|                      | Load Off                     | Displays the Load Off screen (see Section 7.2.8).   |
| Bypass Commands      |                              | Use the up or down arrow pushbutton to highlight the command function desired, then press the SELECT pushbutton to execute the command or proceed to further command screens. |
|                      | Go to Bypass                 | Starts the UPS in Bypass mode or transfers the UPS to Bypass mode from Normal mode.   |
|                      | Go online                    | Starts the UPS in Normal mode or transfers the UPS to Normal mode from Bypass mode.   |
|                      | Enable Energy Saver          | Transfers the UPS to Energy Saver System from Bypass mode or High Alert mode.   |
|                      | Enable Var module management | Enables the operation of the variable module management system (VMMS).  |
|                      | Start High Alert             | Transfers the UPS to High Alert mode from Bypass mode or Energy Saver mode.   |
|                      | Load Off                     | Displays the Load Off screen (see Section 7.2.8).   |

| Function                    | Subfunction      | Operation   |
|-----------------------------|------------------|---|
| Charger Control<br>Commands |                  | Use the up or down arrow pushbutton to highlight the command function desired, then press the SELECT pushbutton to execute the command.                 |
|                             | Charger On       | Turns the battery charger on.   |
|                             | Charger Off      | Turns the battery charger off.  |
| UPM Control<br>Commands     |                  | Select the UPM, use the up or down arrow pushbutton to highlight the command function desired, then press the SELECT pushbutton to execute the command. |
|                             | UPM On           | Turns the UPM on without transferring the load to Normal mode. The Load is on bypass.   |
|                             | UPM Off          | Transfers the load to bypass and turns the UPM off.   |
|                             | UPM Go to Normal | Turns the UPM on and transfers the load to Normal mode.   |
|                             | Charger On       | Turns the battery charger on.   |
|                             | Charger Off      | Turns the battery charger off.  |

**Table 7-5: Command menu operation**

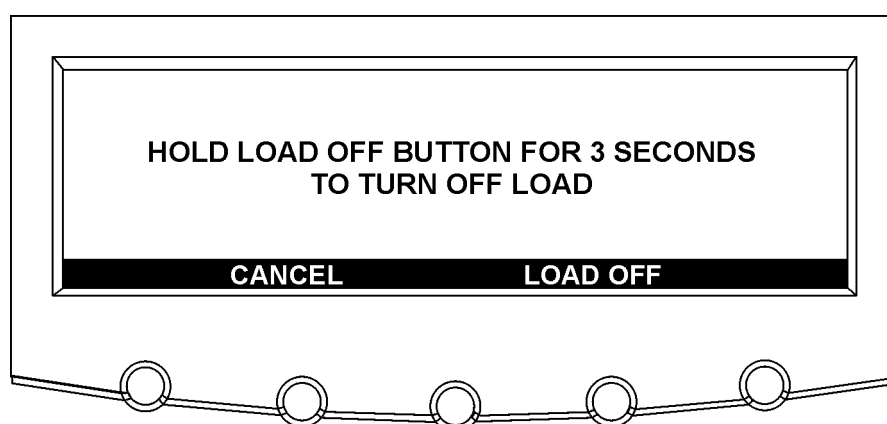


**NOTE**

**The Energy Saver System commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

## 7.2.8 Load off screen

The load off screen appears when the LOAD OFF pushbutton is selected from the main menu bar or System Controls menu bar. This screen allows the LOAD OFF process to be aborted if the LOAD OFF pushbutton was pressed accidentally. Figure 7-6 shows the Load Off screen. For detailed information about using the LOAD OFF and shutdown screens, see Section 7.3.28 on page 116 or Section 7.4.31 on page 132.



**Figure 7-6. Load off screen**

## 7.3 Single UPS operation

### 7.3.1 Starting the UPS in Normal mode

To start the UPS system:

1. If the UPS contains input breaker CB1, verify that input breaker CB1 is open.
2. Close the UPS input feeder circuit breaker.
3. Close the UPS bypass input feeder circuit breaker.
4. Observe the UPS control panel display becoming active, indicating logic power.
5. Press the CONTROLS pushbutton on the main menu bar. The System Status screen appears.
6. On the System Status screen, the UPS status should indicate SHUTDOWN.
7. Close the battery breaker.
8. If the UPS contains input breaker CB1, close input breaker CB1.
9. Press the GO ONLINE pushbutton on the system controls menu bar.  
If Auto Bypass is enabled (factory default), the critical load is immediately supplied by the bypass source, in Bypass mode, until the inverter turns on and the UPS transfers to Normal mode. The status indicator on the UPS control panel indicates the UPS is in Bypass mode. If auto bypass is not enabled, the UPS output remains off until the UPS transfers to normal mode.
10. Observe the following messages appear sequentially on the UPM status line:  
DC STARTING  
INVERTER STARTING  
INVERTER SYNCING  
READY  
ONLINE

The rectifier and inverter turn on. The inverter continues to ramp up to full voltage.

Once the inverter reaches full voltage, and the battery breaker is closed, the UPS output contactor K3 closes and the static switch turns off. Power is now supplied to the Critical load in Normal mode. It takes approximately 1 minute for the UPS to achieve Normal mode.

11. The UPS is now operating in Normal mode and the NORMAL status indicator is illuminated.

### 7.3.2 Starting the UPS in Bypass mode

If the inverter output of the UPS is not available and the critical load needs to be energized, perform the following procedure:



#### CAUTION

**In Bypass mode, the critical load is not protected from commercial power interruptions and abnormalities.**

---

1. If the UPS contains input breaker CB1, verify that input breaker CB1 is open.
2. Close the UPS input feeder circuit breaker.
3. Close the UPS bypass input feeder circuit breaker.
4. Observe the UPS control panel becoming active, indicating logic power.
5. Press the CONTROLS pushbutton on the main menu bar. The System Status screen appears.
6. On the System Status screen, the UPM status should indicate SHUTDOWN.
7. If the UPS contains input breaker CB1, close input breaker CB1.
8. Press the BYPASS pushbutton on the System Controls menu bar.  
The critical load is immediately supplied by the bypass source, in Bypass mode.
9. The UPS is now operating in Bypass mode and the BYPASS status indicator is illuminated.



### 7.3.3 Starting the UPMs

To start the power module without transferring the critical load to Normal mode:

1. Unfasten the front door latch and swing the door open (see Figure 4-2 on page 33).
2. If the UPS contains input breaker CB1, verify that input breaker CB1 is open.
3. Close the UPS input feeder circuit breaker.
4. Close the UPS Bypass input feeder circuit breaker.
5. If the UPS contains input breaker CB1, close input breaker CB1.
6. Close the door and secure the latch.
7. Observe the UPS control panel becoming active, indicating logic power.
8. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
9. On the System Status screen, the UPS status should indicate SHUTDOWN and the UPM status should indicate OFFLINE.
10. Verify no alarms are active.
11. On the System Status screen, select the UPM command. The UPS Control Command screen is displayed.
12. On the UPS Control Command screen, select the **UPM 1** command.
13. Press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM 1 Control Command screen is displayed.
14. On the UPM 1 Control Command screen, select **UPM ON**.
15. Press the SELECT pushbutton on the UPM 1 Command menu bar.
16. Verify the following messages display sequentially on the UPM status line:  
DC STARTING, CHARGER OFF  
INVERTER STARTING  
INVERTER SYNCING  
READY

The UPM 1 rectifier and inverter turn on. If the Inherent Redundancy option is enabled, a loss of redundancy alarm will be issued. Silence the alarm and continue to Step 17.

17. Repeat Steps 12 through 15 selecting **UPM 2** to start UPM 2.
18. Verify the following messages display sequentially on the UPM status line:  
DC STARTING, CHARGER OFF  
INVERTER STARTING  
INVERTER SYNCING  
READY

The UPM 2 rectifier and inverter turn on. When the inverter reaches full voltage, the UPS is ready to transfer to the Normal mode and supply the critical load.

19. If the UPS is equipped with a Field Upgrade UPM, repeat Steps 12 through 15 selecting **UPM 4** to start UPM 4.  
Verify the following messages display sequentially on the UPM status line:  
DC STARTING, CHARGER OFF  
INVERTER STARTING  
INVERTER SYNCING  
READY

The UPM 4 rectifier and inverter turn on. When the inverter reaches full voltage, the UPS is ready to transfer to the Normal mode and supply the critical load.



#### NOTE

**To transfer to Normal mode after starting individual UPMs, follow the procedure in Section 7.3.12.**

---

### 7.3.4 Starting a single UPM

To start a single UPM:

1. Unfasten the front door latch and swing the door open (see Figure 4-2 on page 33).
2. If the UPS contains input breaker CB1, verify that input breaker CB1 is open.
3. Close the UPS input feeder circuit breaker.
4. Close the UPS Bypass input feeder circuit breaker.
5. If the UPS contains input breaker CB1, close input breaker CB1.
6. Close the door and secure the latch.
7. Observe the UPS control panel becoming active, indicating logic power.
8. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
9. On the System Status screen, the UPS status should indicate SHUTDOWN and the UPM status should indicate OFFLINE.
10. Verify no alarms are active.
11. On the System Status screen, select the UPM command. The UPS Control Command screen is displayed.
12. On the UPS Control Command screen, select the UPM to start.
13. Press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
14. On the UPM Control Command screen, select **UPM ON**.
15. Press the SELECT pushbutton on the UPM Command menu bar.
16. Verify the following messages display sequentially on the UPM status line:  
DC STARTING, CHARGER OFF  
INVERTER STARTING  
INVERTER SYNCING  
READY  
The UPM rectifier and inverter turn on.
17. To transfer the UPM to Normal mode, press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
18. On the UPM Control Command screen, select **UPM GO TO NORMAL**.
19. Press the SELECT pushbutton on the UPM Command menu bar.  
The UPM transfers to Normal mode. The UPM status indicates ONLINE.

### 7.3.5 Enable Variable Module Management System mode from the UPS command menu

To enable Variable Module Management System mode:



#### NOTE

**The Variable Module Management System mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

**The Variable Module Management System and Energy Saver System modes are mutually exclusive. If the Energy Saver System mode is enabled, the Variable Module Management System mode commands will not be displayed.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the UPS command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **ENABLE VAR MODULE MANAGEMENT**.

5. Press the SELECT pushbutton on the UPS Command menu bar.  
The UPS transfers to Variable Module Management System mode. In approximately twenty seconds the UPS calculates the required number of UPMs needed to support the load.  
The Online status indicator is illuminated. The UPS status indicates ONLINE +VMMS. The UPM status indicates ONLINE.

### 7.3.6 Disable Variable Module Management System mode from the UPS command menu

To disable Variable Module Management System mode:



#### NOTE

**The Variable Module Management System mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

**The Variable Module Management System and Energy Saver System modes are mutually exclusive. If the Energy Saver System mode is enabled, the Variable Module Management System mode commands will not be displayed.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the UPS command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **DISABLE VAR MODULE MANAGEMENT**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
The UPS transfers to Battery mode and then to Normal mode in approximately ten seconds.  
The Online status indicator is illuminated. The UPS status indicates ONLINE. The UPM status indicates ONLINE.

### 7.3.7 Start Variable Module Management System High Alert mode from the UPS command menu

To start High Alert mode:



#### NOTE

**The High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

**The Variable Module Management System and Energy Saver System modes are mutually exclusive. If the Energy Saver System mode is enabled, the Variable Module Management System mode commands will not be displayed.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the UPS command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **START HIGH ALERT**.

5. Press the SELECT pushbutton on the UPS Command menu bar.  
The UPS starts High Alert mode with the UPMs online supplying the critical load. After one hour the UPS transfers to Variable Module Management System mode.  
The Online status indicator is illuminated. The UPS status indicates **HIGH ALERT**. The UPM status indicates **ONLINE**. The power module is on.

### 7.3.8 Enable Variable Module Management System mode from the bypass command menu

To enable Variable Module Management System mode:



#### NOTE

**The Variable Module Management System mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

**The Variable Module Management System and Energy Saver System modes are mutually exclusive. If the Energy Saver System mode is enabled, the Variable Module Management System mode commands will not be displayed.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the BYPASS command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **ENABLE VAR MODULE MANAGEMENT**.
5. Press the SELECT pushbutton on the Bypass Command menu bar.  
If the UPS is online, the UPS transfers to Variable Module Management System mode. In approximately twenty seconds the UPS calculates the required number of UPMs needed to support the load.  
The Online status indicator is illuminated. The UPS status indicates **ONLINE +VMMS**. The UPM status indicates **ONLINE**.

### 7.3.9 Disable Variable Module Management System mode from the bypass command menu

To disable Variable Module Management System mode:



#### NOTE

**The Variable Module Management System mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

**The Variable Module Management System and Energy Saver System modes are mutually exclusive. If the Energy Saver System mode is enabled, the Variable Module Management System mode commands will not be displayed.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the BYPASS command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **DISABLE VAR MODULE MANAGEMENT**.

5. Press the SELECT pushbutton on the Bypass Command menu bar.  
If the UPS is online, the UPS transfers to Battery mode and then to Normal mode in approximately ten seconds.  
The Online status indicator is illuminated. The UPS status indicates **ONLINE**. The UPM status indicates **ONLINE**.

### 7.3.10 Start Variable Module Management System High Alert mode from the bypass command menu

To start High Alert mode:



#### NOTE

**The High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

**The Variable Module Management System and Energy Saver System modes are mutually exclusive. If the Energy Saver System mode is enabled, the Variable Module Management System mode commands will not be displayed.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the BYPASS command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **START HIGH ALERT**.
5. Press the SELECT pushbutton on the Bypass Command menu bar.  
If the UPS is online, the UPS starts High Alert mode with the UPMs online supplying the critical load. After one hour the UPS transfers to Variable Module Management System mode.  
The Online status indicator is illuminated. The UPS status indicates **HIGH ALERT**. The UPM status indicates **ONLINE**. The power module is on.

### 7.3.11 Transfer from Normal to Bypass mode

To transfer the critical load to Bypass mode, perform the following procedure:



#### CAUTION

**In Bypass mode, the critical load is not protected from commercial power interruptions and abnormalities.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen appears.
2. Press the BYPASS pushbutton on the System Status menu bar. The UPS transfers to Bypass mode and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power processor remains on and an alarm sounds.
3. The UPS is now operating in Bypass mode and the BYPASS status indicator is illuminated. The UPM status indicates **READY**. The system is now on bypass and the UPS power processor remains on.



## WARNING

**Power is present inside the UPS cabinets.**

---

### 7.3.12 Transfer from Bypass to Normal mode

To transfer the critical load to Normal mode, perform the following procedure:

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen appears.
2. Press the NORMAL pushbutton on the System Status menu bar. The UPS transfers to Normal mode. If the power processor is not available, the system remains on bypass and an alarm sounds.
3. The UPS is now operating in Normal mode, and the NORMAL status indicator is illuminated. The UPM status indicates ONLINE.

### 7.3.13 Transfer from Normal to Energy Saver System

To transfer the critical load to Energy Saver System:

---



## NOTE

**The Energy Saver System commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **ENABLE ENERGY SAVER**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
The UPS transfers to Energy Saver System and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.

The NORMAL status indicator is illuminated. The UPS status indicates **ENERGY SAVER**. The Bypass status indicates ON. The UPM status indicates ONLINE. If the battery is not charging, the power module is off.

### 7.3.14 Transfer from Energy Saver System to Normal mode

To transfer the critical load to Normal mode:

---



## NOTE

**The Energy Saver System commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.

3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **GO ONLINE**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
The UPS transfers to Battery mode and then to Normal mode. If the power module is not available, the system remains on bypass and an alarm sounds.

The NORMAL status indicator is illuminated. The UPS status indicates ONLINE. The UPM status indicates ONLINE.

### 7.3.15 Transfer from Normal to High Alert mode

To transfer the critical load to High Alert mode:



#### NOTE

**The High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **START HIGH ALERT**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
The UPS transfers to High Alert mode, but remains online. After one hour the UPS transfers to Energy Saver System and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.  
The NORMAL status indicator is illuminated. The UPS status indicates HIGH ALERT. The UPM status indicates ONLINE. The power module is on.

### 7.3.16 Transfer from High Alert to Normal mode

To transfer the critical load to Normal mode:



#### NOTE

**The High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **GO ONLINE**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
The UPS transfers to Normal mode. The NORMAL status indicator is illuminated. The UPS status indicates ONLINE. The UPM status indicates ONLINE.

### 7.3.17 Transfer from Bypass to Energy Saver System

To transfer the critical load to Energy Saver System:



#### NOTE

**The Energy Saver System commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **BYPASS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **ENABLE ENERGY SAVER**.
5. Press the SELECT pushbutton on the Bypass Command menu bar.  
The UPS transfers to Normal mode and then to Energy Saver System. The critical load is supplied by the bypass source.  
The NORMAL status indicator is illuminated. The UPS status indicates **ENERGY SAVER**. The Bypass status indicates **ON**. The UPM status indicates **ONLINE**. If the battery is not charging, the power module is off.

### 7.3.18 Transfer from Energy Saver System to Bypass mode

To transfer the critical load to Bypass mode:



#### NOTE

**The Energy Saver System commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **BYPASS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **GO TO BYPASS**.
5. Press the SELECT pushbutton on the Bypass Command menu bar.  
The UPS transfers to Battery mode and then to Bypass mode.  
The BYPASS status indicator is illuminated. The UPS status indicates **READY**. The Bypass status indicates **ON**. The UPM status indicates **READY**. The power module remains on.

### 7.3.19 Transfer from Bypass to High Alert mode

To transfer the critical load to High Alert mode:



#### NOTE

**The High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---



1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **BYPASS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **START HIGH ALERT**.
5. Press the SELECT pushbutton on the Bypass Command menu bar.  
The UPS transfers to High Alert mode, but remains online. After one hour the UPS transfers to Energy Saver System and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.  
The NORMAL status indicator is illuminated. The UPS status indicates **HIGH ALERT**. The UPM status indicates **ONLINE**. The power module is on.

### 7.3.20 Transfer from High Alert to Bypass mode

To transfer the critical load to Bypass mode:



#### NOTE

**The High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **BYPASS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **GO TO BYPASS**.
5. Press the SELECT pushbutton on the Bypass Command menu bar.  
The UPS transfers to Bypass mode and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.  
The **BYPASS** status indicator is illuminated. The UPS status indicates **BYPASS**. The Bypass status indicates **ON**. The UPM status indicates **READY**. The power module remains on.

### 7.3.21 Transfer from Energy Saver System to High Alert mode

To transfer the critical load to High Alert mode:



#### NOTE

**The Energy Saver System and High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **START HIGH ALERT**.

5. Press the SELECT pushbutton on the UPS Command menu bar.  
The UPS transfers to Battery mode and then to High Alert mode. After one hour the UPS transfers to Energy Saver System and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.  
The NORMAL status indicator is illuminated. The UPS status indicates **HIGH ALERT**. The UPM status indicates **ONLINE**. The power module is on.

### 7.3.22 Transfer from High Alert to Energy Saver System

To transfer the critical load to Energy Saver System:



#### NOTE

**The High Alert and Energy Saver System commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **ENABLE ENERGY SAVER**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
The UPS transfers to Energy Saver System and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.  
The NORMAL status indicator is illuminated. The UPS status indicates **ENERGY SAVER**. The Bypass status indicates **ON**. The UPM status indicates **ONLINE**. If the battery is not charging, the power module is off.

### 7.3.23 Transfer from Normal to Bypass mode and shut down UPS

To transfer the critical load to Bypass mode and shut down the UPS, perform the following procedure:

1. Transfer the critical load to bypass by performing the procedure in Section 7.3.11.
2. Press the CONTROLS pushbutton on the main menu bar. The System Status screen appears.
3. Press the pushbutton to display System Controls Screen 2.
4. Press the UPM OFF pushbutton on the System Controls menu bar.

The UPM status indicates **SHUTDOWN**. The input and output contactors open, the battery breaker or disconnect is tripped, and the power module is turned off. The bypass source supplies the critical load.



#### WARNING

**Power is present inside the UPS cabinets.**

---

### 7.3.24 Single UPM shutdown

To shutdown a single UPM:

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.

2. On the System Status screen, select the UPM Command. The UPS Control Command screen is displayed.
3. On the UPS Control Command screen, select the UPM to shutdown.
4. Press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
5. On the UPM Control Command screen, select **UPM OFF**.
6. Press the SELECT pushbutton on the UPM Command menu bar.  
The UPM status indicates **READY**. The output contactor opens. The power module remains on. The remaining UPMs supply the critical load.
7. To turn off the power module, press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
8. On the UPM Control Command screen, select **UPM OFF**.
9. Press the SELECT pushbutton on the UPM Command menu bar.  
The UPM status indicates **SHUTDOWN**. The power module is turned off. The remaining UPMs continue to supply the critical load.

Logic power remains on.

### 7.3.25 Single UPM restart

To restart a single UPM from a shutdown state:

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the UPM command. The UPS Control Command screen is displayed.
3. On the UPS Control Command screen, select the UPM to restart.
4. Press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
5. On the UPM Control Command screen, select **UPM ON**.
6. Press the SELECT pushbutton on the UPM Command menu bar.
7. Verify the following messages display sequentially on the UPM status line:  
DC STARTING, CHARGER OFF  
INVERTER STARTING  
INVERTER SYNCING  
READY  
The UPM rectifier and inverter turn on.
8. To transfer the UPM to Normal mode, press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
9. On the UPM Control Command screen, select **UPM GO TO NORMAL**.
10. Press the SELECT pushbutton on the UPM Command menu bar.

The UPM transfers to Normal mode. The UPM status indicates **ONLINE**.

### 7.3.26 UPS and critical load shutdown

To perform maintenance or service on the critical load, shut down power to the load by performing the following procedure:

1. Turn off all equipment that is being powered by the UPS.
2. Perform the LOAD OFF procedure in Section 7.3.28. The input, output, and bypass backfeed contactors open, the battery breaker or disconnect is tripped, and the power module is turned off.



## WARNING

**Power is present inside the UPS cabinet until the upstream input feeder circuit breaker is opened.**

---

3. If the UPS contains input breaker CB1, open the UPS input breaker CB1.
4. Open the UPS input and bypass feeder circuit breakers.

### 7.3.27 Charger control

To turn the battery charger on or off, perform the following procedure:

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen appears.
2. Scroll down to the charger.
3. Press the CONTROLS pushbutton on the System Controls menu bar to enter the charger command menu.

### 7.3.28 Using the UPS LOAD OFF pushbutton

A UPS Load Off is initiated by the LOAD OFF pushbutton from the main menu bar or the System Controls menu bar. This pushbutton can be pressed to control the UPS output. The UPS LOAD OFF pushbutton de-energizes the critical load and powers down the UPS.

The UPS (including Bypass) remains off until restarted.

To use the LOAD OFF pushbutton:

1. Press the LOAD OFF pushbutton.  
The Load Off screen appears, providing a choice to proceed or abort the shutdown.



## CAUTION

**All power to the critical load is lost when the LOAD OFF is selected in the following step. You should use this feature only when you want to de-energize the critical load.**

---

2. To shut down the UPS, press LOAD OFF from the Load Off menu bar, and hold for three seconds. To abort the shutdown, press CANCEL. When LOAD OFF is selected and held for three seconds, the input, output, and bypass backfeed contactors open, the battery breaker or disconnect is tripped, and all the UPMs are turned off.



## CAUTION

**Do not attempt to restart the system after Load Off until the cause of the shutdown has been identified and cleared.**

---

3. To restart the UPS after pressing the LOAD OFF pushbutton, follow the procedure in Section 7.3.1 or Section 7.3.2.

### 7.3.29 Using the Remote Emergency Power-off switch

A UPS emergency power-off is initiated by the REPO pushbutton switch. In an emergency, you can use this switch to control the UPS output. The REPO switch de-energizes the critical load and powers down the UPS immediately, without asking for verification. The UPS, including Bypass, remains off until restarted.



#### CAUTION

**All power to the critical load is lost when the REPO switch is activated in the following step. You should use this feature only when you want to de-energize the critical load.**

---



#### NOTE

**The following instructions are for the Eaton Corporation-supplied REPO switch. If a customer-supplied REPO switch is used, it may not activate in the same manner; refer to the operating instructions provided with the switch.**

---

To use the REPO switch:

1. Press the REPO pushbutton switch.

The input, output, and bypass backfeed contactors open, the battery breaker or disconnect is tripped, and the power module is turned off immediately, without asking for verification.



#### CAUTION

**Do not attempt to restart the system after Load Off until the cause of the shutdown has been identified and cleared.**

---

2. To restart the UPS after using the REPO pushbutton, reset the REPO switch and then follow the procedure in Section 7.3.1 or Section 7.3.2.

## 7.4 Multiple UPS distributed bypass operation

### 7.4.1 Starting the distributed bypass system in normal mode

To start the distributed bypass system:

1. Unfasten the front door latches and swing the doors open on all of the UPSs (see Figure 4-2 on page 33).
2. If the UPSs contain input breakers (CB1), verify that all input breakers are open.
3. Close all Module Output Breakers (MOBs).
4. Close all UPS input feeder circuit breakers.
5. If the UPSs contain input breakers (CB1), close all input breakers.
6. Close all UPS Bypass input feeder circuit breakers.
7. Close the doors and secure the latches.
8. Observe the UPS control panel displays becoming active, indicating logic power.
9. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
10. On the System Status screen, verify the UPS status is SHUTDOWN and the UPM status is SHUTDOWN.
11. Close all battery breakers.
12. Verify no alarms are active.
13. On the System Status screen, select the **UPS** command.
14. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
15. On the UPS Control Command screen, select **GO ONLINE**.
16. Press the SELECT pushbutton on the UPS Command menu bar.

If Auto Bypass is enabled (factory default), the critical load is immediately supplied by the bypass source in Bypass mode from all UPSs, until the inverter turns on and the UPSs transfer to Normal mode. The status indicator on the UPS control panel indicates the UPS is in Bypass mode. If Auto Bypass is not enabled, the UPS outputs remain off until the UPSs transfer to Normal mode.

17. Verify the following messages display sequentially on the UPS status line:  
DC STARTING, CHARGER OFF  
INVERTER STARTING  
INVERTER SYNCING  
ONLINE, CHARGER ON

The rectifier and inverter turn on. The inverter continues to ramp up to full voltage.

Once the inverter reaches full voltage, all UPS output contactors (K3) close and the bypass circuits open. Power is now supplied to the critical load in Normal mode from all UPSs. It takes approximately one minute for the UPSs to achieve Normal mode.

The NORMAL status indicator is illuminated. The UPS status indicates ONLINE.

The UPM status indicates ONLINE, CHARGER ON.

### 7.4.2 Starting the distributed bypass system in Bypass mode

If the inverter output of the distributed bypass system is not available and the critical load needs to be energized:



**CAUTION**

**In Bypass mode, the critical load is not protected from commercial power interruptions and abnormalities.**

---

1. Unfasten the front door latches and swing the doors open on all of the UPSs (see Figure 4-2 on page 33).
2. If the UPSs contain input breakers (CB1), verify that all input breakers are open.
3. Close all MOB's.
4. Close all UPS input feeder circuit breakers.
5. If the UPSs contain input breakers (CB1), close all input breakers.
6. Close all UPS Bypass input feeder circuit breakers.
7. Close the doors and secure the latches.
8. Observe the UPS control panel displays becoming active, indicating logic power.
9. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
10. On the System Status screen, verify that the status of the UPS and UPM is SHUTDOWN.
11. On the System Status screen, select the **BYPASS** command.
12. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
13. On the Bypass Control Command screen, select **GO TO BYPASS**.
14. Press the SELECT pushbutton on the Bypass Command menu bar.  
The critical load is immediately supplied by the bypass source in Bypass mode from all UPSs.  
The BYPASS status indicator is illuminated. The Bypass status indicates ON. The UPM status indicates SHUTDOWN, CLOSE BATTERY.

### **7.4.3 Enable Variable Module Management System mode from the UPS command menu**

For instructions, see Section 7.3.5 "Enable Variable Module Management System mode from the UPS command menu" on page 106.

### **7.4.4 Disable Variable Module Management System mode from the UPS command menu**

For instructions, see Section 7.3.6 "Disable Variable Module Management System mode from the UPS command menu" on page 107.

### **7.4.5 Start Variable Module Management System High Alert mode from the UPS command menu**

For instructions, see Section 7.3.7 "Start Variable Module Management System High Alert mode from the UPS command menu" on page 107.

### **7.4.6 Enable Variable Module Management System mode from the bypass command menu**

For instructions, see Section 7.3.8 "Enable Variable Module Management System mode from the bypass command menu" on page 108.

### **7.4.7 Disable Variable Module Management System Mode from the bypass command menu**

For instructions, see Section 7.3.9 "Disable Variable Module Management System mode from the bypass command menu" on page 108.

## 7.4.8 Start Variable Module Management System High Alert mode from the bypass command menu

For instructions, see Section 7.3.10 “Start Variable Module Management System High Alert mode from the bypass command menu” on page 109.

## 7.4.9 Starting the UPS UPMs

To start the power modules without transferring the critical load to Normal mode:

1. Unfasten the front door latches and swing the doors open on all of the UPSs (see Figure 4-2 on page 33).
2. If the UPSs contain input breakers (CB1), verify that all input breakers are open.
3. Close all UPS input feeder circuit breakers.
4. If the UPSs contain input breakers (CB1), close all input breakers.
5. Close all UPS Bypass input feeder circuit breakers.
6. Close the doors and secure the latches.
7. Observe the UPS control panel displays becoming active, indicating logic power.
8. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
9. On the System Status screen, verify the UPS status is SHUTDOWN and the UPM status is OFFLINE.
10. Verify no alarms are active.
11. On the System Status screen, select the **UPM** command. The UPS Control Command screen is displayed.
12. On the UPS Control Command screen, select the **UPM 1** command.
13. Press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM 1 Control Command screen is displayed.
14. On the UPM 1 Control Command screen, select **UPM ON**.
15. Press the SELECT pushbutton on the UPM 1 Command menu bar.
16. Verify the following messages display sequentially on the UPM status line:  
DC STARTING, CHARGER OFF  
INVERTER STARTING  
INVERTER SYNCING  
READY  
The UPM 1 rectifier and inverter turn on.  
If the Inherent Redundancy option is enabled, a loss of redundancy alarm will be issued. Silence the alarm and continue to Step 17.
17. Repeat Steps 12 through 15 selecting **UPM 2** to start UPM 2.
18. Verify the following messages display sequentially on the UPM status line:  
DC STARTING, CHARGER OFF  
INVERTER STARTING  
INVERTER SYNCING  
READY  
The UPM 2 rectifier and inverter turn on.
19. If the UPS is equipped with a field upgrade UPM, repeat Steps 12 through 15 selecting **UPM 4** to start UPM 4.
20. Verify the following messages display sequentially on the UPM status line:  
DC STARTING, CHARGER OFF  
INVERTER STARTING  
INVERTER SYNCING  
READY  
The UPM 4 rectifier and inverter turn on. When the inverter reaches full voltage, the UPS is ready to transfer to the Normal mode and supply the critical load.
21. Repeat Steps 1 through 20 for each UPS in the distributed bypass system.





## NOTE

**To transfer to Normal mode after starting individual UPMs, follow the procedure in Section 7.4.12.**

---

### 7.4.10 Starting a single UPM

To start a single UPM:

1. Unfasten the front door latch and swing the door open (see Figure 4-2 on page 33).
2. If the UPS contains input breaker CB1, verify that input breaker CB1 is open.
3. Close the UPS input feeder circuit breaker.
4. If the UPSs contain input breakers (CB1), close all input breakers.
5. Close the UPS Bypass input feeder circuit breaker.
6. Close the door and secure the latch.
7. Observe the UPS control panel becoming active, indicating logic power.
8. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed. On the System Status screen, the UPS status and the UPM status should indicate SHUTDOWN.
9. Verify no alarms are active.
10. On the System Status screen, select the UPM command. The UPS Control Command screen is displayed.
11. On the UPS Control Command screen, select the UPM to start.
12. Press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
13. On the UPM Control Command screen, select **UPM ON**.
14. Press the SELECT pushbutton on the UPM Command menu bar.
15. Verify the following messages display sequentially on the UPM status line:  
DC STARTING, CHARGER OFF  
INVERTER STARTING  
INVERTER SYNCING  
READY  
The UPM rectifier and inverter turn on.
16. To transfer the UPM to Normal mode, press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
17. On the UPM Control Command screen, select **UPM GO TO NORMAL**.
18. Press the SELECT pushbutton on the UPM Command menu bar.  
The UPM transfers to Normal mode. The UPM status indicates ONLINE.

### 7.4.11 Transfer from Normal to Bypass mode

To transfer the critical load to Bypass mode:



## CAUTION

**In Bypass mode, the critical load is not protected from commercial power interruptions and abnormalities.**

---

1. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **BYPASS** command.

3. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **GO TO BYPASS**.
5. Press the SELECT pushbutton on the Bypass Command menu bar.  
All of the UPSs transfer to Bypass mode and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.  
The BYPASS status indicator is illuminated. The Bypass status indicates ON. The UPM status indicates READY. The power module remains on.



#### WARNING

**Power is present inside the UPS cabinet.**

---

### 7.4.12 Transfer from Bypass to Normal mode

To transfer the critical load to Normal mode:

1. If not already closed, close the battery breaker.
2. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
3. On the System Status screen, select the **UPS** command.
4. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
5. On the UPS Control Command screen, select **GO ONLINE**.
6. Press the SELECT pushbutton on the UPS Command menu bar.  
All of the UPSs transfer to Normal mode. If the power module is not available, the system remains on bypass and an alarm sounds.  
The NORMAL status indicator is illuminated. The UPS status indicates ONLINE.  
The UPM status indicates ONLINE.

### 7.4.13 Transfer from Normal to Energy Saver System

To transfer the critical load to Energy Saver System:



#### NOTE

**The Energy Saver System commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **ENABLE ENERGY SAVER**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
All of the UPSs transfer to Energy Saver System and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.  
The NORMAL status indicator is illuminated. The UPS status indicates ENERGY SAVER. The Bypass status indicates ON. The UPM status indicates ONLINE.

## 7.4.14 Transfer from Energy Saver System to Normal mode

To transfer the critical load to Normal mode:



### NOTE

**The Energy Saver System commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **GO ONLINE**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
All of the UPSs transfer to Battery mode and then to Normal mode. If the power module is not available, the system remains on bypass and an alarm sounds.  
The NORMAL status indicator is illuminated. The UPS status indicates **ONLINE**. The UPM status indicates **ONLINE**.

## 7.4.15 Transfer from Normal to High Alert mode

To transfer the critical load to High Alert mode:



### NOTE

**The High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **START HIGH ALERT**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
All of the UPSs transfer to High Alert mode, but remain online. After one hour the UPSs transfer to Energy Saver System and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.  
The NORMAL status indicator is illuminated. The UPS status indicates **HIGH ALERT**. The UPM status indicates **ONLINE**. The power module is on.

## 7.4.16 Transfer from High Alert to Normal mode

To transfer the critical load to Normal mode:



### NOTE

**The High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **GO ONLINE**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
All of the UPSs transfer to Normal mode. The NORMAL status indicator is illuminated. The UPS status indicates ONLINE. The UPM status indicates ONLINE.

## 7.4.17 Transfer from Bypass to Energy Saver System

To transfer the critical load to Energy Saver System:



### NOTE

**The Energy Saver mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **BYPASS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **ENABLE ENERGY SAVER**.
5. Press the SELECT pushbutton on the Bypass Command menu bar.  
All of the UPSs transfer to Normal mode and then to Energy Saver System. The critical load is supplied by the bypass source.  
The NORMAL status indicator is illuminated. The UPS status indicates ENERGY SAVER. The Bypass status indicates ON. The UPM status indicates ONLINE. If the battery is not charging, the power module is off.

## 7.4.18 Transfer from Energy Saver System to Bypass mode

To transfer the critical load to Bypass mode:



### NOTE

**The Energy Saver System commands are displayed only if enabled at the factory by an Eaton Customer Service Engineer.**

---

1. On any UPS, press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **BYPASS** command.
3. Press the **CONTROLS** pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **GO TO BYPASS**.
5. Press the **SELECT** pushbutton on the Bypass Command menu bar.  
All the UPSs transfer to Battery mode and then to Bypass mode.  
The **BYPASS** status indicator is illuminated. The UPS status indicates **READY**. The Bypass status indicates **ON**. The UPM status indicates **READY**. The power module remains on.

## 7.4.19 Transfer from Bypass to High Alert mode

To transfer the critical load to High Alert mode:



### NOTE

**The High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. On any UPS, press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **BYPASS** command.
3. Press the **CONTROLS** pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **START HIGH ALERT**.
5. Press the **SELECT** pushbutton on the Bypass Command menu bar.  
All the UPSs transfer to High Alert mode, but remain online. After one hour the UPSs transfer to Energy Saver System and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds.  
The **NORMAL** status indicator is illuminated. The UPS status indicates **HIGH ALERT**. The UPM status indicates **ONLINE**. The power module is on.

## 7.4.20 Transfer from High Alert to Bypass mode

To transfer the critical load to Bypass mode:



### NOTE

**The High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. On any UPS, press the **CONTROLS** pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **BYPASS** command.
3. Press the **CONTROLS** pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
4. On the Bypass Control Command screen, select **GO TO BYPASS**.

5. Press the SELECT pushbutton on the Bypass Command menu bar.  
All the UPSs transfer to Bypass mode and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds. The BYPASS status indicator is illuminated. The UPS status indicates **BYPASS**. The Bypass status indicates **ON**. The UPM status indicates **READY**. The power module remains on.

## 7.4.21 Transfer from Energy Saver System to High Alert mode

To transfer the critical load to High Alert mode:



### NOTE

**The Energy Saver System and High Alert mode commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **START HIGH ALERT**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
All the UPSs transfer to Battery mode and then to High Alert mode. After one hour the UPSs transfer to Energy Saver System and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds. The NORMAL status indicator is illuminated. The UPS status indicates **HIGHALERT**. The UPM status indicates **ONLINE**. The power module is on.

## 7.4.22 Transfer from High Alert to Energy Saver System

To transfer the critical load to Energy Saver System:



### NOTE

**The High Alert and Energy Saver System commands are displayed only if enabled at the factory or by an Eaton Customer Service Engineer.**

---

1. On any UPS, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **UPS** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select **ENABLE ENERGY SAVER**.
5. Press the SELECT pushbutton on the UPS Command menu bar.  
All the UPSs transfer to Energy Saver System and the critical load is immediately supplied by the bypass source. If the bypass source is not available, the power module remains on and an alarm sounds. The NORMAL status indicator is illuminated. The UPS status indicates **ENERGY SAVER**. The Bypass status indicates **ON**. The UPM status indicates **ONLINE**.

## 7.4.23 Transfer from Normal to Bypass mode and shut down all UPMs

To transfer the critical load to Bypass mode and shut down all UPMs:

1. Transfer the critical load to bypass by performing the procedure in Figure 7.4.11 on page 121.
2. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
3. On the System Status screen, select the **UPM** command. The UPS Control Command screen is displayed.
4. On the UPS Control Command screen, select the **UPM 1** command.
5. Press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM 1 Control Command screen is displayed.
6. On the UPM 1 Control Command screen, select **UPM OFF**.
7. Press the SELECT pushbutton on the UPM 1 Command menu bar.  
The UPM status indicates **READY**. The input, output, and battery contactors open, and the power module remains on.
8. To turn off the power module, press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM 1 Control Command screen is displayed.
9. On the UPM 1 Control Command screen, select **UPM OFF**.
10. Press the SELECT pushbutton on the UPM 1 Command menu bar.  
The UPM status indicates **SHUTDOWN**. The power module is turned off.  
Logic power remains on.
11. If the UPS is a multimodule UPM model, repeat Steps 4 through 10 selecting UPMs 2, 3 and 4 to shut down UPMs 2, 3 and 4.
12. Repeat Steps 2 through 11 for each UPS in the distributed bypass system.



### WARNING

**Power is present inside the UPS cabinet.**

---

## 7.4.24 Single UPM shutdown

To shutdown a single UPM:

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the UPM Command. The UPS Control Command screen is displayed.
3. On the UPS Control Command screen, select the UPM to shutdown.
4. Press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
5. On the UPM Control Command screen, select **UPM OFF**.
6. Press the SELECT pushbutton on the UPM Command menu bar.  
The UPM status indicates **READY**. The input, output, and battery contactors open, and the power module remains on. The remaining UPMs supply the critical load.
7. To turn off the power module, press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
8. On the UPM Control Command screen, select **UPM OFF**.
9. Press the SELECT pushbutton on the UPM Command menu bar.  
The UPM status indicates **SHUTDOWN**. The power module is turned off. The remaining UPMs continue to supply the critical load.  
Logic power remains on.

## 7.4.25 Single UPM restart

To restart a single UPM from a shutdown state:

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the UPM command. The UPS Control Command screen is displayed.
3. On the UPS Control Command screen, select the UPM to restart.
4. Press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
5. On the UPM Control Command screen, select **UPM ON**.
6. Press the SELECT pushbutton on the UPM Command menu bar.
7. Verify the following messages display sequentially on the UPM status line:  
DC STARTING, CHARGER OFF  
INVERTER STARTING  
INVERTER SYNCING  
READY  
The UPM rectifier and inverter turn on.
8. To transfer the UPM to Normal mode, press the CONTROLS pushbutton on the UPS Control Command menu bar. The UPM Control Command screen is displayed.
9. On the UPM Control Command screen, select **UPM GO TO NORMAL**.
10. Press the SELECT pushbutton on the UPM Command menu bar.  
The UPM transfers to Normal mode. The UPM status indicates **ONLINE**.

## 7.4.26 Single UPS shutdown using load off



### NOTE

**To shut down a single UPS, MOBs with dual auxiliary contacts must be installed and connected according to the procedure in Section 5.2 on page 69.**

---

To shut down a single UPS:

1. Open the MOB for the UPS being shut down.
2. On the UPS to shut down, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
3. On the System Status screen, select the **BYPASS** command.
4. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
5. On the Bypass Control Command screen, select **GO TO BYPASS**. If the MOB of the UPS is not open, do not bypass.
6. Press the SELECT pushbutton on the Bypass Command menu bar.  
The UPS being shut down transfer to Bypass mode.  
The BYPASS status indicator is illuminated. The Bypass status indicates **ON**. The UPM status indicates **READY**. The power module remains on.



### NOTE

**Load Off will turn off only the UPS being shut down. The remaining UPSs will remain online supplying power to the critical load.**

---



7. Perform the LOAD OFF procedure in Section 7.4.31 on the UPS being shut down.  
The input, output, battery, and bypass backfeed contactors open, and the power module is turned off on the UPS being shut down.  
Logic power remains on.
8. Verify the battery breaker or disconnect for the UPS being shut down is open. If not, open the breaker.



#### WARNING

**Power is present inside the UPS cabinet until the upstream input feeder circuit breaker is opened.**

---



#### NOTE

**If the UPS contains an input breaker (CB1), DO NOT open the breaker unless no input feeder breaker is installed.**

---

9. Open the input and bypass feeder circuit breakers for the UPS being shut down.  
The UPS is now completely shut down.  
External Communications Failure alarm is active on remaining online UPSs. This is an expected event and will clear upon UPS restart.

### 7.4.27 Single UPS shutdown using UPM shutdown

---



#### NOTE

**To shut down a single UPS, MOBs with dual auxiliary contacts must be installed and connected according to the procedure in Section 5.2 on page 69.**

---

To shut down a single UPS:

1. Open the MOB for the UPS being shut down.
2. On the UPS being shut down, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
3. On the System Status screen, select the **BYPASS** command.
4. Press the CONTROLS pushbutton on the System Status menu bar. The Bypass Control Command screen is displayed.
5. On the Bypass Control Command screen, select **GO TO BYPASS**. If the MOB of the UPS is not open, do not bypass.
6. Press the SELECT pushbutton on the Bypass Command menu bar.  
The UPS being shut down transfer to Bypass mode.  
The BYPASS status indicator is illuminated. The Bypass status indicates ON. The UPM status indicates READY. The power module remains on.
7. On the System Status screen, select the UPM command. The UPS Control Command screen is displayed.
8. On the UPS Control Command screen, select the **UPM 1** command.
9. Press the CONTROLS pushbutton on the UPS Control Command menu bar.
10. On the UPM 1 Control Command screen, select **UPM OFF**.

11. Press the SELECT pushbutton on the UPM 1 Command menu bar.  
The UPM status indicates SHUTDOWN. The input, output, and battery contactors open, and the power module is turned off. The remaining UPMs supply the critical load. If remaining UPMs can not support the load, selected UPM will not turn off.  
Logic power remains on.
  12. If the UPS is a multimodule UPM model, repeat Steps 8 through 11 selecting UPMs 2, 3 and 4 to shut down UPMs 2, 3 and 4.
  13. Verify the battery breaker or disconnect for the UPS being shut down is open. If not, open the breaker.
- 



#### WARNING

**Power is present inside the UPS cabinet until the upstream input feeder circuit breaker is opened.**

---



#### NOTE

**If the UPS contains an input breaker (CB1), DO NOT open the breaker unless no input feeder breaker is installed.**

---

14. Open the input and bypass feeder circuit breakers for the UPS being shut down.  
The UPS is now completely shut down.  
External Communications Failure alarm is active on remaining online UPSs. This is an expected event and will clear upon UPS restart.

## 7.4.28 Single UPS restart

To restart a single UPS from a shutdown state:

1. Close the MOB for the UPS being restarted.
2. Close UPS input and bypass feeder circuit breakers for the UPS being restarted.
3. Unfasten the front door latch and swing the door open on the UPS being restarted (see Figure 4-2 on page 33).
4. If input breaker (CB1) is installed on the UPS being restarted and is open, close the breaker.
5. Close the door and secure the latch.
6. On the UPS being restarted, observe the UPS control panel display becoming active, indicating logic power.
7. On the UPS being restarted, press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
8. On the System Status screen, verify that the status of the UPS and the UPM is SHUTDOWN.
9. Close the battery breaker for the UPS being restarted.
10. Verify no alarms are active on UPS being restarted.
11. Verify External Communications Failure alarm has cleared and no other alarms are active on the online UPSs.
12. On the System Status screen, select the UPS command.
13. Press the CONTROLS pushbutton on the System Status menu bar. The UPS Control Command screen is displayed.
14. On the UPS Control Command screen, select **GO ONLINE**.
15. Press the SELECT pushbutton on the UPS Command menu bar.



## NOTE

**If the UPS is starting on a bus with other online paralleled UPSs, the UPS will not go to bypass during startup. The UPS will start, sync to the other UPSs online, and go online.**

---

16. Verify the following messages display sequentially on the UPS status line:

DC STARTING, CHARGER OFF

INVERTER STARTING

INVERTER SYNCING

ONLINE, CHARGER ON

The rectifier and inverter turn on. The inverter continues to ramp to full voltage. Once the inverter reaches full voltage, the UPS output contactors (K3) close. Power is now supplied to the critical load in Normal mode along with the other UPSs online. It takes approximately one minute for the UPS to achieve Normal mode.

The NORMAL status indicator is illuminated. The UPS status indicates ONLINE.

The UPM status indicates ONLINE, CHARGER ON.

## 7.4.29 UPS and critical load shutdown

To perform maintenance or service on the critical load, shut down power to the load:

1. Turn off all equipment that is being powered by the distributed bypass system.
2. Transfer the UPSs to bypass by performing the procedure in Section 7.4.11 on page 121.
3. Perform the LOAD OFF procedure in Section 7.4.31.

The input, output, battery, and bypass backfeed contactors open, and the power module is turned off.



## WARNING

**Power is present inside the UPS cabinet until the upstream input feeder circuit breaker is opened.**

---

4. If the UPSs contain input breakers (CB1), open all UPS input breakers.
5. Open the input and bypass feeder circuit breakers on all UPSs.

## 7.4.30 Charger control

To turn the battery charger on:

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **CHARGER** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The Charger Control Command screen is displayed.
4. On the Charger Control Command screen, select **CHARGER ON**.
5. Press the SELECT pushbutton on the Charger Command menu bar.

To turn the battery charger off:

1. Press the CONTROLS pushbutton on the main menu bar. The System Status screen is displayed.
2. On the System Status screen, select the **CHARGER** command.
3. Press the CONTROLS pushbutton on the System Status menu bar. The Charger Control Command screen is displayed.

4. On the Charger Control Command screen, select **CHARGER OFF**.
5. Press the SELECT pushbutton on the Charger Command menu bar.

### 7.4.31 Using the UPS LOAD OFF pushbutton or command

A UPS Load Off is initiated by the LOAD OFF pushbutton from the main menu bar, the Load Off command on the UPS Control Command screen, or Load Off command on the Bypass Control Command screen. The UPS LOAD OFF controls the UPSs outputs by powering down the UPS and de-energizing the critical load.

The UPSs (including Bypass) remain off until restarted.



#### NOTE

**The UPS Load Off controls each UPS independently and does not shut down the whole distributed bypass system unless all UPSs have been transferred to bypass. To immediately shut down the whole system, use the REPO switch (see Section 7.4.32).**

---

To use the LOAD OFF pushbutton:

1. Press the LOAD OFF pushbutton on the UPS to shut down.  
The Load Off screen is displayed, providing a choice to proceed or abort the shutdown.



#### CAUTION

**All power to the critical load is lost when the LOAD OFF is selected in the following step. You should use this feature only when you want to de-energize the critical load.**

---

2. To shut down the UPS, press LOAD OFF from the Load Off menu bar, and hold for three seconds. To abort the shutdown, press CANCEL.  
When LOAD OFF is selected and held for three seconds, the input, output, battery, and bypass backfeed contactors open, and the power module is turned off on the UPS.
3. If another UPS is to be shut down, proceed to that UPS and repeat Steps 1 and 2.



#### CAUTION

**Do not attempt to restart the system after Load Off until the cause of the shutdown has been identified and cleared.**

---

4. Restart the UPS after pressing the LOAD OFF pushbutton by following the procedure in Section 7.4.1 or Section 7.4.2 on page 118.



#### WARNING

**Power is present inside the UPS cabinet until the upstream input feeder circuit breaker is opened and the MOB is opened.**

---

To use the LOAD OFF command:

- 1 Press the CONTROLS pushbutton on the main menu bar of the UPS to be shut down. The System

- Status screen is displayed.
2. On the System Status screen, select either the **UPS** or the **BYPASS** command.
  3. Press the CONTROLS pushbutton on the System Status menu bar. The UPS or Bypass Control Command screen is displayed.
  4. On the Control Command screen, select **LOAD OFF**.
  5. Press the SELECT pushbutton on the Command menu bar.  
The Load Off screen is displayed, providing a choice to proceed or abort the shutdown.
- 



#### CAUTION

**All power to the critical load is lost when LOAD OFF is selected in the following step. You should use this feature only when you want to de-energize the critical load.**

---

6. To shut down the UPS, press LOAD OFF from the Load Off menu bar, and hold for three seconds. To abort the shutdown, press CANCEL.  
When LOAD OFF is selected and held for three seconds, the input, output, battery, and bypass backfeed contactors open, and the power module is turned off on the UPS.
  7. If another UPS is to be shut down, proceed to that UPS and repeat Steps 1 through 6.
- 



#### CAUTION

**Do not attempt to restart the system after the Load Off until the cause of the shutdown has been identified and cleared.**

---

8. Restart the UPS after pressing the LOAD OFF pushbutton by following the procedure in Section 7.4.1 or Section 7.4.2 on page 118.
- 



#### WARNING

**Power is present inside the UPS cabinet until the upstream input feeder circuit breaker is opened.**

---

### 7.4.32 Using the Remote Emergency Power-off Switch

A UPS emergency power-off is initiated by the REPO pushbutton switch. In an emergency, you can use this switch to control the UPS output. The REPO switch de-energizes the critical load and powers down the UPSs immediately, without asking for verification.

The UPS, including Bypass, remains off until restarted.

---



#### CAUTION

**All power to the critical load is lost when the REPO switch is activated in the following step. You should use this feature only when you want to de-energize the critical load.**

---



#### NOTE

**The following instructions are for the Eaton-supplied REPO switch. If a customer-supplied REPO switch is used, it may not activate in the same manner; refer to the operating instructions provided with the switch.**

---

To use the REPO switch:

1. Firmly push the red pushbutton until it locks into place. The switch latches into the activated state. The input, output, and bypass backfeed contactors open, the battery breaker or disconnect is tripped, and the power module is turned off immediately, without asking for verification on all UPSs.



#### CAUTION

**Do not attempt to restart the system after the REPO until the cause of the shutdown has been identified and cleared.**

---

2. To deactivate the REPO switch in preparation for restarting the UPS, insert the supplied key and rotate clockwise until the red pushbutton releases. To remove the key, rotate the key back to the vertical position.
3. Restart the UPSs by following the procedure in Section 7.4.1 or Section 7.4.2 on page 118.



#### WARNING

**Power is present inside the UPS cabinet until the upstream input feeder circuit breaker is opened.**

---

# 8 Communication

This chapter describes the communication features of the Eaton 9395 675-1100 kVA UPS and provides information about connecting hardware and using Terminal mode. For location of the customer interface panels and terminals, see Figure 4-15 on page 49 and Figure 4-24 on page 58 through Figure 4-25 on page 59.

## 8.1 X-Slot cards

The Eaton 9395 UPS has four X-Slot communication bays (see Figure 4-24 on page 58 for bay locations). The UPS is compatible with the following X-Slot cards (see Figure 8-1):

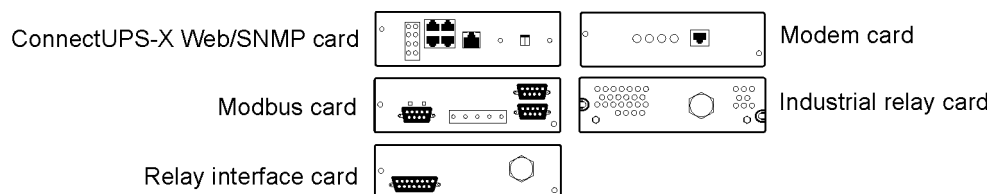
- Modbus card - provides direct integration of UPS information (meters and status) to a Building Management System (BMS) using the Modbus RTU protocol.
- ConnectUPS-X Web/SNMP card - provides remote monitoring through a Web browser interface, e-mail, and a network management system (NMS) using SNMP; connects to a twisted-pair Ethernet (10/100BaseT) network. It has a built-in switching hub that allows three additional network devices to be connected to the network without the requirement of additional network drops. This card is provided as standard equipment with the UPS.



**The Modem card cannot be installed in X-Slot 2.**

---

- Modem card - provides "out-of-band" remote notification and monitoring using modem communication directly to cell phones and pagers.
- Relay Interface card (AS/400) - has isolated dry contact (Form-C) relay outputs for UPS status: Utility failure, Low battery, UPS alarm/OK, or On bypass when interfacing with IBM® AS/400 computers, other relay connected computers, and industrial applications.
- Industrial Relay card (IRC) - indicates the operating status of the UPS system using the customer's monitoring equipment. The IRC uses four isolated normally-open or normally-closed dry relay contacts to indicate the UPS status. Normal, Bypass, Battery, and Alarm modes can be monitored.



**Figure 8-1. Optional X-Slot cards**

## 8.2 LanSafe Power Management Software

Each Eaton 9395 UPS ships with LanSafe® Power Management Software. To begin installing LanSafe software, see the instructions accompanying the Software Suite CD.

LanSafe software uses an RS-232 serial link to communicate with the UPS. The software provides up-to-date graphics of UPS power and system data and power flow, a complete record of critical power events, and notification of important UPS or power information. With custom views for monitoring status and metering information, various user groups can select the most useful view for their specific needs. LanSafe Power Management Software

## 8.3 Terminal mode

Terminal mode is supported by all RS-232 serial communication ports of the UPS. The following settings should be used:

- Baud rate:19200
- 8 data bits
- no parity
- 1 stop bit



### NOTE

**The brackets ([ ]) in the following bullets indicate standard keyboard characters. To use a key combination, hold down the Escape key and press the indicated letter key.**

---

In Terminal mode, the user can request the following:

- [ESC] [A] displays the Active Alarms.
- [ESC] [H] displays the Event History.
- [ESC] [N] displays the Node Bits Setup.
- [ESC] [V] displays the UPS control panel.
- [ESC] [Q] Quit.

### 8.3.1 Display UPS control panel

When this function is invoked, a facsimile of the UPS control panel is displayed on the terminal screen. All controls are functional and can control the UPS remotely. The only exception is the Load Off control which requires the operator to press and hold the local control for three seconds to shut down the UPS.

To remotely control the UPS or view UPS information, use the escape key legend to control the function normally controlled by the control panel softkeys. See Section 7.2 on page 93 for instructions on navigating the control panel.

### 8.3.2 Event History Log

This key sequence prints the entire Event History Log of the UPS at the time the data is requested. The printout begins with the oldest alarm entry in the queue and ends with the most recent. Any alarms that occur while the Event History Log is printing are included in chronological order.



The Event History Log lists up to 500 system events in chronological order with the most recent event listed last. In this mode, system events are continually logged through the serial port to the device connected to the port.

The printed log entries contain a time and date stamp and the alarm text message. Terminal mode uses this format for printing alarm entries:

MM DD YYYY HH:MM:SS.hh KYWD MESSAGE <CR> <LF>

| Where   | Equals                                      |
|---------|---|
| MM      | Month (2 digits)                            |
| DD      | Day (2 digits)                              |
| YYYY    | Year (4 digits)                             |
| HH      | Hour (2 digits)                             |
| MM      | Minute (2 digits)                           |
| SS      | Second (2 digits)                           |
| hh      | Hundredths of Second (2 digits)             |
| KYDW    | Keyword (ALARM, NOTICE, COMMAND, or STATUS) |
| Message | System Diagnostic Information               |
| <CR>    | Carriage Return Character (ASCII 13)        |
| <LF>    | Line Feed (ASCII 10)                        |

An alarm message is prefixed by the word "CLEAR" whenever an alarm is entered into the Event History Log with a cleared status.

If a port is operating in Terminal mode and is connected to a computer, you can press **[Esc] [H]** to print the entire log with a firmware version header. The log in terminal mode is always in english.

```
MODEL: Eaton 9395
CTO: TF12710000000
SERIAL:
MCU DSP:70.81.14
MCU BOOTLOADER:80.40

MCU PLD:1.00
PMF 1 DSP:80.81.14
PMF 1 BOOTLOADER:80.40
PMF 1 PLD:1.00
XSLOT CAN BRIDGE:0.00
CSB DSP:70.81.14
CSB BOOTLOADER:1.12
DISPLAY:1.06
```

TIME: 19:17:16 DATE: 03/23/2099

```
03/16/2099 21:25:20.355 S138: CONTROL POWER ON (PM1)
03/16/2099 21:25:20.515 N011: OUTPUT UNDER OR OVER FREQ (PM1)
03/16/2099 21:25:20.675 S302: EEPS CONFIGURING (PM1)
03/16/2099 21:25:23.475 N267: POWER MODULE CABLE FAIL 15 (PM1)
03/16/2099 21:25:25.180 N271: DC HW AMPS LIMIT (PM1)
03/16/2099 21:25:25.215 N007: INPUT AC UNDER VOLTAGE (PM1)
```

```
03/16/2099 21:25:25.850 N011: OUTPUT UNDER OR OVER FREQ OK (PM1)
...
03/23/2099 18:59:20.450 A199: BATTERIES DISCONNECTED (PM1)
ACTIVE ALARMS:
11 NOTICE: OUTPUT UNDER OR OVER FREQ (PM1)
12 ALARM: REMOTE EMERGENCY POWER OFF (MCU)
102 NOTICE: INVERTER L1 CURRENT LIMIT (PM1)
103 NOTICE: INVERTER L2 CURRENT LIMIT (PM1)
104 NOTICE: INVERTER L3 CURRENT LIMIT (PM1)
```

## 8.4 Building alarm monitoring

This standard feature lets you connect the UPS to your building alarms, such as smoke detectors or overtemperature alarms. The customer interface terminals for external connections are located inside the UPS. You should use twisted-pair wires for each alarm input and common.

The building alarms can be programmed to display the alarm functional name.

## 8.5 General purpose relay contact

One general purpose relay contact is provided as a standard feature on the UPS. The alarm contact is located inside the UPS on the customer interface terminal board.

You can use a normally-closed or normally-open contact. If the state of the contact changes from the state you specify as normal, a signal is issued. You can connect this contact to equipment at your facility (such as a light or an alarm bell) to let you know when an alarm is active on the UPS. This feature is useful if the UPS is located in a remote area where the UPS horn may not be heard immediately.



**CAUTION**

---

**Contacts should not be operated in excess of 30 Vac @ 5A maximum.**

---

## 9 UPS maintenance

The components inside the UPS cabinet are secured to a sturdy metal frame. All repairable parts and assemblies are located for easy removal, with very little disassembly. This design allows authorized service personnel to perform routine maintenance and servicing quickly.

You must schedule periodic performance checks of your UPS system to keep it running properly. Regular routine checks of operation and system parameters enable your system to function efficiently for many trouble-free years.

### 9.1 Important safety instructions

Remember that your UPS system is designed to supply power EVEN WHEN DISCONNECTED FROM THE UTILITY POWER. The UPS module interiors are unsafe until the DC power source is disconnected and the electrolytic capacitors are discharged. After disconnecting the utility power and the DC power, authorized service personnel should wait at least five minutes for capacitor bleedoff before attempting internal access to the UPS module.



#### WARNING

- **Servicing and maintenance should be performed by qualified service personnel only.**
  - **LETHAL VOLTAGE PRESENT. This unit should not be operated with the cabinet doors open or protective panels removed. Do not make any assumptions about the electrical state of any cabinet in the UPS system.**
- 

Since each battery string is an energy source in itself, opening the battery circuit breaker does not de-energize the voltage within the battery string. DO NOT ATTEMPT TO ACCESS ANY INTERNAL AREA OF THE BATTERY STRING YOURSELF. VOLTAGES ARE ALWAYS PRESENT IN THE BATTERY STRING. If you suspect that a battery string needs service, you should contact your service representative.

If the string requires service, refer to the battery manufacturer's operating manual for instructions on battery maintenance or contact your service representative.

Observe these precautions when working on or around batteries:

- Remove watches, rings, or other metal objects.
- Use tools with insulated handles.
- Wear rubber gloves and boots.
- Do not lay tools or metal parts on top of batteries or battery cabinets.
- Disconnect the charging source prior to connecting or disconnecting terminals.
- Determine if the battery is inadvertently grounded. If it is, remove the source of the ground. Contact with any part of a grounded battery can result in electrical shock. The likelihood of such shock is reduced if such grounds are removed during installation and maintenance.
- When replacing batteries, use the same number of sealed, lead-acid batteries.
- Proper disposal of batteries is required. Refer to your local codes for disposal requirements.

## 9.2 Performing preventive maintenance

The UPS system requires very little preventive maintenance. However, the system should be inspected periodically to verify that the units are operating normally and that the batteries are in good condition.

### 9.2.1 DAILY maintenance

Perform the following steps daily:

1. Check the area surrounding the UPS system. Ensure the area is not cluttered, allowing free access to the unit.
2. Ensure the air intakes (vents on the front doors) and exhaust opening (on top of the UPS cabinet sections) are not blocked.
3. Ensure the operating environment is within the parameters specified in Section 3.2.1 on page 13 and Chapter 10: "Product specifications".
4. Ensure the UPS is in Normal mode (Normal status indicator is illuminated). If an alarm lamp is illuminated or the Normal status indicator is not illuminated, contact your service representative.

### 9.2.2 MONTHLY maintenance

Perform the following steps monthly:

1. Monitor system parameters as described in Section 7.2 on page 93.
2. Check the air filters (located behind the front doors) and wash or replace as necessary. The left (ISBM) filter size is 12"×20"×1" and the right (UPM) filter sizes are 19.5"×21.5"×0.5". Contact your service representative for replacement filters. To remove the filters:
  - a. Open the front door latch and swing the doors open.
  - b. Remove the filters from the cabinet-mounted studs.
  - c. Push the new filters onto the cabinet-mounted studs until seated against the cabinet.
  - d. Close the doors and secure the latch.
3. Record the check results and any corrective actions in a suitable log.

### 9.2.3 PERIODIC maintenance

Periodic inspections of the UPS should be made to determine if components, wiring, and connections exhibit evidence of overheating. Particular attention should be given to bolted connections. Maintenance procedures should specify that the bolted connections be retorqued to values listed in this manual (see Table 3-5 on page 24).

### 9.2.4 ANNUAL maintenance

Annual preventive maintenance should be performed only by authorized service personnel familiar with maintenance and servicing of the UPS system. Contact your service representative for more information about service offerings.

### 9.2.5 BATTERY maintenance

Contact your service representative for battery maintenance. Battery replacement and maintenance should be performed only by authorized service personnel.

## 9.3 Installing batteries



### NOTE

**There is no DC disconnect device within the UPS.**

---

Install batteries in accordance with the battery and battery cabinet or battery rack manufacturer's instructions.

## 9.4 Recycling the used UPS or batteries

Before scrapping UPS or its battery cabinet, the battery bank must be removed. Local requirements must be followed in battery recycling or discard. The removal of batteries is allowed only by authorised service personnel due to high energy and voltage.

Do not discard waste electrical or electronic equipment in the trash.

For proper disposal, contact your local collecting/recycling/reuse or hazardous waste center and follow the local legislation.

These symbols indicate on a product:



Use proper local collecting centers meeting local legislation when handling waste of electrical and electronic equipment.

---



### WARNING

**HAZARDOUS MATERIALS. Batteries may contain HIGH VOLTAGES, and CAUSTIC, TOXIC and FLAMMABLE substances. Batteries can injure or kill people and damage equipment if used improperly. DO NOT DISCARD unwanted batteries or battery material in the public waste disposal system. Follow ALL applicable, local regulations for storage, handling and disposal of batteries and battery materials.**

---



## 9.5 Maintenance training

A basic training course, available from Eaton Corporation, gives you a competent working knowledge of the UPS system operation and teaches you how to perform first level corrective maintenance. For more information about training and other services, contact the Eaton Help Desk for Eaton products.

# 10 Product specifications

## 10.1 Model numbers

The UPS systems are housed in free-standing cabinets with safety shields behind the doors. The UPS systems are available in 50/60 Hz with various output power ratings.

| Models          | Power Rating | Frequency |
|-----------------|--------------|-----------|
| Eaton 9395-675  | 675 kVA      | 50/60 Hz  |
| Eaton 9395-825  | 825 kVA      | 50/60 Hz  |
| Eaton 9395-900  | 900 kVA      | 50/60 Hz  |
| Eaton 9395-1100 | 1100 kVA     | 50/60 Hz  |

The following sections detail the input, output, environmental, and battery specifications for the UPS.

## 10.2 Single module specifications

### 10.2.1 UPS system input

|   |   |
|---|---|
| <b>Operating Input Voltage (Nominal + –15%)</b> | 400 Vac for operation from 340 Vac to 460 Vac                 |
| <b>Operating Input Frequency Range</b>          | ±5 Hz   |
| <b>Operating Input Current</b>                  | See Table 3-4 on page 23.<br>Reduced for Generator Adjustable |
| <b>Input Current Harmonic Content</b>           | < 5% THD at full load   |
| <b>Power Factor</b>                             | Minimum 0.98  |
| <b>Line Surges</b>                              | 6 kV OC, 3 kA SC per ANSI 62.41 and IEC 61000-4-5             |
| <b>Battery Voltage</b>                          | 480 Vdc   |

### 10.2.2 UPS system output

|  |   |
|--|---|
| <b>UPS Output Capacity</b>                       | 100% rated current  |
| <b>Output Voltage Regulation</b>                 | ±10% dynamic, ±1% steady state  |
| <b>Output Voltage Adjustment (Nominal +/–3%)</b> | 380 Vac nominal, adjustable from 368.6 Vac to 391.4 Vac<br>400 Vac nominal, adjustable from 388 Vac to 412 Vac<br>415 Vac nominal, adjustable from 402.5 Vac to 427.5 Vac |

|  |   |
|--|---|
| <b>Output Voltage Harmonic Content</b>   | 1.5% max THD (linear load)<br>5% max THD (nonlinear load)                       |
| <b>Output Current</b>                    | See Table 3-4 on page 23.   |
| <b>Output Voltage Balance</b>            | 3% for 100% maximum load imbalance (linear load)                                |
| <b>Output Voltage Phase Displacement</b> | 3° for 100% maximum load imbalance (linear load)                                |
| <b>Output Transients</b>                 | ±5% for 100% load step or removal   |
| <b>Frequency Regulation</b>              | ±0.1 Hz free running  |
| <b>Synchronous to Bypass</b>             | Bypass within voltage limits of +5%, –8% of output setting; bypass within ±3 Hz |
| <b>Frequency Slew Rate</b>               | 0.5 Hz per second maximum   |
| <b>Overload Capability</b>               | 110% for 10 minutes<br>125% for 30 seconds<br>150% for 10 seconds               |
| <b>Max battery charging current</b>      | 675-825 kVA: 360 A, 900-1100 kVA: 480 A   |

### 10.2.3 Environmental

|  |  |
|--|--|
| <b>Operating Temperature</b>                     | 0 to 40°C without derating. The recommended operating temperature is 25°C.                           |
| <b>Operating Altitude</b>                        | Maximum 1000m at 40°C without derating   |
| <b>Storage Temperature</b>                       | –25 to +60°C, excluding batteries (prolonged storage above 40°C causes rapid battery self-discharge) |
| <b>Relative Humidity (operating and storage)</b> | 5% to 95% maximum noncondensing  |
| <b>Acoustical Noise</b>                          | 81.5 dB at a 1m distance, A weighted   |
| <b>EMI Suppression</b>                           | Meets EMC EN 62040-2:2006 specification  |
| <b>Electrostatic Discharge (ESD) Immunity</b>    | Meets IEC 61000-4-2 specification  |

# 11 Warranty

The product is warranted against defects in design, materials and workmanship for a period of twelve (12) months from its original date of purchase. The local office or distributor may grant a warranty period different to the above and refer to local terms of liability as defined in the supply contract. The UPS manufacturer is not responsible for

- Any costs resulting from a failure if the installation, commissioning, repair, alternation, or ambient conditions of the equipment do not fulfil the requirements specified in the documentation delivered with the unit and other relevant documentation.
- Equipment subjected to misuse, negligence or accident
- Equipment comprised of materials provided or designs stipulated by the purchaser.

Under no circumstances shall the manufacturer, its suppliers or subcontractors be liable for special, indirect, incidental or consequential damages, losses or penalties.

The technical data, information and specifications are valid at the time of printing. The UPS manufacturer reserves the right to modifications without prior notice.



# 12 Installation checklist

|  |  |
|--|--|
| All packing materials and restraints have been removed from each cabinet.  |  |
| Each cabinet in the UPS system is placed in its installed location.  |  |
| A cabinet grounding/mounting kit is installed between any cabinets that are bolted together.   |  |
| All conduits and cables are properly routed to the UPS and any ancillary cabinets.   |  |
| All power cables are properly sized and terminated.  |  |
| Neutral conductors are installed or bonded to ground as per requirements.  |  |
| Battery cables are terminated on E4 (+) and E5 (–).  |  |
| Battery Shunt trip and Aux contact signal wiring is connected from the UPS to the battery breaker.   |  |
| LAN and telephone drops are installed.   |  |
| All telephone and LAN connections have been completed.   |  |
| A ground conductor is properly installed.  |  |
| Air conditioning equipment is installed and operating correctly.   |  |
| The area around the installed UPS system is clean and dust-free. (It is recommended that the UPS be installed on a level floor suitable for computer or electronic equipment.) |  |
| Adequate workspace exists around the UPS and other cabinets.   |  |
| Adequate lighting is provided around all UPS equipment.  |  |
| A 230 Vac service outlet is located within 7.5 meters of the UPS equipment.  |  |
| The Remote Emergency Power-off (REPO) device is mounted in its installed location and its wiring is terminated inside the UPS cabinet.   |  |
| The normally-closed (NC) Emergency Power-off contact (pins 1 and 2 on TB1) is jumpered if not used.  |  |
| Alarm relays and building alarms are wired appropriately. (OPTIONAL)   |  |
| A remote battery disconnect control is mounted in its installed location and its wiring is terminated inside the UPS and battery cabinet. (OPTIONAL)                           |  |
| Accessories are mounted in installed locations and wiring is terminated inside the UPS cabinet. (OPTIONAL)   |  |
| The debris shield covering the UPS cabinet ventilation grill is removed.   |  |
| Startup and operational checks are performed by an authorized Eaton Customer Service Engineer.   |  |