

TOORALLIE RETURNS FORM

1. YOUR DETAILS

Order / Invoice Number _____ Phone / Mobile _____

Name _____ Email _____

Address _____ State _____ Postcode _____

2. WHAT WOULD YOU LIKE TO DO?

REFUND

The **fastest and easiest** option is to return your unwanted items for a refund.

This will enable you to confidently go online and make a new order which can be dispatched immediately.

EXCHANGE

Exchanges are also ok if you need to swap the SIZE or COLOUR of your item.

Exchanges are subject to product availability once your items are received back.

Qty	Size	Code	Description	Price	REFUND	EXCHANGE	New Size	New Colour

RETURNS WITHIN AUSTRALIA

STEP 1. Complete this RETURNS FORM.

STEP 2. Lodge your return and print your return postage label online at return.auspost.com.au/TOORALLIE.

You will be prompted to print a returns label or you can print one at your nearest Australia Post Office.

STEP 3. Re-package your item and this RETURNS FORM using the re-usable satchel that your delivery arrived in.

STEP 4. Place your new AUSTRALIA POST RETURNS LABEL over the original delivery label.

STEP 5. Drop your parcel into any red Australia Post street box or lodge it over the counter at your nearest Australia Post Office.

INTERNATIONAL RETURNS

STEP 1: You will need to arrange return post with your local postal network.

STEP 2. Re-package your item and this RETURNS FORM using the re-usable satchel that your delivery arrived in.

STEP 3: POST YOUR RETURN TO: Toorallie 121 Queens Parade Clifton Hill, VICTORIA 3068 AUSTRALIA.