Diversey
A SOLENIS COMPANY

Safety Data Sheet

SOFT CARE CITRUS SPLASH ANTI-BACTERIAL HAND WASH

Revision: 2026-06-01 **Version:** 01.1

SECTION 1: Identification of the substance/mixture and supplier

1.1 Product identifier
Product name: SOFT CARE CITRUS SPLASH ANTI-BACTERIAL HAND WASH

1.2 Recommended use and restrictions on use
Identified uses:
Anti-bacterial handwash
Restrictions of use:
Uses other than those identified are not recommended

1.3 Details of the supplier
Diversey New Zealand Ltd
5C Clemway Place, Henderson, Waitakere City,
Auckland, 0610, NEW ZEALAND.
Telephone: 0800 803 615 (toll free)

Product information:
Email: customerservices.nz@solenis.com
Website: products.solenis.com/en-NZ

1.4 Emergency telephone number
Seek medical advice (show the label or safety data sheet where possible)
Call 0800 243 622 (24 hrs)

SECTION 2: Hazards identification

2.1 Classification of the substance or mixture

Serious eye damage, Category 1

2.2 Label elements
Signal word: Danger

Hazard statements:
H318 - Causes serious eye damage.

Prevention statement(s):
P233 - Keep container tightly closed.

Response statement(s):
P304 + P340 - IF INHALED: Remove person to fresh air and keep comfortable for breathing.
P305 + P351 + P338 - IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.
P310 - Immediately call a POISON CENTRE, doctor or physician.

Disposal statement(s):
P501 - Dispose of unused content as chemical waste.

2.3 Other hazards
No other hazards known.

SECTION 3: Composition/information on ingredients

3.1 Substances / Mixtures

Ingredient(s)	CAS#	EC number	Weight percent
sodium dodecyl sulphate	151-21-3	205-788-1	1-3
glycerol	56-81-5	200-289-5	0.1-1
Citric acid	77-92-9	201-069-1	-
sodium hydroxide	1310-73-2	215-185-5	-

Non-hazardous ingredients are the remainder and add up to 100%.

Workplace exposure limit(s), if available, are listed in subsection 8.1.

SECTION 4: First aid measures

4.1 Description of first aid measures

Inhalation:	Remove person to fresh air and keep comfortable for breathing.
Skin contact:	If skin irritation occurs: Get medical advice or attention.
Eye contact:	Hold eyelids apart and flush eyes with plenty of lukewarm water for at least 15 minutes. Remove contact lenses, if present and easy to do. Continue rinsing. Immediately call a POISON CENTRE, doctor or physician.
Ingestion:	Rinse mouth. Immediately drink 1 glass of water. Never give anything by mouth to an unconscious person. Get medical attention or advice if you feel unwell.
Self-protection of first aider:	Consider personal protective equipment as indicated in subsection 8.2.
First aid facilities:	Eyewash facilities should be considered in a workplace where necessary.

4.2 Most important symptoms and effects, both acute and delayed

Inhalation:	No known effects or symptoms in normal use.
Skin contact:	No known effects or symptoms in normal use.
Eye contact:	No known effects or symptoms in normal use.
Ingestion:	No known effects or symptoms in normal use.

4.3 Indication of any immediate medical attention and special treatment needed
No information available on clinical testing and medical monitoring. Specific toxicological information on substances, if available, can be found in section 11.

Poison Information Center: Call 0800 764 766 (0800 POISON)

SECTION 5: Firefighting measures

5.1 Extinguishing media
Carbon dioxide. Dry powder. Water spray jet. Fight larger fires with water spray jet or alcohol-resistant foam.

5.2 Special hazards arising from the substance or mixture
No special hazards known.

5.3 Advice for firefighters
As in any fire, wear self contained breathing apparatus and suitable protective clothing including gloves and eye/face protection.

5.4 Hazchem code
None allocated

SECTION 6: Accidental release measures

6.1 Personal precautions, protective equipment and emergency procedures
No special measures required.

6.2 Environmental precautions
Do not allow to enter drainage system, surface or ground water. Dilute with plenty of water.

6.3 Methods and material for containment and cleaning up
Absorb with liquid-binding material (sand, diatomite, universal binders).

6.4 Reference to other sections
For personal protective equipment see subsection 8.2. For disposal considerations see section 13.

SECTION 7: Handling and storage

7.1 Precautions for safe handling
Measures to prevent fire and explosions:
No special precautions required.

Measures required to protect the environment:
For environmental exposure controls see subsection 8.2.

Advice on general occupational hygiene:
Handle in accordance with good industrial hygiene and safety practice. Keep away from food, drink and animal feeding stuffs. Do not mix with other products unless advised by Diversey. Wash hands before breaks and at the end of workday. Wash face, hands and any exposed skin thoroughly after handling. Take off immediately all contaminated clothing. Use personal protective equipment as required. Avoid contact with eyes. Use only with adequate ventilation. See chapter 8.2, Exposure controls / Personal protection.

7.2 Conditions for safe storage, including any incompatibilities

Store in accordance with local and national regulations. Store in a closed container. Keep only in original packaging.
For conditions to avoid see subsection 10.4. For incompatible materials see subsection 10.5.

7.3 Specific end use(s)
No specific advice for end use available.

SECTION 8: Exposure controls/personal protection

8.1 Control parameters
Workplace exposure limits

Air limit values, if available:

Biological limit values, if available:

8.2 Exposure controls

The following information applies for the uses indicated in subsection 1.2 of the Safety Data Sheet.
If available, please refer to the product information sheet for application and handling instructions.
Normal use conditions are assumed for this section.

Recommended safety measures for handling the undiluted product:

Appropriate engineering controls: No special requirements under normal use conditions.
Appropriate organisational controls: No special requirements under normal use conditions.

Personal protective equipment
Eye / face protection: No special requirements under normal use conditions.
Hand protection: Not applicable.
Body protection: No special requirements under normal use conditions.
Respiratory protection: No special requirements under normal use conditions.

Environmental exposure controls: No special requirements under normal use conditions.

SECTION 9: Physical and chemical properties

9.1 Information on basic physical and chemical properties

	Method / remark
Physical state: Liquid	
Colour: Clear , Orange	
Odour: Product specific	
Odour threshold: Not applicable	
pH: ≈ 2.5 (neat)	ISO 4316
Melting point/freezing point (°C): Not determined	Not relevant to classification of this product
Initial boiling point and boiling range (°C): Not determined	
Flammability (liquid): Not flammable.	
Flash point (°C): Not applicable.	
Sustained combustion: Not applicable.	
(UN Manual of Tests and Criteria, section 32, L.2)	
Evaporation rate: Not determined	Not relevant to classification of this product
Flammability (solid, gas): Not applicable to liquids	
Lower and upper explosion limit/flammability limit (%): Not determined	
Vapour pressure: Not determined	
Relative density: ≈ 1.02 (20 °C)	OECD 109 (EU A.3)
Relative vapour density: Not determined.	Not relevant to classification of this product
Particle characteristics: No data available.	Not applicable to liquids.
Solubility in / Miscibility with water: Fully miscible	
Partition coefficient: n-octanol/water No information available.	

Substance data, partition coefficient n-octanol/water (log Kow): see subsection 12.3

Autoignition temperature: Not determined
Decomposition temperature: Not applicable.
Kinematic viscosity: ≈ 850 mPa.s (20 °C)
Explosive properties: Not explosive.
Oxidising properties: Not oxidising.

9.2 Other information
Surface tension (N/m): Not determined
Corrosion to metals: Not corrosive

SECTION 10: Stability and reactivity

10.1 Reactivity
No reactivity hazards known under normal storage and use conditions.

10.2 Chemical stability
Stable under normal storage and use conditions.

10.3 Possibility of hazardous reactions
No hazardous reactions known under normal storage and use conditions.

10.4 Conditions to avoid
None known under normal storage and use conditions.

10.5 Incompatible materials
Reacts with alkali. Keep away from products containing chlorine-based bleaching agents or sulphites.

10.6 Hazardous decomposition products
None known under normal storage and use conditions.

SECTION 11: Toxicological information

11.1 Information on toxicological effects

Mixture data: .

Relevant calculated ATE(s):
ATE - Oral (mg/kg): 4900
ATE - Dermal (mg/kg): >5000
ATE - Inhalatory, mists (mg/l): >20

Skin irritation and corrosivity
Result: Not corrosive or irritant **Species:** Not applicable **Method:** Human Patch Test (HPT)

Substance data, where relevant and available, are listed below:.

Acute toxicity
Acute oral toxicity

Acute dermal toxicity

Acute inhalative toxicity

Irritation and corrosivity
Skin irritation and corrosivity

Eye irritation and corrosivity

Respiratory tract irritation and corrosivity

Sensitisation
Sensitisation by skin contact

Sensitisation by inhalation

CMR effects (carcinogenicity, mutagenicity and toxicity for reproduction)
Mutagenicity

Carcinogenicity

Toxicity for reproduction

Repeated dose toxicity
Sub-acute or sub-chronic oral toxicity

Sub-chronic dermal toxicity

Sub-chronic inhalation toxicity

Chronic toxicity

STOT-single exposure

STOT-repeated exposure

Aspiration hazard
Substances with an aspiration hazard (H304), if any, are listed in section 3. If relevant, see section 9 for dynamic viscosity and relative density of the product.

Potential adverse health effects and symptoms
Effects and symptoms related to the product, if any, are listed in subsection 4.2.

SECTION 12: Ecological information

12.1 Toxicity

No data is available on the mixture .

Substance data, where relevant and available, are listed below:

Aquatic short-term toxicity
Aquatic short-term toxicity - fish

Aquatic short-term toxicity - crustacea

Aquatic short-term toxicity - algae

Aquatic short-term toxicity - marine species

Impact on sewage plants - toxicity to bacteria

Aquatic long-term toxicity
Aquatic long-term toxicity - fish

Aquatic long-term toxicity - crustacea

Aquatic toxicity to other aquatic benthic organisms, including sediment-dwelling organisms, if available:

Terrestrial toxicity
Terrestrial toxicity - soil invertebrates, including earthworms, if available:

Terrestrial toxicity - plants, if available:

Terrestrial toxicity - birds, if available:

Terrestrial toxicity - beneficial insects, if available:

Terrestrial toxicity - soil bacteria, if available:

12.2 Persistence and degradability
Abiotic degradation
Abiotic degradation - photodegradation in air, if available:

Abiotic degradation - hydrolysis, if available:

Abiotic degradation - other processes, if available:

Biodegradation
Ready biodegradability - aerobic conditions

Ready biodegradability - anaerobic and marine conditions, if available:

Degradation in relevant environmental compartments, if available:

12.3 Bioaccumulative potential
Partition coefficient n-octanol/water (log Kow)

Bioconcentration factor (BCF)

12.4 Mobility in soil
Adsorption/Desorption to soil or sediment

12.5 Other adverse effects
No other adverse effects known.

SECTION 13: Disposal considerations

13.1 Waste treatment methods

Waste from residues / unused products: The concentrated contents or contaminated packaging should be disposed of by a certified handler or according to the site permit. Release of waste to sewers is discouraged. The cleaned packaging material is suitable for energy recovery or recycling in line with local legislation.

Empty packaging
Recommendation: Dispose of observing national or local regulations.
Suitable cleaning agents: Water, if necessary with cleaning agent.

SECTION 14: Transport information

ADG, IMO/IMDG, ICAO/IATA
14.1 UN number or ID number: Non-dangerous goods
14.2 UN proper shipping name: Non-dangerous goods
14.3 Transport hazard class(es): Non-dangerous goods
14.4 Packing group: Non-dangerous goods
14.5 Environmental hazards: Non-dangerous goods
14.6 Special precautions for user: Non-dangerous goods
14.7 Maritime transport in bulk according to IMO instruments: Non-dangerous goods

Other relevant information:
Hazchem code: None allocated

SECTION 15: Regulatory information

15.1 Safety, health and environmental regulations/legislation specific for the substance or mixture

HSNO Approval Number HSR002552.
Group standard Cosmetic Products Group Standard 2020
Inventory Listing(s) New Zealand: NZIoC (New Zealand Inventory of Chemicals)
All components are listed on the NZIoC inventory, or are exempt

HSNO Classification 8.3A - Corrosive to ocular tissue
9.1D - Slightly harmful to the aquatic environment or are otherwise designed for biocidal action

SECTION 16: Other information

The information in this document is based on our best present knowledge. However, it does not constitute a guarantee for any specific product features and does not establish a legally binding contract

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Reason for revision:
1, Not applicable

Abbreviations and acronyms:
• DNEL - Derived No Effect Limit
• AUH - Non GHS hazard statement
• PNEC - Predicted No Effect Concentration
• ATE - Acute Toxicity Estimate
• LD50 - Lethal Dose, 50% / Median Lethal dose
• LC50 - Lethal Concentration, 50% / Median Lethal Concentration
• EC50 - effective concentration, 50%
• NOEL - No observed effect level
• NOAEL - No observed adverse effect level
• STOT-RE - Specific target organ toxicity (repeated exposure)
• STOT-SE - Specific target organ toxicity (single exposure)
• EC No. - European Community Number
• OECD - Organisation for Economic Cooperation and Development

End of Safety Data Sheet