

LOCKTON APP UPDATE (RECOMMENDED)

Important update for E-Series Smart Lock users



OVERVIEW

LOCKTON has released a dedicated mobile application for E-Series smart locks.

This update improves the user experience following recent changes to the third-party TTLock app.

REASON FOR UPDATE

Recent updates to the TTLock app have introduced:

- ***Paid feature prompts***
- ***Advertising within the app***
- ***Increased user confusion around functionality***

These changes have impacted both installers and end users.

To provide a more consistent and professional experience,

LOCKTON has introduced its own branded application.



E-SERIES APP - KEY FEATURES

The LOCKTON App provides:

- ✓ No paid features (all core functions included)
- ✓ No advertising
- ✓ Full compatibility with existing E-Series locks
- ✓ Simplified and stable interface

CORE FUNCTIONS INCLUDE:



Lock management



User access control



Passcodes



Fingerprints



Cards /
key fobs



Audit records

RECOMMENDED ACTION

All users are strongly recommended to transition to the E-Series App.

STEP 1 - DOWNLOAD THE E-SERIES APP

Scan the QR code below to download:



STEP 2 - LOG IN



Use existing TTLock login credentials.

STEP 3 - CONTINUE USE



Existing locks will appear automatically
No reconfiguration required in most cases
No new account required.



IMPORTANT NOTE

The TTLock app remains functional, however:

- Some features may require payment
- Advertising may be displayed
- User experience may vary



LOCKTON Security recommends the **E-Series App** as the primary platform for all **TTLOCK & E-Series systems**.



SUPPORT

For further assistance, please contact your LOCKTON distributor.



locktonsecurity.com