

Wi-Tek 2.0 Cloud User Manual

www.wireless-tek.com

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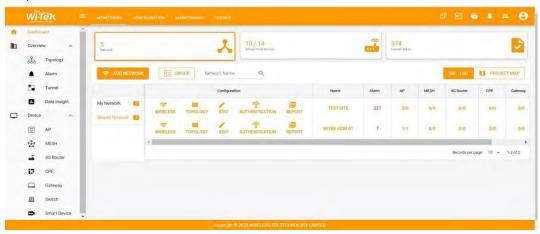
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1.CONFIGURATION

1.1 Dashboard

Dashboard can help you understand how many projects there are currently, how many devices have been invested in total, and the interface is clearly displayed. It can rapidly view the basic information of each project and download project equipment information, which can help IT managers quickly understand the information of the entire network. It can help you quickly understand where each item is in the world.

Steps to enter the Dashboard interface: Click MONITORING > Dashboard



The following describes the functions on this screen:

Network: Number of items.

Online/Total Device: The total number of devices in the account, the number of online devices/the total number of devices.

Unread Alarm: The alarm information is unread.ADD NETWORK: Add a new network project.GROUP: Enter project group management.

My Network: Network projects created in your own account Shared Network: Network projects shared by others to yourself

WIRELESS: Enter wireless configuration templates for each item.

NETWORK: You can enter to the network topology of each project.

EDIT: You can modify the information of each item or view the device management password of each item.

REPORT: Download delivery information for a project.

SHARE: Share the project to other accounts.

Project Map: See the location of each item on Google Maps.

How to add a new web item?

Step 1 Click ADD NETWORK

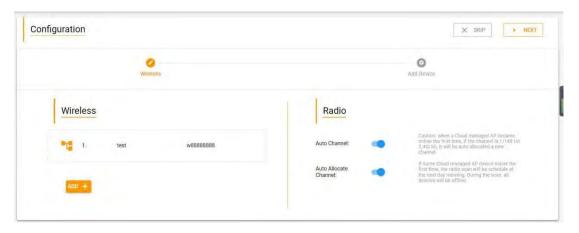
- Step 2 Fill in the basic information about the project
- Step 3 Wireless template configuration
- Step 4 Add device
- Step 5 Click to finish

Note: The password of the WEB admin password item is the password bound to the cloud device. When the AP, AC, switch and other devices are bound to the cloud platform, the password will be synchronized.

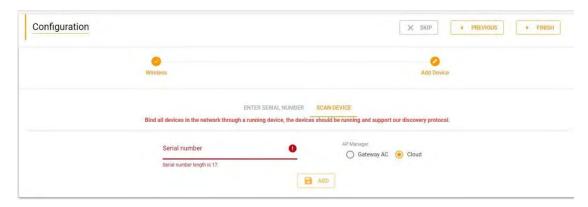
Note: The password of the WEB admin password item is the password bound to the cloud device. When the AP, AC, switch and other devices are bound to the cloud platform, the password will be synchronized.



WEB admin password: The device login management password in this project



ADD + : Add wireless configuration template



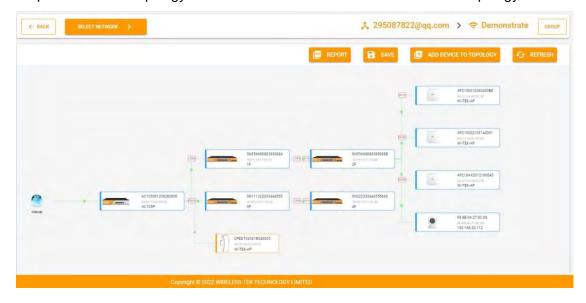
AP Manager: (If you select the local AC to manage the AP when binding the device, the SSID and password are issued from the local AC. If the binding device selects cloud management, the wireless SSID and password are issued from the cloud).

1.2 overview

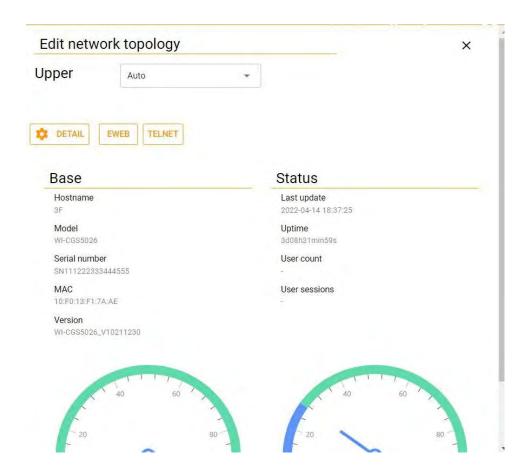
1.2.1 Topology

Network topology is a powerful tool to provide administrators a graphic overview of the logical network topology and the status of Wi-Tek devices.

Steps to enter the Topology interface: Click MONITORING > Overview > Topology

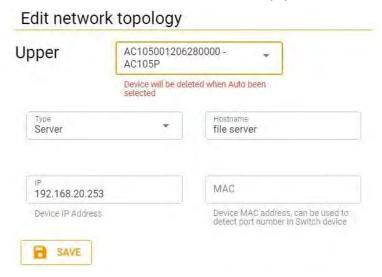


Click the **device picture** to enter to view the basic information of the device and adjust the upper-layer connection device.



Click on ADD DEVICE TO TOPOLOGY, Equipment can be supplemented

X



The following describes the functions on this screen:

SELECT NETWORK: Select the topology map displayed by the network item. (When there are multiple items in the account, you can select other items to display) REPORT: Download the project delivery equipment information.

SAVE: Save the network topology map locally.

ADD DEVICE TO TOPOLOGY: Add some supplementary network device.

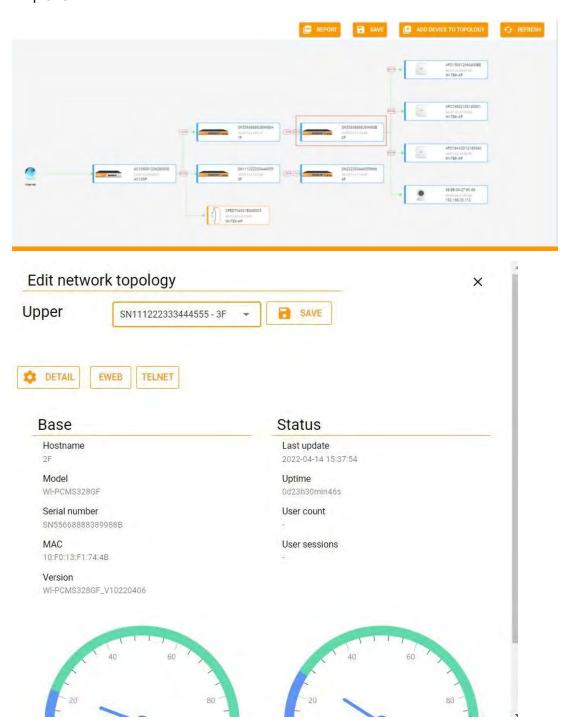
REFRESH: Just configured and not displayed, you can click to refresh.

GROUP: Enter the project management group.

How to Change Upper Devices in Network Topology?

Step 1 Click on the device icon to choose the device.(For example, it is actually connected to a 3F switch, and the topology shows that the connection to a 2F switch needs to be corrected)

- Step 2. Select the correct Upper device in list.
- Step 3. Click on Save to save the information.



How to supplement network devices on network topology?

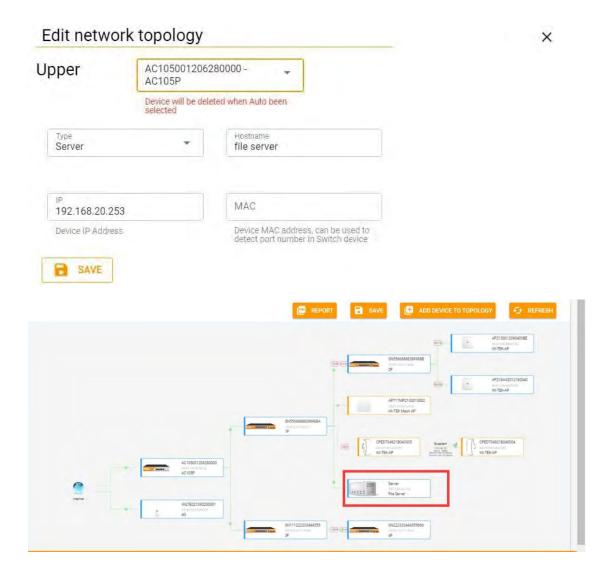
If you need to add some supplementary network (The devices that exist on the network but are not managed by the cloud) after create the network, you can add device manually here.

- Step 1. Click on ADD DEVICE TO TOPOLOGY.
- Step 2. Select the Upper layer device.
- Step 3. Select the device type. Such as switch, smart device, printer, server, wireless client, etc.
- Step 4. Edit the device name.
- Step 5. Fill in the IP address of the device.
- Step 6 Click on Save to save the information.

Notice:

If you want to delete a manually added device, you can click the device icon, and then click the delete button in the Upper column.

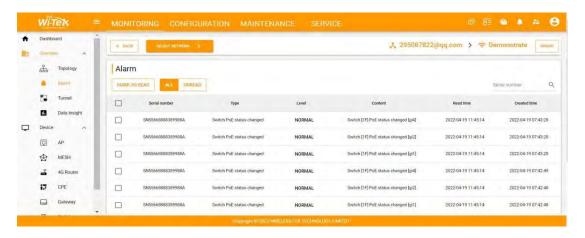




1.2.2 Alarm

When the network fails, the system detects it and sends an email to the maintenance personnel as soon as possible, quickly help IT network managers locate network faults.

Steps to enter the Alarm interface: Click MONITORING>Overview > Alarm



The following describes the functions on this screen:

MARK AS READ: set the message as read

ALL: All alarm information

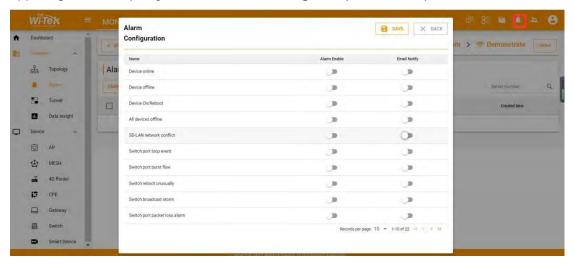
UNREAD: Unread alarm information

Serial number: SN code of the faulty device

Content: Network failure details

Alarm Settings

On the **Alarm Settings** page, you can configure to receive alarms or not and in which way. When the Status is enabled, alarm information is displayed on the Alarm page. Alarms can be pushed by Email only when the Status is enabled. When the **Email Alarm** is enabled, alarms will be pushed via Email to the contacts in the Contact List of the network. Steps to enter the **Configure the alarm**: Click the icon of the alarm information in the upper right corner. (**Grey is closed state Orange is opener state**.)



1.2.3 Tunnel

Remote management can help you save more time, Wi-Tek cloud management device100% supports remote management.

Steps to enter the Tunnel interface: Click MONITORING>Overview > Tunnel



The following describes the functions on this screen:

GATEWAY, AP, SWITCH, MESH, 4G ROUTER CPE: is a classification for each device type.

SMART DEVICE:ONVIF protocol intelligent terminal equipment remote rendezvous point.

CUSTOM:Custom intranet tunnel remote access device.

Note: The switch has two remote access modes, namely EWEB and TELNET remote mode, and other devices only have EWEB remote mode.

How to EWEB Remote?

Step 1 Click on the category that requires the remote device (such as GATEWAY click GATEWAY).

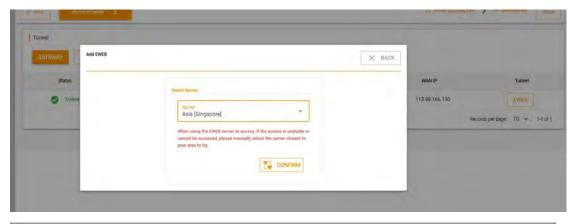
Step 2 Click on EWEB.

Step 3 Select the EWEB remote channel closest to your country, and if you still can't get in, switch to another server.

Step 4 Click on the generated website address.

Step 5 Enter the account password of the device to enter the device.









Note: EWEB remote access steps are the same for all devices.

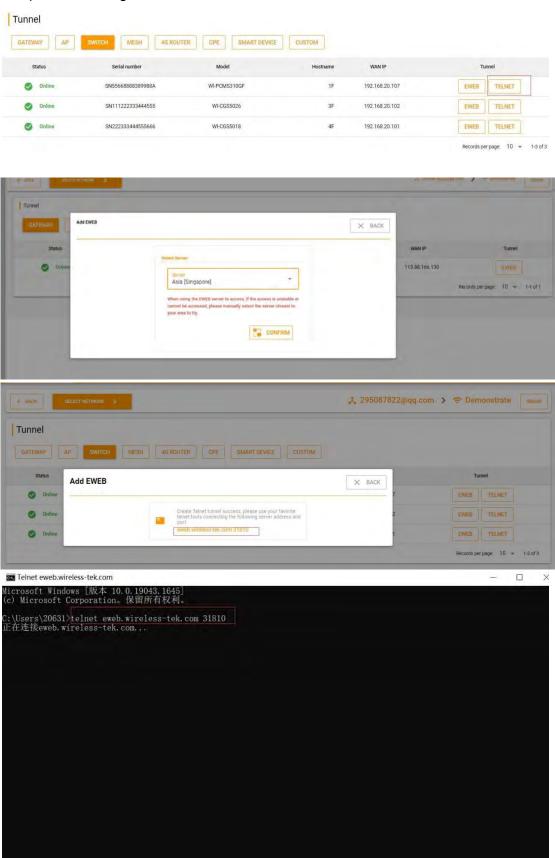
How to CIL remote access devices?

Step 1 Click on the category that requires the remote device (such as SWITCH click SWITCH).

Step 2 Click on TELNET.

Step 3 Click on the generated website address.

Step 4 Open the Telnet-enabled tool, copy the generated link, and then enter the account and password to log in to the command line mode of the switch.





How to map intranet devices for remote access?

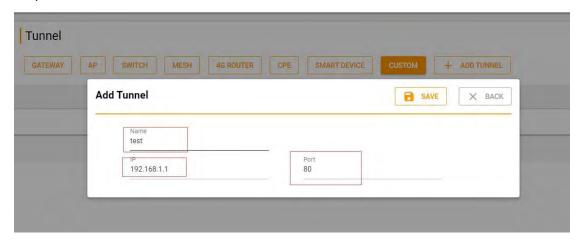
Step 1 Fix a static IP address to the mapped device.

Step 2 Click on CUSTOM.

Step 3 Click +ADD TUNNEL.

Step 4 Fill in the name, IP address, and access port number.

Step 5 Click Save.



Note: Only EWEB remote access devices can be mapped

1.2.4 Data insight

Data insight allows you to watch the operation data of the gateway very intuitively, allowing you to understand the traffic and user data of the entire network more clearly.

Steps to enter the Data insight interface: Click MONITORING>Overview > Data insight



The following describes the functions on this screen:

Uptime: Total running time of the device (re-timed after device reboot).

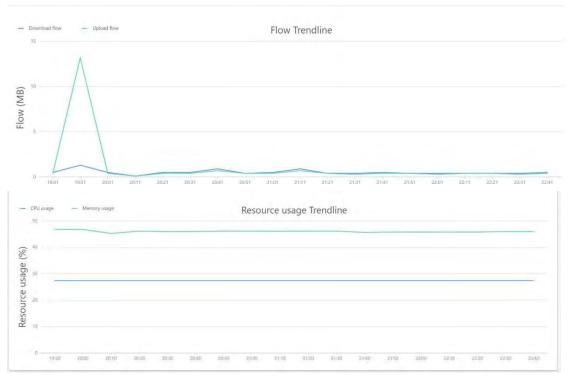
User count: Total number of wired and wireless users.

User sessions: The total number of sessions traversing the gateway.

CPU usage: The CPU usage of the gateway.

Memory usage: The memory usage of the gateway.





The following describes the functions on this screen:

User Trendline: User historical data graph, you can view historical user data according to different time periods. (the abscissa is time, and the ordinate is quantity)

Session Trendline: Historical session data graph, you can view the historical session data according to different time periods selected. (the abscissa is time, and the ordinate is quantity)

Flow Trendline: Historical traffic data graph, you can view the historical usage of traffic according to different time periods. (The abscissa is time, the ordinate is the flow rate; the blue line is Download flow, and the green line is Upload flow)

Resource usage Trendline: Historical gateway resource usage graph, you can view the historical gateway resource usage according to different time periods. (The horizontal axis is time, the vertical axis is % ratio; the blue line is CPU usage, and the green line is Memory usage)

1.3 Device

1.3.1 Never Online

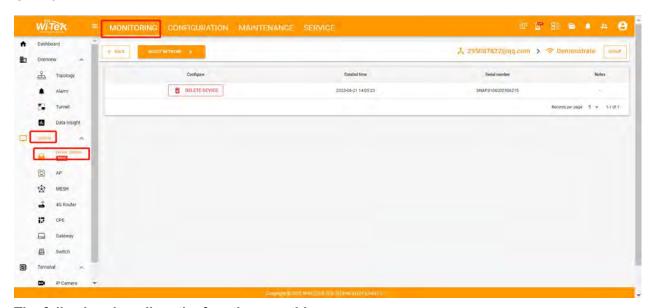
Scenario requirements

View the list of devices that have not been online for a long time. It is generally used to bind multiple devices at the same time to see if there are any omissions, or which devices have been bound and have not passed the network.

view steps

Steps to enter the Never Online interface: Click MONITORING >> Device>>Never

Online



The following describes the functions on this screen:

Configure: Clicking Delete is equivalent to unbinding the device, and the device can be re-bound to other projects.

Created time: Displays the time when the device was bound.

Serial number: Displays the SN code of the device.

Notes: Display the notes when binding the device.

1.3.2 AP

Steps to enter the AP interface: Click MONITORING > Device > AP



The AP List displays basic device information, including online/offline status, AP Manager, Serial number, Model, Hostname, Version, Last update, MAC, WAN IP and Notes.

AP Manager:With cloud management and Gateway AC management((If you select the local AC to manage the AP when binding the device, the SSID and password are issued from the local AC. If the binding device selects cloud management, the wireless SSID and password are issued from the cloud).

Network Name: The displayed name is , the created project name

Serial number: displayed as the SN code of the device, click the SN code of the device to enter the detailed interface of the device.

Hostname: Modify the AP alias, easy to identify where the device is installed

Above the list are the ADD DEVICE, DELETE DEVICE, RESET FACTORY, REBOOT, UPGRADE, BASE and RADIO.

ADD DEVICE:

If a new device is added, you can click ADD DEVICE to add it to the cloud platform.

DELETE DEVICE:

If the device is no longer needed, you can select the device and click DELETE DEVICE. **RESET FACTORY**:

If you need to factory reset the device, select the device and click RESET FACTORY. **REBOOT**:

If the device needs to be restarted, select the device and click REBOOT. UPGRADE:

If the device needs to be upgraded, select the device and click UPGRADE. BASE:Basic information display of AP.

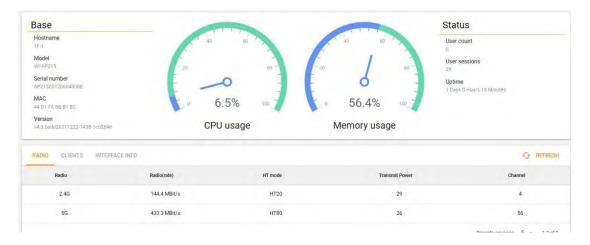
RADIO: RADIO information display of AP.

EWEB: Select the device, click EWEB to jump directly to the remote connection interface (only one device can be selected at a time)

Device Details

Click the serial number in the device list to open the details page for a single device.

It can display the basic information of the device, CPU and memory usage, device Status, RADIO, CLIENTS and INTERFACE INFO information.



Status

User count: Number of connected users of a single AP.

Uptime:The running time of the AP, every time the device is restarted, the time is re-timed. **User sessions:**The number of running sessions for the device.

RADIO: RADIO basic information display.

CLIENTS:Wireless connection user display.

INTERFACE INFO: Device interface information display.

How to add a new AP device?

Before binding device, you should find out the Serial number of one device at least.

It can be found on the sticker on the back of the device or log in the web management page of device. The serial number is 17-digit.

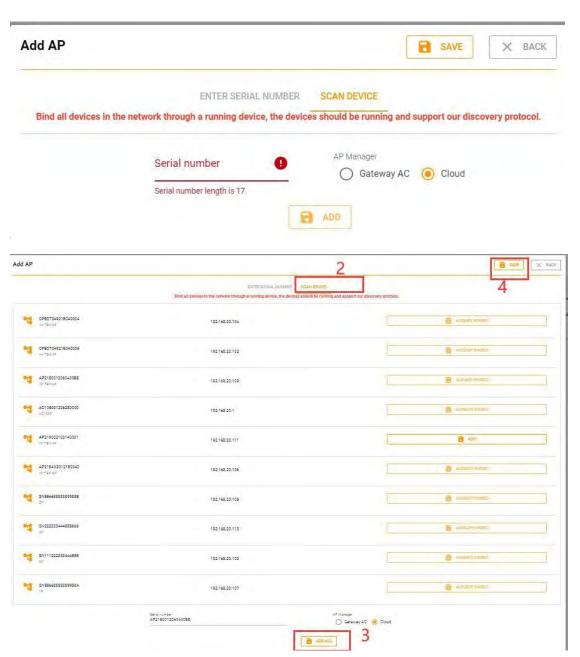
Note:

- 1.If you only want to bind one device, please choose ENTER SERIAL NUMBER for binding.
- 2.If you want to bind multiple devices at once time, please choose **SCAN DEVICE** for batch binding.

The device to be bound must be able to access the Internet, and the S/N filled in must be one of the devices running in the this local area network.

The picture below shows the **SCAN DEVICE** step.

- Step 1. Please select SCAN DEVICE, and fill in one serial number of local network Wi-Tek device. (If you select the local AC to manage the AP when binding the device, the SSID and password are issued from the local AC. If the binding device selects cloud management, the wireless SSID and password are issued from the cloud).
- Step 2. Auto scan all the Wi-Tek devices and Onvif smart devices of this network.
- Step 3. You can select to add the device one by one or click on **ADD ALL** to add all devices at once time.



How to change the AP name?

- Step 1 Enter the AP management interface.
- Step 2 Go to the Hostname column, there is a pen next to each device and click to modify

Step 3 Save



How to Upgrade All APs With One Click?

Step 1 Enter the AP management interface.

Step 2 Select the device that needs to be upgraded. Step 3 Stand-alone UPGRADE.



Notice:

The device has a new version, the version column will prompt.

1.3.3 MESH

Steps to enter the MESH interface: Click MONITORING > Device > MESH



The MESH List displays basic device information, including online/offline status, **Serial** number, **Model**, **Hostname**, **Version**, **Last update**, **MAC**, WAN IP and Notes.

Network Name: The displayed name is , the created project name

Serial number: displayed as the SN code of the device, click the SN code of the device to enter the detailed interface of the device.

Hostname: Modify the CPE alias, easy to identify where the device is installed

Above the list are the ADD DEVICE, DELETE DEVICE, RESET FACTORY, REBOOT, UPGRADE, BASE and RADIO.

ADD DEVICE:

If a new device is added, you can click **ADD DEVICE** to add it to the cloud platform.

DELETE DEVICE:

If the device is no longer needed, you can select the device and click **DELETE DEVICE**.

RESET FACTORY:

If you need to factory reset the device, select the device and click **RESET FACTORY**.

REBOOT:

If the device needs to be restarted, select the device and click **REBOOT**.

UPGRADE:

If the device needs to be upgraded, select the device and click **UPGRADE**.

BASE:Basic information display of **MESH**.

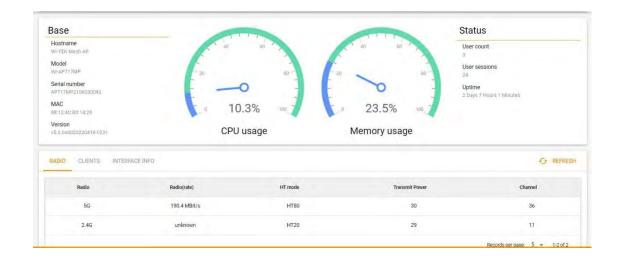
RADIO: RADIO information display of MESH.

EWEB: Select the device, click EWEB to jump directly to the remote connection interface (only one device can be selected at a time)

Device Details

Click the serial number in the device list to open the details page for a single device.

It can display the basic information of the device, CPU and memory usage, device Status, RADIO, CLIENTS and INTERFACE INFO information.



Status:

User count: Number of connected users of a single MESH.

Uptime:The running time of the MESH, every time the device is restarted, the time is re-timed.

User sessions: The number of running sessions for the device.

RADIO: RADIO basic information display.

CLIENTS:Wireless connection user display.

INTERFACE INFO: Device interface information display.

How to add a new MESH device?

Notice:The device to be bound must be able to access the Internet, and the S/N filled in must be one of the devices running in the this local area network.

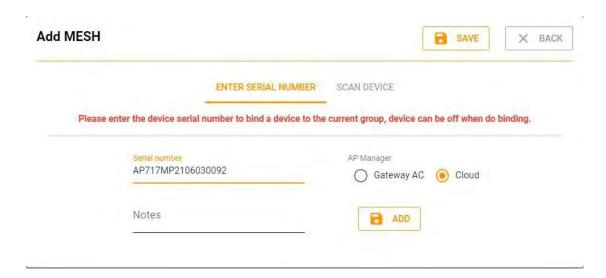
It can be found on the sticker on the back of the device or log in the web management page of device. The serial number is 17-digit.

The picture below shows the ENTER SERIAL NUMBER step.

Step 1.Click on ADD DEVICE

Step 2. Please select **ENTER SERIAL NUMBER**, Fill in the 17-digit SN number of the device.

Step 3. Click ADD and SAVE



How to change the MESH name?

- Step 1 Enter the MESH management interface.
- Step 2 Go to the Hostname column, there is a pen next to each device and click to modify

Step 3 Save



How to Upgrade MESH With One Click?

- Step 1 Enter the MESH management interface.
- Step 2 Select the device that needs to be upgraded.
- Step 3 Stand-alone UPGRADE.



Notice:

The device has a new version, the version column will prompt.

1.3.4 4G Router

Steps to enter the 4G Router interface: Click MONITORING > Device > 4G Router



The 4G Router List displays basic device information, including online/offline status,

Serial number, Model, Hostname, Version, Last update, MAC, WAN IP and Notes.

Hostname:Modify the 4G Router alias.

Network Name: The displayed name is , the created project name

Serial number: displayed as the SN code of the device, click the SN code of the device to enter the detailed interface of the device.

Notes: Modify the 4G Router alias, easy to identify where the device is installed

Above the list are the ADD DEVICE, DELETE DEVICE, RESET FACTORY, REBOOT, UPGRADE, BASE and RADIO.

ADD DEVICE:

If a new device is added, you can click ADD DEVICE to add it to the cloud platform.

DELETE DEVICE:

If the device is no longer needed, you can select the device and click DELETE DEVICE.

RESET FACTORY:

If you need to factory reset the device, select the device and click RESET FACTORY.

REBOOT:

If the device needs to be restarted, select the device and click REBOOT. UPGRADE:

If the device needs to be upgraded, select the device and click UPGRADE. BASE:Basic information display of 4G Router.

RADIO: RADIO information display of 4G Router.

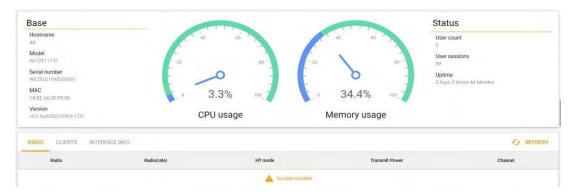
EWEB: Select the device, click EWEB to jump directly to the remote connection (only one device can be selected at a time)

Device Details

Click the serial number in the device list to open the details page for a single device.

It can display the basic information of the device, CPU and memory usage, device Status,

RADIO, CLIENTS and INTERFACE INFO information.



Status:

User count: Number of connected users of a single 4G Router.

Uptime:The running time of the 4G Router, every time the device is restarted, the time is re-timed.

User sessions: The number of running sessions for the device.

RADIO: RADIO basic information display.

CLIENTS:Wireless connection user display.

INTERFACE INFO: Device interface information display.

How to add a new 4G Router device?

Notice:The device to be bound must be able to access the Internet, and the S/N filled in must be one of the devices running in the this local area network.

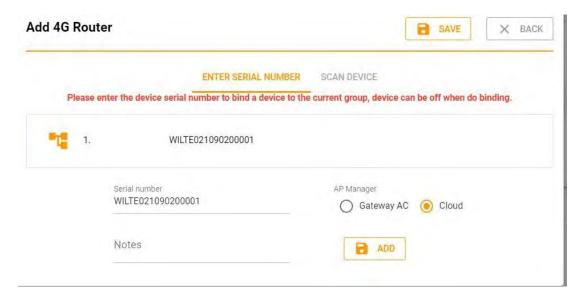
It can be found on the sticker on the back of the device or log in the web management page of device. The serial number is 17-digit.

The picture below shows the ENTER SERIAL NUMBER step.

Step 1.Click on ADD DEVICE

Step 2. Please select ENTER SERIAL NUMBER, Fill in the 17-digit SN number of the device.

Step 3. Click ADD and SAVE



How to change the 4G Router name?

- Step 1 Enter the 4G Router management interface.
- Step 2 Go to the Hostname column, there is a pen next to each device and click to modify Step 3 Save



How to Upgrade 4G Router With One Click?

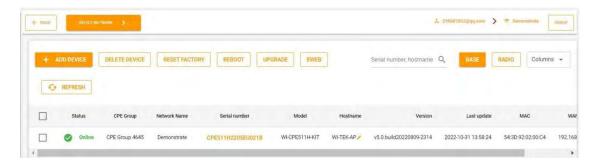
- Step 1 Enter the 4G Router management interface.
- Step 2 Select the device that needs to be upgraded.
- Step 3 Stand-alone UPGRADE.



Notice:The device has a new version, the version column will prompt.

1.3.5 CPE

Steps to enter the AP interface: Click MONITORING > Device > CPE



The CPE List displays basic device information, including online/offline status, CPE Group, Network Name, Serial number, Model, Hostname, Version, Last update, MAC, WAN IP and Notes.

CPE Group: Group name, the same group of CPE will be assigned to a group by default

Network Name: The displayed name is , the created project name

Serial number: displayed as the SN code of the device, click the SN code of the device to enter the detailed interface of the device.

Hostname: Modify the CPE alias, easy to identify where the device is installed

Above the list are the ADD DEVICE, DELETE DEVICE, RESET FACTORY, REBOOT, UPGRADE, BASE and RADIO.

ADD DEVICE:

If a new device is added, you can click ADD DEVICE to add it to the cloud platform.

DELETE DEVICE:

If the device is no longer needed, you can select the device and click DELETE DEVICE.

RESET FACTORY:

If you need to factory reset the device, select the device and click RESET FACTORY.

REBOOT:

If the device needs to be restarted, select the device and click REBOOT. UPGRADE:

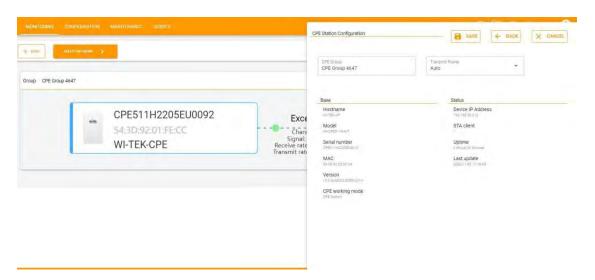
If the device needs to be upgraded, select the device and click UPGRADE. BASE:Basic information display of CPE.

RADIO: RADIO information display of CPE

EWEB: Select the device, click EWEB to jump directly to the remote connection interface (only one device can be selected at a time)

CPE Station Configuration

Click the serial number in the device list to open the CPE Station Configuration page of a single device, which can display the basic information of the device, configure the power of the CEP, and group it.



CPE Group: The same group of CPEs are assigned to the same group by default. If there is a different manual change or the group name is deleted, click Save and the system will reassign it by default.

How to add a new CPE device?

Before binding device, you should find out the Serial number of one device at least.

It can be found on the sticker on the back of the device or log in the web management page of device. The serial number is 17-digit.

Notice:1.If you only want to bind one device, please choose **ENTER SERIAL NUMBER** for binding.

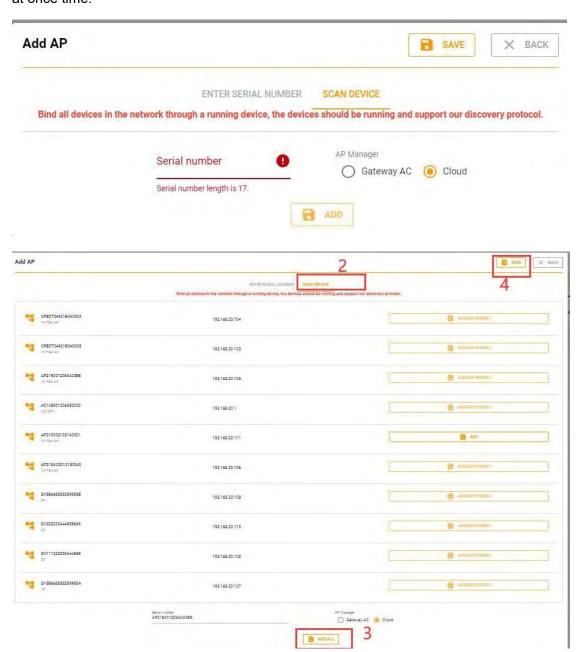
2.If you want to bind multiple devices at once time, please choose **SCAN DEVICE** for batch binding.

The device to be bound must be able to access the Internet, and the S/N filled in must be

one of the devices running in the this local area network.

The picture below shows the SCAN DEVICE step.

- Step 1. Please select SCAN DEVICE, and fill in one serial number of local network Wi-Tek device
- Step 2. Auto scan all the Wi-Tek devices and Onvif smart devices of this network.
- Step 3. You can select to add the device one by one or click on ADD ALL to add all devices at once time.



How to change the CPE name?

- Step 1 Enter the CPE management interface.
- Step 2 Go to the Hostname column, there is a pen next to each device and click to modify

Step 3 Save



How to Upgrade All CPEs With One Click?

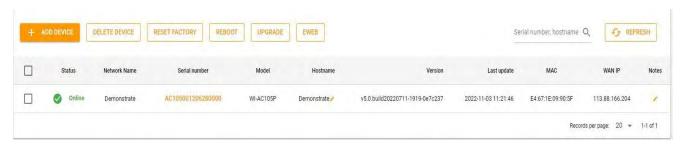
- Step 1 Enter the CPE management interface.
- Step 2 Select the device that needs to be upgraded.
- Step 3 Stand-alone UPGRADE.



Notice: The device has a new version, the version column will prompt.

1.3.6 Gateway

Steps to enter the Gateway interface: Click MONITORING > Device > Gateway



The Gateway List displays basic device information, including online/offline status, Serial number, Model, Hostname, Version, Last update, MAC, WAN IP and Notes.

Network Name: The displayed name is , the created project name

Serial number: displayed as the SN code of the device, click the SN code of the device to enter the detailed interface of the device.

Hostname: Modify the Gateway alias, easy to identify where the device is installed

Above the list are the **ADD DEVICE**, **DELETE DEVICE**, **RESET FACTORY**, **REBOOT** and **UPGRADE**.

ADD DEVICE:

If a new device is added, you can click ADD DEVICE to add it to the cloud platform.

DELETE DEVICE:

If the device is no longer needed, you can select the device and click DELETE DEVICE.

RESET FACTORY:

If you need to factory reset the device, select the device and click RESET FACTORY.

REBOOT: If the device needs to be restarted, select the device and click **REBOOT**.

UPGRADE:If the device needs to be upgraded, select the device and click **UPGRADE**.

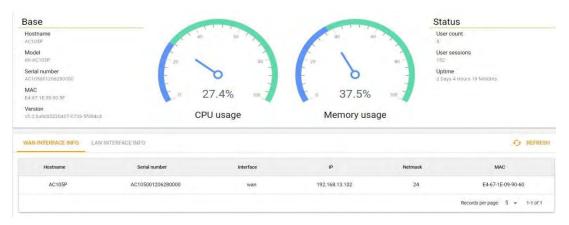
EWEB: Select the device, click EWEB to jump directly to the remote connection interface (only one device can be selected at a time)

Device Details

Click the serial number in the device list to open the details page for a single device.

It can display the base information of the device, CPU and memory usage, device Status,

WAN INTERFACE INFO and LAN INTERFACE INFO information.



Status:

User sessions: The number of running sessions for the device.

Uptime:The running time of the AP, every time the device is restarted, the time is re-timed.

WAN INTERFACE INFO: Display WAN port information.

LAN INTERFACE INFO: Display LAN port information.

How to Upgrade Gateway With One Click?

Step 1 Enter the Gateway management interface.

Step 2 Select the device that needs to be upgraded.

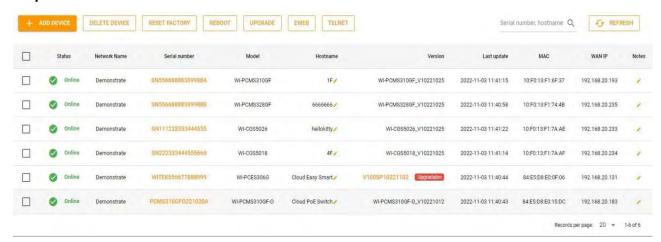
Step 3 Stand-alone UPGRADE.



Notice: The device has a new version, the version column will prompt.

1.3.7 Switch Management Interface

Steps to enter the Switch interface: Click MONITORING > Device > Switch



The Switch List displays basic device information, including online/offline status, **Serial** number, Model, Hostname, Version, Last update, MAC, WAN IP and Notes.

Network Name: The displayed name is , the created project name

Serial number: displayed as the SN code of the device, click the SN code of the device to enter the detailed interface of the device.

Hostname: Modify the Switch alias, easy to identify where the device is installed Above the list are the ADD DEVICE, DELETE DEVICE, RESET FACTORY, REBOOT and UPGRADE.

ADD DEVICE:

If a new device is added, you can click ADD DEVICE to add it to the cloud platform.

DELETE DEVICE:

If the device is no longer needed, you can select the device and click DELETE DEVICE.

RESET FACTORY:

If you need to factory reset the device, select the device and click RESET FACTORY.

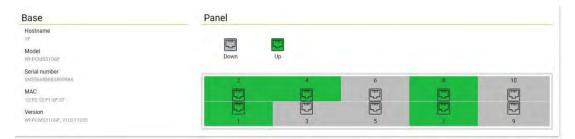
REBOOT:

If the device needs to be restarted, select the device and click REBOOT. UPGRADE: If the device needs to be upgraded, select the device and click UPGRADE.

EWEB: Select the device, click EWEB to jump directly to the remote connection interface (only one device can be selected at a time)

Device Details

Click the serial number in the device list to open the details page for a single device.



Note: Gray ports are empty ports.

The green port is the port in use.

Overview

Displays the CPU and memory usage of the switch and basic operating status information of the switch.

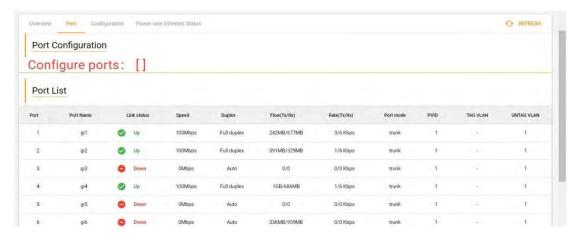


LAN IP: Displayed as the management IP address of the switch

Uptime: The running time of the switch, the device restarts to restart the timing.

Port

It can display switch port information, configure port mode, close and open ports, close and open POE ports, etc.



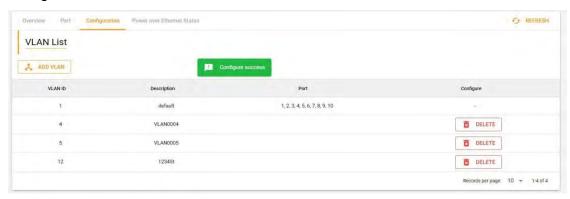
Configure ports:Display the port number that needs to be configured.

Flow(Tx/Rx): Port accumulated traffic.(The device restarts and the cumulative flow is recalculated)

Rate(Tx/Rx): Currently used bandwidth traffic.

Configuration

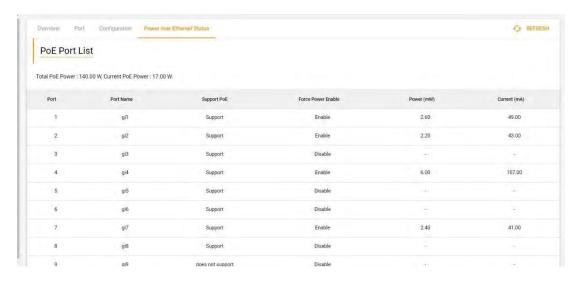
Configure VLAN ID

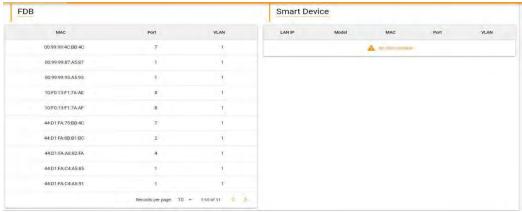


ADD VLAN :Add new VLAN ID

Power over Ethernet Status

Display the port power supply information of the POE switch





FDB: MAC address forwarding table.

Smart Device: Display smart devices that support ONVIF protocol

How to Configure Switch VLANs?

1.Create a VLAN ID number

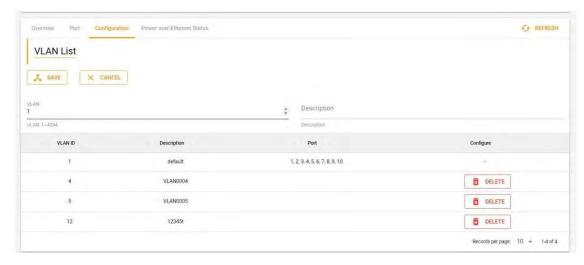
Step 1 Click the SN of the switch to enter the switch details interface

Step 2 Click Configuration

Step 3 Click on ADD VLAN

Step 4: Add VLAN ID

Step 5 Click Save



Note: Create VLAN IDs in the range 1-4094

2.Set the port mode and add the port to the corresponding VLAN

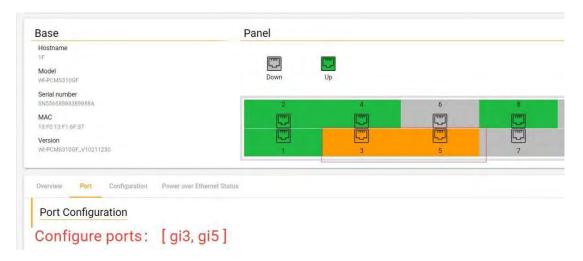
Step 1 Click on port

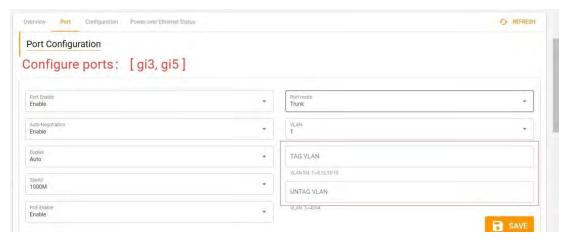
Step 2Select the port (multiple selection or single selection)

Step 3 Select the port mode

Step 4 Choose to add the port to the VLAN

Step 5 Click Save

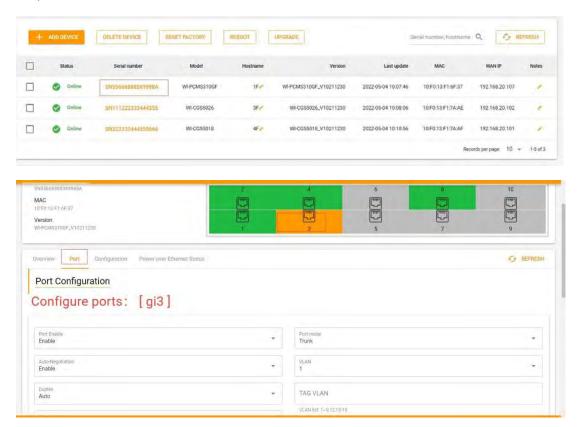




Note: The port mode is Trunk, Hybrid mode, you need to manually fill in the TAG VLAN ID or UNTAG VLAN ID that can pass.

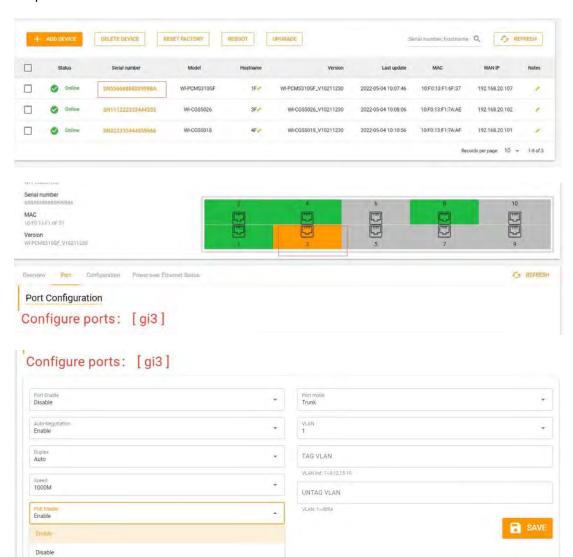
How to open and close ports?

- Step 1 Click the SN of the switch to enter the switch details interface Step 2 Click on port
- Step 3 Select the port to close
- Step 4 Click Port Enable and select Disable(Turn on select Enable)
- Step 5 Click Save



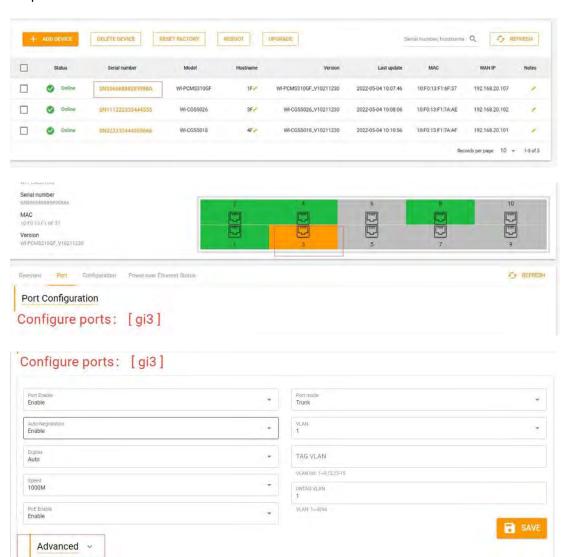
How to open and close PoE ports?

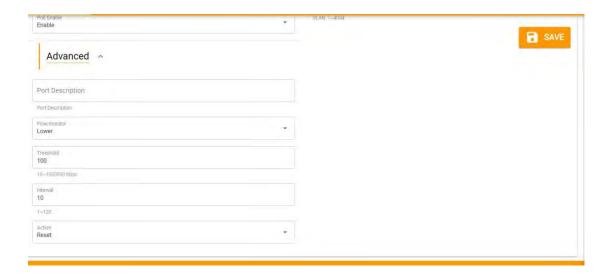
- Step 1 Click the SN of the switch to enter the switch details interface
- Step 2 Click on Port
- Step 3 Select the port to close
- Step 4 Click PoE Enable and select Disable(Turn on select Enable)
- Step 5 Click Save



How to make the port restart automatically?

- Step 1 Click the SN of the switch to enter the switch details interface
- Step 2 Click on Port
- Step 3 Select the port to close
- Step 4 Click Advanced
- Step 5 Select and fill in the threshold according to your needs
- Step 6 Click Save





Port Description: A description of the port (such as linking an IP camera, describe the 1F IP camera)

Flow monitor: You can choose Disable, Lower, Upper; Disable closes this function, Lower is less than the flow, Upper is more than the flow

Threshold: flow size threshold

Interval: Monitoring interval time (in seconds)

Action: You can choose Report, Reset, Shutdown. (Report is to notify the user by email when the port is abnormal, Reset is to restart the port, and Shutdown is to close the port directly. To open it, you need to open it manually.)

1.4 Terminal

1.4.1 IP camera

Smart Device can view all ONVIF protocol smart terminal devices in the LAN.

Steps to enter the Smart Device interface:Click MONITORING > Device >Smart Device



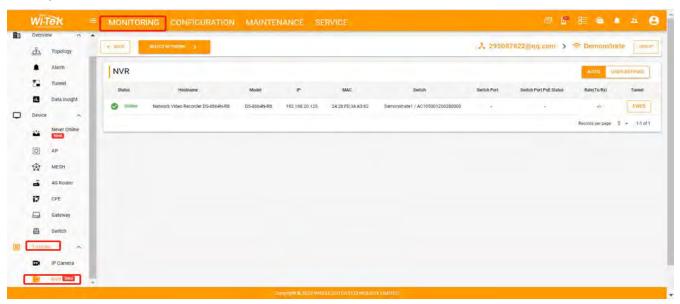
1.4.2 NVR

Scenario requirements

Let the VNR display on the network topology to facilitate later troubleshooting, and to see if the NVR is online. NVR identification is divided into automatic identification and manual addition. When the NVR device cannot be automatically identified, it needs to be added manually.

Configuration steps

1. Steps to enter the NVR interface: Click CONFIGURATION >> Terminal>>NVR



The following describes the functions on this screen:

Status: Current online and offline status of NVR

Host name: NVR device name

Mode: The device model of the MVR

MAC: MAC address of NVR

Switch: If it is directly connected to the switch, the SN of the switch will be displayed here

Switch Port: Connect to the port number on the switch

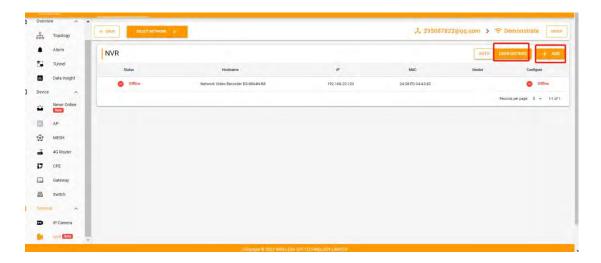
Switch Port POE Status: connected to the switch POE status

Rate(Tx/Rx): Data transmission traffic

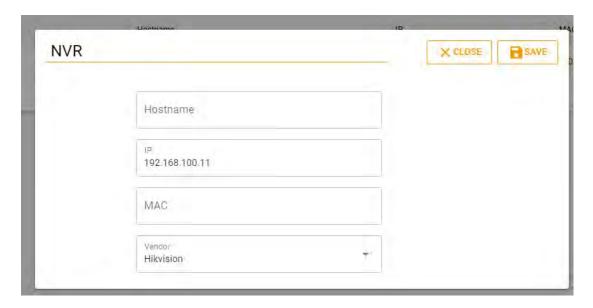
Tunnel: EWEB accesses NVR remotely

2.USER-DEFINED configuration.

Click the USER-DEFINED button > ADD



3.Fill in the device name, IP address, MAC, Vendor and click save to complete the configuration.



2.CONFIGURATION

2.1 Wireless

2.1.1Basic

Wireless Basic is to configure the basic functions of wireless such as SSID, radio frequency etc.

Note: Currently only valid for APs in cloud management mode

Steps to enter the Wireless Basic interface:Click CONFIGURATION > Wireless > Basic



The following describes the functions on this screen:

ADD+: is to configure the wireless SSID, password, and other basic configuration information.

Radio: Enable 2.4G, 5G signal and configure 5G signal priority. (The default is to enable 2.4G and 5G signals)

Advanced: Configure the black and white list of wireless users.

Click on the ADD+ interface



Here is a description of what this screen does:

SSID: wireless name

Encryption: Select the wireless encryption method

Maximum number of users: the maximum number of user connections for a single AP. (If the set value is exceeded, the following users cannot connect to the AP)

VLAN BINDING: 0 means no binding, fill in the corresponding vlan ID if binding is required

SSID rate limit: limit the total speed of users under this SSID.

CBK: Solve the problem that the old mobile phone cannot display the correct SSID name usually.

Radio-1 (2.4G): Select to indicate that the wireless configuration is applied to the 2.4G wireless signal

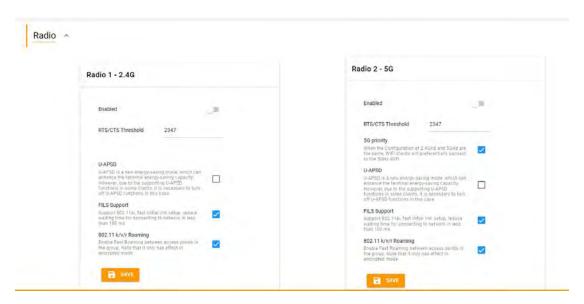
Radio-2 (5G): Select to indicate that this radio configuration is applied to the 5G radio signal

Isolate: Users cannot access each other.

Hidden: Select to indicate that the wireless SSID is not broadcast, and the SSID name is hidden.

Enable WMM: wireless protocol, keep the default

Radio



The following describes the functions on this screen:

Enabled: Enable is disable the signal. (Blue is on and gray is off)

RTS Threshold: (generally keep the default and do not need to be changed)

5G First: Select the 5G signal will take priority when the 2.4G and 5G signal SSIDs are the same.

U-APSD: It is part of the 802.11e Standard and is related to power saving. To make it simple, if a network card doesn't have to transmit anything, it will go in standby mode.

FILS Support: is the 802.11 fils wireless protocol, keep the default

802.11kvr Roaming: select wireless user roaming will switch quickly

AP Radio timer AP Radio timer AP Radio timer Enable STA allow/deny List Control wireless client access network/allow or deny configured stal list). SSID List Type: Allow List Allow List Allow List Deny List Deny List ANAC Q Configure AP Radio timer AP Radio timer Enable

The following describes the functions on this screen:

Allow List: Except that the device with the added MAC address can connect to the wireless SSID, other devices cannot connect.

Deny List: Except that the device with the added MAC address cannot connect to the wireless SSID, all other devices can connect.

+ADD MAC: Add MAC address.

AP LED timer: Only support specific models of APs

AP Radio timer: Turn off WiFi signal

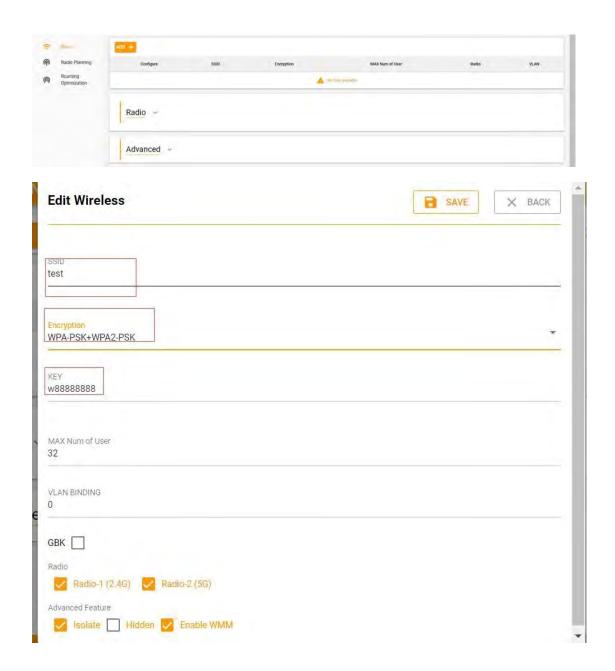
How to configure wireless SSID?

Step 1Click CONFIGURATION > Wireless>Basic

Step 2 Click ADD +

Step 3 Fill in the SSID name and encryption method and set the password, etc. (there are no special cases, other options remain default)

Step 4 Click Save

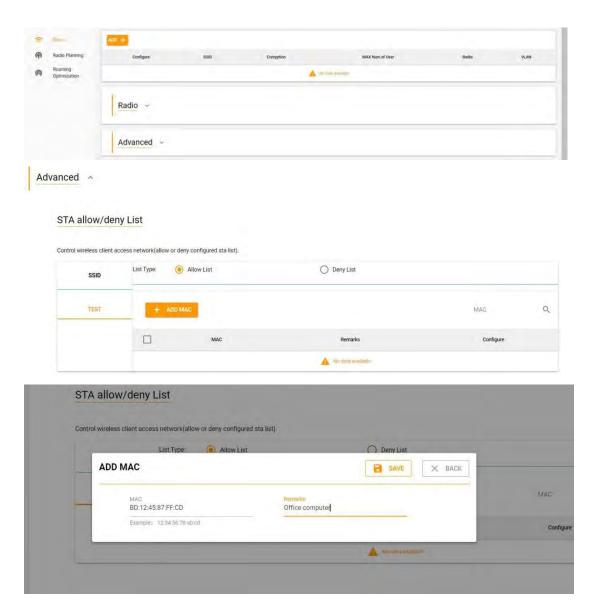


How to set up wireless whitelist?

Step 1Click CONFIGURATION > Wireless > Basic > Advanced Step 2 Select Allow List Step 3 Select SSID name

Step 4 Click + ADD MAC to add the user MAC address that can connect to the SSID wireless name

Step 5 Click Save



Note: To configure the blacklist, you only need to set the blacklist in the options and the other steps are the same.

2.1.2 Layout

1. Scenario requirements

It can only be used for after-sales heat maps, not for pre-sales rehearsal of WIFI signal coverage.

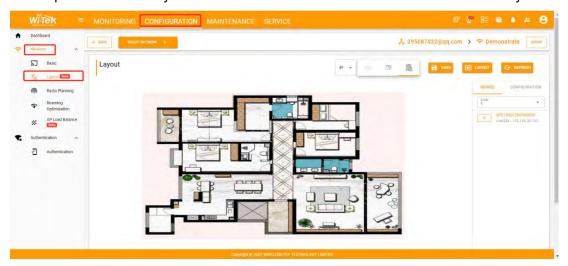
It is generally used to upload CAD drawings after WIFI equipment is installed, and put the real AP into the corresponding position, which is convenient for later maintenance to check the specific installation position of the equipment.

Then it is convenient to check the WIFI coverage of the project and the operating status of the device.

It is convenient to adjust the wireless S radio frequency information between adjacent APs

2. Configuration steps

2.1 Steps to enter the Layout interface: Click CONFIGURATION >> Wireless>>Layout



The following describes the functions on this screen:

SAVE: Download the picture of the device placed

LAYOUT: Upload a floor plan

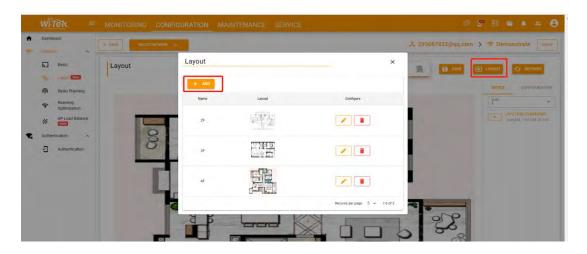
REFRESH: Refresh the interface

DEVICE: list of APs used in the project

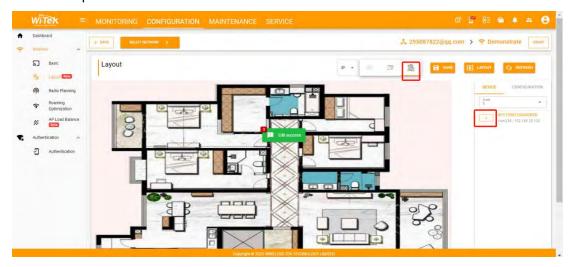
CONFIGURATION: Set the RF information of the AP

2.2 Upload a Floor Plan Infographic

Click the LAYOUT button > ADD (Fill in the name of the infographic, click to upload the infographic, and save)



- Step 1. Add wireless APs to the floor plan
- Step 2. Select the corresponding floor plan
- Step 3. Click the + sign in front of the AP to add the AP to the floor plan and then drag it to the correct position



2.1.3 Radio Planning

Radio Planning configures wireless bandwidth, transmit power, channel and wireless optimization, etc.

Steps to enter the Radio Planning interface:Click CONFIGURATION > Wireless > Radio Planning

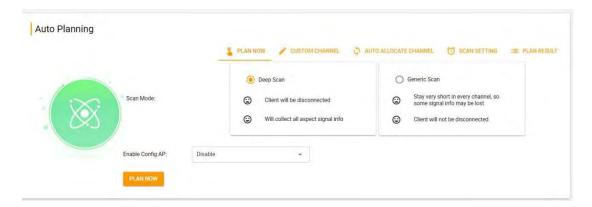


The following describes the functions on this screen:

country: It is related to the use of the wireless AP channel, please select the country where the AP is used.

Radio-1(2.4G) Default Channel Width: select 2.4G channel.

Radio-2(5G) Default Channel Width: Select the 5G channel.



The following describes the functions on this screen:

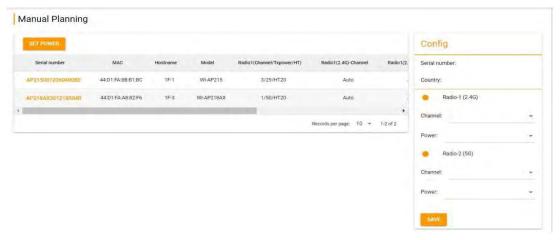
PLAN NOW: Select this option to make the plan take effect immediately.

CUSTOM CHANNEL: Select the required channel, and the selected channel will be used when planning.

AUTO ALLOCATE CHANNEL: When the option is turned on, the system will assign the channel by default

SCAN SETTING: The wireless AP can scan the schedule periodically.

PLAN RESULT: View planning results.



How to automatically plan wireless?

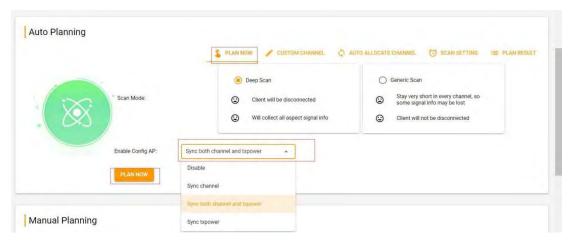
PLAN NOW

Step 1Click CONFIGURATION > Wireless > Radio Planning

Step 2 Click PLAN NOW

Step 3 Select Enable Config AP (Sync both channel and tx power)

Step 4 Click PLAN Now



SCAN SETTING

Step 1Click CONFIGURATION > Wireless > Radio Planning

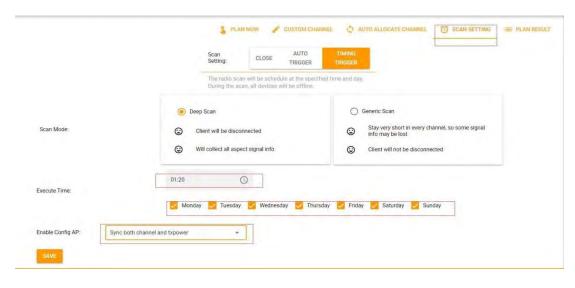
Step 2 Click SCAN SETTING

Step 3 Click TIMING TRIGGER

Step 4 Click the clock icon to adjust the time and select the day of the week to execute.

Step 5 Select Enable Config AP (Sync both channel and tx power)

Step 6 Click Save



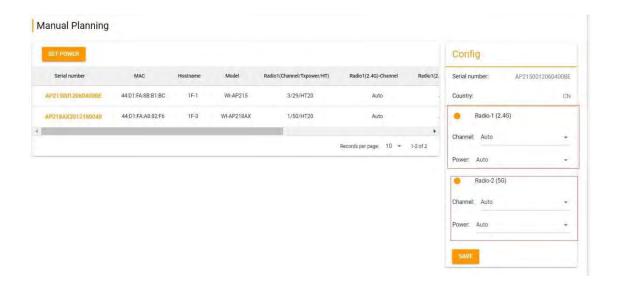
How to Manually Configure Wireless Power and Channels?

Step 1Click CONFIGURATION > Wireless > Radio Planning

Step 2 Click the SN of the device to select the device.

Step 3 Fill in the 2.4G channel and power, 5G channel and power that you need to set in the config box on the right.

Step 4 Click Save



2.1.4 Roaming Optimization

Roaming Optimization, you can choose wireless roaming settings by AP type or project type area.

Steps to enter the Roaming Optimization interface:Click CONFIGURATION > Wireless



The following describes the functions on this screen:

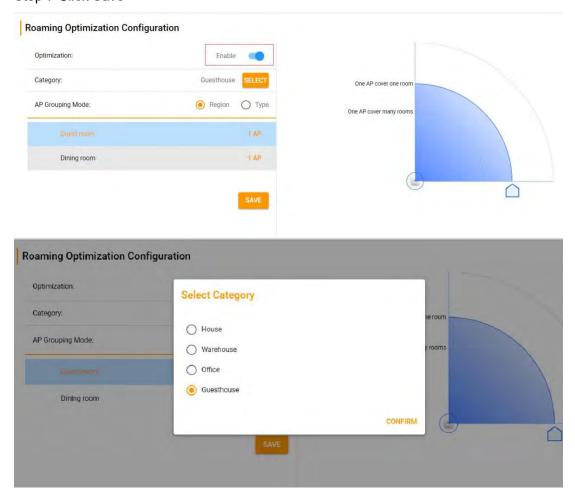
SELECT: Click SELECT to select the item type

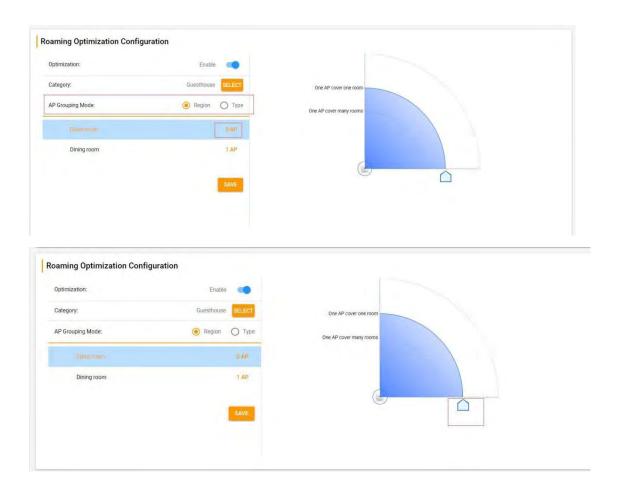
AP Grouping Mode: switch by AP type or area

How to Set Up Wireless Roaming?

- Step 1Click CONFIGURATION > Wireless > Roaming Optimization.
- Step 2 Enable the Optimization function.
- Step 3 Click SELECT to select the type, and then click CONFIRM.
- Step 4 Select AP Grouping Mode.
- Step 5 Click the AP behind the area to add the AP to the area.
- Step 6 Drag the picture on the right to adjust the appropriate position of the AP power.

Step 7 Click Save





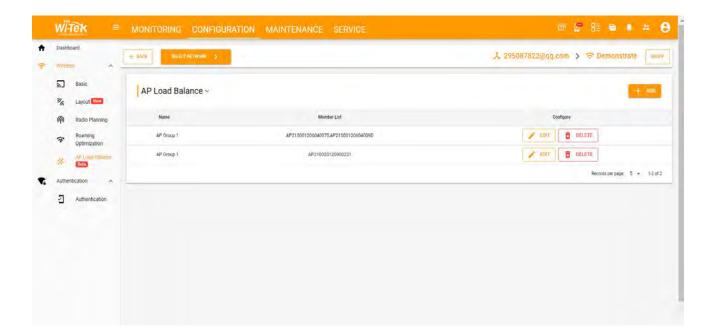
2.1.5 AP Load Balance

Scenario requirements

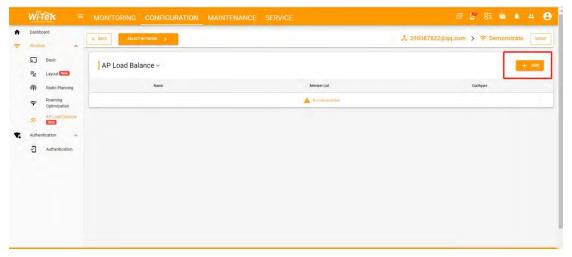
Wireless load balancing ensures that clients are evenly distributed across all APs, using network resources efficiently. Load balancing is achieved by assigning all APs in the same area to the same load balancing group to control access by wireless clients. For example, there are 15 clients associated with AP1 and 10 clients associated with AP2. The currently configured threshold is 3, and the client difference between the two APs is 5, which is greater than the threshold. Therefore, subsequent wireless clients will associate with AP2.

Configuration steps

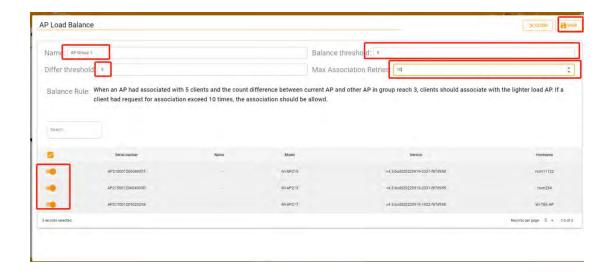
 Steps to enter the AP Load Balance interface: Click CONFIGURATION >> Wireless>>AP Load Balance



2. Click the ADD button to create an AP load balancing group.



3. Configure load balancing group parameters, including balancing group name, policy rules, and AP members in the group. After the configuration is complete, click <Save>. Balance according to the number of associated users: When the number of users of an AP in the group reaches n, and the maximum difference between the number of users associated with other APs in the group reaches m, load balancing is performed. associates with an AP and is rejected for p times, the user is allowed to associate again.



2.2 Authentication

Portal

On the Portal page, you can edit the portal template, which can display different images.

You can also choose different authentication methods.

Steps to enter the Authentication interface:

Click CONFIGURATION > Wireless > Authentication

After the Authentication function is turned on, there will be two Service Zone options, divided into interface-based authentication and SSID-based authentication

SSID based authentication

The SSID that requires authentication is added, and the SSID that does not require authentication does not need to be filled in.



Note: SSID-based authentication is only applicable when the AC is in the bypass mode to manage the AP, and cannot be used when the AC is in the router mode.

port-based authentication

If the LAN port needs to be authenticated, select the port. If the port is not selected, the user under the port does not need to be authenticated.

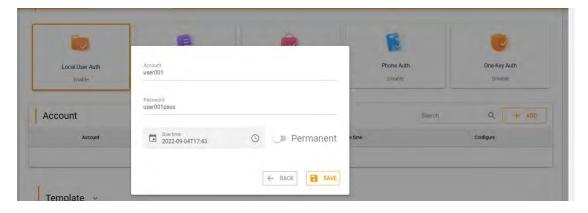


Notice: Port-based authentication is used when the AC is in router management mode. If the AC is in bypass mode, port-based authentication cannot be used.

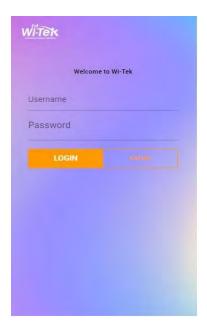
There are 5 authentication methods, namely Local User Auth; Voucher Auth; unique password; Phone Auth;

Local User Auth:

You need to manually create a local account. The account can be permanent or time-controlled, such as 1 day, 10 days, etc.

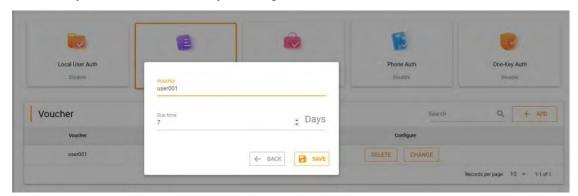


The page for One-click Login:

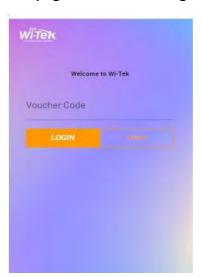


Voucher Auth:

Voucher Auth, you need to manually add authentication credentials, the credentials can be written at will, and the written credentials are given to the customer, and the customer can directly access the Internet by entering the credentials.

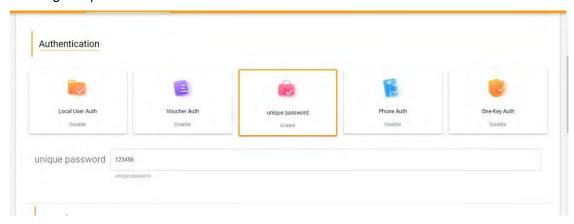


The page for One-click Login:



unique password

unique password, set a unified password, the user can directly access the Internet by entering this password



The page for One-click Login:



Phone Auth

Phone Auth , use phone number authentication, directly enter your mobile phone number for authentication



The page for One-click Login:

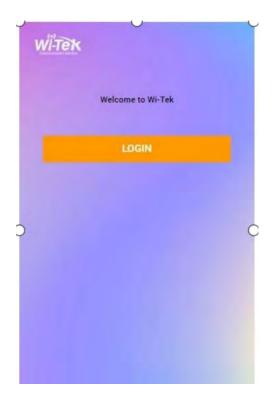


One-Key Auth

One-Key Auth, click one-key authentication, you can directly enter any password wirelessly on the Internet

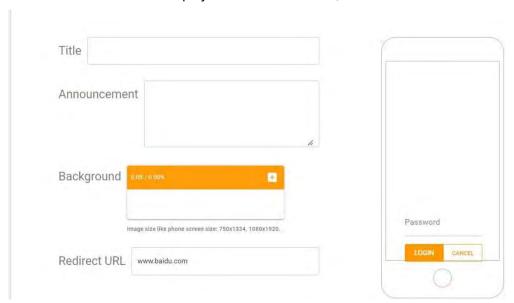


The page for One-click Login:



Template:

On the Template page, you can choose to upload different display pictures, or you can write announcement text display and welcome words, etc.



The following describes the functions on this screen:

Template: Select Ac Web Portal as the authentication interface delivered by the local AC; Select Cloud Web Portal as the authentication interface delivered by the cloud platform Title: You can write some simple information such as the business name and other welcome words.

Announcement: You can write some announcements: such as shopping mall promotions, etc, and business brand introduction, corporate information introduction and other slightly longer information terms.

Background: You can upload your favorite picture as the authentication background (pay attention to the size of the picture)

Redirect URL: After the authentication is successful, you can jump to the website interface, you can set your own company official website, or the website you want users to view.

Allow List

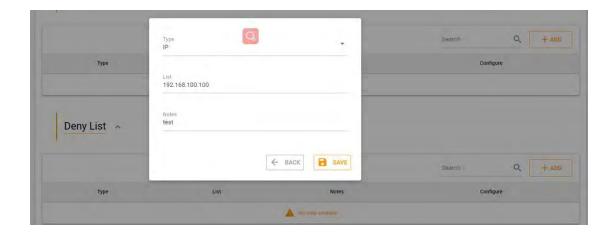
The main function of the whitelist is to allow some devices to access the Internet without authentication, or to allow some URLs to be accessed without authentication. You can fill in the IP addresses that do not require authentication into the whitelist, and enable authentication. These IPs can go directly to the Internet without authentication. Users who fill in the domain names in the whitelist but are not authenticated can also access these domains name URLs.



Deny List:

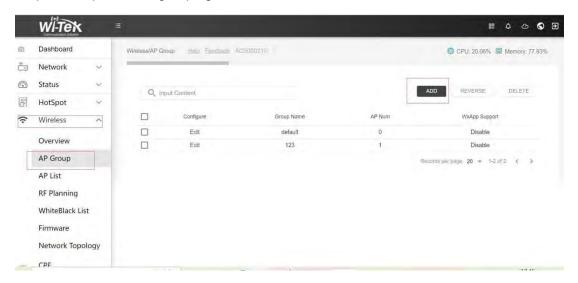
The main function of the blacklist is to prohibit users from surfing the Internet or to prohibit users from accessing domain names

You can fill in those IP addresses that are not allowed to access the Internet into the blacklist or the domain name URLs that are not allowed to be accessed, and users cannot access the Internet and access these URLs.

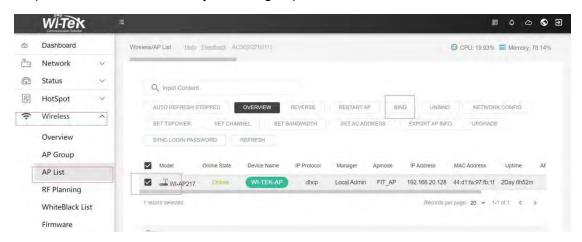


AC50 Configuration Case

Step 1 Set up wireless grouping in AC50 and set wireless SSID



Step 2 Bind the AP to the newly created group



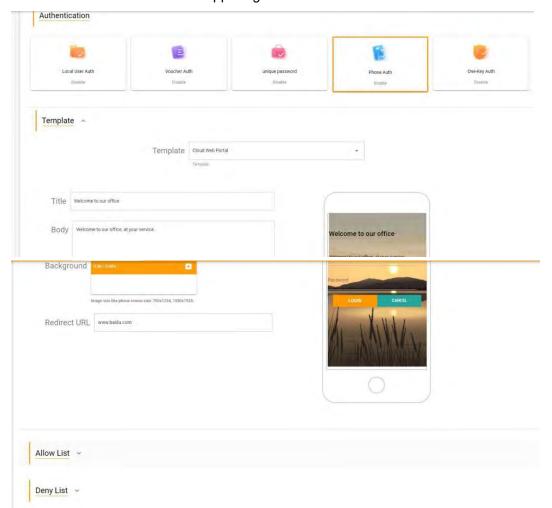
Step 3. Cloud platform configuration The setting.

The steps are as follows:

Steps to enter the Authentication: Click CONFIGURATION > Authentication.

Step 4. Enable authentication

- 1.Select SSID authentication in the service zone, manually fill in the SSID to be authenticated, and click +ADD to add it.
- 2.In the Authentication option, select the authentication method you need
- 3. In the Template option, upload the certification pictures you need to display and some welcome words displayed on the certification interface.
- 4. If there are devices that you do not want to be certified or devices that do not require certification, please fill in the black and white list (white list is, no certification is required for release, black list is not allowed to be certified)
- 5. Click the SAVE button in the upper right corner



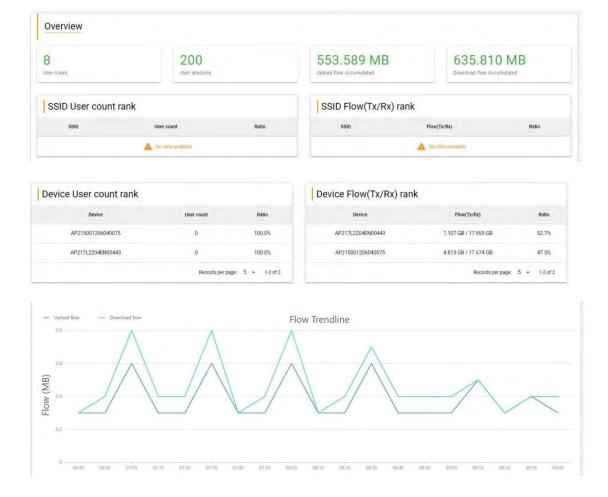
3. MAINTENANCE

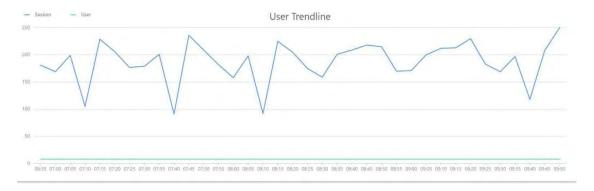
3.1 Report

3.1.1 Overview

Overview, you can see the number of users of the AC gateway, the number of sessions, the accumulated uplink and downlink network traffic, the network traffic used by each AP, the number of WiFi users connected to each AP, etc. You rapidly understand The distribution of network traffic across the network and the distribution of wireless users in this area.

Steps to enter the Overview interface: Click MAINTENANCE > Report > Overview





User count: Including the sum of wired and wireless subscribers under the AC gateway device.

User sessions: Indicates the number of recent network sessions on the AC gateway **Upload flow Accumulated:** The accumulated upstream network traffic since the device is powered on (when the device restarts, the accumulated traffic restarts calculation)

Download flow Accumulated: The download network traffic accumulated since the device is powered on (when the device restarts, the accumulated traffic restarts calculation)

SSID User count rank: It will be ranked from most to least according to the number of WiFi users connected

SSID Flow(Tx/Rx) rank: It will be ranked from most to least according to the traffic used by WiFi SSID

Device User count rank: Displays the number of WiFi connection users per AP Device **Flow(Tx/Rx) rank:** Displays the accumulated network traffic used by each AP(when the device restarts, the accumulated traffic restarts calculation)

3.1.2 Activity Analysis

Activity Analysis, you can check the activity of users, and check at a glance which users are often online. Through the activity of APs, you can check which APs are frequently used by users.

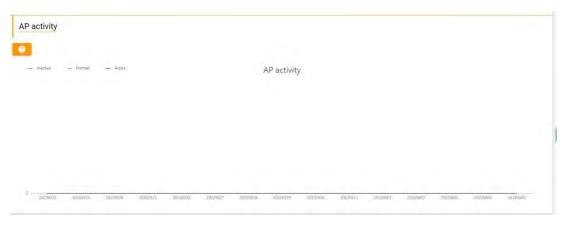
Steps to enter the Activity Analysis interface: Click MAINTENANCE > Report > Activity Analysis



Inactive: User download traffic less than 1MB

Normal: User download traffic between 1MB and 10MB

Active: User download traffic more than 10MB



Inactive: User number less then 5

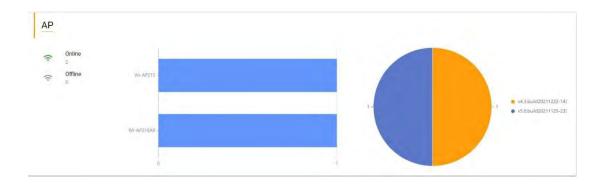
Normal: User number between 5 and 10

Active: User number more than 10

3.1.3 Device Analysis

Device Analysis can display the number of APs, switches, gateway devices and software version numbers, allowing you to rapidly recognize which software versions are used by the devices in the project and how many devices are offline.

Steps to enter the Device Analysis interface: Click MAINTENANCE > Report > Device Analysis



Online: Indicates an online device

Offline: Indicates an offline device

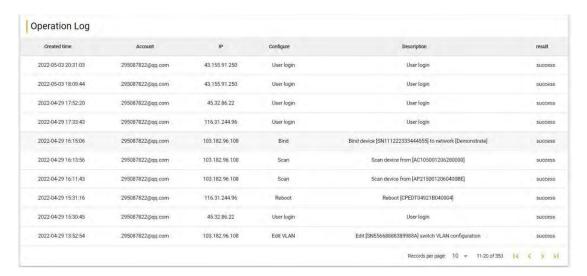
The circular graph on the right represents the proportion of different version numbers of the device

3.2 Log

3.2.1 Operation Log

Operation Log, this page displays configuration logs, login logs, network item deletion and addition logs, and device unbinding and binding logs.

Steps to enter the Operation Log interface: Click MAINTENANCE > Log > Operation Log



3.3 Upgrade devices

3.3.1 Firmware

In the Firmware interface, you can view the latest software version of the device in your account.

Steps to enter the Firmware interface: Click MAINTENANCE > Device Firmware > Firmware

nware			
Created time	Model	Version Configure	
2022-03-10 16:45:01	WHAP215	v4.3.bulld20211222-1438-1cb284e	
2022-04-01 16:22:45	WI-PCMS310GF	WI-PCMS310GF_V10211230	
2022-04-01 16:28:12	WI-CGS5018	WI-CGS5018_V10211230	
2022-04-01 16:29:17	WI-CGS5026	WI-CG\$5026_V10211230	

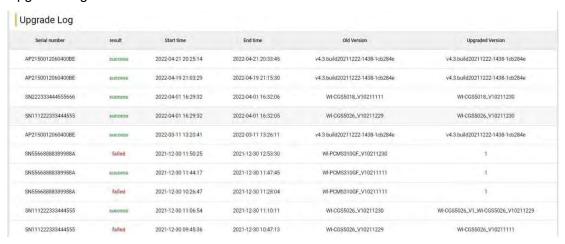
The following describes the functions on this screen:

Created time: refers to the time when the official software version was uploaded.

3.3.2 Upgrade Log

The Upgrade Log interface provides the upgrade tracking function. You can view the historical upgrade version time of the device on this interface, and whether the upgrade is successful or not.

Steps to enter the Upgrade Log interface: Click MAINTENANCE > Device Firmware > Upgrade Log



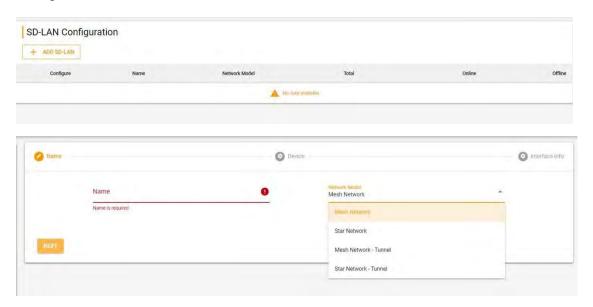
4. SERVICE

4.1 service

4.1.1 SD-LAN Configuration

SD-LAN software-defined local area network for connecting enterprise branches, headquarters data centers and cloud services across a wide geographic area.

Steps to enter the SD-LAN Configuration interface:Click SERVICE > Service > SD-LAN Configuration



The following describes the functions on this screen:

Mesh Network: Network nodes will connect to each other through IPv6 tunnel directly, all nodes should have a public IPv6 address.

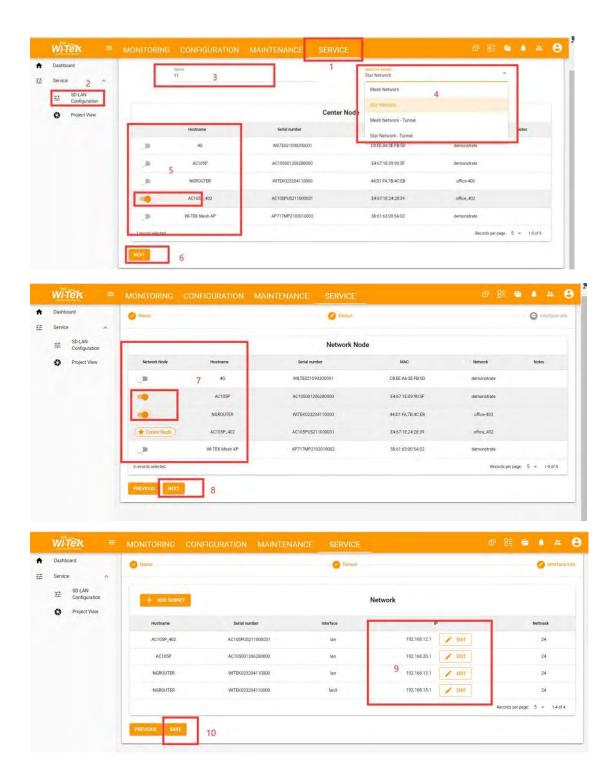
Star Network: Choose one node as the center node, other nodes will connect to this node through IPv4 tunnel. Center node should have a public IPv4 address.

Mesh Network - Tunnel: Mesh network in tunnel mode, but no public IPv4 address needed.

Star Network - Tunnel: Star network in tunnel mode, but no public IPv4 address needed.

How to configure SD-LAN?

- Step 1 Click CONFIGURATION > Service > SD-LAN Configuration
- Step 2. Click Add SD-LAN.
- Step 3. Create the name of the SD-LAN project Step
- Step 4. Select Network Mode.
- 4.1. Mesh Network: All network devices need to have a public network ipv6 address (Dynamic IP or static IP).
- 4.2. Star Network: The central node network device needs to have an public IPV4 address.
- 4.3.Mesh Network-Tunnel: The device can be used without a public IP address, but it is limited by the internet service provider (Depends on whether the internet service provider has made restrictions).
- 4.4.Star Network- Tunnel: It has a central node device. The device can be used without a public IP address, but it is limited by the internet service provider (Depends on whether the internet service provider has made restrictions).
- Step 5. If you select Star Mode, you should select the center node device in the following list.
- Step 6. Click on Next.
- Step 7. Select other network node devices(The device that can be selected here must be the device bound to this account).
- Step 8. Click on Next.
- Step 9. Please note: The IP address of different network node devices must be in different IP subnet segment.
- Step 10. Click on Save to save the configuration.



4.1.2 Project View

Dashboard makes it easy to see your real-time network status; check network usage and traffic distribution; receive network condition logs, abnormal event warnings, and notifications; or even track key data for better business results. Network topology helps IT admin s quickly see and troubleshoot connections at a glance.

Steps to enter the Project View interface: Click SERVICE > Service > Project View

	Select network	Demonstrate	
_			
15	Select Language	English	*
[]	Set title		
4	Show module	☐ Wireless ☐ Upgrade Log	
5	SAVE		
0	web browser	v success, please click the following link to access or copy the link and	open it in

The following describes the functions on this screen:

Select network: Select the displayed network item

Select Language: switch language (currently only supports English and Chinese)

Set title: You can write the title of the large screen. If it is empty, the name of the project will be displayed.

Show module: If checked, this information will be displayed on the large screen, if not selected, it will not be displayed

Steps to enter the Project View interface: Click SERVICE > Service > Project

View>https://v.wireless-tek.com/LJ1Cce1q32mMu5zQMSZ9hyMJyng~





The following describes the functions on this screen:

Statistic: Displays the traffic of the AC gateway

Network been worked 60 Day 0 Hour: the project started timing when the cloud platform was created and has been accumulating

IPC Monitor: Smart devices that support Onvif



Indicates the network health value. When the network devices are all online and there is no fault, the health value is 100%. If there is a device failure, the network health value will be reduced proportionally.



The 5 in front of "Switch 5/5" represents the online device, and the number after it represents the total number of devices