

Please sign and email a copy to staradministrator@nzschooloftourism.co.nz



**New Zealand
School of Tourism**

Level 6, 360 Queen Street, Auckland

Ph (09) 359 9283

E-Mail staradministrator@nzschooloftourism.co.nz

Website www.nzschooloftourism.co.nz

Webstore star.nzschooloftourism.co.nz

2021 MEMORANDUM OF UNDERSTANDING

**For the purposes of this Memorandum of Understanding
The provider is the New Zealand School of Tourism and**

SCHOOL NAME

THIS MOU COVERS THE FOLLOWING UNITS

1. The New Zealand School of Tourism is the accredited provider and will provide travel and tourism Unit Standards by Distance Learning for students at the school studying tourism.
2. The school agrees that the New Zealand School of Tourism will complete all marking and participate in moderation on behalf of the school.
3. The assessment and moderation requirements of these Unit Standards will be in compliance with the accreditation provisions held by the New Zealand School of Tourism.
4. The school acknowledges that as the programme is by Distance Learning there is no requirement for the person facilitating/supervising the study to hold qualifications. However, Unit Standards where the assessment requires a role play, the school agrees to provide a qualified teacher for this part of the assessment. This teacher will have a Degree in Tourism, Geography or Languages or two years' experience in the travel or tourism industry.
5. The school agrees that if they intend to teach the travel and tourism material (rather than facilitate the study) to a class then the teacher delivering the material will hold relevant qualifications.
6. This agreement is subject to the school receiving funding through Secondary Tertiary Alignment Resource (STAR) / Gateway in 2021.
7. All original assessments are to be sent to our STAR Department in AKL. Level 6, 360 Queen St Auckland ATT Pauline. Scanned or photocopied assessments will not be accepted. Final date for originals for marking is Nov 5 2021
8. Cost: As per the New Zealand School of Tourism's STAR 2021 Brochure
9. Invoices will be issued after resources have been sent out. Payment will be made by the 20th of the following month.
10. All Staff of New Zealand School of Tourism have been Police vetted.

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- 11. That students will be given the attached sheet informing them of assessment and complaint procedures.
- 12. That students have signed the attached sheet or similar granting permission for their assessments to be used for moderation purposes. The school holds these on file.
- 13. The School agrees to report student results to NZQA using provider code **PC 8640** and **location code 14**.
- 14. **There are no refunds on returned or unused resources, unless the discrepancies reported during 48 hours after receiving the order.**

Signature of Parties

New Zealand School of Tourism
Provider

.....
Name of school



.....
Signature

.....
Signature

.....
Position
(Must be Principal / AP or DPs)

STAR Manager

.....
Date

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DECLARATION OF ASSESSMENT PROCEDURE 2020

This is to confirm that the assessment(s) of the New Zealand School of Tourism purchased by school are to be completed under the required assessment procedures and supervised by me

.....

The qualification I hold is: (Please tick ✓ the one(s) that applies)

- National Diploma or Degree in Geography
- National Diploma or Degree in Language
- National Diploma or Degree in Tourism
- Two years experience in the travel and tourism industry
- Other, please specify

.....

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I declare that the assessment(s) sent in is the work of the named student(s).

I understand that the list of these students is to be provided with every submission of their assessments to be marked by the New Zealand School of Tourism.

Signature:

Name:

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Assessment and Complaint Procedures

Assessments

Assessments for the unit standards vary. Some will be by written exam, others by assignments, role-plays or observations. Your teacher will explain our assessment procedures.

All work for assessments, both classroom and home study, must be your own work. Copying or using notes, etc, from previous students or the internet is not acceptable. The management of the New Zealand School of Tourism will deal with any cases of plagiarism seriously.

Marking

All marking will be completed by approved markers from New Zealand School of Tourism

Resits

One free resit is allowed per unit. Any second resits will incur a \$30.00 fee payable in advance.

Hook On

Please talk to your teacher if you are not hooked on to the NZQA database.

Results

New Zealand School of Tourism will forward the results to the School.

Schools will forward these results to NZQA at the applicable time

A Results Notice and certificate will be sent to you once you are competent in a unit.

Appealing Results

If you wish to appeal any result, then you need to present your case in writing to;

STAR Supervisor

New Zealand School of Tourism, PO Box 5975,
Level 6, 360 Queen Street, Auckland 1141

Complaints Procedures

If you have a complaint regarding the material or assessment it should be taken to your teacher for discussion.

If the complaint is unable to be resolved satisfactorily then it can be taken to;

STAR Manager, New Zealand School of Tourism, PO BOX 25389 Wellington

If the complaint can still not be resolved then the complaint can be taken to:

CEO New Zealand School of Tourism Head Office
766 River Rd Hamilton 3210

Ph: (07) 853 0259

New Zealand Qualifications Authority
The Terrace. Wellington

Ph: (04) 802 3000