

MM Security Returns Policy

This document sets out our Returns Policy as that term is defined in the Terms of Purchase that we have provided to you (or which can alternatively be accessed here:

<https://www.micronalarms.com.au/page/2/terms-and-conditions>). Capitalised terms used in this Returns Policy have the meaning as given in the Terms of Purchase.

1. We may, within 6 months from the date that you deliver the Goods, return Goods that we no longer require, notwithstanding that the Goods may have been tested, invoiced or paid for, provided that we return the Goods in their original packaging and have not damaged or modified the Goods (**Returned Goods**).
2. We will notify you that we intend to return the Goods by providing you with a written request for credit (**RFC**). The RFC will set out the relevant invoice number, part number (if applicable), the reason for our requested return, and the price paid by us for the Returned Goods (**Credit Value**).
3. Subject to clause 4, you must, within 30 days after receiving the RFC (**Authorisation Period**), provide us with written authorisation to return the Goods (**Return Authorisation**).
4. If, within the Authorisation Period, you reasonably determine that the Returned Goods do not comply with the requirements of clause 1 of this Returns Policy, you may dispute the RFC in accordance with the dispute resolution process set out under the Terms of Purchase.
5. If you provide us with a Return Authorisation, or if we do not receive a response to the RFC during the Authorisation Period, you are deemed to have accepted the RFC and we may apply the Credit Value to any amounts that we owe to you or which become owing in future.
6. Risk in the Returned Goods passes to you on return delivery. Title in the Returned Goods passes to you when we receive or apply the Credit Value from you in relation to the Returned Goods in accordance with clause 5.
7. You must collect or arrange for the return of the Returned Goods within 60 days after the date of acceptance or deemed acceptance of the RFC under clause 5 (**Return Period**). If you fail to collect or arrange for the return of the Returned Goods by the expiry of the Return Period then, subject to any applicable laws regulating the disposal of goods, we may dispose of the Returned Goods in any manner we deem appropriate, provided that:
 - 7.1 we have first made reasonable attempts to contact you using your nominated contact details to arrange for collection or return; and
 - 7.2 we have not caused you to be unable to collect or arrange for the return of the Returned Goods.
8. If we dispose of the Returned Goods under clause 7, we will keep evidence of such disposal on file which we will provide to you on reasonable request.