

FREQUENTLY ASKED QUESTIONS

Can I place a takeaway order as well?

Yes, you can order from the At Home Menu and select pick up at check out. You will be able to collect the parcel just outside our café. Please give us a call 5min prior collection.

How much do you charge for delivery fee?

For Auckland Metro, the delivery fee is \$5.75

Where do you deliver to?

We deliver to the following areas:

1010, 1011, 1021, 1022, 1023, 1024, 1025, 1041, 1050, 1051, 1052, 1060, 1061, 1071, 1072

How long will it take for my order to be delivered?

Place your order by 12pm for delivery the same day. All orders will be delivered between 9 am to 4pm from Monday to Saturday. If you would like to receive your order at a specific date, you can add details on the comments section at check out.

Can I change the delivery address after placing the order?

For any changes, please contact us as soon as possible by phone on 021 938 478

What happens if I'm not home when my healthy food delivery arrives?

All orders can be left in a safe cool place. If you have any special delivery instructions, please let us know in the comments section at check out.

What if I live in a gated complex or high-rise building?

Please give us instructions that include how to locate your apartment, gate code or buzzer id or if its ok to leave at reception.

How long will my meals last for?

The meals will last up to 3 days in the fridge. Please check our labels for all best before dates on each meal if unsure.

How do I reheat my meals?

All meals come fully prepared and almost ready to eat, look at your heating instructions provided on the label and enjoy!

Don't hesitate to contact us:

Ph: 021 938 478 Email: aurelie@mvaaron.co.nz