

Limited 10 Year Warranty

Our goods come with guarantees that cannot be excluded under Australian Consumer Law.

You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to all rights and remedies to which you may be entitled under the Competition and Consumer Act 2010 (Commonwealth) and any other relevant legislation the manufacturer warrants this product to be free from defects in materials or workmanship for a period of 10 years from date of purchase.

To claim this warranty, you will need to bring the product to your **place of purchase** along with any proof of purchase (typically this will be a receipt). Any cost incurred by you bringing the product to the returns desk will be borne by you. Your supplier will then, either repair or replace the product, or refund your money and take back the product.

Liabilities under this manufacturer's warranty is subject to us being satisfied that a defect was caused by defective workmanship or materials and was not caused by or substantially contributed to by other factors or circumstances beyond our control. Including (but not limited to) defective installation, maintenance or repair, alteration, or modification of the product in a manner not recommended by the manufacturer or any neglect, misuse, or excessive use.

The benefits conferred by this manufacturer's warranty are in addition to rights and remedies conveyed by the Competition and Consumer Act 2010 (Commonwealth), and any other statutory rights to which you may already be entitled, and this warranty does not exclude, restrict, or modify any such rights or remedies that are implied by law.

GUIDE TO GENERAL CARE & MAINTENANCE

Regular maintenance is recommended as a standard practice to keep hinges performing at their best. Hinges should be cleaned and lubricated at regular intervals depending on their application and usage.

For lubrication, we recommend:



"Lanotec" General Purpose Liquid Lanolin

Available from Hardware most leading Auto Part stores.

Applied to the Bushes / Knuckle is the best way to keep action of the hinges running smoothly.

Also, with installed hinges please bear in mind the follows:

- Ensure hinges are installed correctly to specification.
- Check and confirm the hinge alignment using a straight edge.
- Check door is not too heavy and/or too wide for the selected hinges.
- If a Door Closer is install it is recommended to fit a second hinge close to the top hinge. The top hinge should be as close (high) as possible aligning with the Door Closer. The second hinge should then be spaced down the door at a spacing that is equal to the hinge height.
- Also, if a Door Closer is installed ensure that it is correctly adjusted and installed in line with the manufacture's specifications.
- Door hinging may be affected by distorted door frames that may have been installed incorrectly, or shrinkage of new timber, or a thin section framing is used and not strong enough to support the door.
- Misaligned or distorted doors; this can generally be applicable to tall doors where the lower hinges are mistakenly installed to straighten the door.