

Door hardware warranties

Commercial

Product type	Brand	Series	Warranty period
Locks and latches	Legge	990MF, 991MF, 995MF	30 year
	Legge	Tubular latches and bolts, night latch, G2, 951	10 year
	Schlage	A, AL, B250, B500, CL1000, D, ND, brass padlocks	
Cylinders and keying	Schlage	Cylinders (excluding keys)	10 year
Door furniture	Legge	500, 700, 800, 5300, 5400	30 year
	Legge	6000, 8000	10 year
	Schlage	7000	10 year
Entrance handles	Schlage	316SS Marine Grade Pull Handles	10 year
Door controls (Closers, floor springs & transom closers)	LCN	1000, 4000	30 year
	LCN	3130, 6030	15 year
	Briton	1120, 1130, 2300, 2400, 2700, 2800, 5000, 7500	10 year
	Gainsborough	3003ABC	10 year
	LCN	4040SE, 4310ME	30 year mechanical 2 year electronic
		Benchmark 9130/9140 operators	2 year
Door controls (ancillary hardware)	Briton	3000 selectors	10 year
	Ives	7253 pivot set, COR coordinators, FB40 auto flush bolts	
	Glynn Johnson	450 Overhead stops/holders	

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Exit devices	Briton	372E, 376E, 377E, 378E, 379E	10 year
	Von Duprin	22, 2227, 33A, 3327A, 88, 8827, 99, 9927	
		ALK alarm kit, EL electric latch retraction	1 year
Electronic Locks	FSH by Schlage	FES20 series, FES10 series, FES15 series, FED90M-P, FEM4300 series, FEM6600 series, FSS1 series, VE1260, HL1260	5 year
		FES110, FES112	2 year
		FES7	1 year
		FEL990, FEL990M	10 year mechanical 1 year electronic
	Schlage	Omnia Smart Lock, Ego Smart Hotel Lock	2 year
		Breeze WiFi Bridge BZ100, Breeze Card Encoder BZ200, Breeze Keypad BZ300	15 year 10 year

Warranty terms and conditions

Allegion (“Company” or “Seller”) warrants its products to be free from defects in material and workmanship for the periods stated from the date of purchase. The Company will, at its option, repair or replace any products which in the opinion of the Company are found to be defective, provided said products are returned to Allegion, freight prepaid. The Company reserves the right to inspect the installation of defective products before any removal and return of any such products.

This warranty excludes deterioration of decorative finishes, unless those finishes are specifically listed in the product warranty.

Additional exclusions or conditions applicable to the warranty are as follows:

1. The warranty shall not cover any defect or damage which may be caused or partly caused by or arise through:
 - (a) failure on the part of the Buyer to properly install or maintain any Goods; or
 - (b) failure on the part of the Buyer to follow any instructions or guidelines provided by the Seller; or
 - (c) any use of any Goods otherwise than for any application specified on a quote or order form accepted by Seller; or
 - (d) the continued use of any Goods after any defect becomes apparent or would have become apparent to a reasonably prudent operator or user; or
 - (e) fair wear and tear, or any accident or act of God.
2. The warranty shall cease and the Seller shall thereafter in no circumstances be liable under the terms of the warranty if the Goods are repaired, altered or overhauled without the Seller’s consent.
3. In respect of all claims the Seller shall not be liable to compensate the Buyer for any delay in either replacing or repairing the Goods or in properly assessing the Buyer’s claim.

For Goods not manufactured by the Seller, the warranty shall be the current warranty provided by the manufacturer of Goods, if any, and to the extent that such warranty can be transferred by Seller to Buyer.

No other warranties, express or implied, are made with respect to the products or services including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

This warranty does not exclude, restrict or modify any statutory rights.

Allegion shall in no event be liable for any incidental or consequential damages for breach of any warranty.

Maintenance Guidelines

Door Furniture

At twelve (12) monthly intervals, the fixing screws securing the furniture to the door, both surface fix and through fix, should be checked and tightened as required. Loose fitting furniture which fails will not be covered under warranty.

All door furniture should only be wiped clean with a soft damp cloth. In the case of Satin Stainless Steel or Satin Chrome Plate, a non-abrasive mild household detergent may be used to remove ingrained grime.

For soft finishes such as Architectural Bronze or Polished Lacquered Brass, under NO circumstances should any cleaning product be used. The cleaning product may contain solvents, which may damage the protective coating. Care should be taken to ensure that cleaning products used on doors and windows is not applied to the furniture.

Locks & Latches

The internal lock mechanism on the 990 & 995 mortice lock is supplied pre-greased and does not require ongoing maintenance under normal usage. However care should be taken to ensure the internal components are kept free of dirt and woodchips during installation as this is the most common cause of malfunction and will not be covered under warranty. Tubular latches used in external situations should be lubricated by an aerosol lubricant at twelve (12) monthly intervals.

Door Closers

Under normal conditions Door Closers should be maintained at twelve (12) monthly intervals, all fixing screws as outlined below, but not limited to, should be checked and tightened if required;

- ☐ Closer body to the door
- ☐ Closer arm shoe to the frame or parallel arm bracket
- ☐ Closer parallel arm bracket to the frame
- ☐ Closer track to the frame
- ☐ Closer body cover
- ☐ Closer arm to closer body shaft
- ☐ In the case of adjustable arms, the adjustment screw on the arms should also be checked and tightened if required.

At any time during the closer life, the closing cycle adjustment valves can be varied to best suit the working environment of the door. If however it is constantly necessary to increase the closing speed or the closing force because 'the closer seems to be slowing down', then it is recommended that the door hinges be examined as they may be worn, causing the door to sag and hinges to bind, thereby putting undue stress

on the door closer. It is also recommended to examine any door seals or other hardware that may be preventing the door from closing correctly.

PLEASE NOTE: The adjustment valves on the LCN door closers are staked into the valve chamber. Applying excessive force to wind the valve past the staking, thereby breaking the staked points will result in damage to the valve and subsequent leaking of hydraulic fluid. This is not covered under warranty.

Exit Devices

At twelve (12) monthly intervals the following maintenance should be followed;

- ☐ All fixing screws checked and tightened if required
- ☐ All strikes checked for correct alignment and adjusted if necessary (check hinge alignment)
- ☐ Internal mechanisms lubricated with an aerosol lubricant
- ☐ External surfaces wiped over with a soft damp cloth

Schlage Electronic Keypad Locks

At twelve (12) monthly intervals the following maintenance should be followed;

- ☐ All fixing screws checked and tightened if required
- ☐ Latch screws checked and tightened if required.
- ☐ External surfaces wiped over with a soft damp cloth to remove any dust build up.
- ☐ Batteries changed with new AA alkaline batteries only. (Normal battery usage 2 years)

Schlage Electro- magnetic Locks

At twelve (12) monthly intervals the following maintenance should be followed;

- ☐ All fixing screws checked and tightened on the mag lock & armature plate.
- ☐ External surfaces wiped over with a soft damp cloth to remove any dust build up.
- ☐ Ensure that armature plate is able to pivot slightly and is not rigid. This allows engagement of mag-lock in event of door opening imperfections.

NOTE: For applications that are subject to high use/abuse or in corrosive environments, additional preventative maintenance will be required at a minimum of three (3) monthly intervals for all the above product groups.