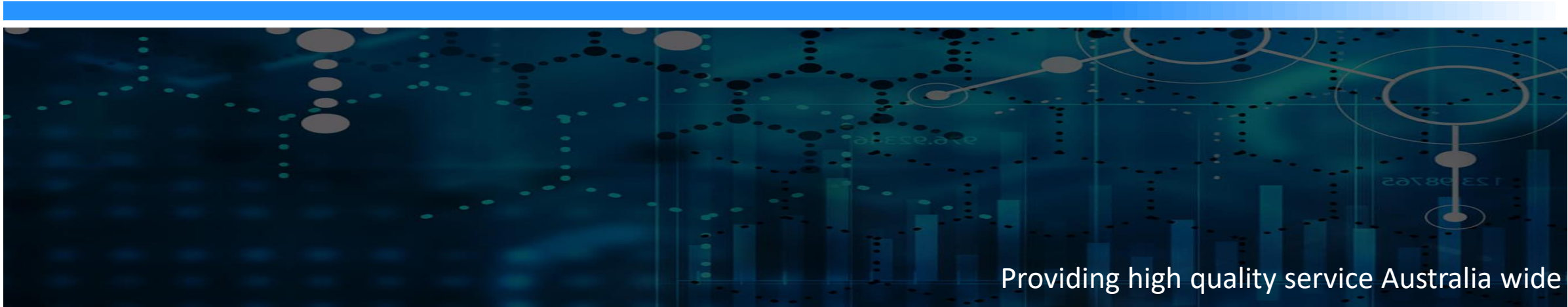




CLOUD MONITORING (AQ BOX)

# USER GUIDE



Providing high quality service Australia wide

# CLOUD MONITORING (AQ BOX) - WEB INTERFACE GUIDE



- Open up Google Chrome, Microsoft Edge, Internet Explorer



- In search area at the top of the page type – <http://aqbox.avemquirks.com.au/login>



- Type in your email address and the password your requested on your registration form and press login

A screenshot of the login interface. At the top, it says "Please sign in to continue!". Below this are two input fields: "Email" and "Password". A blue "Login" button is positioned below the password field. Underneath the button is a blue link for "Forgot Password?". At the bottom of the form is a "Recover Account" button.

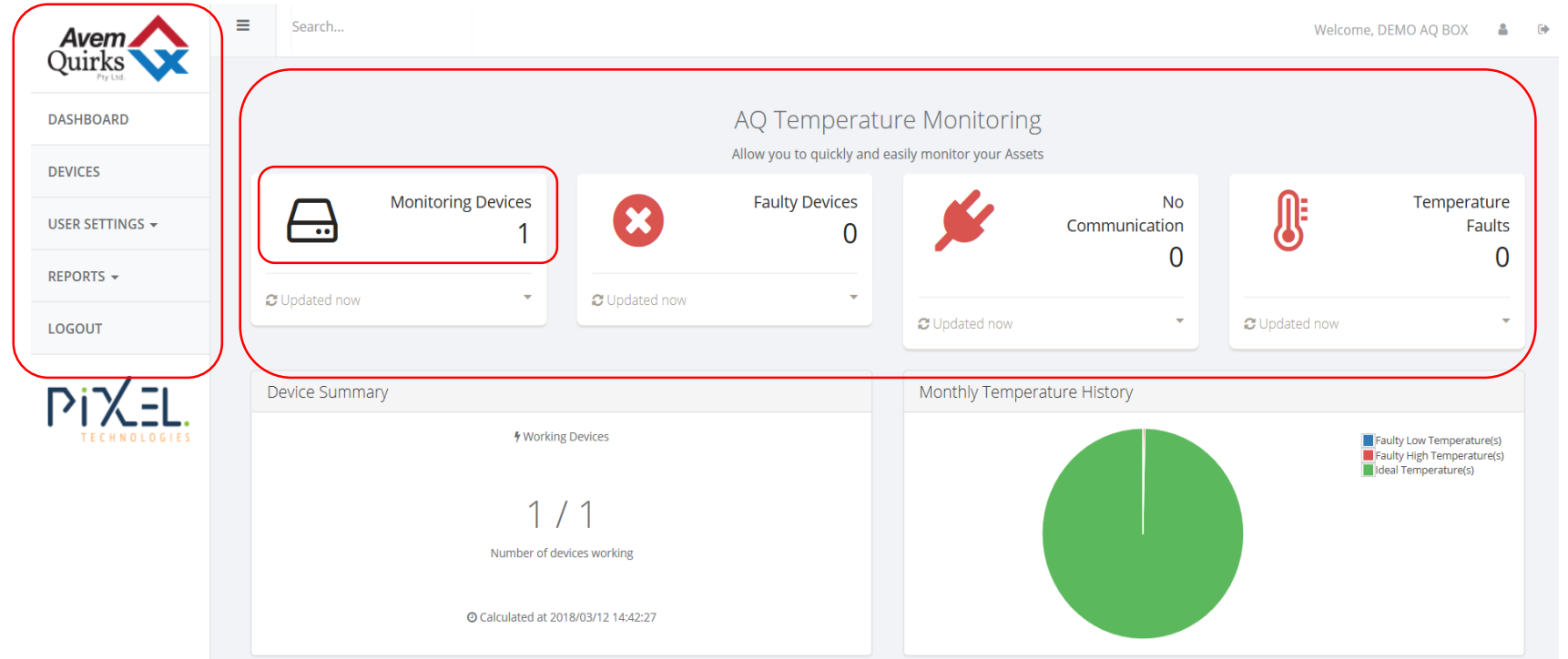
# CLOUD MONITORING (AQ BOX) – DASHBOARD



From here you will go to the front page

On the left of the page are “TABS” to manoeuvre or by using the dropdown “Updated Now” area of each box to select the device

1. **DASHBOARD** – give an overview of the monitored devices
2. **DEVICES** – if you have multiple devices this is where you can choose which device to view.
3. **USER SETTINGS** - this is where you can add or delete notification responses and who receives them and how often. Also allows the user to manage passwords
4. **REPORTS** – this is where you view and download the monitored device temperature history and fault reports
5. **LOGOUT** – this is to logout as a user



DASHBOARD

DEVICES

USER SETTINGS ▲

CHANGE PASSWORD

NOTIFICATIONS

REPORTS ▼

LOGOUT



## USER SETTINGS

Under the USER SETTINGS tab here is how you can also manage passwords and notifications

- Change Password – modify/reset passwords
- Notifications – view modify / delete

Manage Notifications

Show  entries Search:

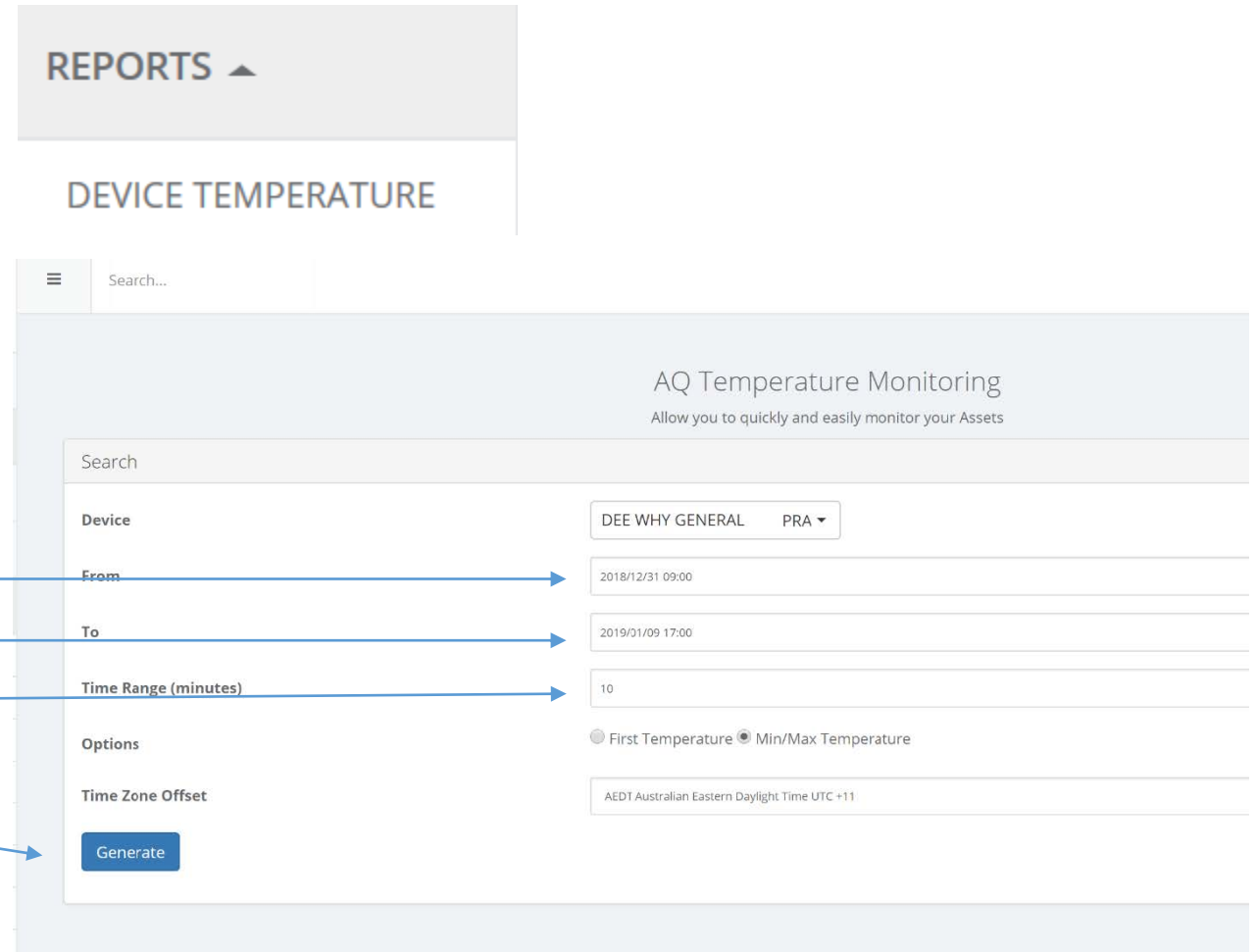
User	Group	Device	Type	Template	Options	Modify	Remove
DEMO AQ BOX - aqdemobox@gmail.com	N/A	Avem Office Test Fridge	Email	Default Template	<ul style="list-style-type: none"><li>• Inactivity timeouts</li><li>• Power faults</li><li>• Battery faults</li><li>• Temperature exceeds max</li><li>• Temperature exceeds min</li><li>• Temperature probe faults</li><li>• Remind me every 15m</li></ul>	<input type="button" value="Modify"/>	<input type="button" value="Remove"/>
DEMO AQ BOX - aqdemobox@gmail.com	N/A	Avem Office Test Fridge	Email	Default Template	<ul style="list-style-type: none"><li>• Inactivity timeouts</li><li>• Power faults</li><li>• Battery faults</li><li>• Temperature exceeds max</li><li>• Temperature exceeds min</li><li>• Temperature probe faults</li><li>• Remind me every 15m</li></ul>	<input type="button" value="Modify"/>	<input type="button" value="Remove"/>

Showing 1 to 2 of 2 entries ◀ Previous Next ▶

## Running a Temperature Report

- Under Report choose - “Device Temperature”
- Select the Device in the drop Down Box
- Choose the “From” date and time
- Choose the “To” date and time
- Choose the “Reading every (minutes) – this can be from 1 – 99 minutes

Once all parameters are set click the “Generate” button and the report will generate in the background



REPORTS ▲

DEVICE TEMPERATURE

Search...

AQ Temperature Monitoring  
Allow you to quickly and easily monitor your Assets

Search

Device: DEE WHY GENERAL PRA ▼

From: 2018/12/31 09:00

To: 2019/01/09 17:00

Time Range (minutes): 10

Options:  First Temperature  Min/Max Temperature

Time Zone Offset: AEDT Australian Eastern Daylight Time UTC +11

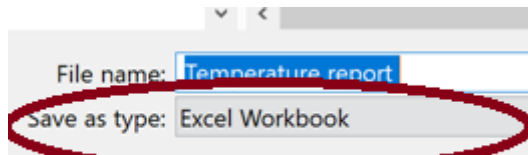
Generate

# AQ BOX CLOUD MANAGEMENT - REPORTING



## Printing the Report

- Once the report has been generated – go to the end of the report and click on the “blue” highlighted link - “Click here to print report”
- Choose the printer that you want to print to and click print.
- You can also export your file and save as excel. Click on the blue highlighted link “Click here to export csv” Once the file has downloaded save the file to your computer but change the file type to EXCEL not CSV.



Reports can be exported to csv and saved as excel files

or

Printed directly from your computer



AQ Temperature Monitoring  
Allow you to quickly and easily monitor your Assets

Search

Faulty Temperature(s) Report

## Faulty Device Temperature Report

© Data between 2018/04/01 00:00 - 2018/04/10 00:00  
Generated at 2018-04-10 14:15:59

### ROCKHAMPTON

Device	Address	Number Low Temperature Fault(s)	Number High Temperature Fault(s)	Number Ideal Temperature(s)
ROCKHAMPTON	Rockhampton, QLD.	0	0	26200

[Click here to export csv](#)

[Click here to print report](#)

PIXEL TECHNOLOGIES | BeE | Avem Quirks Pty Ltd

# AQ BOX CLOUD MANAGEMENT - REPORTING



## Printing the Report

- Once the report has been generated – go to the end of the report and click on the “blue” highlighted link - “Click here to print report”
- Choose the printer that you want to print to and click print.
- If you would prefer to save the file click on the change button under printer “destination”



Print

Total: 62 sheets of paper

[Print](#) [Cancel](#)

Destination Canon TR8500 series

[Change...](#)

Pages  All

e.g. 1-5, 8, 11-13

Copies

Layout

Colour

More settings

Print using system dialogue... (Ctrl+Shift+P)

---

10/01/2019 Reports - Device Temperature Report

### AQ Temperature Monitoring

Allow you to quickly and easily monitor your Assets

---

## Device Temperature Report

Data between 2018/12/31 - 09:00:00 - 2019/01/09 - 17:00:00  
Readings taken every 10m  
Generated at 2019/01/10 - 11:34:10

GENERAL PRACTICE #1, S/N: 9328-0

Address: LEVEL Road, Dee Why NSW, Australia

PRODUCT TEMP Temperature Range: 2.000°C - 8.000°C

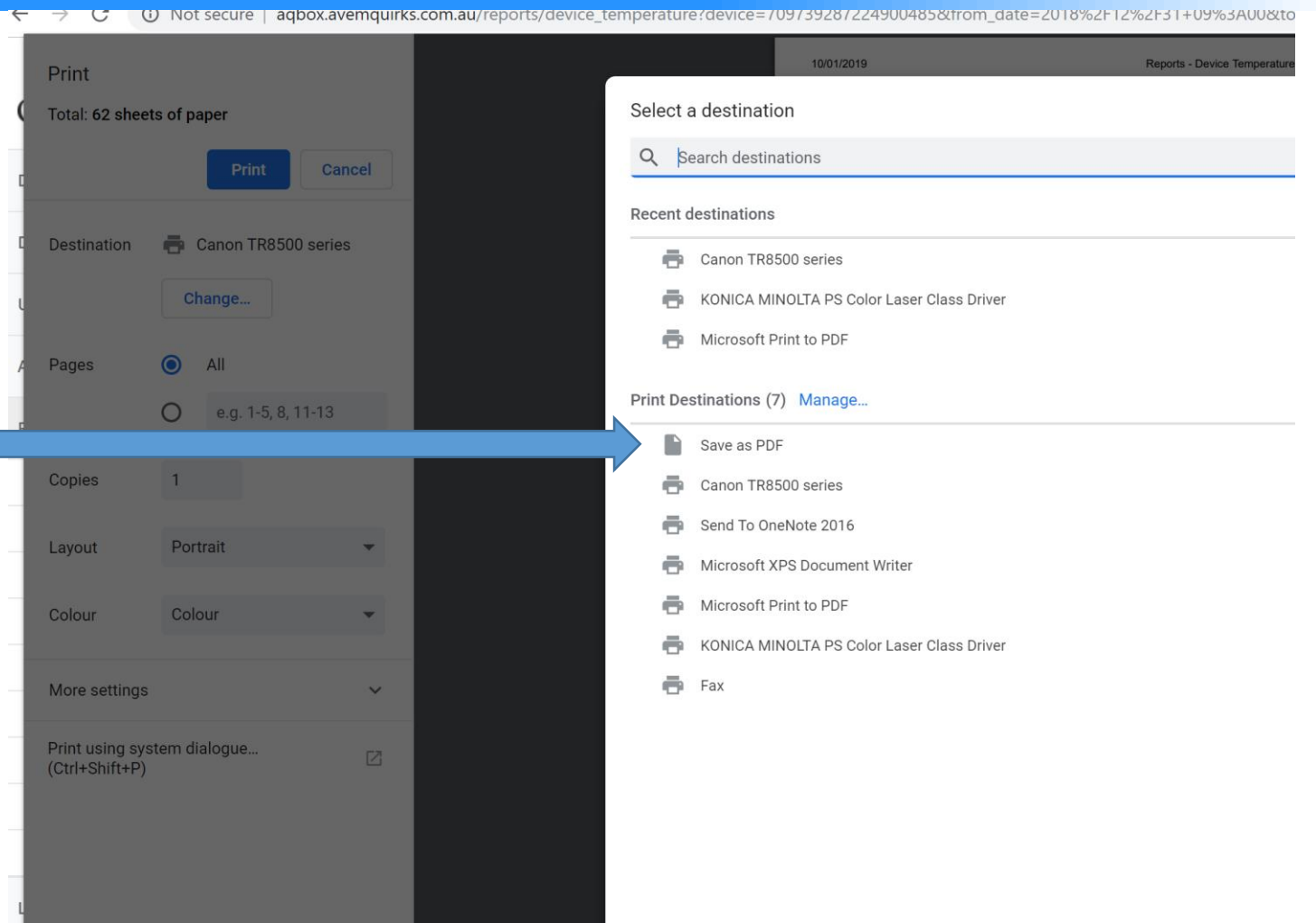
CABINET TEMP Temperature Range: 2.000°C - 8.000°C

Timestamp Block	Reading Timestamp	PRODUCT TEMP Minimum Temperature	Reading Timestamp	PRODUCT TEMP Maximum Temperature	Reading Timestamp	CABINET TEMP Minimum Temperature	Res Time
2018/12/31 - 09:00:00	2018/12/31 - 09:07:59	3.90°C	2018/12/31 - 09:01:59	6.88°C	2018/12/31 - 09:09:59	4.20°C	2018 - 09
2018/12/31 - 09:10:00	2018/12/31 - 09:10:29	4.29°C	2018/12/31 - 09:19:59	6.60°C	2018/12/31 - 09:11:59	4.07°C	2018 - 09
2018/12/31 - 09:20:00	2018/12/31 - 09:27:29	3.90°C	2018/12/31 - 09:21:29	6.89°C	2018/12/31 - 09:29:59	4.14°C	2018 - 09
2018/12/31 - 09:30:00	2018/12/31 - 09:30:29	4.45°C	2018/12/31 - 09:39:59	6.80°C	2018/12/31 - 09:30:59	4.08°C	2018 - 09
2018/12/31 - 09:40:00	2018/12/31 - 09:46:29	3.96°C	2018/12/31 - 09:40:59	6.90°C	2018/12/31 - 09:49:30	4.29°C	2018 - 09
2018/12/31 - 09:50:00	2018/12/31 - 09:59:00	4.05°C	2018/12/31 - 09:53:00	7.15°C	2018/12/31 - 09:59:30	4.09°C	2018 - 09
2018/12/31 - 10:00:00	2018/12/31 - 10:00:00	4.17°C	2018/12/31 - 10:09:30	6.33°C	2018/12/31 - 10:02:30	3.90°C	2018 - 10
2018/12/31 - 10:10:00	2018/12/31 - 10:18:30	3.97°C	2018/12/31 - 10:12:30	6.92°C	2018/12/31 - 10:19:30	4.30°C	2018 - 10
2018/12/31 - 10:20:00	2018/12/31 - 10:20:00	4.15°C	2018/12/31 - 10:29:30	6.36°C	2018/12/31 - 10:22:30	4.05°C	2018 - 10
2018/12/31 - 10:30:00	2018/12/31 - 10:38:30	3.90°C	2018/12/31 - 10:32:30	6.87°C	2018/12/31 - 10:30:30	4.25°C	2018 - 10

# AQ BOX CLOUD MANAGEMENT - REPORTING

## Saving the report to a computer as a PDF

- Once you have selected the “Change” button your computer will display destinations options which should include the option to “Save as PDF”
- Click on the “Save a PDF” option



The screenshot shows a web browser window with a print dialog box open. The print dialog has the following settings:

- Print: Total: 62 sheets of paper. Buttons: Print, Cancel.
- Destination: Canon TR8500 series. Button: Change...
- Pages:  All,  e.g. 1-5, 8, 11-13
- Copies: 1
- Layout: Portrait
- Colour: Colour
- More settings: [dropdown arrow]
- Print using system dialogue... (Ctrl+Shift+P): [checkbox]

Overlaid on the right is a 'Select a destination' window with a search bar and a list of destinations:

- Search destinations: [input field]
- Recent destinations:
  - Canon TR8500 series
  - KONICA MINOLTA PS Color Laser Class Driver
  - Microsoft Print to PDF
- Print Destinations (7) Manage...
  - Save as PDF
  - Canon TR8500 series
  - Send To OneNote 2016
  - Microsoft XPS Document Writer
  - Microsoft Print to PDF
  - KONICA MINOLTA PS Color Laser Class Driver
  - Fax

A blue arrow points from the 'Change...' button in the print dialog to the 'Save as PDF' option in the destination selection window.



## Saving the report to a computer in PDF


- Your Print Destination should now display "Save as PDF"



Print

Total: 62 pages

[Save](#) [Cancel](#)

Destination  Save as PDF

[Change...](#)

Pages  All

e.g. 1-5, 8, 11-13

Layout [Portrait](#) ▼

More settings ▼

## Saving the report to a computer in PDF

- A window will appear which will now allow you to save your file under the computer folder you would like to store your report.



File name:

Save as type: Adobe Acrobat Document

**Technical issues or requests for alerts and contact changes.**

- EMAIL – please email any request for changes to [Medisafe.alert@avemquirks.com.au](mailto:Medisafe.alert@avemquirks.com.au)
- PHONE – Should you wish to speak to someone regarding your alerts or any changes please call 1800 658 120 and request to speak with the [Medisafe alerts team](#).



## INSTALLATION INSTRUCTIONS

### 1. Switching on your unit

Once your unit arrives by freight, please wait for approximately 1 hour before switching on your unit to allow the oils in the compressor to settle after shipment. It is best to use a dedicated power source clearly marked "do not switch off". Once your unit has time to settle, plug in and turn on your unit.

### 2. Alarms

When the refrigerator is first plugged in, it will initially display a flashing "PF" alert on the Min-Max temperature display located on the left hand side of your unit informing the operator there has been a loss of power since its original set up in the manufacturing warehouse. To acknowledge this alert, press the red set button on the left Min-Max temperature display as per the image below. The refrigerator may take time to reach the desired temperature range, resulting in an additional alarm condition ("HI"). To silence the "HI" alarm, press the red set/mute button on the right hand electronic controller.



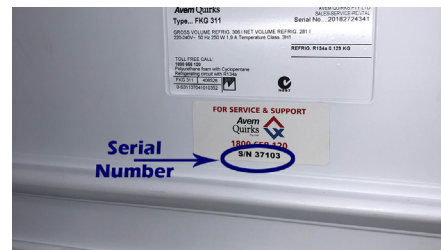
### 3. Register your cloud monitoring

Your Medisafe Plus unit comes complete with 12 months access to the Medisafe Plus Cloud monitoring system. As soon as your refrigerator is plugged in to a power source it will begin to record data automatically. To access this data please register your monitoring system on the Medisafe Plus Cloud Monitoring system portal.

Please complete your activation form by visiting [www.medisafeplus.com.au/registration.pdf](http://www.medisafeplus.com.au/registration.pdf)

### 5. Equipment Serial Number

When registering your cloud monitoring system, please have your Equipment serial number handy. You can find your serial number on the white Avem Quirks sticker inside your fridge



### 6. User Manual

A full user manual for your Medisafe Plus unit can be found by visiting

[www.medisafeplus.com.au/usermanual.pdf](http://www.medisafeplus.com.au/usermanual.pdf)

The user manual will explain how to read your data and download or print your temperature reports.

### 7. Service Support

It is recommended that your Medisafe Plus unit be serviced with an annual maintenance and calibration service each year. To book your service by an authorised technician please contact our office.

Each Medisafe Plus unit comes standard with manufacturers 24 months parts and labour warranty.

[www.avemquirks.com.au/services/](http://www.avemquirks.com.au/services/)

E: [Medisafeplus@avemquirks.com.au](mailto:Medisafeplus@avemquirks.com.au)

P: 1800 568 120

# Cloud Monitoring Product Registration Form

9 Business Park Drive, Lynbrook, Victoria, 3975

Telephone: 1800 658 120

Email: [medisafe.alert@avemquirks.com.au](mailto:medisafe.alert@avemquirks.com.au)

ACN 005 705 493



AGREEMENT DATE: \_\_\_\_\_

Please complete this form and email to [Medisafe.alert@avemquirks.com.au](mailto:Medisafe.alert@avemquirks.com.au) to activate your online temperature cloud monitoring portal access. Each Medisafe Plus unit comes with a full 12 months cloud monitoring access included.

## BUSINESS INFORMATION

BUSINESS NAME				
ADDRESS				
SUBURB	POST CODE	STATE		
SITE CONTACT NAME	MOBILE			
BUSINESS MAIN EMAIL ADDRESS FOR UPDATES AND COMMUNICATION				

## EQUIPMENT DESCRIPTION

FRIDGE SERIAL #:	LOCATION IN BUILDING:		
TERM:	INITIAL 12 MONTHS ACCESS	ADDITIONAL NOTES:	
DATE FROM:	DATE TO:		

## ALERT NOTIFICATIONS **(PLEASE PRINT CLEARLY)**

EACH CONTACT YOU REGISTER WILL HAVE ACCESS TO THE CLOUD MONITORING PORTAL AND WILL RECEIVE ALERT NOTIFICATIONS VIA TEXT MESSAGE AND EMAIL IN THE EVENT OF A TEMPERATURE BREACH OR POWER FAILURE. YOU MUST NOMINATE AT LEAST ONE PERSON FOR ALERTS WITH THE OPTION OF UP TO THREE

PERSON ONE	NAME			
	EMAIL Each person must have a unique email			
	PASSWORD Please assign a password. You can change this later in the portal	MOBILE NUMBER		
	Tick how you would like to receive alert notifications	<input type="checkbox"/> EMAIL ONLY	<input type="checkbox"/> TEXT ONLY	<input type="checkbox"/> BOTH TEXT & EMAIL
PERSON TWO	NAME			
	EMAIL Each person must have a unique email			
	PASSWORD Please assign a password. You can change this later in the portal	MOBILE NUMBER		
	Tick how you would like to receive alert notifications	<input type="checkbox"/> EMAIL ONLY	<input type="checkbox"/> TEXT ONLY	<input type="checkbox"/> BOTH TEXT & EMAIL
PERSON THREE	NAME			
	EMAIL Each person must have a unique email			
	PASSWORD Please assign a password. You can change this later in the portal	MOBILE NUMBER		
	Tick how you would like to receive alert notifications	<input type="checkbox"/> EMAIL ONLY	<input type="checkbox"/> TEXT ONLY	<input type="checkbox"/> BOTH TEXT & EMAIL

# Cloud Monitoring Product Registration Form

9 Business Park Drive, Lynbrook, Victoria, 3975

Telephone: 1800 658 120

Email: [medisafe.alert@avemquirks.com.au](mailto:medisafe.alert@avemquirks.com.au)

ACN 005 705 493



## **TERMS & CONDITIONS**

### **BUSINESS**

THIS FORM is made on the date set out in the Schedule.

### **PARTIES:**

1. The Owner named as the Owner in the Schedule (the Owner)
2. The business named as business in the Schedule (the Business).

### **RECITAL:**

At the Business's request, the Owner acquired the items described in the Schedule to this Subscription form (the goods) which are manufactured or supplied directly or indirectly by the manufacturer or supplier named in the Schedule.

### **IT IS AGREED** as follows:

- A. The Terms and Conditions set out in the subscription form identified in the Schedule (as amended) is incorporated as if it was set out in this subscription form.
- B. The Owner acquired the goods described in the Schedule to the Business at the terms stated in the Schedule.
- C. This subscription form is executed in the State named in the Schedule.
- D. Subscription repayment will be recharge on the supplied credit details or account after the 12 Month term contract unless notified prior to expiration of this agreement

### **CLOUD MONITORING PORTAL ACCESS AFTER INITIAL TERM**

The registered business will be contacted prior to the expiry of the initial term with renewal period options and pricing.

A summary of these prices are listed below. The registered business will also be invited to register for additional services (such as maintenance and calibration packages) upon renewal of their cloud monitoring access.

Please note that these prices are subject to change. Prices listed below are applicable up until 30<sup>th</sup> June 2019.

ADDITIONAL 12 MONTHS CLOUD MONITORING - \$180 + GST

ADDITIONAL 36 MONTHS CLOUD MONITORING - \$440 + GST

ADDITIONAL 12 MONTHS CLOUD MONITORING + ANNUAL EQUIPMENT MAINTENANCE, TEST & TAG AND CALIBRATION (CERTIFICATE OF CALIBRATION SUPPLIED) - \$600 + GST

### **ACCEPTANCE BY BUSINESS**

Please tick to accept the terms and conditions in this agreement and you agree to be bound by it.

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Position

Please print the the completed form and email  
to [medisafe.alert@avemquirks.com.au](mailto:medisafe.alert@avemquirks.com.au)